

**CITY OF MOUNTAIN VIEW
CLASS SPECIFICATION**

Position Title: Human Resources Analyst I Human Resources Analyst II	Job Family: 2 2
General Classification: Professional	Job Grade: 23 27

Definition: To perform personnel work in a variety of program areas, including recruitment and selection, classification and compensation, benefit administration, or employee development and training; and to do related work as assigned.

Distinguishing Characteristics:

Human Resources Analyst I: This is the entry-level class in the professional Human Resources Analyst series. This class is distinguished from the Human Resources Analyst II by the performance of the more routine tasks and duties assigned to positions within the series, including recruitment and selection, benefits administration, and organizational development activities. Since this class is typically used as a training class, employees may have only limited or no directly related work experience.

Receives immediate supervision from higher-level professional or management staff.

Human Resources Analyst II: This is the full journey-level class within the professional Human Resources Analyst series. Employees within this class are distinguished from the Human Resources Analyst I by the performance of the full range of duties as assigned, including conducting classification and salary studies, administering salary and benefit projects, administering training and organizational development, assisting with employee and labor relations, and planning and administering recruitment and selection activities. Employees at this level receive only occasional instruction or assistance as new or unusual situations arise, and are fully aware of the operating procedures and policies of the work unit.

This class is distinguished from the Senior Human Resources Analyst class in that the latter exercises broader programmatic responsibility and performs more complex personnel investigations, research, and analysis.

Receives general supervision from the Human Resources Manager.

May exercise technical or functional supervision over technical or clerical personnel.

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Examples of Duties: Duties may include, but are not limited to, the following:

1. Perform the full range of recruitment and selection duties, including application screening; writing of brochure and flyers; scheduling of examinations; preparation of written, performance, and oral examinations and interview materials; preparation of assessment centers; scheduling of hiring interviews and any other selection methods used.
2. Develop new recruitment advertising and public relations/outreach techniques in order to attract a skilled and diverse pool of qualified applicants for classifications which are difficult to fill; may include field recruitment work (i.e., attending college job fairs, community/school outreach programs, etc.).
3. Participate in the development, execution, and analysis of various compensation, classification, and benefits studies and surveys.
4. Assist in the analysis and administration of benefit programs for current employees and retirees.
5. Plan, research, and complete various personnel-related projects; coordinate programs (i.e., new employee orientation, employee recognition, internships, etc.); and coordinate special events.
6. Counsel and advise employees, supervisors, department heads, and the public on matters related to employment, promotion, retirement, benefits, and classification and compensation policies and procedures.
7. Assist with the investigation and resolution of employee relation issues and with organizational development matters, including performance evaluations, disciplinary matters, and discrimination and harassment complaints.
8. Write class specifications and essential functions of positions.
9. Perform administrative support duties and assist in the interpretation and application of human resources rules, policies, and legislation.
10. Maintain effective communications with the public and with City management staff. Meet with employees and citizens to provide information and solutions to problems.

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11. Conduct preparatory research for labor negotiations.
12. Interpret rules, regulations, laws, MOUs, and policies in making recommendations to internal and external customers.
13. Plan, develop, coordinate, and present training sessions and classes for City employees.
14. Prepare written memos, letters, reports, standard operating procedures, policies, and publications for effective communication with internal and external customers.
15. Perform other related duties as assigned.

Minimum Qualifications:

Human Resources Analyst I

Knowledge of: Principles of organization and management; statistical concepts and methods.

Ability to: Learn fundamental principles and practices of public personnel administration; learn the principles of training, recruitment, and benefit administration; learn the objectives, structure, and process of local government; communicate clearly and concisely, both orally and in writing; collect, compile, and analyze information and data; establish and maintain effective relationships with those contacted in the course of work.

Human Resources Analyst II

In addition to the minimum qualifications for Human Resources Analyst I:

Knowledge of: Principles, methods, and techniques of public human resources administration, including at least two of the following areas: position classification, benefit administration, recruitment and personnel selection, and compensation; applicable Federal, State, and local laws and regulations; principles and techniques of effective supervision, interviewing, and counseling; theory and practice of group process.

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Ability to: Interpret the City's personnel programs and policies to employees, departments, and the general public; perform complex human resources work with a minimum of supervision; gather, interpret, and analyze information and solve problems; set priorities and use time efficiently; make verbal presentations requiring tact, persuasion, and diplomacy; make recommendations and evaluate alternative courses of action; complete multifaceted projects, activities, and/or functions with good attention to detail.

Experience and Training Guidelines: A combination of relevant experience, education, and training that will satisfy the required minimum qualifications, knowledge, and abilities.

Human Resources Analyst I

No experience required. Graduation from an accredited college or university with a degree in public or business administration, human resources, or a related field.

Required License or Certificate: Possession of a valid California Driver License.

Human Resources Analyst II

One year of experience performing duties comparable to those of a Human Resources Analyst I in the City of Mountain View. A bachelor's degree from an accredited college or university with major course work in public administration, business administration, human resources, or a related field.

Required Licenses or Certificates: Possession of a valid California Driver License.

Established: January 1994

Revised: June 2017

HRD/CLASS SPECS
Human Resources Analyst I-II