

2021 — 2022 Annual Report

MOUNTAIN VIEW FIRE DEPARTMENT

Caring | Integrity | Dedication | Fiscal Responsibility | Positive Work Environment | Teamwork



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CHIEF'S MESSAGE

Honorable Mayor
Lucas Ramirez, City
Councilmembers and
City Manager Kimbra
McCarthy,

I am pleased to submit to you our Fiscal Year 2021-2022 Fire Department Annual Report. The City of Mountain View Fire Department continues to achieve great success in advancing the Department's strategic plan while continuing to achieve our mission to save lives and property, protect the environment and minimize the risk of fire and natural

disaster by investing in education, training and prevention. Last Fiscal Year, our incident volume surpassed 10,000 calls for service, a first in our history. This represents a 22% increase above FY 2020-2021. We believe, based on our current data and the projected increase in the housing inventory, that calls for service will continue to be on an upward trend in the coming years. During this past year, Mountain View Fire experienced a modernization of our fire apparatus communications platform. We transitioned to iPads for our unit status and mapping and acquired "Tablet Command", an application used for managing resources at incidents. We also issued a Purchase Order to replace our entire engine and truck fleet and we ordered a Fast Response Vehicle on an ambulance chassis. The COVID-19 pandemic continued to be part of Mountain View Fire's daily challenges in FY 2021-22, with multiple responses and some COVID-19 cases amongst our ranks. We adjusted to the new norm of support employees working remotely and our Fire and Environmental Protection Division staff learning how to meet the daily demands while working on alternative work schedules.



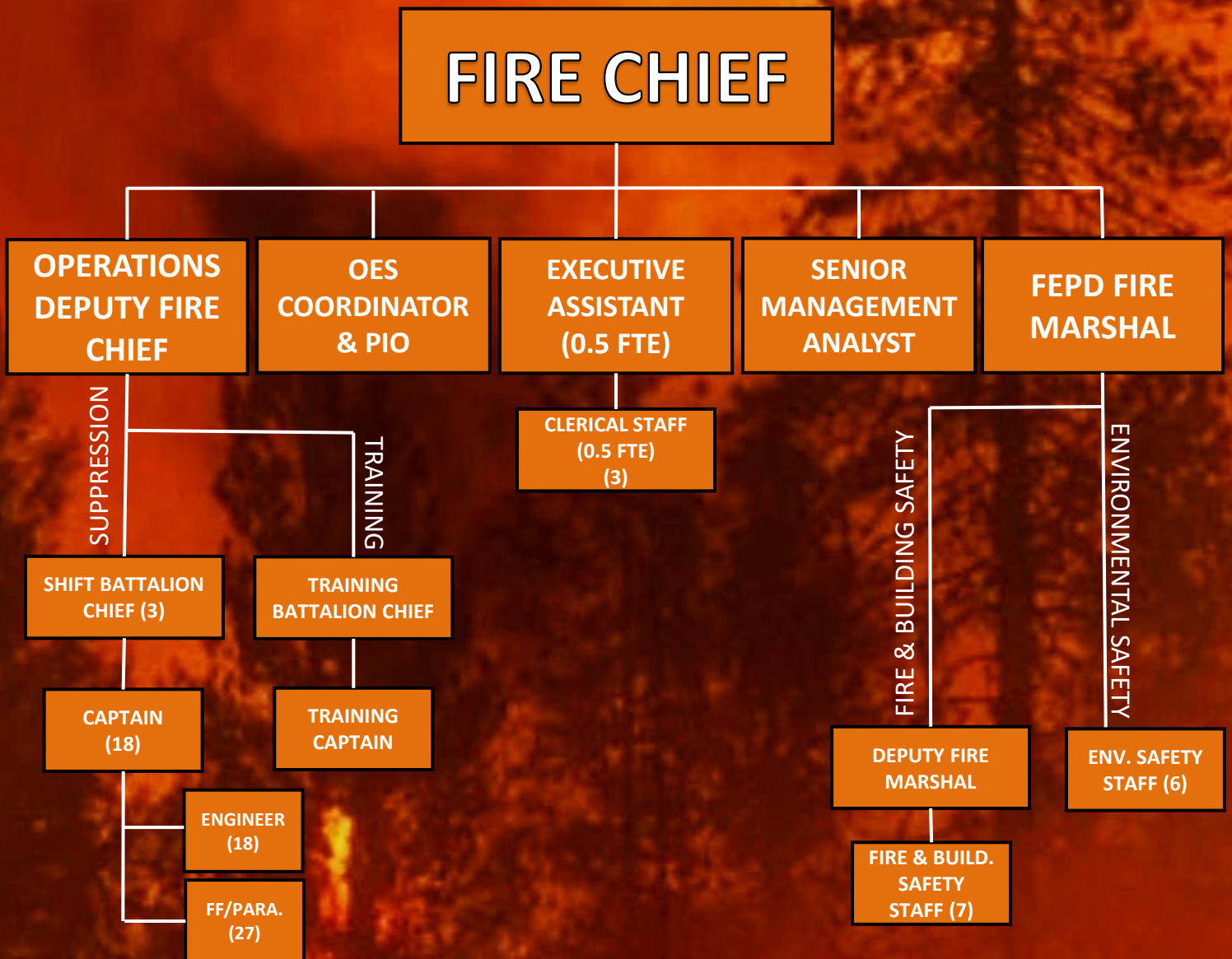


While the interruptions from COVID-19 were plenty, and many unplanned, we stayed on course and met and exceeded expectations on our service. We also hired eight new employees to address the short staffing we had experienced during COVID-19. We provided staffing at the County's Public Safety Clinic and established our own mobile vaccination program where dozens of Mountain View homebound residents were vaccinated. As always, regardless of these challenges, we continued to be highly resilient and we overcame all obstacles, delivering quality 9-1-1 response services. This current year promises to be even busier than last year as we continue to work on our recruitment efforts, add new equipment to our fleet, hire new employees and continue with the career development of our workforce to proudly serve all of the residents and visitors in Mountain View.

Sincerely,

Juan F. Diaz
Fire Chief

ORGANIZATIONAL CHART



MISSION AND VISION

MISSION STATEMENT

The Mountain View Fire Department exists to save lives and property, protect the environment, and minimize the risk of fire and natural disasters by investing in education, training, and prevention.

VISION STATEMENT

A progressive fire department that treats everyone with respect and dignity and applies best practices in innovative emergency response, fire prevention, training, environmental protection, and public education.



ORGANIZATIONAL VALUES



CARING

Deliver services with courtesy and sensitivity.
Treat others with dignity and respect.
Be concerned about the individual's welfare.

INTEGRITY

Maintain the highest ethical standards. Act
with sincerity, honesty, and openness.
Earn the trust and respect of others.

DEDICATION

Commitment to the profession and provide
high-quality service to our citizens
by demonstrating pride and loyalty to our
organization.

FISCAL RESPONSIBILITY

Manage resources effectively. Control
expenditures within budget constraints.
Focus on results.

POSITIVE WORK ENVIRONMENT

Enjoy your work. Be able to laugh. Keep a
sense of humor.

TEAMWORK

Work together to solve problems. Seek out
others' opinions. Strive for unity.

STATION LOCATIONS AND DESCRIPTIONS

STATION NUMBER	ADDRESS OF STATION	STAFFING PER SHIFT	FIRE UNIT NUMBER
Station 1	251 South Shoreline Boulevard	9	E51, T51, R51, and B51
Station 2	160 Cuesta Drive	3	E52 and E652
Station 3	301 North Rengstorff Avenue	3	E53 and CalOES E404
Station 4	229 North Whisman Road	3	E54, E152 (Reserve), E154 (Reserve), B151 (Reserve), and U54
Station 5	2195 North Shoreline Boulevard	3	E55, Hazmat 55, T155 (Reserve), and UTV55



UNIT TYPE ABBREVIATIONS AND DESCRIPTIONS

TYPE	TYPE NAME	DESCRIPTION
BC	Battalion Chief	1 Battalion Chief/Incident Commander
TRN BC	Battalion Chief	Training, EMS, Safety Officer
TRN CA	Fire Captain	Training, EMS Captain
E	Engine Company	1 Captain EMT, 1 Fire Engineer EMT or Paramedic, and 1 Firefighter EMT or Paramedic (either the Fire Engineer or Firefighter shall be a Paramedic)
T	Ladder Truck Company	1 Captain EMT, 1 Fire Engineer EMT or Paramedic, and 1 Firefighter EMT or Paramedic (either the Fire Engineer or Firefighter shall be a Paramedic)
R	Rescue	2 Firefighters (at least one of the two Firefighters shall be a Paramedic)
HM	Hazardous Materials	5 Firefighters certified in hazardous materials mitigation, cross-staffed with engine crew personnel
U	Utility	1 Firefighter, delivery light and air supplies to fire operations. Cross-staffed with engine crew personnel.
UTV	Utility Terrain Vehicle	Used for accessing remote or crowded areas, capable of carrying one patient supine. Cross-staffed with engine crew personnel.



RESPONSE DATA

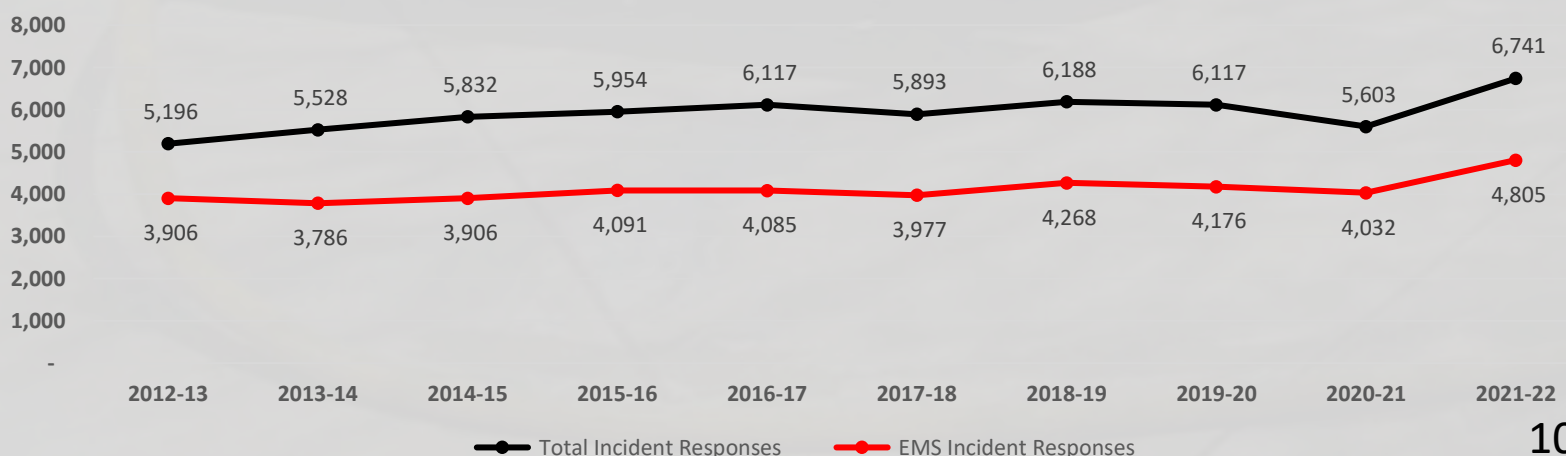
Response by Unit

Unit	Fire	Overpressure Rupture, Explosion	Rescue & EMS	Hazardous Condition	Service Call	Good Intent	False Alarm, False Call	Misc.	Total Incident Count
B51	85	1	372	44	36	109	6	0	653
E51	79	1	1,321	57	98	180	145	1	1,882
E52	60	0	1,324	34	75	162	122	2	1,779
E53	67	0	1,281	44	125	149	199	1	1,866
E54	45	2	632	34	62	127	78	2	982
E55	22	2	273	17	23	39	46	0	422
HM55	0	1	1	12	3	3	0	0	20
R51	49	2	1,637	38	43	121	3	0	1,893
T51	80	1	459	45	84	129	121	1	920
Total	487	10	7,300	325	549	1,019	720	7	10,417

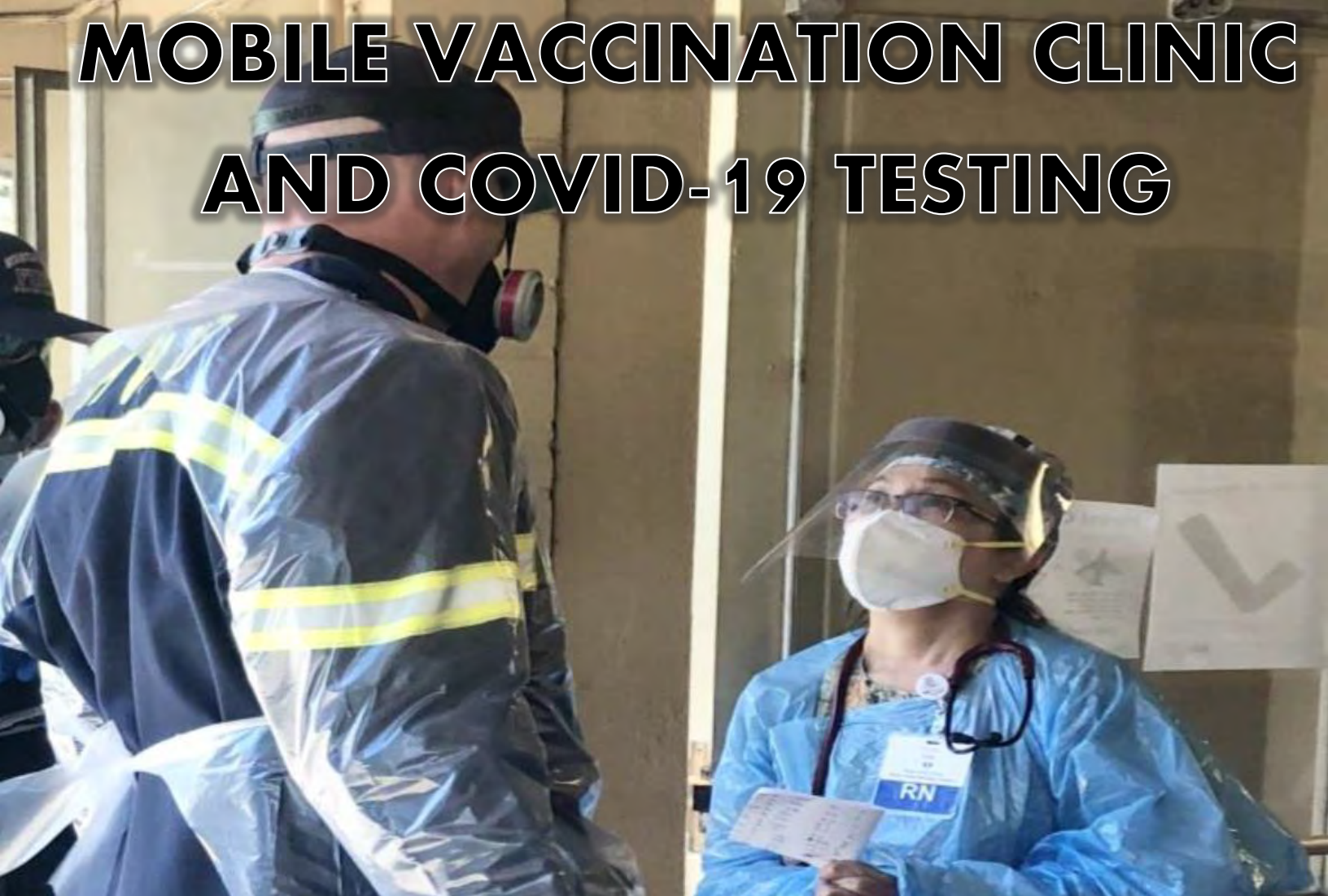
Response by Incident

Incident Type	2017-18	2018-19	2019-20	2020-21	2021-22
Fire	104	103	112	151	177
Overpressure Rupture, Explosion, Overhead (No Fire)	7	9	6	10	5
Rescue & EMS	3977	4268	4176	4032	4805
Hazardous Condition (No Fire)	155	166	155	121	141
Service Call	439	403	371	345	403
Good Intent Call	616	596	640	407	599
False Alarm & False Call	588	632	649	535	605
Special Incident Type	7	11	8	2	6
Total	5893	6188	6117	5603	6741
Increase (+/-)	-4%	+5%	-1%	-8%	+20%

Incident Volume (10 Fiscal Years)



MOBILE VACCINATION CLINIC AND COVID-19 TESTING



Mobile Vaccination Clinic

While thousands of individuals across Santa Clara County received the COVID-19 vaccination at mass vaccination sites, many homebound or otherwise vulnerable populations were unable to travel to such sites to receive this important vaccine. Mountain View and other cities in Santa Clara County received requests to support these populations.

As a result, Santa Clara County Public Health, Santa Clara County Emergency Medical Services Agency (EMSA), Mountain View Fire Department, and other fire departments in Santa Clara County developed and successfully implemented the Mobile Vaccination Program, in which Fire Department personnel came to the homes of numerous homebound citizens and administered COVID-19 vaccines. Many of the house calls made by MVFD were return visits to citizens who received Covid-19 boosters.

The overwhelming sentiment from homebound Mountain View residents has been that of great gratitude, relief, and endless appreciation.

COVID-19 Testing

In partnership with Google and One Medical, free COVID-19 testing services were provided for Mountain View's Firefighters and frontline workers. Testing services were available with unlimited appointments and flexible schedules to ensure the safety of Fire personnel and community members.

The Fire Department's liaison for this project coordinated all efforts with Google and One Medical, while providing testing directives to Fire personnel. Scheduling testing appointments was a pivotal role that included the Training Division and all shift Battalion Chiefs.

The continuation of testing provided the comfort of knowing that members could get a test before going home and get results very quickly.

EMERGENCY SERVICES



Suppression

- Search and Rescue
- Suppression
- Rehab
- Wildland

EMS

- Advanced Life Support (ALS)
- Basic Life Support (BLS)

Special Operations

- Hazardous Materials Response and Mitigation
- Tactical Paramedics Integrated with MVPD SWAT
- Active Shooter Response

Technical Rescue

- Swift Water
- Confined Space
- Elevator
- Vehicle Extrication
- High-Angle Rope Rescue
- Trench Rescue
- Mass Transportation Rescue

EMERGENCY SERVICES

The Mountain View Fire Department Suppression (Emergency Services) Division continued to meet the challenge of the COVID-19 pandemic during Fiscal Year 2021-22 through our ongoing commitment to public safety and the community, while ensuring our members used best practices to reduce their exposure to the virus.

FY 21-22 saw many training opportunities in the Suppression Division. Such trainings included 7 members attending Fire Department Training Network (FDTN) live fire training, the Mastering Fireground Command train-the-trainer series, and our ongoing fire, EMS, tactical emergency medical team, USAR, and HazMat training.

The Suppression Division responded to numerous emergency calls for service during FY 21-22. Among those calls for service were two multiple-alarm structure fires:

- October 18, 2021: 903 East El Camino Real, 2 alarms
- May 4, 2022: 333 Escuela Avenue, 2 alarms

903 EAST EL CAMINO REAL



OCTOBER 18th, 2021
2 ALARM STRUCTURE FIRE



333 ESCUELA AVENUE



MAY 4th, 2022 2 ALARM STRUCTURE FIRE



RECRUITMENT COMMITTEE

The Mountain View Fire Department Recruitment Committee is a volunteer program, formed by members of the Suppression Division, to educate potential candidates on what it takes to become a Firefighter with the City of Mountain View.

With the guiding intent of diversity and inclusion, the Recruitment Committee aims to encourage “nontraditional” potential candidates to become Firefighters. Non-traditional candidates include females, minorities, and veterans. With this goal in mind during outreach and educational events, the Recruitment Committee supports the Fire Department’s desire to have new members reflect the diverse backgrounds of Mountain View residents.

Candidates are made aware of the Firefighter Candidate Testing Center (FCTC) process, where they learn about the public service aspects of being a Firefighter as well as the various types of specialty responses within the fire service. The Committee meets regularly to discuss budget, recruitment events, marketing, liaison with other agencies, and staffing agendas.



FIREFIGHTER ACADEMY



During the 2021-2022 fiscal year, the Mountain View Fire Department hosted two in-house fire academies at Fire Station 4. The Mountain View Fire Academy consists of all training requirements for an entry-level Firefighter position. Upon completing the academy, each member will have demonstrated proficiency in all areas of the fire service, allowing them to work on a fire engine at the probationary level where they will continue to train on skills/techniques they were taught from the academy over the next 18 months.

This year was the first time Mountain View has hosted a lateral recruitment process. A lateral recruit is a firefighter who possess, at minimum, a Firefighter 1 certificate and has been employed previously by another agency. Lateral recruits came to us with advanced skill sets and an increased knowledge base of the fire service. They were trained to be proficient in Mountain View policies and procedures and demonstrate the ability to uphold our core values.

Members of the Mountain View Fire Department committed their time and effort to ensure the successful completion of all 8 recruits in both academies.

TASK FORCE 3, CANINE PROGRAM



The Mountain View Fire Department supports two FEMA California Task Force-3 Search and Rescue Dogs, Charley and George. They are handled by Captain Tim Houweling. Charley is 8 years old and trained to find live human scent in disaster scenarios. George is nine years old and trained to locate human remains. Canines Carl and Rory are in training to replace them when they retire.

In a large-scale regional or Statewide disaster, Search Dogs will be in short supply and deployed to areas where the largest concentrations of potential victims exist. These are usually the most heavily populated cities in a disaster area. The FEMA system ensures these teams are available first for local response, then regional response, and finally national response. Supporting this program ensures that Mountain View citizens will have access to this valuable asset when they need them most.



Each dog takes an average of two years to train and certify as a Canine Search Team in the FEMA system. There are approximately 250 Live-Find Canines and 90 Human Remains Detection Canines in the United States. There are currently 18 Live-Find Canines and 3 Human Remains Detection Canines certified by FEMA in Northern California. George is often called upon by local agencies to search structures post-fire, where our most vulnerable populations are suspected to have been occupying.

The dogs require weekly and sometimes daily training to remain proficient in their work.

In the last fiscal year, George and Captain Tim Houweling were deployed to Santa Clara City and to the City of San Jose to search structures after major fires.

STATE MUTUAL AID

Mountain View Fire Department participates in the State of California Mutual-Aid System and deploys staff to assist with wildland fires and other emergency incidents. The City is reimbursed at agreed-upon rates by the State for personnel hours, administrative costs, travel costs, and vehicle-related costs for participating in strike team/mutual-aid deployments.

In Fiscal Year 2021-22:

- **11 State Mutual Aid deployments**
- **42 Personnel resources requested and deployed made up of 25 different people across the ranks of Firefighter, Engineer, Captain, Battalion Chief, and Deputy Fire Chief**
- **25 Apparatus resources requested and deployed made up of 8 different agency apparatus used**
- **Over \$1.4 million received in reimbursement**

REIMBURSEMENT OUTCOMES FROM FY 21-22 WILDLAND SEASON

Personnel (Overtime)	Fleet & Supporting Vehicles	Travel Expenses	Administrative Fees	Total Reimbursement
\$1,026,310	\$54,726	\$9,039	\$379,932	\$1,470,007
<p>Funds are deposited into Suppression's Overtime (OT) expenditure account to reimburse the OT spent on deployed members and backfill.</p>	<p>Funds are deposited into Fleet's revenue account. These funds are not available to the Fire Department.</p>	<p>Funds are deposited into Suppression's Miscellaneous expense account to reimburse travel expenses such as approved rental cars or hotel stays while deployed.</p>	<p>Funds are deposited into Suppressions revenue account, where they then become part of the City's General Fund. These funds are not available to the Fire Department.</p>	<p>Reimbursement rates are based on the California Fire Assistance Agreement (CFAA) and rates as submitted on the Annual CalOES Salary Survey form.</p>

OPERATIONAL AREA MUTUAL AID



Aid Given: 185 Incidents

- Sunnyvale Public Safety Services (SNY): 12%
- Palo Alto Fire Department (PAF): 22%
- Santa Clara County Fire Department (CNT): 62%
- Other: 4%

Aid Received: 119 Incidents

- Sunnyvale Public Safety Services (SNY): 51%
- Palo Alto Fire Department (PAF): 35%
- Santa Clara County Fire Department (CNT): 10%
- Other: 4%

FIRE DEPARTMENT TRAINING NETWORK

For the first time in our history, Mountain View Fire Department sent seven members to scenario based live fire training in Indianapolis, Indiana. The Fire Department Training Network (FDTN) in Indiana is known worldwide for its realistic, live-fire training courses that are as close to the real thing as possible. Due to better fire codes and changes in socio-economics, the fire department does not respond to as many structure fires as we did in prior years. Additionally, due to air pollution standards and asbestos/lead abatement issues, opportunities for live-fire training in the City of Mountain View and Santa Clara County are extremely limited. This training provides Mountain View firefighters with some of the best fire training in the world. The feedback from our seven members that attended was overwhelmingly positive and all attendees felt this was extremely valuable training that allows our personnel to develop the recognition primed decision-making skills necessary for making split second, life-saving decisions on the fireground. It is Mountain View Fire Department's intention to continue to send nine members a year to this training, as long as our budget allows.



SOUTH BAY INCIDENT

MANAGEMENT TEAM, TYPE 3

The South Bay Type 3 Incident Management Team is managed by Mountain View Fire Department Deputy Fire Chief Brian Jones with several other members of Mountain View Fire Department participating on the team:

- Battalion Chief Jeff Cole: Logistics Section**
- Battalion Chief Jim Hoefling: Logistics Section**
- Fire Captain Ian Crossley: Plans Section**
- OES Coordinator Bob Maitland: Public Information Officer/Plans Section**

The South Bay Incident Management Team (SBIMT) is under the joint authority of the Santa Clara County, San Mateo County, and Santa Cruz Fire Chiefs' Associations.



The mission of the South Bay Incident Management Team is to respond with a cadre of highly trained personnel to requests for assistance to any jurisdiction within Santa Clara County, Santa Cruz County, and San Mateo County, or from the California Office of Emergency Services (Cal OES) to assist with the management of emergency incidents and planned events. The team also coordinates multi-jurisdictional responses and mutual aid in the interests of public safety for the protection of life, property and the environment. The team assists in all phases of incident management, including mitigation, stabilization, restoration, and documentation of the incident. The requesting agency maintains jurisdictional responsibility of the incident.

Accomplishments of the South Bay Incident Management Team during FY21/22 include:

- Completion of a Logistics Trailer that provides all infrastructure to set up an incident base, including printers, copiers, radios and a plotter.
- Assisted CalFire CZU with management of the Estrada Fire in October 2021.
- Assisted Santa Clara County Fire with Plans for the Dell Incident, a large commercial building fire.
- Held an in-person annual meeting/training for all team members.



TRAINING

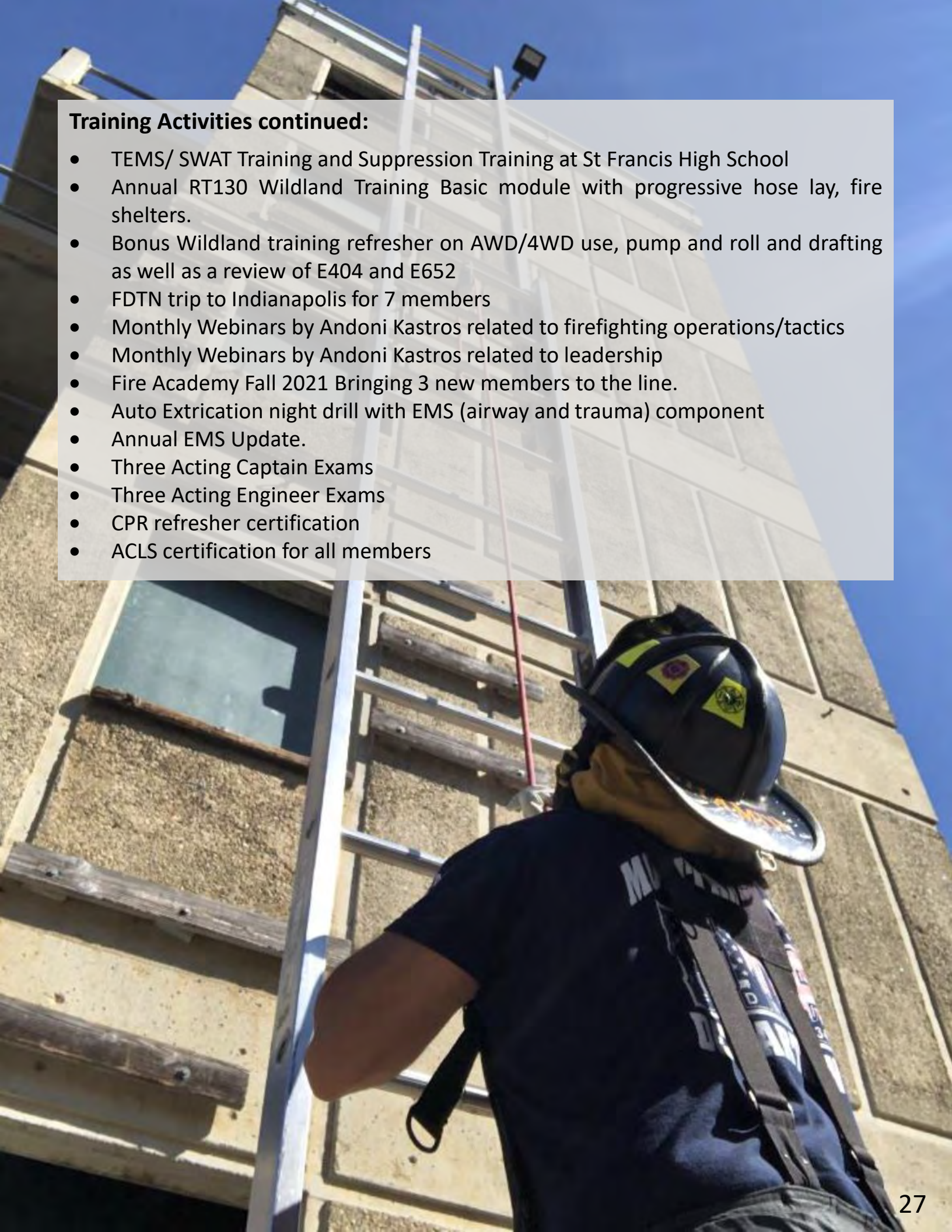
FY 21-22 Training Activities



- Captain promotional examination
- Firefighter survival/ Mayday training
- Lucas (Mechanical CPR) Device Training for all members
- Approximately half the membership trained on safe operations of trailers for USAR Deployment
- Spring Fire Academy - Bringing 5 new members to MVFD
- Monthly Technical Rescue Training
- Monthly Hazardous Materials Training
- Forcible Entry training multiple door props used at Station 4 training tower
- Ventilation training on roof prop Station 4
- PG&E Utility Emergency training for all members on all shifts.
- PG&E Live Action Drill Field Day
- City HR harassment training
- CPF Healing Our Own Suicide Prevention and Awareness Stand Down
- Concern EAP – Available resources for all member training
- IAFF/IAFC Firefighter Safety Stand-Down
- Annual Confined Space rescue entry drill
- Multiple days of drilling at 1600 and 1616 Shoreline Blvd with several topics covered: hose deployment, commercial building tactics, firefighter survival and large area search.

Training Activities continued:

- TEMS/ SWAT Training and Suppression Training at St Francis High School
- Annual RT130 Wildland Training Basic module with progressive hose lay, fire shelters.
- Bonus Wildland training refresher on AWD/4WD use, pump and roll and drafting as well as a review of E404 and E652
- FDTN trip to Indianapolis for 7 members
- Monthly Webinars by Andoni Kastros related to firefighting operations/tactics
- Monthly Webinars by Andoni Kastros related to leadership
- Fire Academy Fall 2021 Bringing 3 new members to the line.
- Auto Extrication night drill with EMS (airway and trauma) component
- Annual EMS Update.
- Three Acting Captain Exams
- Three Acting Engineer Exams
- CPR refresher certification
- ACLS certification for all members



PROMOTIONS AND AWARDS CEREMONY



On June 7th, 2022, Fire Chief Diaz honored members across Mountain View Fire Department at the Promotions and Awards Ceremony.

70 awards of Badge Pinning, Devoted Service Awards, and Letters of Commendation were administered to 44 personnel across the Fire Department.



BADGE PINNING

Fire Marshal Eric Anderson
Battalion Chief Henna Graham
Battalion Chief Melton Wong
Env. Safety Coord. Carrie Sandahl
Env. Safety Protection Eng. Brian T. Jones
Captain Alicia Bailey
Captain Tim Houweling
Captain Gary Van Dyke
Captain Ian Crossley
Captain Luis Santolalla
Engineer Travis Williams
Engineer Dana Hill
Engineer David Menza
Engineer Greg Hayes
Engineer Armando Martinez
Engineer Gabriel Shamiya

DEVOTED SERVICE

AWARD

Class A: Type 1 USAR

Company

Deputy Fire Chief Brian Jones
Battalion Chief Jim Hoefling
Captain Geoff Dinger
Captain Ian Crossley

Class A: Lateral Fire Academy

Cadre 21-1 & 22-1

Captain Zeyad Abouata
Engineer Joel Arreola

Class C: Cal OES COVID-19

Med. Facility Surge Assistance

Firefighter/Paramedic Chris Houston
Firefighter/Paramedic Steve Pairman

Class C: COVID-19 Mobile

Vaccination Clinic

Battalion Chief Melton Wong
Captain Scott Robbins
Captain Gary Van Dyke
Engineer Brian Cavellini
Engineer Greg Hayes
Engineer Lawrence Ignacio
Engineer Armando Martinez
Engineer David Menza
Engineer Gabriel Shamiya
Firefighter/Paramedic Chris Houston
Firefighter Joseph Wortham
Env. Safety Coord. Carrie Sandahl
Pub. Education/Fire Safety Specialist Heidi Imobersteg
OES Coordinator Bob Maitland
Senior Mgmt. Analyst Amanda Slovick

LETTERS OF

COMMENDATION

2022 Apparatus Committee

Battalion Chief Zack Bond
Captain Ian Crossley
Captain Geoff Dinger
Captain Ryan Eddy
Captain Luis Santolalla
Captain Bill Walls
Engineer Steve DeSipio

Antique Restoration and Repairs

Engineer Derek Schmitz
FEMA TF3 Canine Program
Captain Tim Houweling
COVID-19 Testing Liaison
Engineer David Menza

XSC COVID-19 Vaccination Clinic

Battalion Chief Jenna Graham
Captain Crossley
Captain Houweling
Captain Scott Robbins
Captain Bill Walls
Engineer Brain Cavellini
Engineer Greg Hayes
Engineer Lawrence Ignacio
Engineer Armando Martinez
Engineer David Menza
Firefighter/Paramedic Brian Sheckler
Env. Safety Coord. Carrie Sandahl
Haz. Mat. Specialist Bryan Barrows
Haz. Mat. Specialist Patrick Mauri
Pub. Education/Fire Safety Specialist Heidi Imobersteg
Program Assistant Judy Miguelino
OES Coordinator Bob Maitland
Senior Mgmt. Analyst Amanda Slovick
Executive Assistant Melia Pierceall
Office Assistant III Cynthia Bettencourt
Secretary Jennifer Crist
Office Assistant III Rachna Singh



EMERGENCY MEDICAL SERVICES



Emergency Medical Services, more commonly known as EMS, is a system that provides emergency medical care. Mountain View Fire Department participates as one of many agencies in Santa Clara County EMS System. Mountain View Fire Department provides full Advanced Life Support services from every Fire Engine, Truck and Rescue we deploy. All areas of the City of Mountain View receive ALS service 24/7 from our own Paramedics. There is a private ambulance company that provides the transport of patients to the hospital. When needed, in order to provide exceptional service and ensure the best comprehensive care, Paramedics from Mountain View Fire Department will ride with, or escort, a patient to the hospital.

Advanced Life Support is designed to provide definitive prehospital emergency medical care, including, but not limited to, cardiopulmonary resuscitation, cardiac monitoring, cardiac defibrillation, advanced airway management, intravenous therapy, administration of specified drugs and other medicinal preparations, and other specified techniques and procedures administered by authorized personnel under the supervision of a base hospital as part of a local EMS system at the scene of an emergency. Ultimately this means that Mountain View Fire Department Paramedics can treat illness in the field when summoned through 911. Some of the life-threatening illnesses that are commonly treated by Mountain View Fire Department Paramedics are low blood sugar (hypoglycemia), myocardial infarction, allergic reactions or anaphylaxis, sepsis, cardiac arrest, shock, respiratory distress, stroke, trauma and many more.

Mountain View Fire Department Paramedics take pride in excellent service and care for Mountain View citizens and visitors as though they are part of our own families.

EMS Highlights During FY 21-22

- 12-lead review course
- ACLS for all paramedics
- Santa Clara County EMS Update
- All EMTs fully trained in Airway Management with optional scope LMA devices
- Night Drill with Trauma and complex airway components
- Acquisition of Lucas Mechanical CPR devices, comprehensive training and placed in service.
- CPR refresher for entire Suppression Division
- Case review and scenario based evolutions with Dr D'Souza
- Onboarded 6 new paramedics and 2 EMTs.



OFFICE OF EMERGENCY SERVICES

The Office of Emergency Services (OES) maintains readiness to support the City's disaster response, recovery, and mitigation capabilities. OES strives to ensure the City's staff is prepared through Emergency Operations Center (EOC) drills and exercises, as well as City volunteers through nationally recognized programs such as the Community Emergency Response Team (CERT) and Amateur Radio Emergency Services (ARES).





- Support the Santa Clara County Public Health Department with a Mountain View COVID-19 mobile vaccination clinic as the Deputy Incident Commander offering “in-home” vaccinations to vulnerable community members.

- Updated the City’s Policy for Heat Emergencies and Cooling Center Activation.

- Coordinated the opening of City Cooling Centers when temperatures exceeded 90°F.

- Oversaw the FEMA-assigned EOC training of 74 City employees.

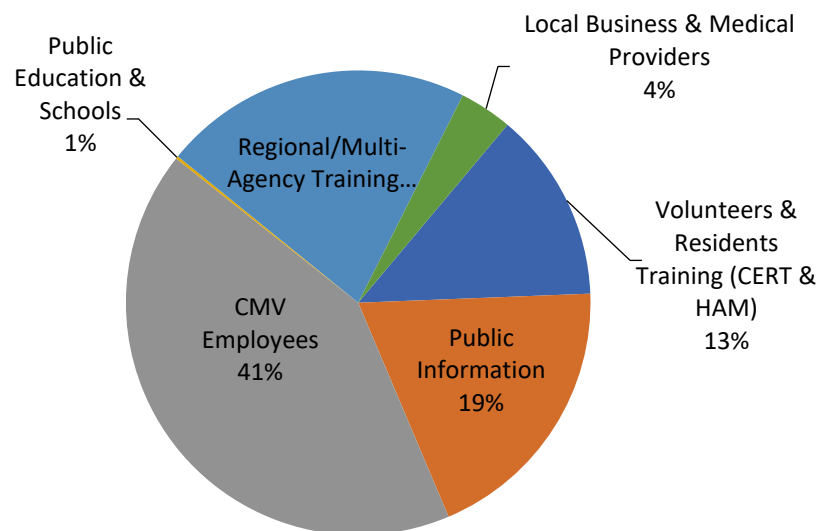
- Coordinated the delivery of cold-weather supplies (blankets, beanies, and tarps) to the Santa Clara County Office of Supportive Housing.

- Provide those affected by a residential fire with the financial assistance needed to purchase necessities in the wake of tragedy. Assistance included aid provided by the American Red Cross and securing a \$12,500 donation from the California Fire Foundation.

- Awarded \$6,480 in CERT Neighborhood Grant funds to the eight CERT Neighborhood Groups that applied.

- Coordinated over 4,700 CERT & ARES volunteer hours including refresher training, group activities and Committee meetings.

OES Preparedness Training Hours for FY21-22:
1,334 Hours



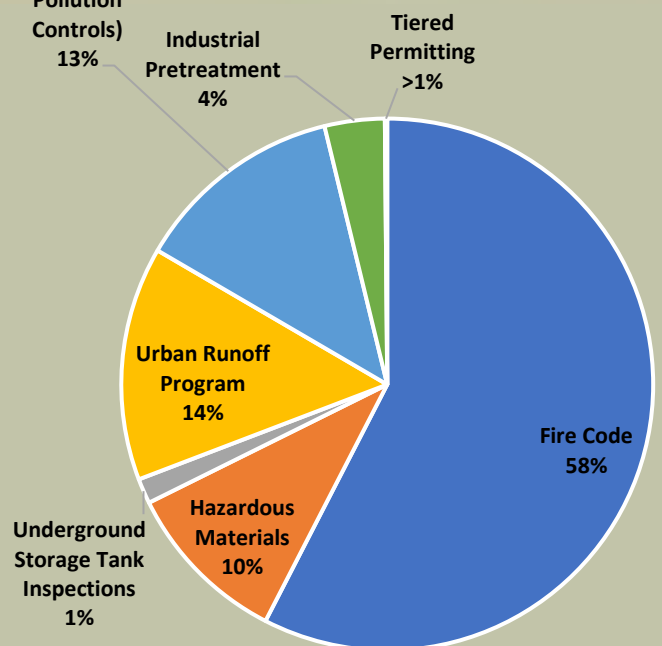
FIRE & ENVIRONMENTAL PROTECTION DIVISION



Fire Inspections (routine and new/tenant improvement development)	1,870
Plans Reviewed	416
Plans Reviewed Completed on Schedule	100%
Fire Investigations including Mutual-Aid/Task Force Responses	8
Special Events Reviewed/Inspected	38

Multi-Family Housing	0
Fire Code	1,624
Hazardous Materials	285
Underground Storage Tank Inspections	43
Urban Runoff Program	401
Construction Site (Stormwater Pollution Controls)	361
Industrial Pretreatment	103
Tiered Permitting	4

Total Primary and Secondary Inspections: 2,821



SPECIAL EVENTS AND OUTREACH



The Mountain View Fire Department participates in outreach events each year. The goal of these events is to help identify fire hazards and prevent unwanted scenarios in the future as well as increase awareness about preventing fires and change the behavior of the public so that there are fewer dangerous situations, fires, and injuries. This education can reduce the rate of fire-related incidents and deaths. Events such as the Chinese and Spanish Language Civic Leadership Academies are designed to improve participants' understanding of local government and City services, increase their civic engagement, leadership and volunteerism in the community on advisory bodies and committees such as becoming a member of CERT.



FY 21-22 Highlights

- Ongoing social media campaign on fire and environmental safety
- Spanish Language Civic Academy (Virtual)
- Chinese Language Civic Academy (In-person)
- Elementary School Station Tours
- Creek Cleanup
- Senior Resource Fair
- Block Party & Neighborhood Event Engine Visits

ADMINISTRATION & OES



Juan Diaz
Fire Chief



Brian Jones
Deputy Fire Chief



Melia Pierceall
FD Executive
Assistant (0.5 FTE)



Amanda Slovick
Senior Management
Analyst



Robert Maitland
Office of Emergency Services (OES)
Coordinator/Public Information Officer



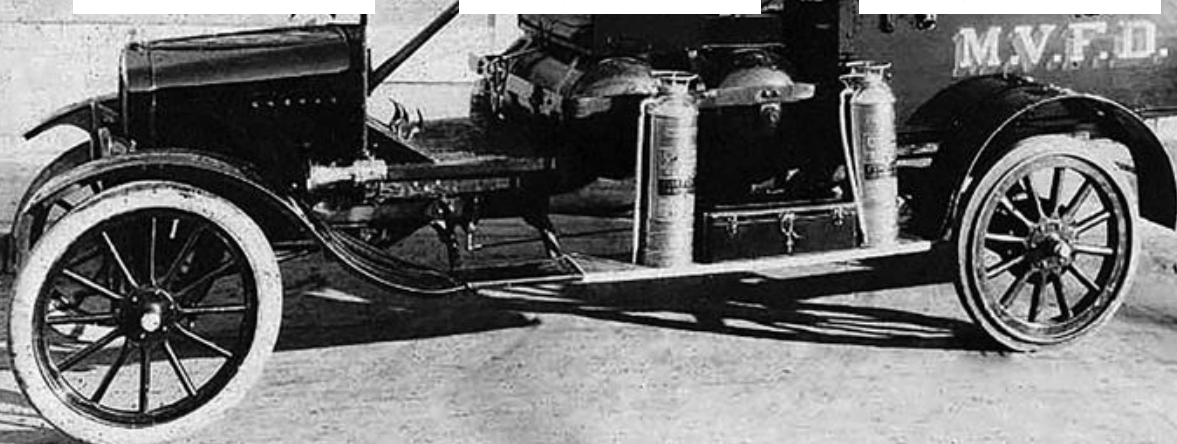
Jennifer Crist
Senior Administrative
Assistant (0.5 FTE)



Cynthia Bettencourt
Office Assistant III
(0.5 FTE)



Rachna Singh
Office Assistant III
(0.5 FTE)



SUPPRESSION & TRAINING LEADERSHIP



Jeff Cole
"A" Shift Battalion Chief



Melton Wong
"B" Shift Battalion Chief



Jim Hoefling
"C" Shift Battalion Chief



Jenna Graham
Training Battalion Chief

FIRE & ENVIRONMENTAL PROTECTION DIVISION LEADERSHIP



Eric Anderson
Fire Marshal



Matt Gundersen
Deputy Fire Marshal



Carrie Sandahl
Environmental
Safety Coordinator



Judy Miguelino
Program Assistant
(0.5) FTE



Star Quach
Office Assistant
(0.5) FTE

PROMOTIONS

Battalion Chief



Melton Wong
Promoted May 15th, 2022

Captain



Alicia Bailey
Promoted May 1st, 2022



Tim Houweling
Promoted May 1st, 2022



Gary Van Dyke
Promoted May 1st, 2022



Ian Crossley
Promoted May 1st, 2022



Luis Santolalla
Promoted May 15th, 2022

Engineer



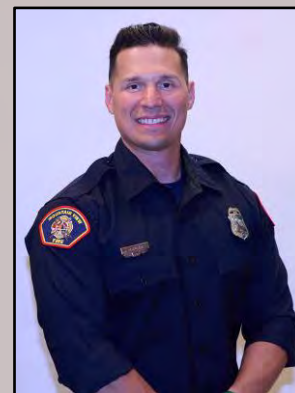
David Menza
Promoted Oct. 31st, 2021



Greg Hayes
Promoted Dec. 12th, 2021



Cody Baxter
Promoted May 1st, 2022



Armando Martinez
Promoted May 1st, 2022



Gabriel Shamiya
Promoted May 15th, 2022

NEW HIRES

Recruit Firefighters

Fire & Environmental Protection Division



Richard Murray



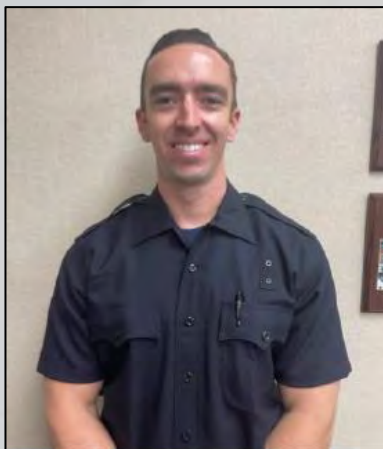
Joseph Mole



Brian T. Jones

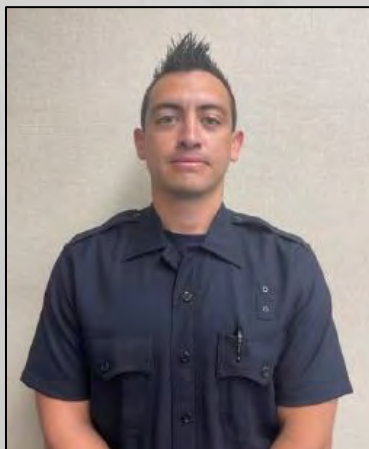
Environmental Safety
Protection Inspector

Lateral Firefighters



Ross Martin

Prior: San Jose Fire Department



Juan Serrano

Prior: Tahoe Douglas Fire Protection District



Jeremy Palmitier

Prior: Palo Alto Fire Department



Matthew Danenhauer

Prior: Kern County Fire Department



Kacey King

Prior: Sanger Fire Department



Vu Ho

Prior: CalFire in Morgan Hill

RETIREMENTS



Zack Bond
Battalion Chief, B Shift
Retired May 8, 2022



Greg Cooper
Captain
Retired November 18, 2021



Damon Norvell
Captain
Retired November 13, 2021



Clinton Smith
Engineer
Retired December 12, 2021



Jim Biakanja
Captain
Retired October 11, 2021