



# CITY OF MOUNTAIN VIEW

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November 21, 2016

Dear Neighbor:

The Council Neighborhoods Committee would like to thank you for attending our neighborhood meeting with the Monta Loma/Farley/Rock Street neighborhood area. Enclosed you will find a report that contains information on questions that were not fully addressed at the meeting or required additional follow-up.

One of the City's major goals has been to maintain an ongoing dialogue with Mountain View residents to continue to improve City services. We hope that you enjoyed the neighborhood meeting and found it to be an effective means of promoting this dialogue and responding to your concerns. If you have additional questions regarding the information in the follow-up report or would like further clarification on anything, we encourage you to contact the individual departments and staff members who are listed in the report.

We appreciate your participation and invite you to attend regular Council Neighborhood Committee meetings on issues important to your neighborhood. Thank you again for your involvement in our community.

Sincerely,

John McAlister, Chair  
Council Neighborhoods Committee

Enclosure

cc: City Council

Department Heads

CM, DCM, ANSM, TE, File

**MONTA LOMA/FARLEY/ROCK STREET NEIGHBORHOOD AREA  
FOLLOW-UP REPORT**

Follow-up Responses to Issues Raised at the September 22, 2016  
Council Neighborhood Committee Meeting

Presented below are the City's responses to questions requiring follow-up from the September 22, 2016 Council Neighborhood Committee meeting with the Monta Loma/Farley/Rock Street Neighborhood Area. If you have further questions about any of the following responses, please contact the responsible Department at the phone numbers noted below. General questions can be directed to Vera Gil, Project Manager - Affordable Housing at (650) 903-6379.

**CITY ATTORNEY'S OFFICE - (650) 903-6303**

1. *Alphabet/Google at the Mayfield site moved the HVAC units to the Monta Loma side. They have been producing a hissing noise to the neighborhood for six (6) months. Can you please ask Alphabet/Google to quiet them down, back to the noise level before they occupied to the site?*

The City has a stationary equipment noise ordinance, MVCC 21.26, which prohibits operating stationary equipment with a sound level exceeding 55 dB(A) during the day, or 50 dB(A) from the hours of 10 p.m. to 7 a.m. The HVAC unit in question is not exceeding the levels set forth in the City Code. However, staff has contacted the facility manager and has been informed they are working on a sound barrier and are also planning to install quieter exhaust fans, both of which are expected to be completed by late November or early December.

2. *The residential properties are experiencing light pollution and privacy issues from Google "Rails". The three-story industrial building which towers over the northwest corner of the Monta Loma residential neighborhood looks into backyards and the HVAC provides a constant loud hiss. What can be done to lessen the impact on the residences?*

The facility manager for the Alphabet/Google building has informed staff the lights are being reprogrammed so less light is emitted at night, and black out curtains have also been installed. They are also in the process of exploring a long term solution for this issue

3. *Occasionally I see Google bikes on our streets, who do we call to pick up the bikes?*

If you find abandoned Google bikes, please contact the Google security office, at (9650) 253-5353, to have the bikes picked up.

**COMMUNITY DEVELOPMENT DEPARTMENT - (650) 903-6306**

1. *There is construction currently at Old Middlefield Way and Sierra Vista Avenue. An old car servicing building was torn down and a new building is under construction. What is under construction and how long will construction last?*

The auto body shop (Mountain View Body Shop) located on old Middlefield Way and Sierra Vista Avenue has approval to demolish the service bays add square footage to the rear of the building. The construction should be completed in the next three to four months.

2. *When I went to park in the tall parking structure, the lower levels were full of permit parkers. Is enforcement of the parking structures occurring and will the new automated system help with enforcement?*

Parking enforcement is conducted on a daily basis at all of our city owned properties. Vehicles with properly displayed and valid permits are allowed to park throughout the structures. The new automated system will not assist with enforcement, but will make it easier to locate available parking spaces. The City is currently in contract with a parking technology company, Parking Sense, to install a real-time wayfinding signage to the entrance of the two public parking structures and accompanying single parking space sensors and overhead light. The sensors are linked to the light so when a car parks or leaves in a parking space, the light changes to either green (available) to red (occupied).

**COMMUNITY SERVICES DEPARTMENT - (650) 903-6311**

1. *There's a workout area at Rengstorff Park which is supposed to be for adults only. Although there is a sign saying the equipment is for adults only, it's usually full of children of all ages who mistreat the machines. I've talked to a ranger there who said he couldn't do anything about it. What can be done to remedy the problem?*

The outdoor exercise equipment at Rengstorff Park is manufactured by Greenfields Outdoor Fitness and is a wonderful community asset. The manufacturer

recommends the equipment for users fourteen years and older. Children younger than fourteen can use the equipment with adult supervision. This is similar to a parent allowing their four year old to use a play structure designed for older children. A ranger may ask younger users to stop using the exercise equipment if there is no adult present supervising them.

2. *Several trees toppled during the storms last year along San Ramon Avenue. Will the trees in this area be re-inspected?*

Forestry Division staff will inspect the street trees along San Ramon Avenue in the fall of 2016.

3. *On many sidewalks in Monta Loma, certain trees have been dropping sticky fruit/berries. This makes the sidewalk under them sticky and very messy, not to mention ugly. Can the City power wash the sidewalk?*

Raking leaves and picking up any fruit or berry mess from a street tree is the responsibility of the property owner. Residents can provide the Forestry Division with the address of problematic street trees and staff will work with the property owner to look for solutions.

4. *On Betlo Avenue, there are about five old dying street trees of a variety that leave bulges in lawns and has damaged homeowners' sewer lines. Do we plan on replacing those trees?*

Betlo Avenue has some Ash trees that are in various states of decline but do not warrant consideration of wholesale removal of all the trees. The trees can be evaluated on a case by case basis and the individual homeowners can contact the Forestry Department to discuss their tree specifically during normal business hours at (650) 903-6273. Individual home sewer lines (laterals) have issues with the roots when the pipes are already compromised due to end of service life issues. Roots are attracted to water and nutrients leaking from compromised sewer lines. Staff generally feels the best solution is to replace the pipes versus removing a tree in most cases.

#### **PUBLIC WORKS DEPARTMENT - (650) 903-6311**

1. *Is there an update on the Beatrice and Bonny streets/Hetch-Hetchy mini-park?*

City staff continues to work with the San Francisco Public Utilities Commission to obtain permission to construct a pathway on their property between Bonny Street and Beatrice Street. Staff is hopeful that construction of the pathway will occur in late 2017.

2. *Google promised that Google Maps/Waze would not divert traffic through Monta Loma at a 2015 meeting. Are speed humps an alternative to slow the diversion?*

Yes, the City of Mountain View addresses such traffic issues with the Neighborhood Traffic Management Program (NTMP). It is established to help residents work with City staff to provide traffic relief on local residential streets. If you would like to initiate the NTMP process, please submit a petition to City Traffic Engineer, Public Works Department specifying your concern and asking that the NTMP process address the cut through and speeding issue on your street segment. A petition form can be obtained from the City of Mountain View Public Works Department or can be sent via email. Please collect as many signatures as possible (at least 10 to 20). The City will obtain traffic speed data and volume to verify the cut through and speeding issue.

In accordance with the NTMP, if cut through traffic and/or a speeding problem exists, a neighborhood meeting of residents and property owners directly affected by the cut through/speeding vehicles is held (i.e. the residents/owners on the street and other residents/owners

3. *Can City work with Google to remove the jutting (red) curb at Nita/Whitney?*

The driveway and the road that connect Nita Avenue and Whitney Drive are privately owned although Google so far is allowing the public to use the driveway and the road. The driveway is designed with the jutting curb to slow drivers entering the driveway and increase safety for pedestrian and bike using the driveway to enter the site at the same time.

4. *What can we do to prioritize the upgrading of the signal at Shoreline Boulevard and Montecito Avenue? Can the signal be an audible?*

We prioritize traffic signal replacement based on the age of the signal, maintenance records, collision history at the intersection and the availability of funding. All new signals including replacement signals are designed with audible pedestrian signals.

We are checking the equipment and we will add the audible signal if the existing system can accommodate it.

5. *Can we get more bicycle racks in the downtown area? Finding a place to park is growing difficult. It would be nice to have more bike racks.*

In 2015, the City added bike rack storage to accommodate an additional 138 bikes (from original count of 156) for a total capacity of 294 bikes spaces in the downtown. The attached bike rack map shows the locations in downtown. If there are particular locations that may still be deficient, please contact the Public Works Department and let us know. City staff will also keep an eye out for locations that may need additional storage capacity.

6. *There is no street light at the corner of Whitney Drive (north side) and Anna Avenue, making it difficult to see pedestrians. Can a street light be installed at this corner?*

We will add this intersection to our list for street light installation subject to the availability of funding.



Central Expwy

Caltrain/VTA Station

W Evelyn Ave

W Evelyn Ave

Bryant Street Parking Structure

Villa Street

W Dana Street

California/Bryant Parking Structure

California Street

Mercy Street

Civic Center

Library

City Hall

Church Street

Hope Street

Yosemite Ave

Fairmont Ave

El Camino Real

**SUMMARY**

294 Bike Capacity

# Bike Rack / Capacity

City Parking Lots/Structure

**2015 Downtown Bicycle Parking Location Map**



CITY OF MOUNTAIN VIEW