



## MEMORANDUM

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### MEMORANDUM #33-24

Fire Department

**DATE:** February 19, 2024

**TO:** All Fire Personnel

**FROM:** Amanda Slovick, Senior Management Analyst

**SUBJECT:** **January 2024 Monthly Performance Report**

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Members,

The attached report is a summary of performance outcomes for the month of January 2024.

Thank you.



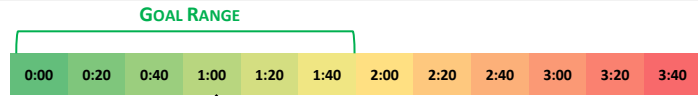
# MOUNTAIN VIEW FIRE DEPARTMENT MONTHLY REPORT

## REPORT DASHBOARD

\* EMS

🔥 FIRE/RESCUE/ALL OTHER INCIDENT TYPES

**TURNOUT TIME GOAL 2:00**



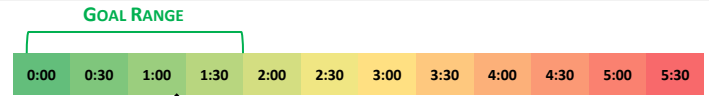
**JANUARY AVERAGE TURNOUT TIME 1:03**

**RESPONSE TIME (FIRST IN) GOAL 4:00**



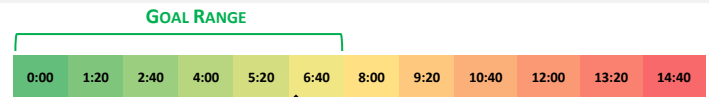
**JANUARY AVERAGE FIRST IN RESPONSE TIME 5:12**

**TURNOUT TIME GOAL 2:00**



**JANUARY AVERAGE TURNOUT TIME: 1:17**

**RESPONSE TIME (ALL UNITS) GOAL 8:00**



**JANUARY AVERAGE FIRST IN RESPONSE TIME: 6:09**

### AID GIVEN



### AID RECEIVED

Year-to-Date, there have been 3 Strike Team and Single Resource Deployments. There were 9 incidents in which MVFD was called to provide aid services to communities including Sunnyvale, Los Altos, and Palo Alto. MVFD responded to a total of 2 Fire-type incidents, and 7 Emergency Medical or Rescue calls.

There were 12 incidents in which MVFD received automatic and/or mutual aid services from departments including Sunnyvale, Palo Alto, Central Fire District, or other local Departments.

Aiding departments assisted in 1 Fire-type incident, 8 Emergency Medical or Rescue calls, and 3 Service call.

### INCIDENT TYPE

🔥 FIRES, ALL TYPES	3%
💣 EXPLOSIONS	0%
* EMERGENCY MEDICAL SERVICES	72%
☠️ HAZARDOUS MATERIALS	2%
🛠️ SERVICE CALLS	5%
🕒 GOOD INTENTION	9%
🚫 FALSE ALARM	9%
! OTHER	0%

Call Processing % Compliance to Standard



Commission on Fire Accreditation  
International Standard

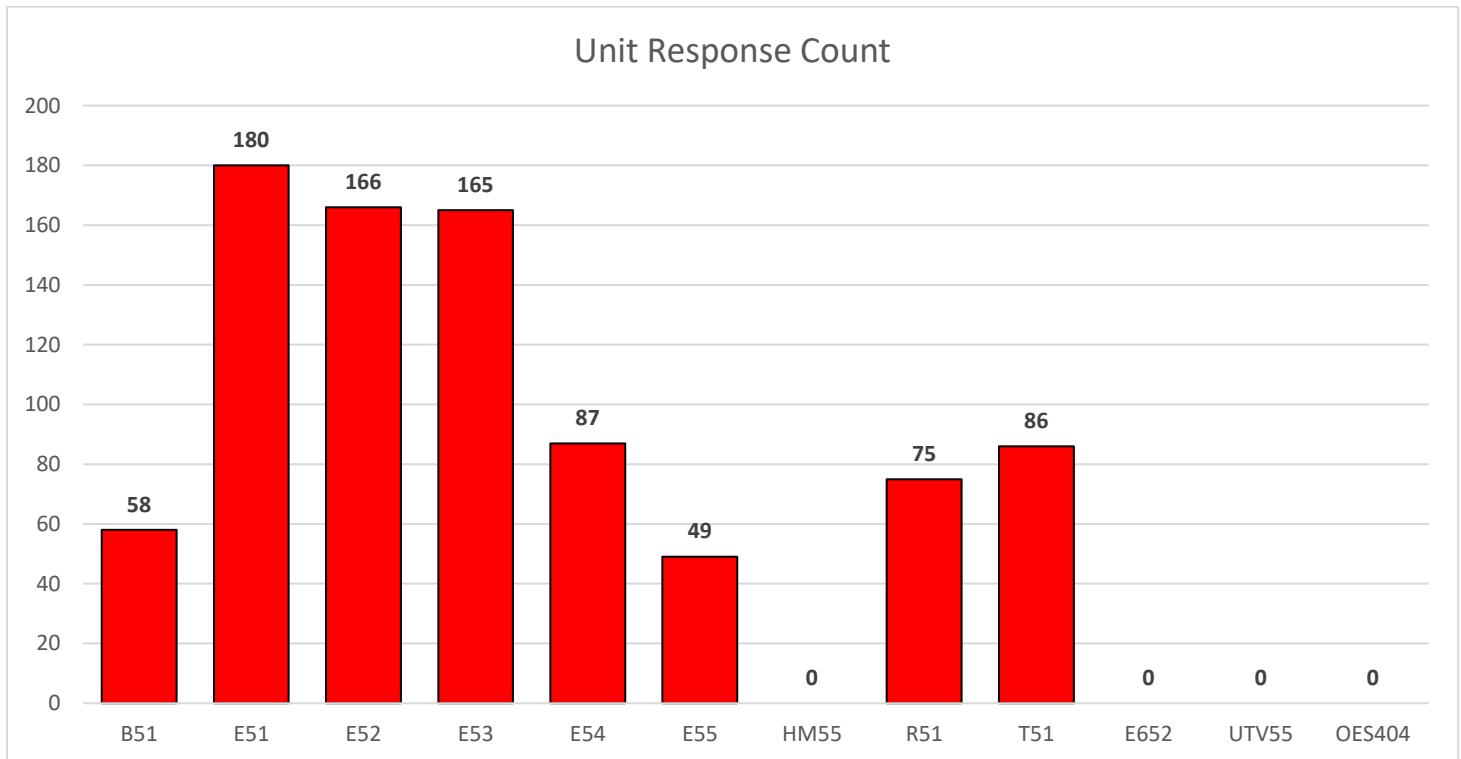
# INCIDENT RESPONSES BY UNIT

## MOUNTAIN VIEW FIRE DEPARTMENT

Monthly Report – January 2024

### Responses By Unit

	Jan. 2023	Feb. 2023	Mar. 2023	*	Dec. 2023	Jan. 2024
B51	77	59	77		69	58
E51	207	159	196		196	180
E52	196	179	203		168	166
E53	175	161	189		186	165
E54	142	89	104		97	87
E55	39	44	38		42	49
HM55	1	0	2		1	0
R51	96	75	90		84	75
T51	103	76	93		65	86
E652	1	0	5		0	0
UTV55	0	0	0		0	0
OES404	0	1	0		0	0
<b>TOTAL</b>	<b>1037</b>	<b>843</b>	<b>997</b>		<b>908</b>	<b>866</b>
	7%	-19%	18%		-9%	-5%



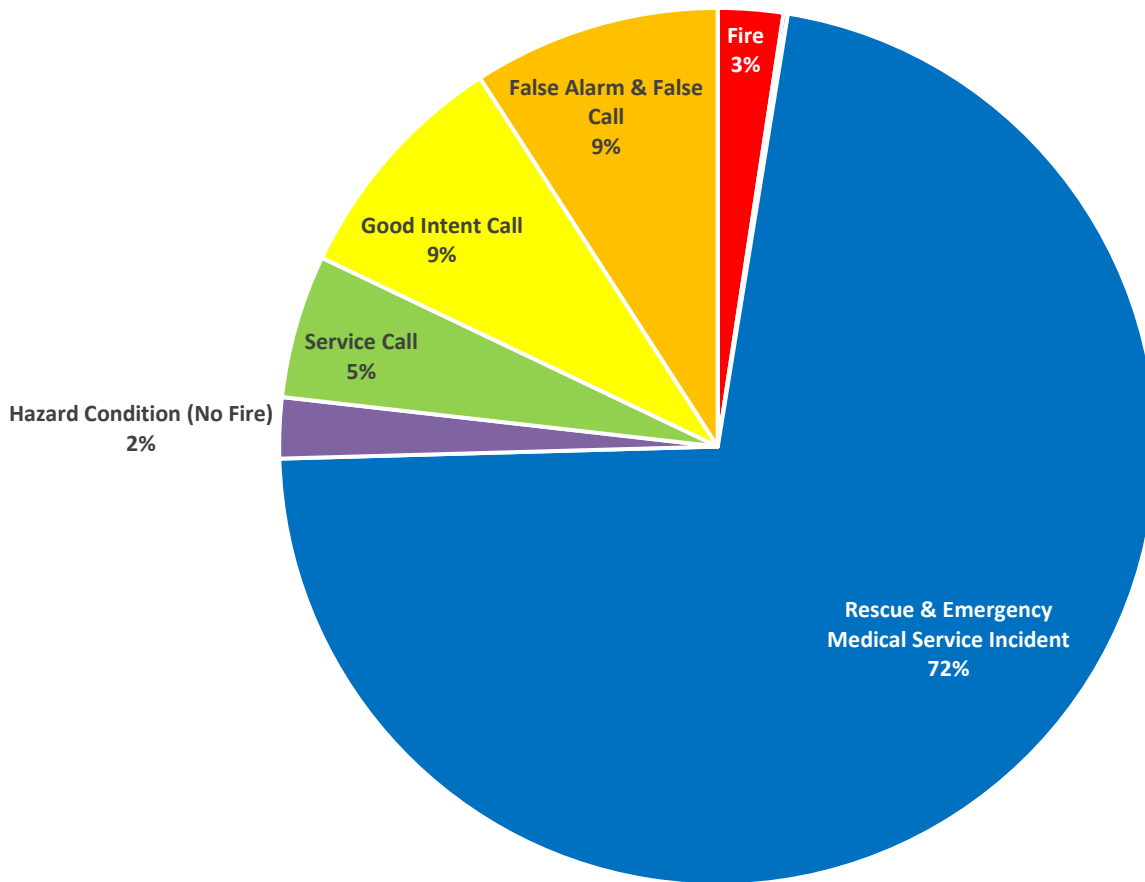
\*Gap in monthly data due to non-production of monthly report.

# INCIDENT COUNT

## Incident Count by Type

	Jan. 2023	Feb. 2023	Mar. 2023	*	Dec. 2023	Jan. 2024
Fire	25	10	15		12	15
Overpressure Rupture, Explosion, Overheat (No Fire)	0	0	0		0	1
Rescue & Emergency Medical Service Incident	493	444	459		488	450
Hazard Condition (No Fire)	45	11	37		16	14
Service Call	45	55	52		42	33
Good Intent Call	48	47	54		68	55
False Alarm & False Call	65	49	67		38	57
Special Incident Type	1	5	32		0	0
<b>TOTAL</b>	<b>722</b>	<b>621</b>	<b>716</b>		<b>664</b>	<b>625</b>
	9%	-14%	15%		-7%	-6%

% Per Incident Type



\*Gap in monthly data due to non-production of monthly report.

### Fire Only Incident Count by Unit (Series Type 100)

	Jan. 2023	Feb. 2023	Mar. 2023	*	Dec. 2023	Jan. 2024
B51	14	3	7		7	10
E51	14	5	5		5	7
E52	10	1	2		3	2
E53	7	4	10		6	8
E54	7	1	1		3	6
E55	2	0	2		2	3
HM55	0	0	0		0	0
R51	12	2	6		4	9
T51	16	3	8		6	9
<b>TOTAL</b>	<b>82</b>	<b>19</b>	<b>41</b>		<b>36</b>	<b>54</b>
	<b>55%</b>	<b>-77%</b>	<b>116%</b>		<b>-12%</b>	<b>50%</b>
<b>% change from previous month</b>						

### EMS Only Incident Count by Unit (Series Type 300)

	Jan. 2023	Feb. 2023	Mar. 2023	*	Dec. 2023	Jan. 2024
B51	33	35	36		42	35
E51	147	112	120		149	129
E52	130	143	152		120	120
E53	108	105	104		134	107
E54	95	56	71		65	66
E55	21	23	16		22	27
HM55	1	0	0		0	0
R51	57	52	55		63	49
T51	37	41	40		32	33
<b>TOTAL</b>	<b>629</b>	<b>567</b>	<b>594</b>		<b>627</b>	<b>566</b>
	<b>-2%</b>	<b>-10%</b>	<b>5%</b>		<b>6%</b>	<b>-10%</b>
<b>% change from previous month</b>						

\*Gap in monthly data due to non-production of monthly report.

## Fire-Specific Incident Count by Unit

SERIES	FIRE TYPE	B51	E51	E52	E53	E54	E55	R51	T51	E652	TOTAL
100	Fire, other	0	0	0	0	0	0	0	0	0	0
111	Building fire	3	2	0	1	2	1	3	3	0	15
112	Fires in structure other than in a building	0	0	0	0	0	0	0	0	0	0
113	Cooking fire, confined to container	3	1	2	2	2	0	3	3	0	16
114	Chimney or flue fire, no extension to structure	0	0	0	0	0	0	0	0	0	0
115	Incinerator overload or malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
116	Fuel burner/boiler malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
118	Trash or rubbish fire, contained	1	1	0	1	0	0	1	1	0	5
121	Fire in mobile home used as fixed residence	0	0	0	0	0	0	0	0	0	0
122	Fire in motor home, camper, RV (currently used as an occupancy)	0	0	0	0	0	0	0	0	0	0
123	Fire in portable building, fixed location	0	0	0	0	0	0	0	0	0	0
130	Mobile property (vehicle) fire, other	0	0	0	0	0	0	0	0	0	0
131	Passenger vehicle fire	2	0	0	1	2	1	1	1	0	8
132	Road freight or transport vehicle fire	0	0	0	0	0	0	0	0	0	0
136	Motor home or RV fire	0	0	0	0	0	0	0	0	0	0
137	Camper or recreational vehicle (RV) fire	0	0	0	0	0	0	0	0	0	0
140	Natural vegetation fire, other	0	0	0	0	0	0	0	0	0	0
141	Forest, woods or wildfire	0	0	0	0	0	0	0	0	0	0
142	Brush or brush-and-grass mixture fire	0	0	0	0	0	0	0	0	0	0
143	Grass fire	0	0	0	0	0	0	0	0	0	0
150	Outside rubbish fire, other	0	0	0	0	0	0	0	0	0	0
151	Outside rubbish, trash or waste fire	1	2	0	3	0	1	1	1	0	9
154	Dumpster or other outside trash receptacle fire	0	1	0	0	0	0	0	0	0	1
160	Special outside fire, other	0	0	0	0	0	0	0	0	0	0
161	Outside storage fire	0	0	0	0	0	0	0	0	0	0
162	Outside equipment fire	0	0	0	0	0	0	0	0	0	0
163	Outside gas or vapor combustion explosion	0	0	0	0	0	0	0	0	0	0
164	Outside mailbox fire	0	0	0	0	0	0	0	0	0	0
173	Cultivated trees or nursery stock fire	0	0	0	0	0	0	0	0	0	0
	<b>TOTAL</b>	<b>10</b>	<b>7</b>	<b>2</b>	<b>8</b>	<b>6</b>	<b>3</b>	<b>9</b>	<b>9</b>	<b>0</b>	<b>54</b>

## MVFD Personnel Enroute to Hospital

Date	Number	Type	Code	Shift	Was an ambulance dispatched to this call?	MVFD personnel retained care enroute to hospital due to BLS ambulance on scene?
1/28/2024	MF24028005	EMS call, excluding vehicle accidents	321	B - Shift	Yes	Yes
1/3/2024	MF24003007	EMS call, excluding vehicle accidents	321	B - Shift	Yes	Yes
1/26/2024	MF24026016	EMS call, excluding vehicle accidents	321	A - Shift	Yes	Yes
1/6/2024	MF24006015	EMS call, excluding vehicle accidents	321	C - Shift	Yes	Yes
1/20/2024	MF24020016	EMS call, excluding vehicle accidents	321	A - Shift	Yes	Yes
1/21/2024	MF24021025	EMS call, excluding vehicle accidents	321	B - Shift	Yes	Yes
1/26/2024	MF24026009	EMS call, excluding vehicle accidents	321	A - Shift	Yes	Yes
1/23/2024	MF24023028	EMS call, excluding vehicle accidents	321	C - Shift	Yes	Yes
1/18/2024	MF24018001	EMS call, excluding vehicle accidents	321	C - Shift	Yes	Yes
1/17/2024	MF24017003	EMS call, excluding vehicle accidents	321	B - Shift	Yes	Yes
1/31/2024	MF24031021	EMS call, excluding vehicle accidents	321	A - Shift	Yes	Yes
1/6/2024	MF24006012	EMS call, excluding vehicle accidents	321	C - Shift	Yes	Yes
1/9/2024	MF24009008	EMS call, excluding vehicle accidents	321	B - Shift	Yes	Yes
1/23/2024	MF24023018	EMS call, excluding vehicle accidents	321	C - Shift	Yes	Yes
1/17/2024	MF24017011	EMS call, excluding vehicle accidents	321	C - Shift	Yes	Yes
1/15/2024	MF24015002	EMS call, excluding vehicle accidents	321	A - Shift	Yes	Yes
1/27/2024	MF24027017	EMS call, excluding vehicle accidents	321	B - Shift	Yes	Yes
1/23/2024	MF24023016	EMS call, excluding vehicle accidents	321	C - Shift	Yes	Yes
1/28/2024	MF24028004	EMS call, excluding vehicle accidents	321	B - Shift	Yes	Yes

## UNIT UTILIZATION

### NON-EMERGENCY UTILIZATION

TRAINING	
Unit	% of Time Committed to Training
B51	16.667%
E51	6.794%
E52	2.402%
E53	7.385%
E54	2.219%
E55	4.065%
R51	7.493%
T51	4.065%

ACTIVITIES	
Unit	% of Time Committed To Activity
B51	16.667%
E51	17.741%
E52	10.953%
E53	9.848%
E54	10.309%
E55	4.758%
R51	13.440%
T51	21.417%

### EMERGENCY UTILIZATION

#### TIME COMMITTED TO INCIDENT

Unit	% of Time Committed to Incident
B51	3.018%
E51	8.564%
E52	8.697%
E53	8.591%
E54	4.996%
E55	3.401%
R51	3.511%
T51	4.322%

### TOTAL UTILIZATION

#### TIME COMMITTED TO INCIDENTS, TRAINING, AND ACTIVITIES

Unit	% of Committed Time
B51	36.352%
E51	33.099%
E52	22.052%
E53	25.824%
E54	17.524%
E55	12.224%
R51	24.444%
T51	29.37%



## CALL FREQUENCY BY ADDRESS

Rank	Address	Count	Percent of All Incidents (624)	Most Frequent Incident Type Recorded at Address
1	701 East EL CAMINO REAL Road	26	4.16%	EMS Call
2	2530 SOLACE Place	19	3.04%	EMS Call
3	1949 GRANT Road	14	2.24%	EMS Call

### Top Call Frequency by Address per Apparatus

Apparatus	Address	Count	% of Total Calls
E51	316 ESCUELA Avenue	8	4.44%
E52	701 East EL CAMINO REAL Road	21	12.65%
E53	210 SAN ANTONIO Circle/90 SIERRA VISTA Avenue	4 each	2.42%
E54	433 SYLVAN Avenue	6	6.89%
E55	231 North WHISMAN Road /1075 SPACE PARK Way	3 each	6.12%
R51	1949 GRANT Road	2	2.70%
T51	2495 HOSPITAL Drive	7	8.13%

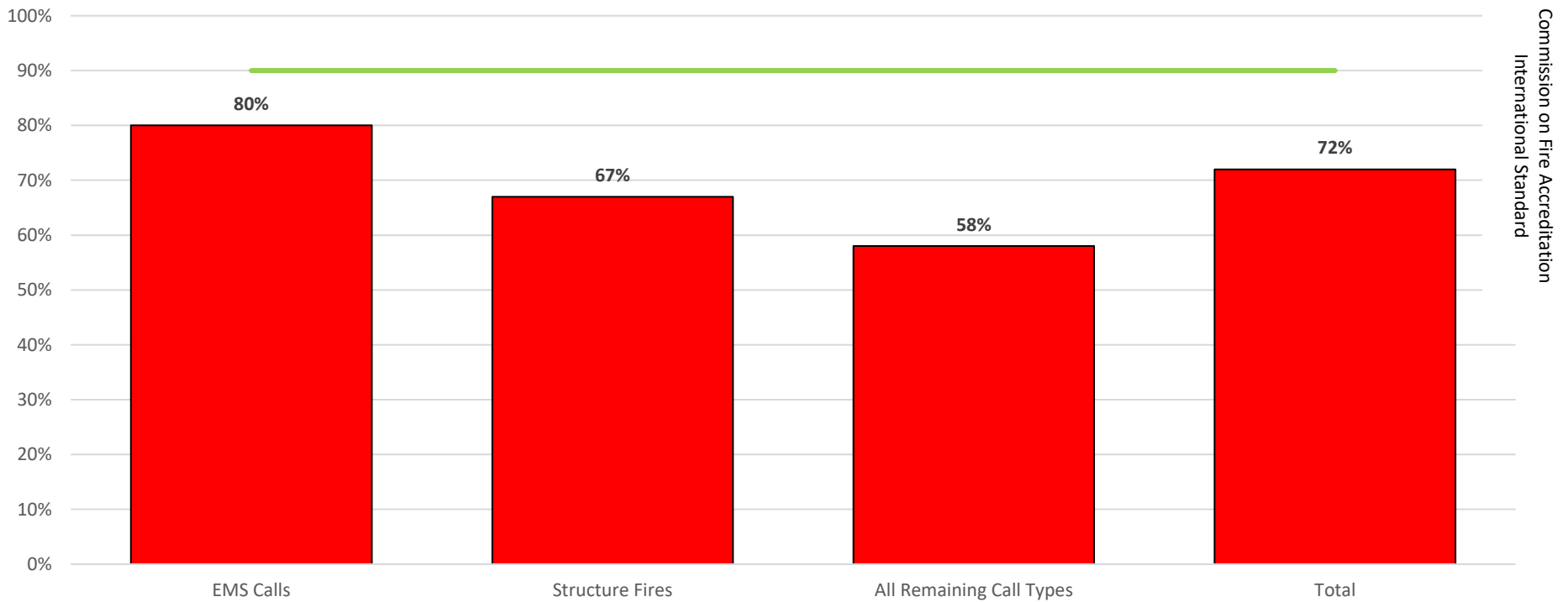
### Top Incident Type Reported and Top Address per Incident

Top Incident Type and Addresses				
	Type	Total Incident Count	Top Address with Incident Count	Incident Count at Address
1	EMS call, excluding vehicle accidents	400	2530 SOLACE Place	19
2	Dispatched and cancelled en route	38	701 East EL CAMINO REAL Road	8
3	Alarm system activation, no fire - unintentional	22	N/A	N/A

## CALL PROCESSING

Call Type	Average Time	Total Number	# Compliance at 90 seconds	% Compliance at 90 seconds
EMS Calls	0:01:13	403	322	80%
Structure Fires	0:01:17	3	2	67%
All Remaining Call Types	0:01:50	225	130	58%
<b>Total</b>	<b>0:01:26</b>	<b>631</b>	<b>454</b>	<b>72%</b>

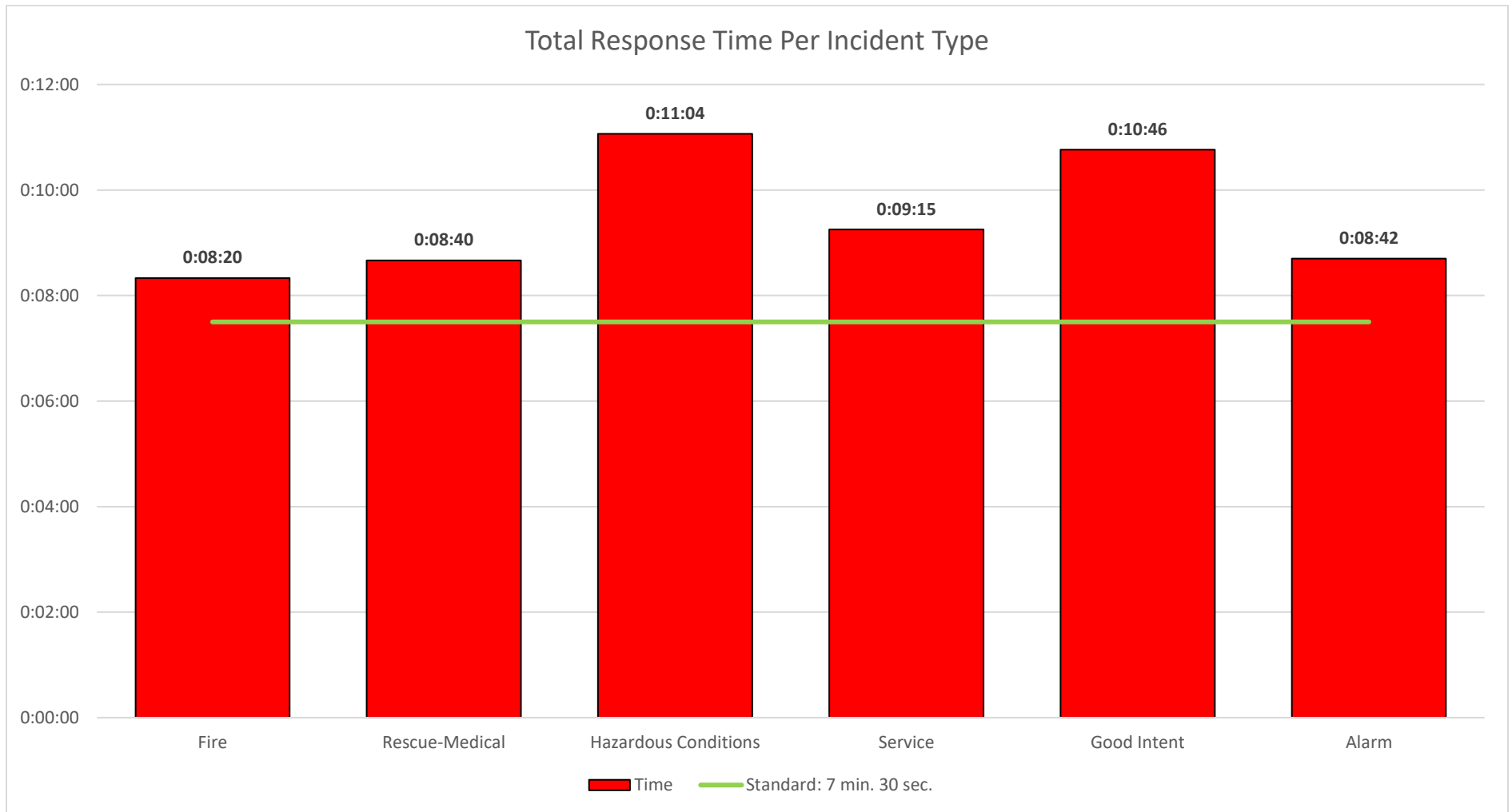
Call Processing % Compliance to Standard



## TOTAL RESPONSE TIME

Total Response Time measures the time that the 911 call is answered until the first-due unit arrives on-scene.

The Total Response Time Standard is 7 minutes 30 seconds.



## SUPPRESSION PERFORMANCE METRICS

	METRIC	Goal	Jan. 2024
<b>For Prehospital medical emergencies, rescues, and small fires:</b>	Turnout time of two minutes.	>90%	100%
	Travel time of four minutes for the first-due unit.	>90%	33%
	The first-due unit should arrive within 7 minutes 30 seconds of the time from the receipt of the 9-1-1 call.	>90%	88%
<b>For building fires:</b>	Turnout time of two minutes.	>90%	100%
	Travel time of eight minutes for all units.	>90%	100%
	Multiple-unit effective response force (ERF) of 15 personnel should arrive within 11 minutes 30 seconds from the time of the 9-1-1 call receipt.	>90%	N/A

# TURNOUT TIME

En Route – Dispatch = Turnout Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of January

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:09	28	100%	0:01:11	39	100%	0:01:12	45	89%	0:01:11	112	96%
E52	0:01:27	38	87%	0:01:02	37	97%	0:01:13	32	88%	0:01:14	107	91%
E53	0:00:54	28	100%	0:01:32	37	92%	0:01:03	30	100%	0:01:10	95	97%
E54	0:01:17	17	100%	0:01:10	15	100%	0:01:11	18	100%	0:01:13	50	100%
E55	0:01:12	5	100%	0:00:56	4	100%	0:00:54	7	100%	0:01:01	16	100%
R51	0:00:52	7	100%	0:00:51	8	100%	0:00:57	6	100%	0:00:53	21	100%
T51	0:00:39	11	100%	0:00:48	5	100%	0:00:34	6	100%	0:00:40	22	100%
<b>SHIFT TOTAL AVERAGE/SUM</b>	<b>0:01:04</b>	<b>134</b>	<b>98%</b>	<b>0:01:04</b>	<b>145</b>	<b>98%</b>	<b>0:01:01</b>	<b>144</b>	<b>97%</b>	<b>0:01:03</b>	<b>423</b>	<b>98%</b>

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of January

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:06	27	100%	0:00:50	19	100%	0:00:47	17	100%	0:00:54	63	100%
E52	0:01:16	20	95%	0:01:12	13	85%	0:01:11	18	100%	0:01:13	51	93%
E53	0:01:01	22	100%	0:01:17	15	86%	0:01:25	27	85%	0:01:14	64	90%
E54	0:01:02	12	92%	0:01:30	12	92%	0:01:07	10	80%	0:01:13	34	88%
E55	0:01:15	12	92%	0:01:12	4	100%	0:01:28	12	83%	0:01:18	28	92%
R51	0:01:05	16	94%	0:01:23	19	89%	0:01:26	14	86%	0:01:18	49	90%
T51	0:01:09	20	100%	0:00:46	18	100%	0:01:05	20	95%	0:01:00	58	98%
<b>SHIFT TOTAL AVERAGE/SUM</b>	<b>0:01:08</b>	<b>129</b>	<b>96%</b>	<b>0:01:10</b>	<b>100</b>	<b>93%</b>	<b>0:01:13</b>	<b>118</b>	<b>90%</b>	<b>0:01:10</b>	<b>347</b>	<b>93%</b>

## RESPONSE TIME

Arrival – Dispatch = Response Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:04:00 at 90% of the time for the first-due unit.

Month of January

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:22	29	28%	0:05:34	39	13%	0:05:41	42	21%	0:05:32	110	21%
E52	0:04:33	38	39%	0:04:28	37	41%	0:04:48	34	32%	0:04:36	109	37%
E53	0:05:21	28	25%	0:04:46	37	35%	0:05:04	30	36%	0:05:04	95	32%
E54	0:05:13	15	20%	0:06:12	14	21%	0:05:51	17	5%	0:05:45	46	15%
E55	0:05:50	5	0%	0:04:40	4	50%	0:05:05	8	25%	0:05:12	17	25%
R51	0:04:42	6	50%	0:05:32	7	43%	0:06:29	4	0%	0:05:34	17	31%
T51	0:03:55	11	55%	0:05:13	6	33%	0:04:47	6	33%	0:04:38	23	40%
<b>SHIFT TOTAL AVERAGE/SUM</b>	<b>0:04:59</b>	<b>132</b>	<b>31%</b>	<b>0:05:12</b>	<b>144</b>	<b>34%</b>	<b>0:05:24</b>	<b>141</b>	<b>22%</b>	<b>0:05:12</b>	<b>417</b>	<b>29%</b>

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:08:00 at 90% of the time for all units.

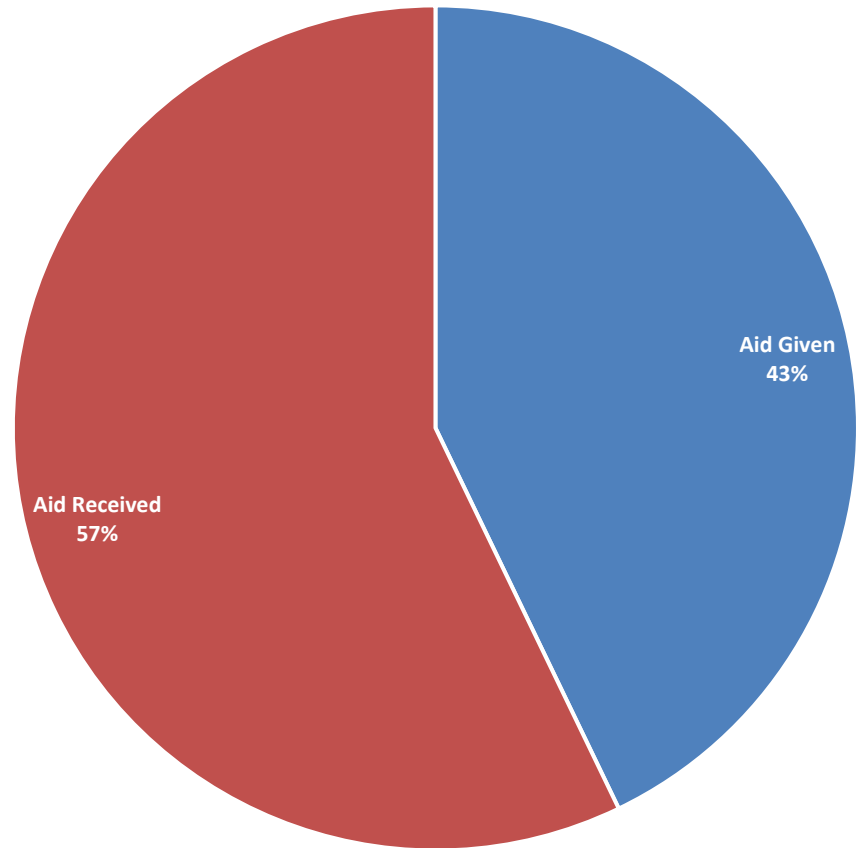
Month of January

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:41	26	85%	0:05:38	18	94%	0:06:49	13	85%	0:06:03	57	88%
E52	0:05:17	9	89%	0:05:08	10	100%	0:06:35	17	88%	0:05:40	36	92%
E53	0:05:49	20	90%	0:05:03	15	100%	0:06:20	20	80%	0:05:44	55	90%
E54	0:06:12	12	100%	0:06:17	11	91%	0:05:33	10	80%	0:06:01	33	90%
E55	0:05:19	10	90%	0:07:43	4	75%	0:06:47	12	75%	0:06:36	26	80%
R51	0:05:57	15	67%	0:06:00	19	84%	0:06:41	10	60%	0:06:13	44	70%
T51	0:06:02	15	73%	0:06:59	17	76%	0:07:19	15	60%	0:06:47	47	70%
<b>SHIFT TOTAL AVERAGE/SUM</b>	<b>0:05:45</b>	<b>107</b>	<b>85%</b>	<b>0:06:07</b>	<b>94</b>	<b>89%</b>	<b>0:06:35</b>	<b>97</b>	<b>75%</b>	<b>0:06:09</b>	<b>298</b>	<b>83%</b>

# AID

<b>Aid Given</b>	<b>9</b>
<b>Aid Received</b>	<b>12</b>
<b>TOTAL</b>	<b>21</b>

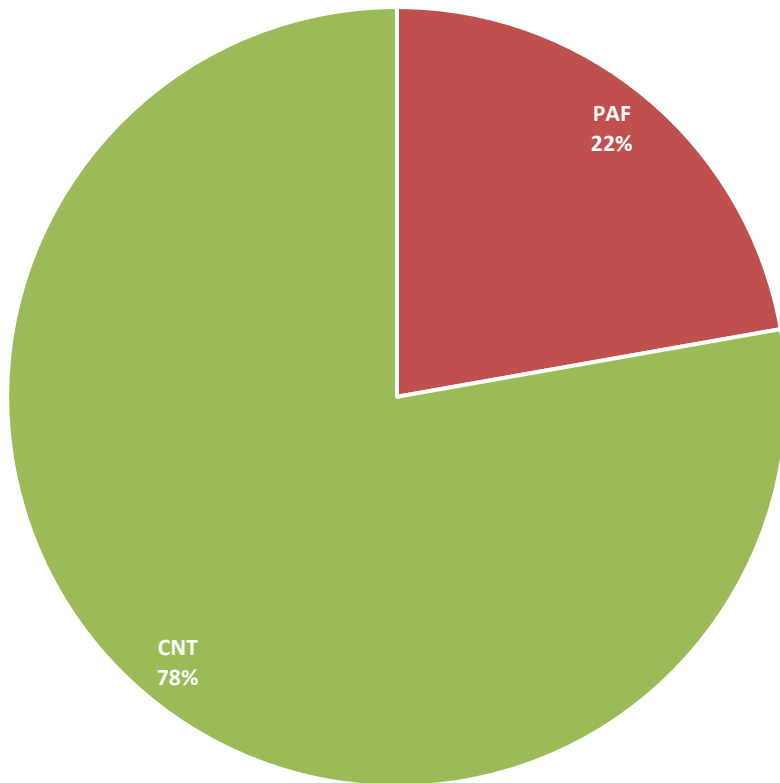
<b>STRIKE TEAM DEPLOYMENTS YTD FISCAL YEAR 2023-24</b>	
<b>INCIDENT NAME</b>	<b>RESOURCE PROVIDED</b>
<b>SOUTH FORK COMPLEX</b>	<b>SINGLE RESOURCE (1)</b>
<b>SMITH RIVER COMPLEX</b>	<b>OES404 (4) SINGLE RESOURCE (1)</b>
<b>RRU MEMORIAL SERVICE</b>	<b>SINGLE RESOURCE (1)</b>



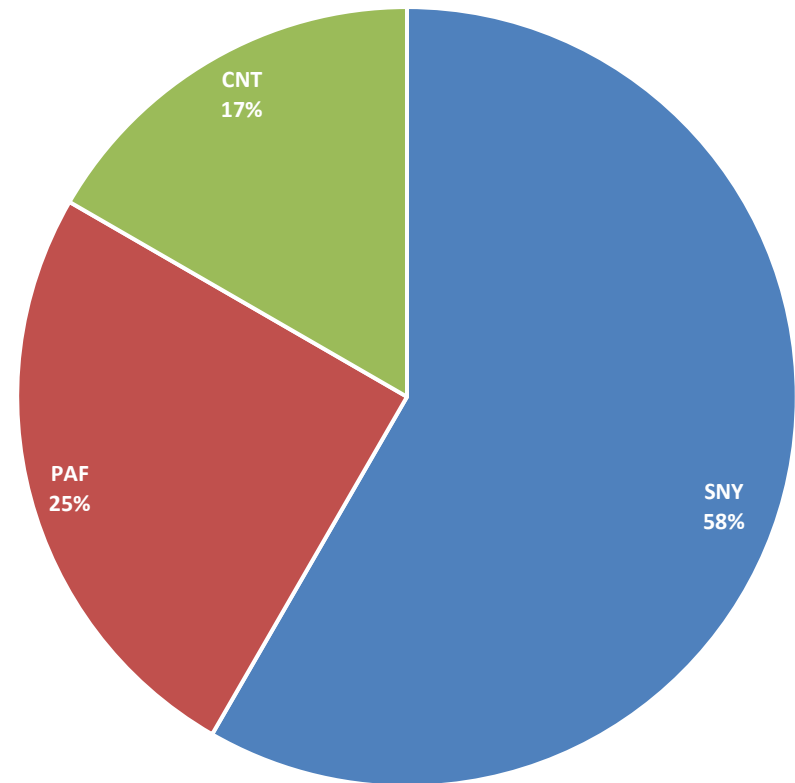
## Aid Count by Location Department

DEPARTMENT	GIVEN	RECEIVED
SNY	0	7
PAF	2	3
CNT	7	2
<b>TOTAL</b>	<b>9</b>	<b>12</b>

Aid Given by Department



Aid Recieved by Department





### Aid Count by Location of Incident

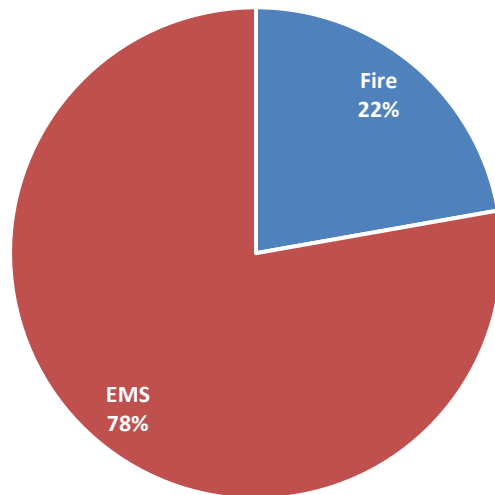
	GIVEN	
	Freeway	Commercial/Residential/ Other
SNY	0	0
PAF	1	1
CNT	0	7
<b>TOTAL</b>	<b>1</b>	<b>8</b>

	RECEIVED	
	Freeway	Commercial/Residential/ Other
	4	3
	3	0
	0	2
<b>TOTAL</b>	<b>7</b>	<b>5</b>

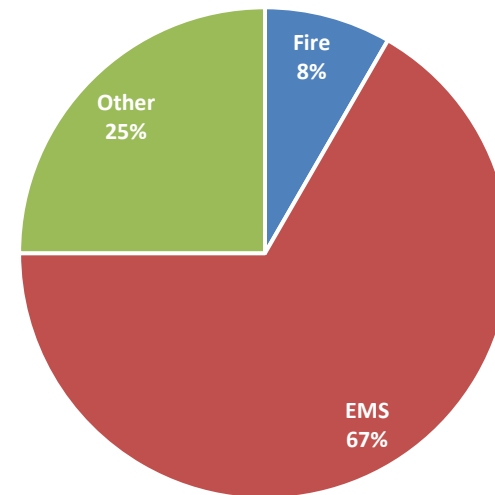
### Aid Count by Incident

Incident Type	GIVEN	RECEIVED
Fire	2	1
EMS	7	8
Other	0	3
<b>Total</b>	<b>9</b>	<b>12</b>

Aid Type Given by Incident



Aid Type Received by Incident



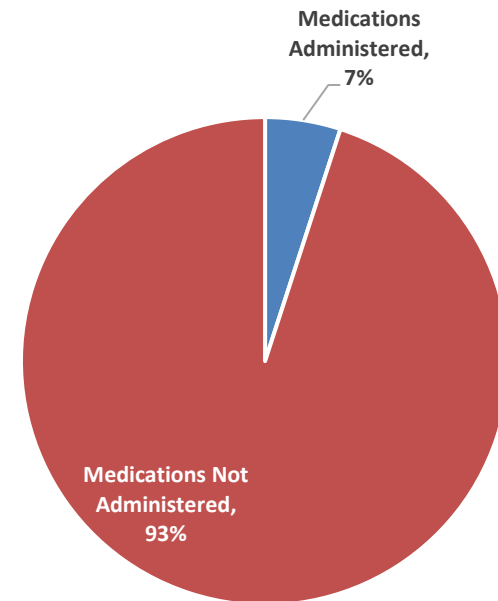
## PATIENT CARE REPORT

### Measurement: Medication and Controlled Substances

# OF INCIDENTS WITH PCR	464
# of Incidents involving medication administration	45
# of total medications administered	265
% of incidents where ALS was provided	10%
# of Incidents involving narcotic administration (Morphine/Versed)	7
% of times when a narcotic was administered and the pain score was recorded	43%

TOTAL MEDICATIONS ADMINISTERED (265)		
MEDICATION	COUNT	% OF TOTAL
Aspirin	60	23%
Normal saline	59	22%
Nitroglycerin	48	18%
Morphine	32	12%
Oxygen	25	9%
Epinephrine 1:10,000	23	9%
Ondansetron (Zofran)	9	3%
Naloxone (Narcan)	4	2%
Acetaminophen IV (Ofirmev) 1g/100 mL	2	1%
Dextrose 10 % in 250 ML	2	1%
Albuterol	1	0%
<b>TOTAL</b>	<b>265</b>	<b>100%</b>

Out of 464 incidents, medications were administered 7% of the time



**Measurement: Cardiac Arrest**

# OF INCIDENTS WITH PCR	464
# of Cardiac Arrest incidents	12
# of Traumatic Cardiac Arrest incidents	0
# of Non-Traumatic Cardiac Arrest incidents	8
# of reported "Obvious Death" incidents	4
# of Cardiac Arrest incidents with ROSC outcome (total)	1
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway	4
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway leading to ROSC outcome	1
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation	6
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation leading to ROSC outcome	1
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions	0
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions leading to ROSC outcome	0
# of Cardiac Arrest incidents with attempted resuscitation via medication administration	6
# of Cardiac Arrest incidents with attempted resuscitation via medication administration leading to ROSC outcome	1

**Measurement: Patient Disposition**

<b># OF INCIDENTS WITH RECORDED PATIENT DISPOSITION</b>		<b>464</b>	
<b>TRANSPORTED - PATIENT DISPOSITION</b>	<b>COUNT</b>	<b>% OF TRANSPORTED</b>	<b>% OF TOTAL</b>
Transport by Another EMS Unit	272	90%	59%
Transport by Another EMS Unit, with a Member of This Crew	29	10%	6%
<b>TOTAL</b>	<b>301</b>	<b>100%</b>	<b>65%</b>
<b>NOT TRANSPORTED - PATIENT DISPOSITION</b>	<b>COUNT</b>	<b>% OF NOT TRANSPORTED</b>	<b>% OF TOTAL</b>
No Transport	80	73%	17%
Patient Refused Transport	29	27%	6%
<b>TOTAL</b>	<b>109</b>	<b>100%</b>	<b>23%</b>
<b>OTHER - PATIENT DISPOSITION</b>	<b>COUNT</b>	<b>% OF OTHER</b>	<b>% OF TOTAL</b>
Not Applicable	54	100%	12%
<b>TOTAL</b>	<b>54</b>	<b>100%</b>	<b>12%</b>
<b>TOTAL OF ALL PATIENT DISPOSITION</b>	<b>646</b>	<b>100%</b>	<b>100%</b>

**Measurement: Suspected Myocardial Infarction**

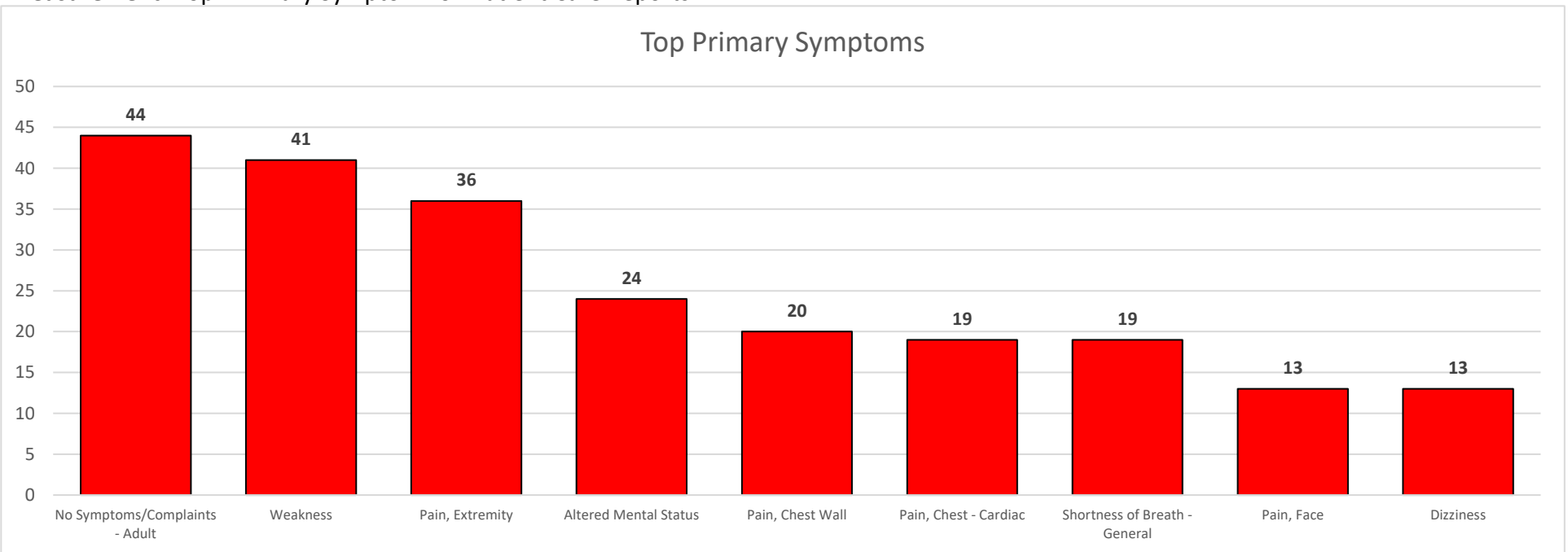
# OF INCIDENTS WITH PCR	464
# of "Chest Pain – Suspected Cardiac"	20
# of "Chest Pain – Suspected Cardiac" where the patient received ECG - 12 Lead	17
# of "Chest Pain – Suspected Cardiac" where medication was administered	14
# of "Chest Pain – Non Cardiac"	16
# of "Chest Pain – Non Cardiac" where the patient received ECG - 12 Lead	11
# of "Chest Pain – Non Cardiac" where medication was administered	0

**Measurement: Stroke, Cerebrovascular Accident (CVA), and Transient Ischemic Attack (TIA)**

# OF INCIDENTS WITH PCR	464
# of Stroke and ALOC incidents	27
# of Stroke and ALOC incidents that included a Stroke Assessment (BG Level)	16

\*Approximately 36% of the 44 "No Symptoms/Complaints" in the bar chart below are likely attributed to incidents with the Type code Description: "Assist Invalid".

**Measurement: Top "Primary Symptom" on Patient Care Reports**



## OFFICE OF EMERGENCY SERVICES (OES)

The following information is a summary of OES Volunteer Hours for January 2024.

<b>Event</b>	<b>Hours</b>
Amateur Radio	263
Neighborhood CERT Activities	83.75
<b>Total Hours</b>	<b>346.75</b>

## FIRE & ENVIRONMENTAL PROTECTION DIVISION (FEPD)

The following information is a summary of Outreach Events for January 2024.

Date	Location	Approximate Number of Attendees	Event
1/5/2024	Shoreline Lake	4	Impromptu public relations at training event
1/10/2024	Obama Preschool	50	Engine Visit
1/20/2024	Sunset Estates Mobile Home Park	40	Red Cross Sound the Alarm Smoke Detector Installation
1/25/2024	Springer Elementary School	10	Cub Scout presentation-community service professional
1/25/2024	YouTube-Becoming A Firefighter	Various	FCTC Recruitment Event
January	PD / Fire Admin	Various	lobby med bin plus sharps

Metric - Fire/Environmental Services	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24
Number of medical calls for inhabited cars/RVs or those without an address	35	20	21	40	36	35	36
Number of illegal waste dumping incidents related to inhabited cars/RVs	0	0	0	0	0	0	0
Number of responses to inhabited car/RV spills	0	0	0	0	1	0	0
Number of citations given for illegal dumping related to inhabited cars/RVs	0	0	0	0	0	0	0
Number of leaks noted related to inhabited cars/RVs	0	0	0	0	0	0	0
Number of other issues related to inhabited cars/RVs or those without an address	2	8	1	6	5	5	5
Estimated staff hours spent on illegal waste incidents related to inhabited cars/RVs	35	30	21	39	45	45	45