



Fire Department
#06-24

DATE: January 17, 2024

TO: All Fire Personnel

FROM: Amanda Slovick, Senior Management Analyst

SUBJECT: **Monthly Report: December 2023**

Members,
The attached report is a summary of performance outcomes for the month of December 2023.

Please let me know if there are any questions.

Thank you.

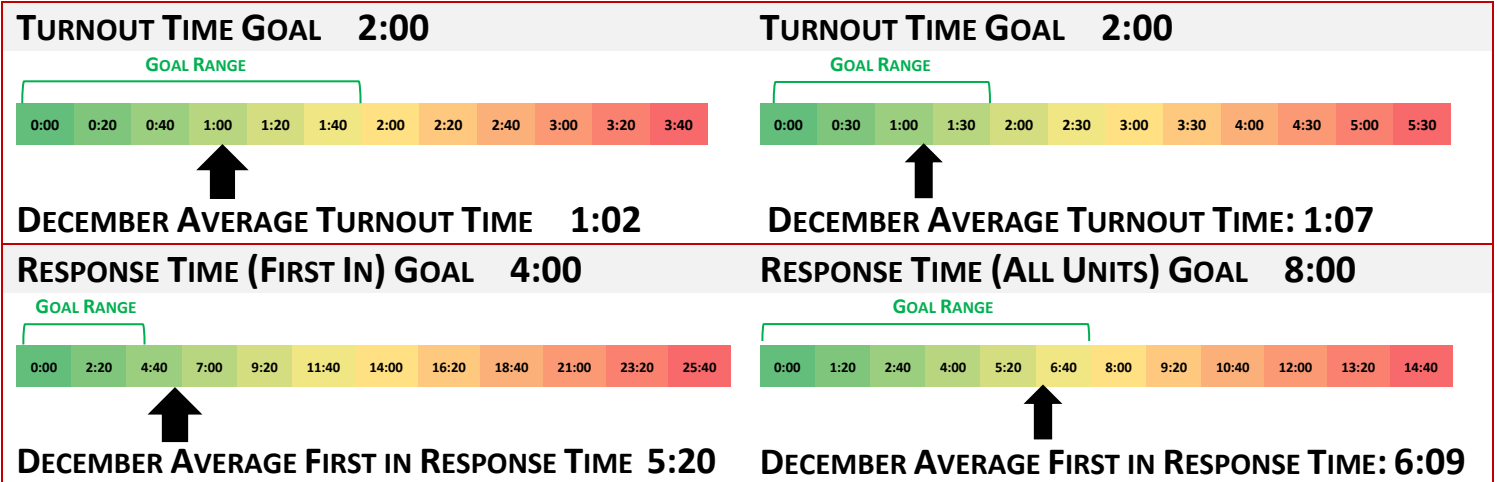


MOUNTAIN VIEW FIRE DEPARTMENT MONTHLY REPORT

REPORT DASHBOARD

* EMS

🔥 FIRE/RESCUE/ALL OTHER INCIDENT TYPES



AID GIVEN



AID RECEIVED

Year-to-Date, there have been 3 Strike Team and Single Resource Deployments. There were 21 incidents in which MVFD was called to provide aid services to communities including Sunnyvale, Los Altos, and Palo Alto.
MVFD responded to a total of 4 Fire-type incidents, 15 Emergency Medical or Rescue calls, and 2 Service calls.

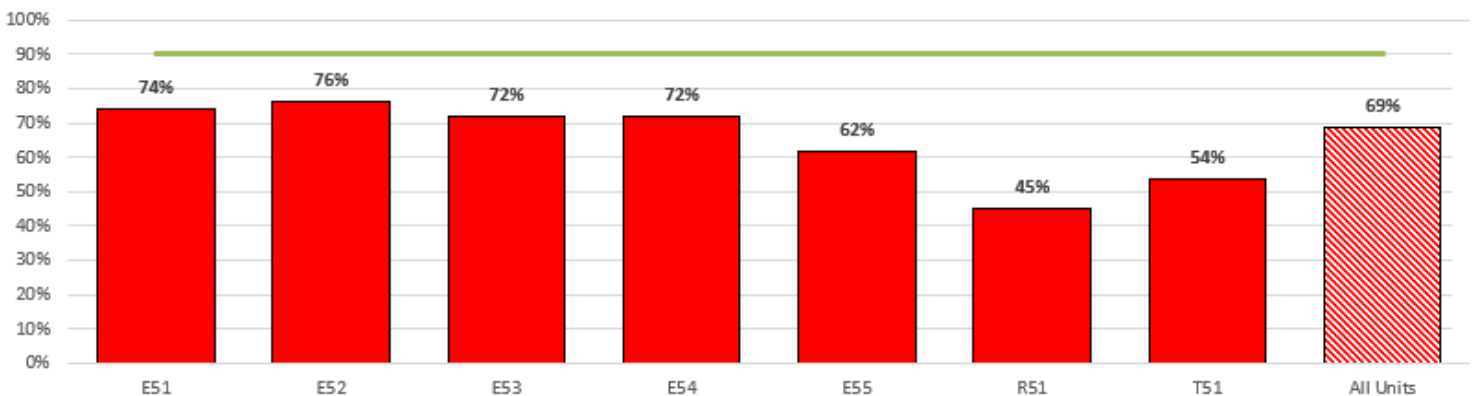
There were 9 incidents in which MVFD received automatic and/or mutual aid services from departments including Sunnyvale, Palo Alto, Central Fire District, or other local Departments.

Aiding departments assisted in 0 Fire-type incidents, 7 Emergency Medical or Rescue calls, and 2 Service call.

INCIDENT TYPE

🔥 FIRES, ALL TYPES	2%
* EXPLOSIONS	0%
* EMERGENCY MEDICAL SERVICES	74%
☠️ HAZARDOUS MATERIALS	2%
🛠️ SERVICE CALLS	6%
🕒 GOOD INTENTION	10%
🚫 FALSE ALARM	6%
! OTHER	0%

Call Processing % Compliance to Standard



Commission on Fire Accreditation
International Standard

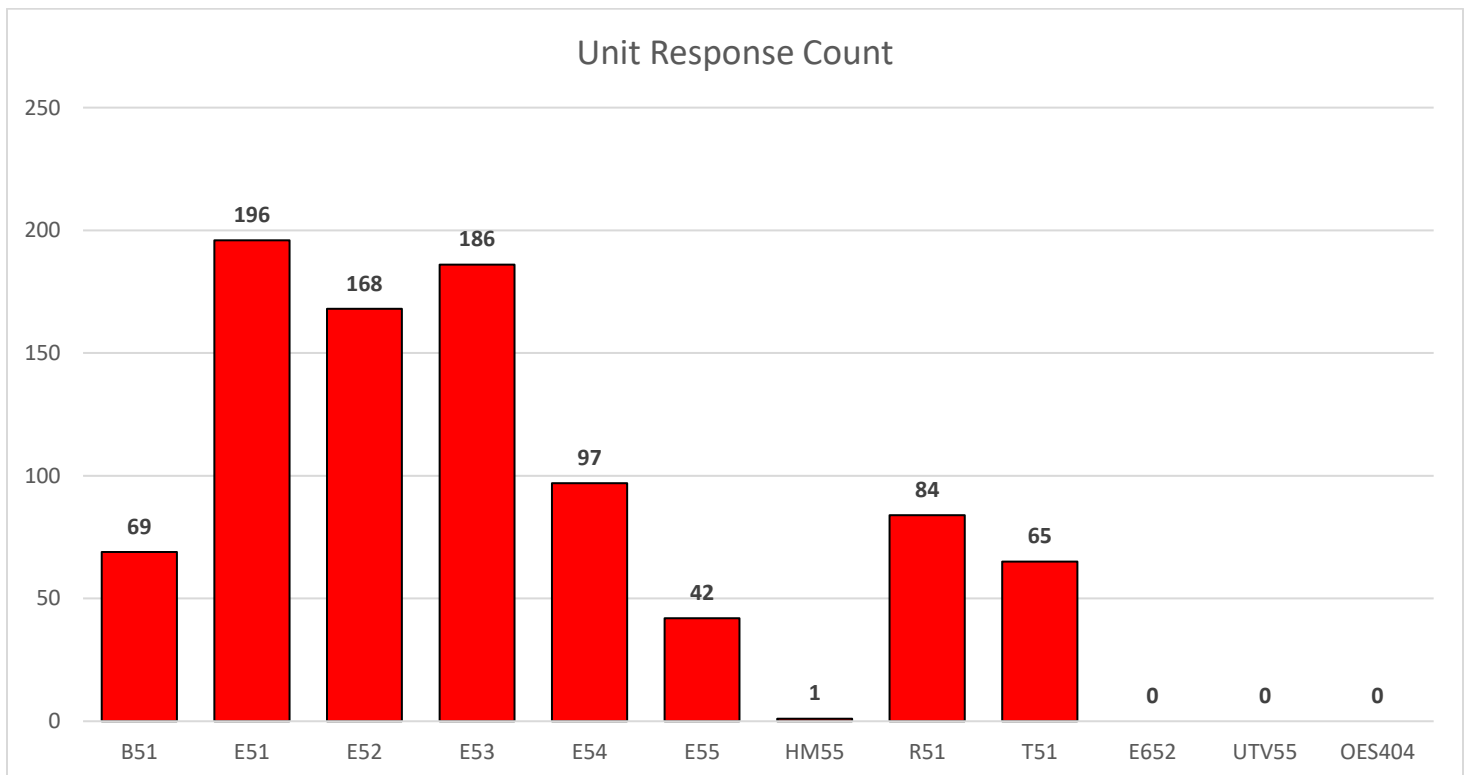
INCIDENT RESPONSES BY UNIT

MOUNTAIN VIEW FIRE DEPARTMENT

Monthly Report – December 2023

Responses By Unit

	Dec. 2022	Jan. 2023	Feb. 2023	Mar. 2023	*	Dec. 2023
B51	71	77	59	77		69
E51	184	207	159	196		196
E52	181	196	179	203		168
E53	179	175	161	189		186
E54	102	142	89	104		97
E55	51	39	44	38		42
HM55	1	1	0	2		1
R51	111	96	75	90		84
T51	87	103	76	93		65
E652	0	1	0	5		0
UTV55	0	0	0	0		0
OES404	0	0	1	0		0
TOTAL	967	1037	843	997		908
	-5%	7%	-19%	18%		-9%
% change from previous month						



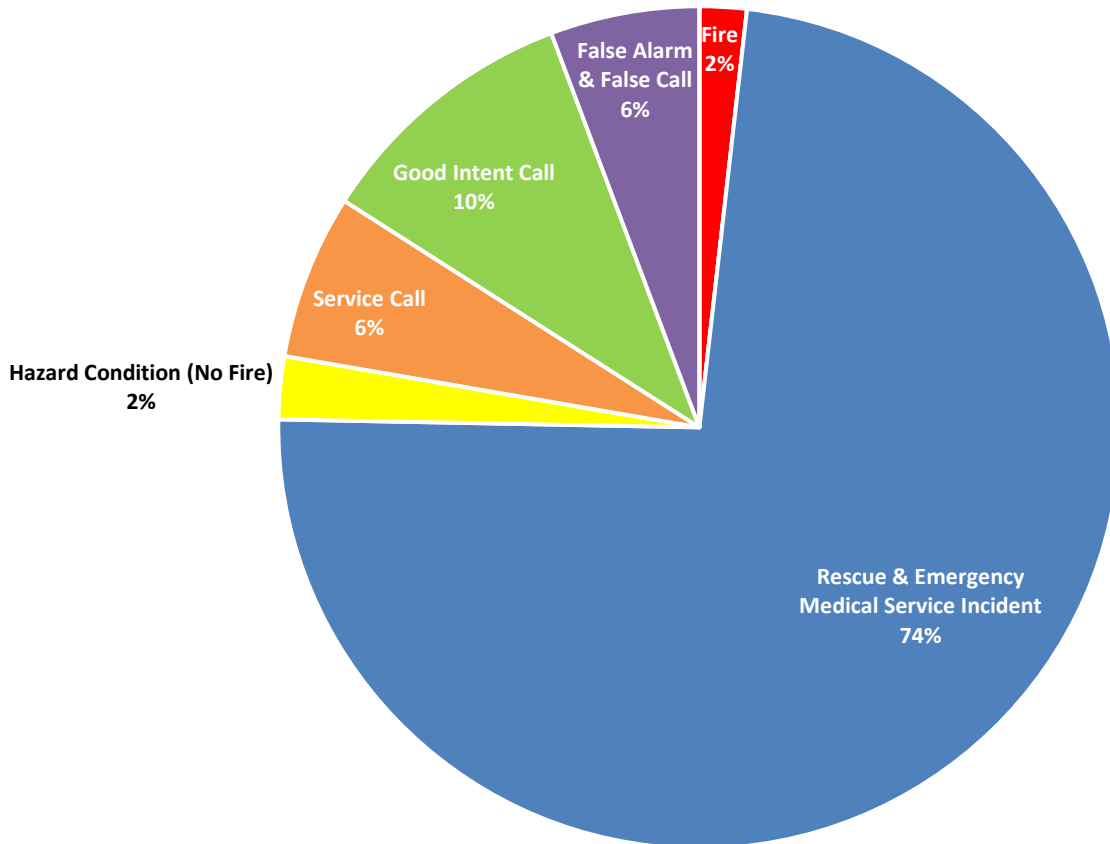
*Gap in monthly data due to non-production of monthly report.

INCIDENT COUNT

Incident Count by Type

	Dec. 2022	Jan. 2023	Feb. 2023	Mar. 2023	*	Dec. 2023
Fire	15	25	10	15		12
Overpressure Rupture, Explosion, Overheat (No Fire)	0	0	0	0		0
Rescue & Emergency Medical Service Incident	482	493	444	459		488
Hazard Condition (No Fire)	12	45	11	37		16
Service Call	36	45	55	52		42
Good Intent Call	42	48	47	54		68
False Alarm & False Call	74	65	49	67		38
Special Incident Type	0	1	5	32		0
TOTAL	661	722	621	716		664
	-1%	9%	-14%	15%		-7%

% Per Incident Type



*Gap in monthly data due to non-production of monthly report.

Fire Only Incident Count by Unit (Series Type 100)

	Dec. 2022	Jan. 2023	Feb. 2023	Mar. 2023	*	Dec. 2023
B51	10	14	3	7		7
E51	8	14	5	5		5
E52	4	10	1	2		3
E53	10	7	4	10		6
E54	1	7	1	1		3
E55	2	2	0	2		2
HM55	0	0	0	0		0
R51	7	12	2	6		4
T51	11	16	3	8		6
TOTAL	53	82	19	41		36
	-13%	55%	-77%	116%		-12%
% change from previous months						

EMS Only Incident Count by Unit (Series Type 300)

	Dec. 2022	Jan. 2023	Feb. 2023	Mar. 2023	*	Sep. 2023
B51	38	33	35	36		42
E51	132	147	112	120		149
E52	147	130	143	152		120
E53	112	108	105	104		134
E54	77	95	56	71		65
E55	28	21	23	16		22
HM55	0	1	0	0		0
R51	79	57	52	55		63
T51	32	37	41	40		32
TOTAL	645	629	567	594		627
	-12%	-2%	-10%	5%		6%
% change from previous months						

*Gap in monthly data due to non-production of monthly report.

Fire-Specific Incident Count by Unit

SERIES	FIRE TYPE	B51	E51	E52	E53	E54	E55	R51	T51	E652	TOTAL
100	Fire, other	0	0	0	0	0	0	0	0	0	0
111	Building fire	1	0	0	1	0	0	0	1	0	3
112	Fires in structure other than in a building	0	0	0	0	0	0	0	0	0	0
113	Cooking fire, confined to container	2	3	1	2	1	0	2	5	0	16
114	Chimney or flue fire, no extension to structure	0	0	0	0	0	0	0	0	0	0
115	Incinerator overload or malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
116	Fuel burner/boiler malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
118	Trash or rubbish fire, contained	0	0	0	0	0	0	0	0	0	0
121	Fire in mobile home used as fixed residence	0	0	0	0	0	0	0	0	0	0
122	Fire in motor home, camper, RV (currently used as an occupancy)	0	0	0	0	0	0	0	0	0	0
123	Fire in portable building, fixed location	0	0	0	0	0	0	0	0	0	0
130	Mobile property (vehicle) fire, other	0	0	0	0	0	0	0	0	0	0
131	Passenger vehicle fire	2	0	0	3	1	5	0	0	0	11
132	Road freight or transport vehicle fire	0	0	0	0	0	0	0	0	0	0
136	Motor home or RV fire	0	0	0	0	0	0	0	0	0	0
137	Camper or recreational vehicle (RV) fire	0	0	0	0	0	0	0	0	0	0
140	Natural vegetation fire, other	0	0	0	0	0	0	0	0	0	0
141	Forest, woods or wildfire	0	0	0	0	0	0	0	0	0	0
142	Brush or brush-and-grass mixture fire	0	0	0	0	0	0	0	0	0	0
143	Grass fire	0	0	0	0	0	0	0	0	0	0
150	Outside rubbish fire, other	0	0	0	0	0	0	0	0	0	0
151	Outside rubbish, trash or waste fire	1	1	1	0	1	0	1	1	0	6
154	Dumpster or other outside trash receptacle fire	0	0	0	0	0	0	0	0	0	0
160	Special outside fire, other	0	0	0	0	0	0	0	0	0	0
161	Outside storage fire	0	0	0	0	0	0	0	0	0	0
162	Outside equipment fire	1	1	1	0	0	0	1	1	0	5
163	Outside gas or vapor combustion explosion	0	0	0	0	0	0	0	0	0	0
164	Outside mailbox fire	0	0	0	0	0	0	0	0	0	0
173	Cultivated trees or nursery stock fire	0	0	0	0	0	0	0	0	0	0
	TOTAL	7	5	3	6	3	5	4	8	0	41

MVFD Personnel Enroute to Hospital

Date	Number	Type	Code	Shift	Mountain View Fire Department Was an ambulance dispatched to this call?
12/25/2023	MF23359008	EMS call, excluding vehicle accidents	321	B - Shift	Yes
12/12/2023	MF23346017	EMS call, excluding vehicle accidents	321	C - Shift	Yes
12/13/2023	MF23347012	EMS call, excluding vehicle accidents	321	C - Shift	Yes
12/12/2023	MF23346021	EMS call, excluding vehicle accidents	321	C - Shift	Yes
12/19/2023	MF23353018	EMS call, excluding vehicle accidents	321	C - Shift	Yes
12/21/2023	MF23355008	EMS call, excluding vehicle accidents	321	A - Shift	Yes
12/11/2023	MF23345012	EMS call, excluding vehicle accidents	321	B - Shift	Yes
12/7/2023	MF23341012	EMS call, excluding vehicle accidents	321	C - Shift	Yes
12/1/2023	MF23335009	EMS call, excluding vehicle accidents	321	C - Shift	Yes
12/22/2023	MF23356009	EMS call, excluding vehicle accidents	321	B - Shift	Yes
12/10/2023	MF23344006	EMS call, excluding vehicle accidents	321	B - Shift	Yes
12/14/2023	MF23348018	EMS call, excluding vehicle accidents	321	A - Shift	Yes
12/18/2023	MF23352024	EMS call, excluding vehicle accidents	321	C - Shift	Yes
12/17/2023	MF23351016	EMS call, excluding vehicle accidents	321	B - Shift	Yes
12/22/2023	MF23356016	EMS call, excluding vehicle accidents	321	A - Shift	Yes
12/5/2023	MF23339003	EMS call, excluding vehicle accidents	321	B - Shift	Yes
12/19/2023	MF23353023	Dispatched and cancelled en route	611	C - Shift	Yes

UNIT UTILIZATION

NON-EMERGENCY UTILIZATION

TRAINING	
Unit	% of Time Committed to Training
B51	16.667%
E51	5.581%
E52	4.034%
E53	7.673%
E54	4.170%
E55	5.582%
R51	5.648%
T51	8.935 %

ACTIVITIES	
Unit	% of Time Committed To Activity
B51	16.667%
E51	9.512%
E52	4.940%
E53	3.555%
E54	4.155%
E55	8.469%
R51	5.345%
T51	11.607%

EMERGENCY UTILIZATION

TIME COMMITTED TO INCIDENT

Unit	% of Time Committed to Incident
B51	3.039%
E51	9.669%
E52	9.985%
E53	10.261%
E54	6.123%
E55	2.095%
R51	3.513%
T51	3.830%

TOTAL UTILIZATION

TIME COMMITTED TO INCIDENTS, TRAINING, AND ACTIVITIES

Unit	% of Committed Time
B51	36.37%
E51	24.76%
E52	18.96%
E53	21.49%
E54	14.45%
E55	16.15%
R51	14.51%
T51	24.37%

CALL FREQUENCY BY ADDRESS

Rank	Address	Count	Percent of All Incidents (664)	Most Frequent Incident Type Recorded at Address
1	2530 SOLACE Place	27	4.06%	EMS Call
2	701 East EL CAMINO REAL Road	24	3.61%	EMS Call
3	1949 GRANT Road	17	2.56%	EMS Call

Top Call Frequency by Address per Apparatus

Apparatus	Address	Count	% of Total Calls
E51	151 CALDERON Avenue	7	3.57%
E52	2530 SOLACE Place	24	14.29%
E53	50 SIERRA VISTA Avenue	8	4.32%
E54	701 East EL CAMINO REAL Road	6	6.19%
E55	1075 SPACE PARK Way	4	9.52%
R51	1075 SPACE PARK Way	2	2.38%
T51	2650 FAYETTE Drive	3	4.62%

Top Incident Type Reported and Top Address per Incident

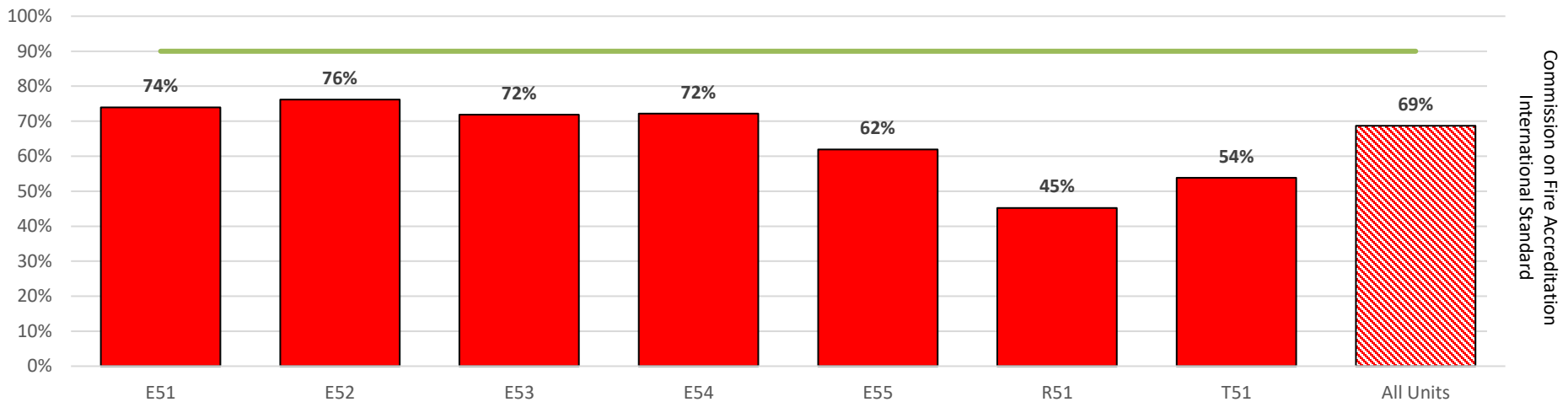
Top Incident Type and Addresses				
	Type	Total Incident Count	Top Address with Incident Count	Incident Count at Address
1	EMS call, excluding vehicle accidents	430	2530 SOLACE Place	22
2	Dispatched and cancelled en route	45	701 East EL CAMINO REAL Road	9
3	Motor vehicle accident with injuries	22	N/A	N/A

CALL PROCESSING

Unit	Average Time	Total Number	# Compliance at 90 seconds	% Compliance at 90 seconds
E51	0:01:15	196	145	74%
E52	0:01:29	168	128	76%
E53	0:01:19	185	133	72%
E54	0:01:23	97	70	72%
E55	0:01:27	42	26	62%
R51	0:02:37	84	38	45%
T51	0:02:36	65	35	54%
All Units	0:01:35	837	575	69%

“Call Processing” is the difference between the times when a dispatcher answers a 9-1-1 call until the time when a fire station is dispatched. Commission on Fire Accreditation International (CFAI) provides a standard baseline expectation of 90% of calls being dispatched within 90-seconds after the receipt of the call.

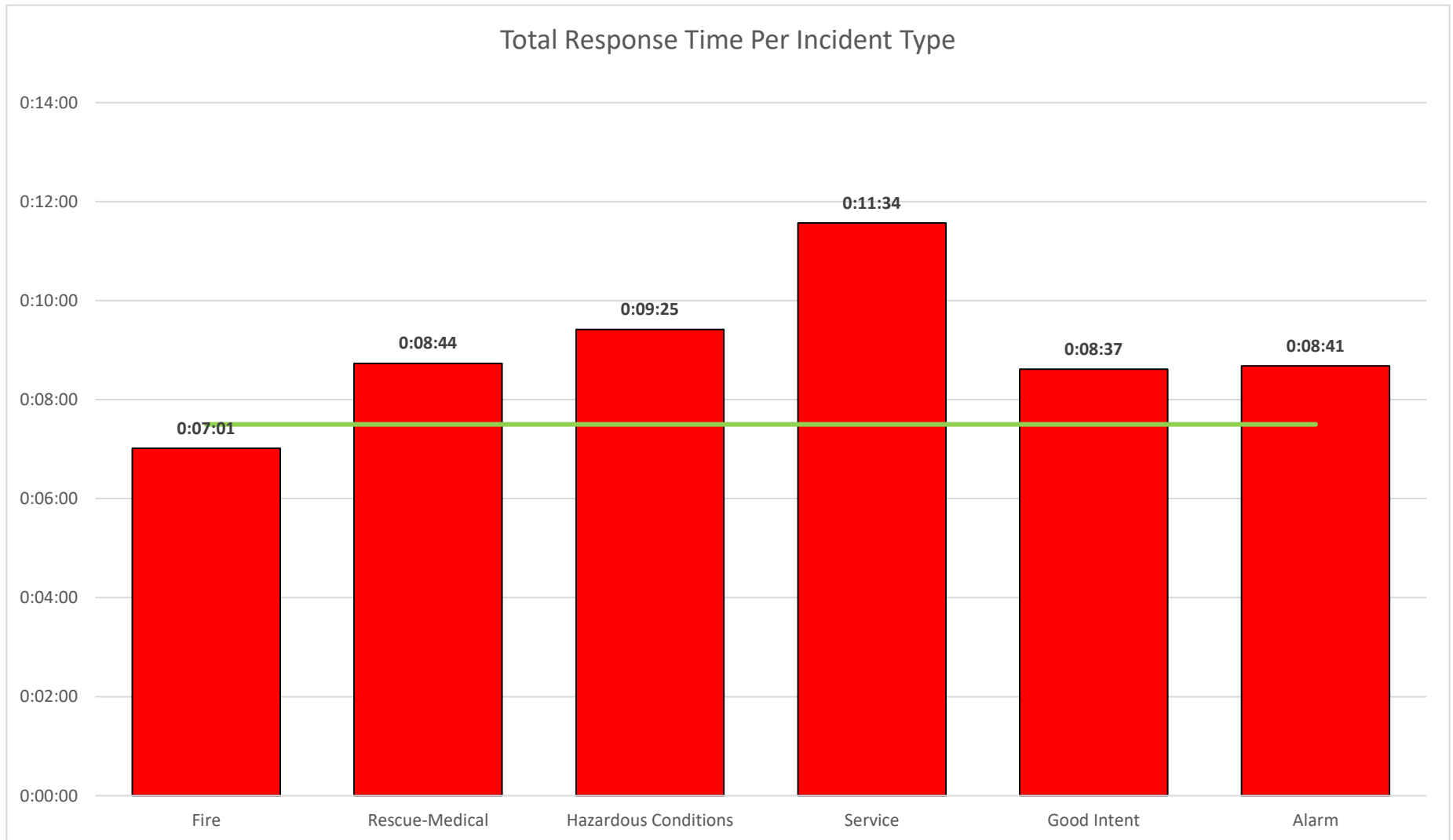
Call Processing % Compliance to Standard



TOTAL RESPONSE TIME

Total Response Time measures the time that the 911 call is answered until the first-due unit arrives on-scene.

The Total Response Time Standard is 7 minutes 30 seconds.



SUPPRESSION PERFORMANCE METRICS

	METRIC	Goal	Dec. 2023
For Prehospital medical emergencies, rescues, and small fires:	Turnout time of two minutes.	>90%	100%
	Travel time of four minutes for the first-due unit.	>90%	28%
	The first-due unit should arrive within 7 minutes 30 seconds of the time from the receipt of the 9-1-1 call.	>90%	91%
For building fires:	Turnout time of two minutes.	>90%	N/A
	Travel time of eight minutes for all units.	>90%	N/A
	Multiple-unit effective response force (ERF) of 15 personnel should arrive within 11 minutes 30 seconds from the time of the 9-1-1 call receipt.	>90%	N/A

TURNOUT TIME

En Route – Dispatch = Turnout Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of December

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:02	33	100%	0:01:03	50	100%	0:00:56	48	100%	0:01:00	131	100%
E52	0:01:22	35	97%	0:00:56	33	100%	0:01:18	30	100%	0:01:12	98	99%
E53	0:00:44	32	100%	0:00:49	32	100%	0:00:58	47	98%	0:00:50	111	99%
E54	0:01:07	18	100%	0:00:56	16	100%	0:01:10	21	95%	0:01:04	55	98%
E55	0:01:25	4	75%	0:01:13	3	100%	0:01:03	7	100%	0:01:14	14	92%
R51	0:01:01	9	100%	0:01:02	8	100%	0:00:50	9	100%	0:00:58	26	100%
T51	0:00:51	6	100%	0:01:10	6	100%	0:00:45	10	100%	0:00:55	22	100%
SHIFT TOTAL AVERAGE/SUM	0:01:05	137	96%	0:01:01	148	100%	0:01:00	172	99%	0:01:02	457	98%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of December

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:00:57	19	100%	0:01:11	15	100%	0:00:46	27	100%	0:00:58	61	100%
E52	0:01:16	13	100%	0:01:06	16	100%	0:01:24	27	100%	0:01:15	56	100%
E53	0:00:51	13	100%	0:01:02	25	100%	0:00:51	29	100%	0:00:55	67	100%
E54	0:01:08	13	92%	0:01:06	11	91%	0:01:20	17	88%	0:01:11	41	90%
E55	0:01:32	3	100%	0:01:21	10	90%	0:01:11	9	100%	0:01:21	22	97%
R51	0:01:11	14	93%	0:01:06	13	92%	0:01:16	27	100%	0:01:11	54	95%
T51	0:01:13	9	100%	0:00:52	11	91%	0:00:56	20	100%	0:01:00	40	97%
SHIFT TOTAL AVERAGE/SUM	0:01:10	84	98%	0:01:06	101	95%	0:01:06	156	98%	0:01:07	341	97%

RESPONSE TIME

Arrival – Dispatch = Response Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:04:00 at 90% of the time for the first-due unit.

Month of December

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:04:46	32	34%	0:04:56	48	23%	0:05:18	48	17%	0:05:00	128	25%
E52	0:04:55	34	32%	0:04:33	33	33%	0:05:08	30	20%	0:04:52	97	28%
E53	0:04:44	32	28%	0:04:44	32	28%	0:04:33	46	33%	0:04:40	110	30%
E54	0:06:11	18	0%	0:05:08	16	25%	0:05:37	20	20%	0:05:39	54	15%
E55	0:05:53	4	0%	0:06:16	2	0%	0:07:27	7	0%	0:06:32	13	0%
R51	0:05:12	6	33%	0:06:43	6	33%	0:05:00	7	14%	0:05:38	19	27%
T51	0:04:14	6	33%	0:05:15	6	33%	0:05:30	10	20%	0:05:00	22	29%
SHIFT TOTAL AVERAGE/SUM	0:05:08	132	23%	0:05:22	143	25%	0:05:30	168	18%	0:05:20	443	22%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:08:00 at 90% of the time for all units.

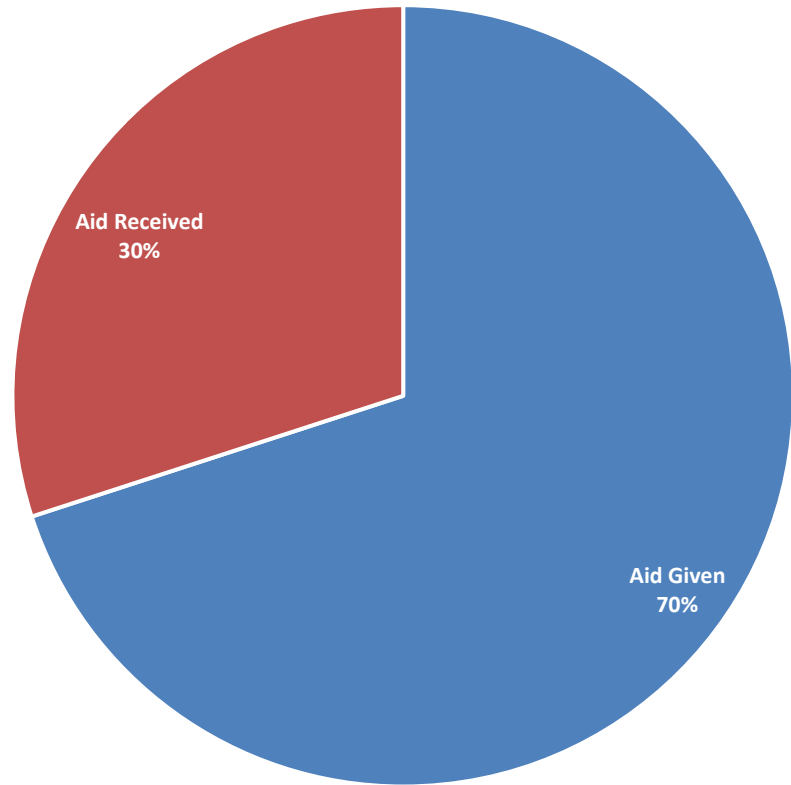
Month of December

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:36	13	92%	0:04:56	16	75%	0:06:01	25	88%	0:05:31	54	85%
E52	0:05:08	9	100%	0:04:37	14	100%	0:06:15	21	86%	0:05:20	44	95%
E53	0:04:33	12	100%	0:05:20	25	92%	0:05:46	27	85%	0:05:13	64	92%
E54	0:06:11	10	80%	0:06:22	10	90%	0:06:18	15	87%	0:06:17	35	86%
E55	0:06:33	2	100%	0:06:32	8	75%	0:06:54	8	75%	0:06:40	18	83%
R51	0:07:02	11	82%	0:07:10	10	80%	0:07:39	22	55%	0:07:17	43	72%
T51	0:05:58	8	88%	0:07:30	7	57%	0:06:43	17	71%	0:06:44	32	72%
SHIFT TOTAL AVERAGE/SUM	0:05:52	65	92%	0:06:04	90	81%	0:06:31	135	78%	0:06:09	290	84%

AID

Aid Given	21
Aid Received	9
TOTAL	30

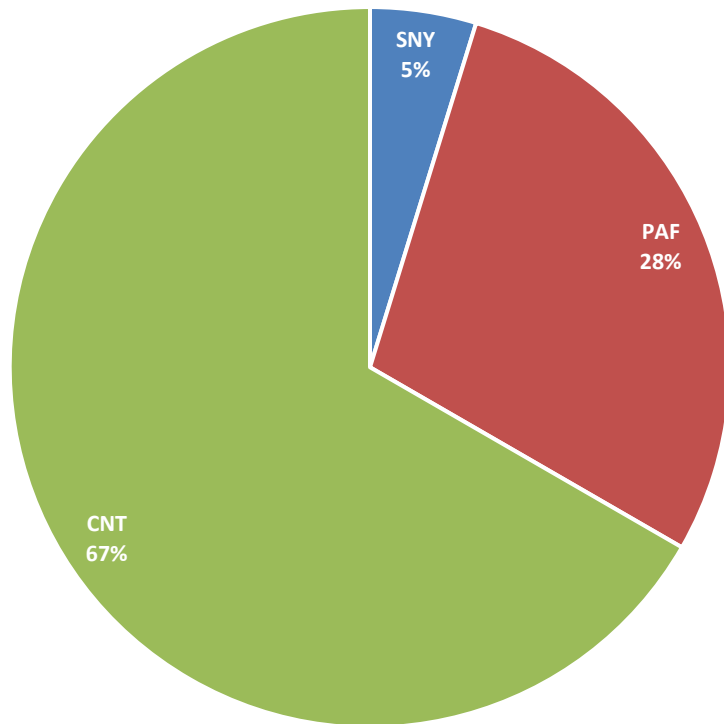
STRIKE TEAM DEPLOYMENTS YTD FISCAL YEAR 2023-24	
INCIDENT NAME	RESOURCE PROVIDED
SOUTH FORK COMPLEX	SINGLE RESOURCE (1)
SMITH RIVER COMPLEX	OES404 (4) SINGLE RESOURCE (1)
RRU MEMORIAL SERVICE	SINGLE RESOURCE (1)



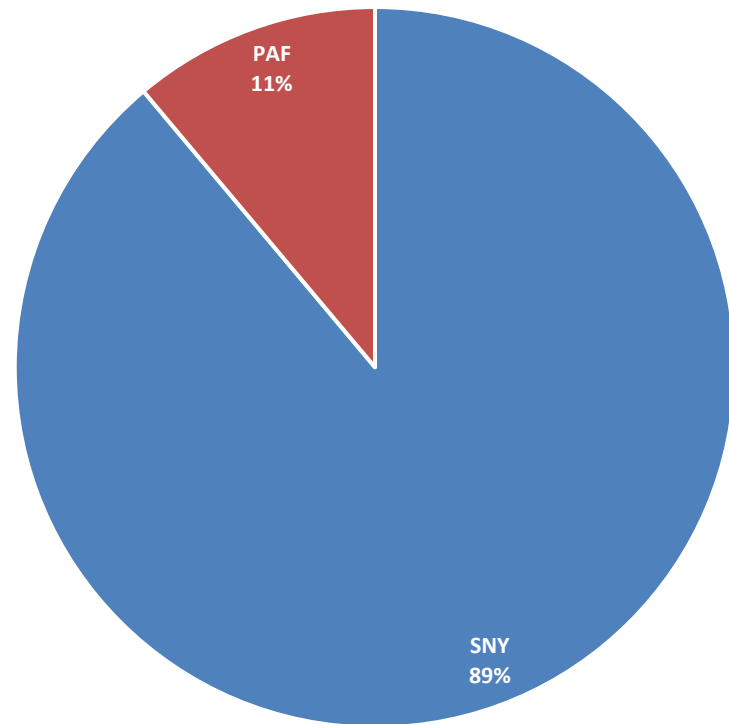
Aid Count by Location Department

DEPARTMENT	GIVEN	RECEIVED
SNY	1	8
PAF	6	1
CNT	14	0
TOTAL	21	9

Aid Given by Department



Aid Recieved by Department



Aid Count by Location of Incident

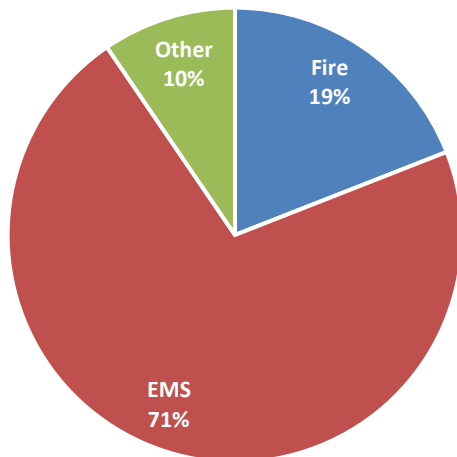
	GIVEN	
	Freeway	Commercial/Residential/ Other
SNY	1	0
PAF	5	1
CNT	0	14
TOTAL	6	15

	RECEIVED	
	Freeway	Commercial/Residential/ Other
	6	2
	0	1
	0	0
TOTAL	6	3

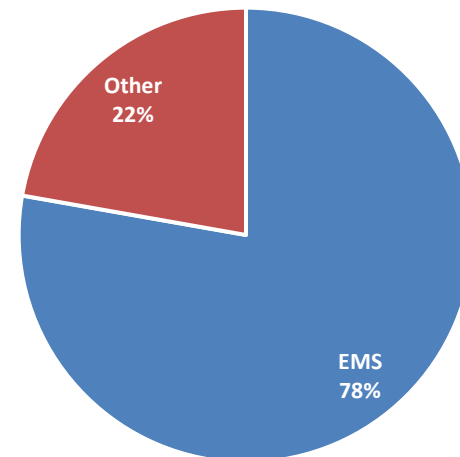
Aid Count by Incident

Incident Type	GIVEN	RECEIVED
Fire	4	0
EMS	15	7
Other	2	2
Total	21	9

Aid Type Given by Incident



Aid Type Received by Incident



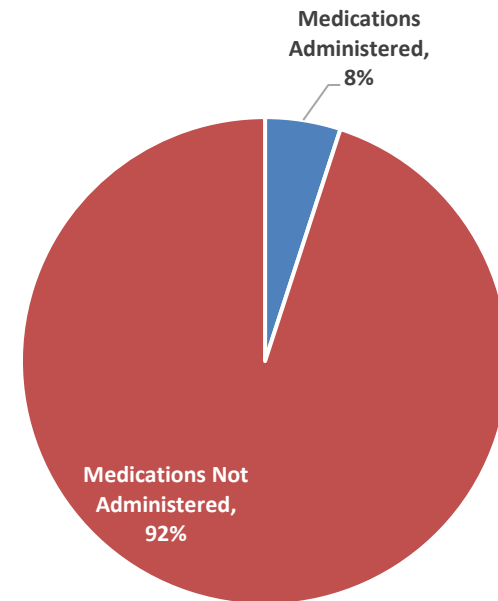
PATIENT CARE REPORT

Measurement: Medication and Controlled Substances

# OF INCIDENTS WITH PCR	520
# of Incidents involving medication administration	43
# of total medications administered	283
% of incidents where ALS was provided	8%
# of Incidents involving narcotic administration (Morphine/Versed)	7
% of times when a narcotic was administered and the pain score was recorded	43%

TOTAL MEDICATIONS ADMINISTERED (238)		
MEDICATION	COUNT	% OF TOTAL
Normal saline	71	25%
Epinephrine 1:10,000	51	18%
Morphine	34	12%
Aspirin	25	9%
Ondansetron (Zofran)	24	8%
Nitroglycerin	18	6%
Oxygen	17	6%
Acetaminophen IV (Ofirmev) 1g/100 mL	9	3%
Dextrose 10 % in 250 ML	8	3%
Albuterol Solution	5	2%
Albuterol	4	1%
Calcium Chloride	3	1%
Naloxone (Narcan)	3	1%
Sodium Bicarbonate	3	1%
Glucose - Oral	2	1%
Adenosine	2	1%
Glucagon	2	1%
Diphenhydramine (Benadryl)	1	<1%
Epinephrine 1:1,000	1	<1%
TOTAL	238	100%

Out of 520 incidents, medications were administered 8% of the time



Measurement: Cardiac Arrest

# OF INCIDENTS WITH PCR	520
# of Cardiac Arrest incidents	11
# of Traumatic Cardiac Arrest incidents	1
# of Non-Traumatic Cardiac Arrest incidents	8
# of reported "Obvious Death" incidents	2
# of Cardiac Arrest incidents with ROSC outcome (total)	5
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway	3
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway leading to ROSC outcome	3
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation	7
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation leading to ROSC outcome	4
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions	2
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions leading to ROSC outcome	0
# of Cardiac Arrest incidents with attempted resuscitation via medication administration	8
# of Cardiac Arrest incidents with attempted resuscitation via medication administration leading to ROSC outcome	4

Measurement: Patient Disposition

# OF INCIDENTS WITH RECORDED PATIENT DISPOSITION	520		
TRANSPORTED - PATIENT DISPOSITION	COUNT	% OF TRANSPORTED	% OF TOTAL
Patient Evaluated and/or Treated, Patient Left in Care of Another EMS Unit, Back in Service.	51	15%	10%
Transport by Another Unit with a Member of This Crew	15	4%	3%
Transport by Another Unit	120	34%	23%
Transport by Another EMS Unit	143	41%	28%
Transport by Another EMS Unit, with a Member of This Crew	15	4%	3%
Patient Treated, Transported with This EMS Crew in Another Vehicle	4	1%	1%
Patient Treated, Then Transported by Private Vehicle	2	1%	0%
TOTAL	350	100%	67%
NOT TRANSPORTED - PATIENT DISPOSITION	COUNT	% OF NOT TRANSPORTED	% OF TOTAL
Patient Dead at Scene - Resuscitation Attempted - Not Transported	1	1%	>1%
No Transport	53	56%	10%
Patient Dead at Scene -Resuscitation Not Attempted - Not Transported	1	1%	>1%
Patient Evaluated and/or Treated, Refusal of Care, Without Transport	3	3%	1%
Patient Evaluated, no Treatment/Transport Required	8	9%	2%
Patient Refused Transport	27	29%	5%
Refusal of All Care, Without Transport	1	1%	>1%
TOTAL	94	100%	18%
OTHER - PATIENT DISPOSITION	COUNT	% OF OTHER	% OF TOTAL
Canceled - Prior to Arrival at Scene	3	4%	1%
Canceled After Arrival - No Patient Contact by this Unit	4	5%	1%
Canceled on Scene - No Patient Was Found	6	8%	1%
Not Applicable	63	83%	12%
TOTAL	76	100%	15%
TOTAL OF ALL PATIENT DISPOSITION	520	100%	100%

Measurement: Suspected Myocardial Infarction

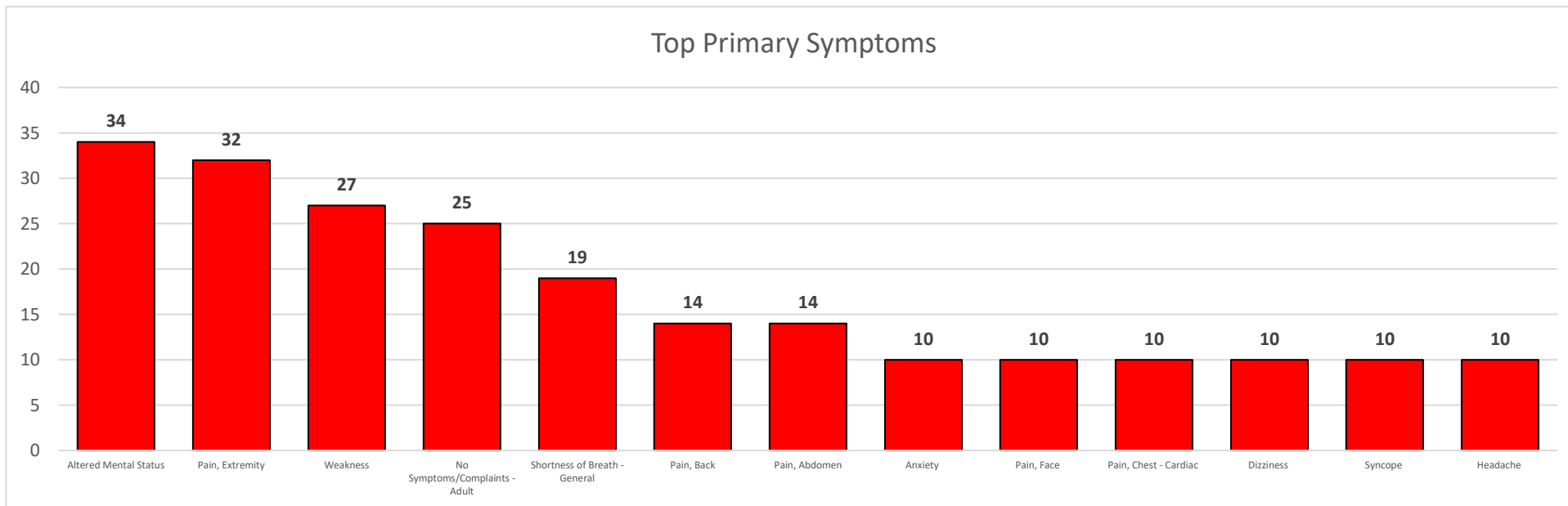
# OF INCIDENTS WITH PCR	520
# of "Chest Pain – Suspected Cardiac"	19
# of "Chest Pain – Suspected Cardiac" where the patient received ECG - 12 Lead	13
# of "Chest Pain – Suspected Cardiac" where medication was administered	7
# of "Chest Pain – Non Cardiac"	4
# of "Chest Pain – Non Cardiac" where the patient received ECG - 12 Lead	3
# of "Chest Pain – Non Cardiac" where medication was administered	1

Measurement: Stroke, Cerebrovascular Accident (CVA), and Transient Ischemic Attack (TIA)

# OF INCIDENTS WITH PCR	520
# of Stroke and ALOC incidents	36
# of Stroke and ALOC incidents that included a Stroke Assessment (BG Level)	29

*Approximately 68% of the 25 "No Symptoms/Complaints" in the bar chart below are likely attributed to incidents with the Type code Description: "Assist Invalid".

Measurement: Top "Primary Symptom" on Patient Care Reports



OFFICE OF EMERGENCY SERVICES (OES)

The following information is a summary of OES Volunteer Hours for December 2023.

Event	Hours
Amateur Radio	170
Neighborhood CERT Activities	47.5
Total Hours	217.5

FIRE & ENVIRONMENTAL PROTECTION DIVISION (FEPD)

The following information is a summary of Outreach Events for December 2023.

Date	Location	Approximate Number of Attendees	Event
12/1/2023	Station 3	25	Station Tour for Gan Torah Preschool
12/2/2023	YMCA	Various	Holiday Family Event
12/4/2023	City Hall Plaza	Various	Community Tree Lighting Celebration
12/14/2023	Eagle Park Apartments	Various	Emergency Preparedness Presentation
12/14/2023	Station 3	30	Monta Loma Kindergarten Station Tour
12/14/2023	Khan Lab School	Various	Egg Drop
12/14/2023	Eagle Park Apartments	5	Emergency Preparedness Presentation
12/19/2023	Station 4	15	Station tour for Google PreK and learn about firefighters
December	PD / Fire Admin	Various	Lobby med bin plus sharps

Metric - Fire/Environmental Services	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
Number of medical calls for inhabited cars/RVs or those without an address	35	20	21	40	36	35
Number of illegal waste dumping incidents related to inhabited cars/RVs	0	0	0	0	0	0
Number of responses to inhabited car/RV spills	0	0	0	0	1	0
Number of citations given for illegal dumping related to inhabited cars/RVs	0	0	0	0	0	0
Number of leaks noted related to inhabited cars/RVs	0	0	0	0	0	0
Number of other issues related to inhabited cars/RVs or those without an address	2	8	1	6	5	5
Estimated staff hours spent on illegal waste incidents related to inhabited cars/RVs	35	30	21	39	45	45