



# **MOUNTAIN VIEW POLICE DEPARTMENT**

## **ANNUAL REPORT 2019**



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# MESSAGE FROM THE CHIEF



It is my pleasure to present the City of Mountain View Police Department's 2019 annual report, which highlights the programs and services that keep Mountain View safe, tackle crime, and secure the trust and support of the community we serve and protect. The Mountain View Police Department proudly strives to model the City's values for providing exceptional service, acting with integrity, and treating others with respect. We prioritize safety for every contact, working effectively with people, and achieving results that make people's lives better.

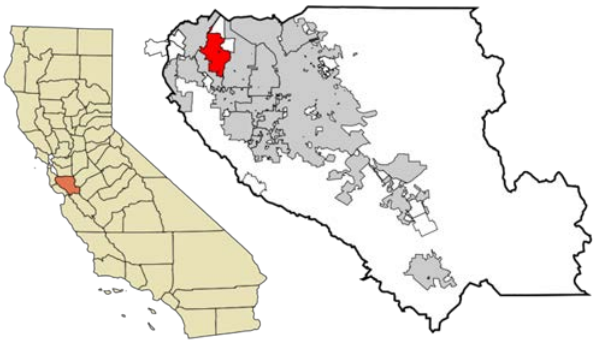
While Mountain View remains an overall safe city, the dedicated members of your police department continue to meet challenges involving crime and safety. This report provides an overview of the quantitative results from the various workgroups that provide an array of services that include your 9-1-1 emergency communications center, patrol officers, detectives, professional staff handling police and fire department records, and a myriad of programs and services in between. The sections covering crime, traffic, department activities, and community engagement focus on critical areas of community interest that our diverse staff works towards every day to make a positive impact.

What the annual report cannot capture are the stories from those results that assist victims of crime, hold offenders accountable for criminal acts, assist people in need, make sure a home or business is secure, provide referrals to people who are seeking assistance for a variety of problems, manage projects that improves technology that enhances community safety, and give advice to residents seeking to prevent crime. We model our policing strategy as a partnership with the community we serve, and much of our work is proudly accomplished in collaboration with other city departments, county and state agencies, and community-based organizations.

To learn more about we do "24/7/365," please follow us on our social media channels and look for us in the community at engagement events. On behalf of the women and men of the Mountain View Police Department, thank you for your interest in the dedicated work that they do day in and day out to keep Mountain View safe.



# AT-A-GLANCE



## City of Mountain View Population

81,992

### OUR MISSION:

Keeping Mountain View safe and tackling crime through quality policing that secures the trust and support of the people we serve and protect.

### OUR PRIORITIES:

- Community and Police SAFETY
- Working Effectively with PEOPLE
- Fair and Impartial RESULTS

### OUR VALUES:

- Provide Exceptional Service
- Act With Integrity
- Treat Others with Respect

M  
V  
P  
D

## Total Calls for Service in 2019

36,261

Citations <i>per day</i>	8.7
Crimes Reported <i>per day</i>	15.16
Arrests <i>per day</i>	5.74
Dispatched Calls for Service <i>per day</i>	51.14
Police Reports Taken <i>per day</i>	24.97

Reported  
Crime  
16%

Injury  
and  
Fatal  
Collisions  
1.4%

# DEPARTMENT OVERVIEW



**Command Staff:** Lieutenant Frank St. Clair, Lieutenant Greg Oselinsky, Public Safety Support Services Manager Jennifer Copeland, Deputy Chief Chris Hsiung, Chief Max Bosel, Captain Jessica Nowaski, Lieutenant Dan Frohlich, Lieutenant Armando Espitia, Lieutenant Mike Canfield, and Captain Saul Jaeger



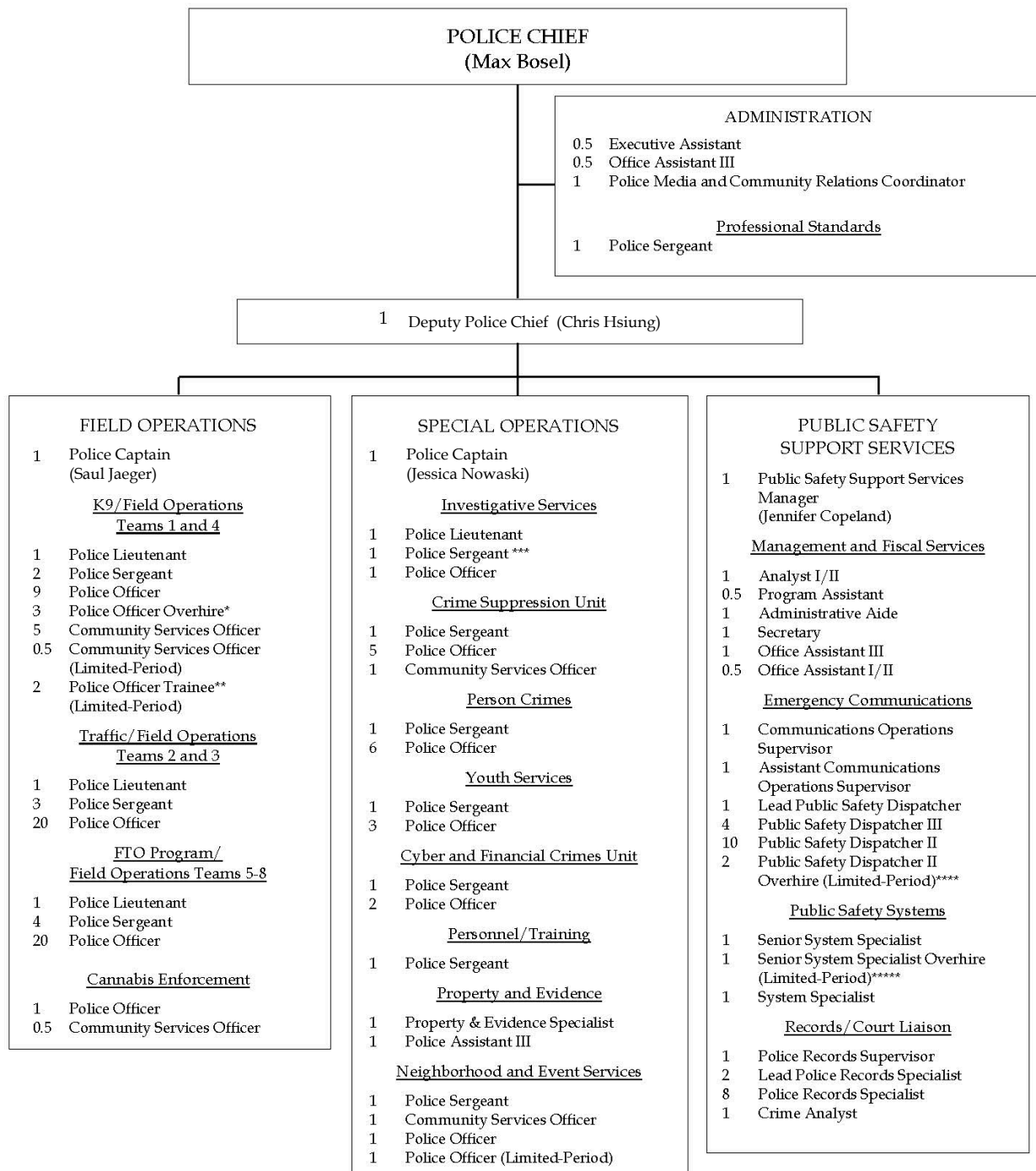
Chris Hsiung was promoted to Deputy Police Chief in July 2019.



Saul Jaeger was promoted to Police Captain in November 2019.

# Organizational Chart

Located within Santa Clara County, with a City population of 81,992, the Mountain View Police Department employed 143 full, regular and limited period positions with a budget of just over \$44 million in 2019.



# Budget

## POLICE DEPARTMENT SUMMARY

DEPARTMENT DIVISIONS	2017-18 ACTUAL	2018-19 ADOPTED	2019-20 ADOPTED
Police Administration	\$ 1,342,139	1,281,775	1,888,503
Field Operations	19,490,178	21,064,443	22,560,719
Special Operations	9,517,183	10,224,793	10,828,746
Public Safety Support Services	7,039,004	8,369,279	8,810,810
<b>TOTAL EXPENDITURES</b>	<b>\$ 37,388,504</b>	<b>40,940,290</b>	<b>44,088,778</b>

EXPENDITURE SUMMARY	2017-18 ACTUAL	2018-19 ADOPTED	2019-20 ADOPTED
Salaries Wages and Benefits	\$ 33,537,089	37,261,054	39,970,284
Supplies and Other Services	3,000,585	2,549,640	2,986,926
Capital Outlay	215,658	376,596	364,568
Interfund Expenditures	635,172	753,000	767,000
<b>TOTAL EXPENDITURES</b>	<b>\$ 37,388,504</b>	<b>40,940,290</b>	<b>44,088,778</b>

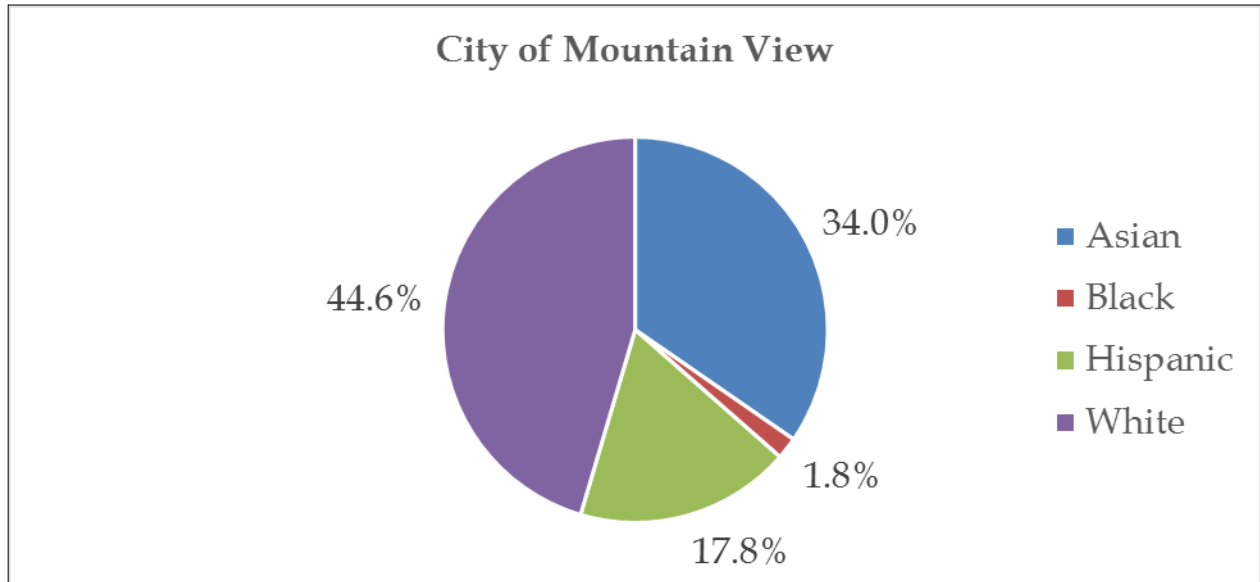
FUNDING SOURCES	2017-18 ACTUAL	2018-19 ADOPTED	2019-20 ADOPTED
General Operating	\$ 36,259,122	39,239,658	42,652,270
General Non-Operating	806,053	1,320,674	1,082,232
Supplemental Law Enforcement Services	175,000	175,000	175,000
Shoreline Regional Park Community	38,481	77,000	40,000
Wastewater	109,848	127,958	139,276
<b>TOTAL FUNDING</b>	<b>\$ 37,388,504</b>	<b>40,940,290</b>	<b>44,088,778</b>

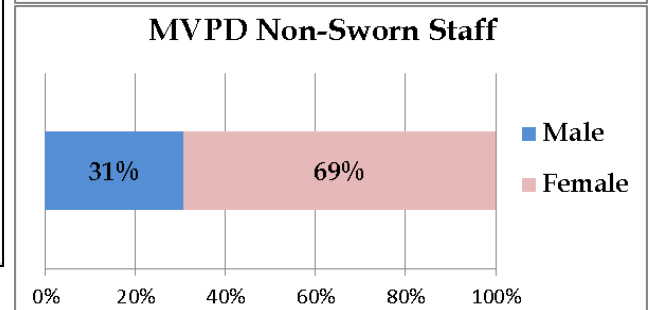
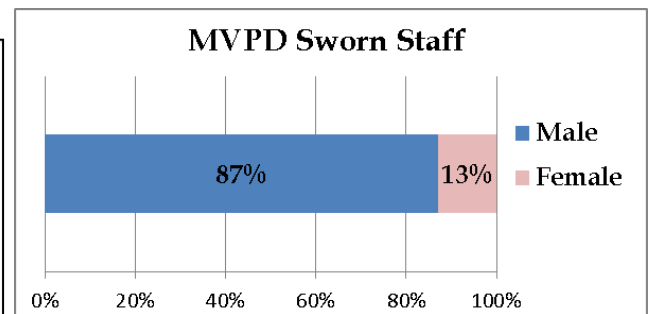
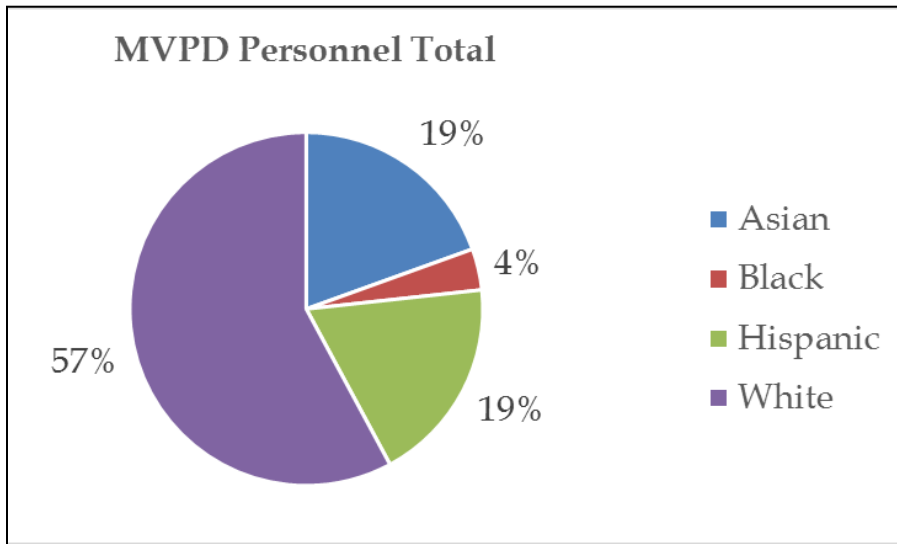
REVENUE SUMMARY	2017-18 ACTUAL	2018-19 ADOPTED	2019-20 ADOPTED
General Licenses & Permits	\$ 101,423	101,170	297,600
Fines & Forfeitures	783,119	653,900	751,000
Local Intergovernmental Revenue	268,986	182,000	100,000
State Intergovernmental Revenue	249,709	140,000	130,000
Federal Intergovernmental Revenue	68,369	0	0
General Service Charges	167,209	171,650	166,140
Miscellaneous Revenue	1,406,148	757,300	918,800
Interfund Revenue Transfers	0	0	0
<b>TOTAL REVENUES</b>	<b>\$ 3,044,963</b>	<b>2,006,020</b>	<b>2,363,540</b>



# Personnel Demographics



**Census Data:** <https://www.census.gov/quickfacts/fact/table/mountainviewcitycalifornia,US/PST045219>



**Department photo, September 2019**



# CRIME

## MONTHLY RECAP - REPORTED CRIME

While the total number of reported crimes in Mountain View increased by 16% in 2019, the city remains an overall safe community. The predominant crime problem remains property crime, to include burglaries and larceny, which include thefts from vehicles. This trend continues to mirror experiences in other communities in the Bay Area and throughout the state.

The work that has solved some of these crimes includes quick responses from patrol officers and/or follow-up from detectives that have resulted in a number of higher profile arrests. These include several prolific crews committing auto burglaries, mail and identity theft rings, several sexual assaults, a violent assault on a jogger, a carjacking and shooting, intimidating a witness in a human trafficking case, and several home and commercial burglaries, among others.

Preventing crime continues to be a priority for the department. Visible patrols in the community, quick responses to 9-1-1 calls, outreach efforts through social media and in-person events, and working in collaboration with county services and community-based organizations to provide supportive assistance, diversion, and other services to vulnerable populations are key strategies to reducing crime and disorder, particularly those crimes that may also involve substance abuse issues.

We are mindful that these statistics do not represent the impact, emotionally and financially, that they have on their victims. It is for this reason we continue to be committed to being relentlessly proactive in the efforts to prevent crime and bring offenders to justice.

CLASSIFICATION	2019 YTD	2018 YTD	CHANGE %
<b>PART I</b>			
CRIMINAL HOMICIDE	0	0	0%
FORCIBLE RAPE	12	13	-8%
RAPE - FBI REVISED DEFINITION	17	7	143%
ROBBERY	49	59	-17%
AGGRAVATED ASSAULT	92	85	8%
BURGLARY [1]	326	276	18%
LARCENY [2]	2034	1659	23%
MOTOR VEHICLE THEFT	111	168	-34%
ARSON	6	7	-14%
<b>PART I TOTAL</b>	<b>2647</b>	<b>2274</b>	<b>16%</b>

[1] BURGLARY INCLUDES:			
RESIDENTIAL	176	131	34%
COMMERCIAL	150	145	3%

[2] LARCENY INCLUDES:			
AUTO BURGLARY OVER \$400	544	381	43%
AUTO BURGLARY UNDER \$400	373	244	53%
OTHER THEFT OVER \$400	484	452	7%
OTHER THEFT UNDER \$400	632	583	8%

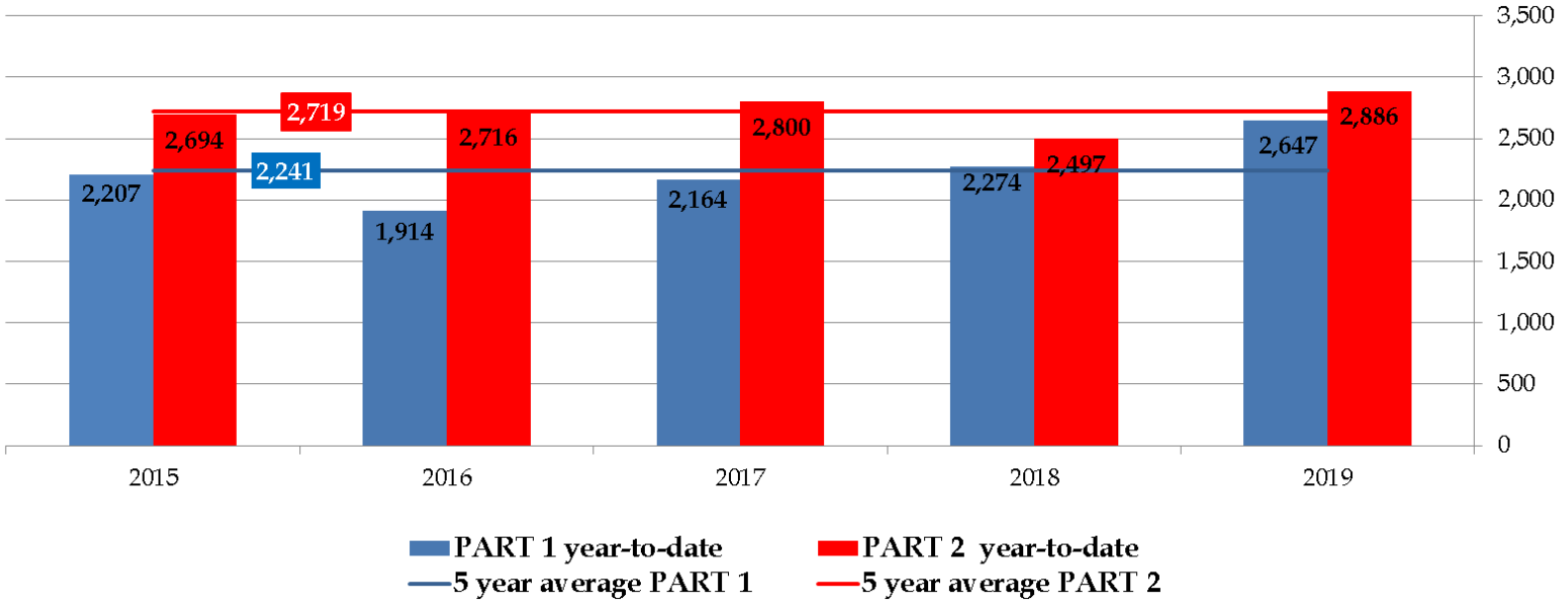
<b>PART II</b>			
SIMPLE ASSAULT	316	335	-6%
FORGERY	16	17	-6%
FRAUD	145	117	24%
EMBEZZLEMENT	7	3	133%
STOLEN PROP - BUY/POSS/REC	27	22	23%
VANDALISM	187	143	31%
WEAPON - CARRY / POSSESS	44	39	13%
PROSTITUTION / VICE	0	1	-100%
SEX OFFENSE	73	68	7%
DRUG ABUSE	331	271	22%
OFFENSE AGAINST FAMILY & CHILD	31	23	35%
D U I	206	254	-19%
LIQUOR LAWS	2	2	0%
PUBLIC INTOXICATION	338	245	38%
DISORDERLY CONDUCT	13	8	63%
CITY ORDINANCE	267	236	13%
OTHER OFFENSES	883	713	24%
<b>PART II TOTAL</b>	<b>2886</b>	<b>2497</b>	<b>16%</b>

<b>GRAND TOTAL</b>	<b>5533</b>	<b>4771</b>	<b>16%</b>
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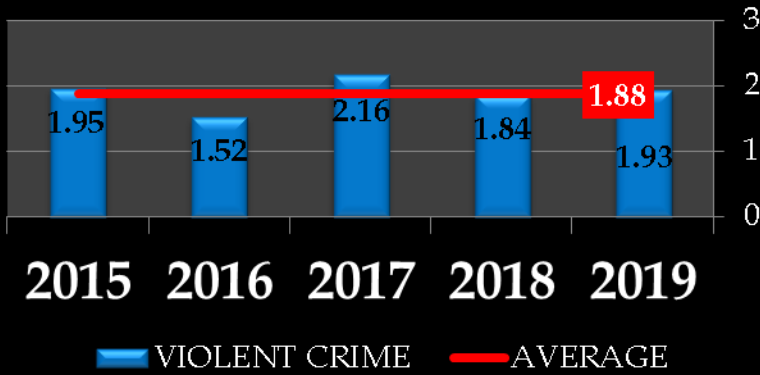


# Trends

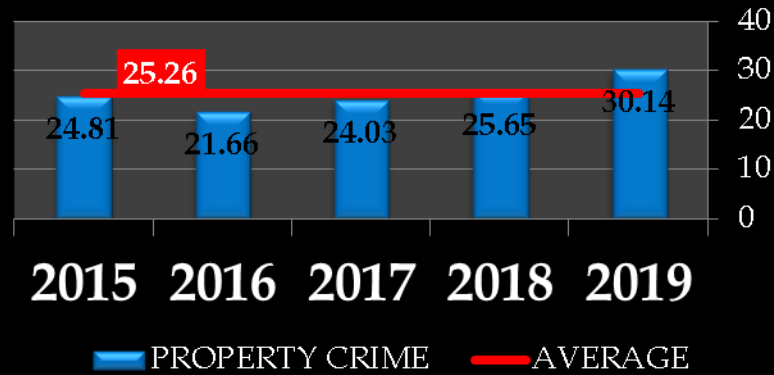
## REPORTED CRIME



## VIOLENT CRIME INDEX



## PROPERTY CRIME INDEX



### Violent Crime Index

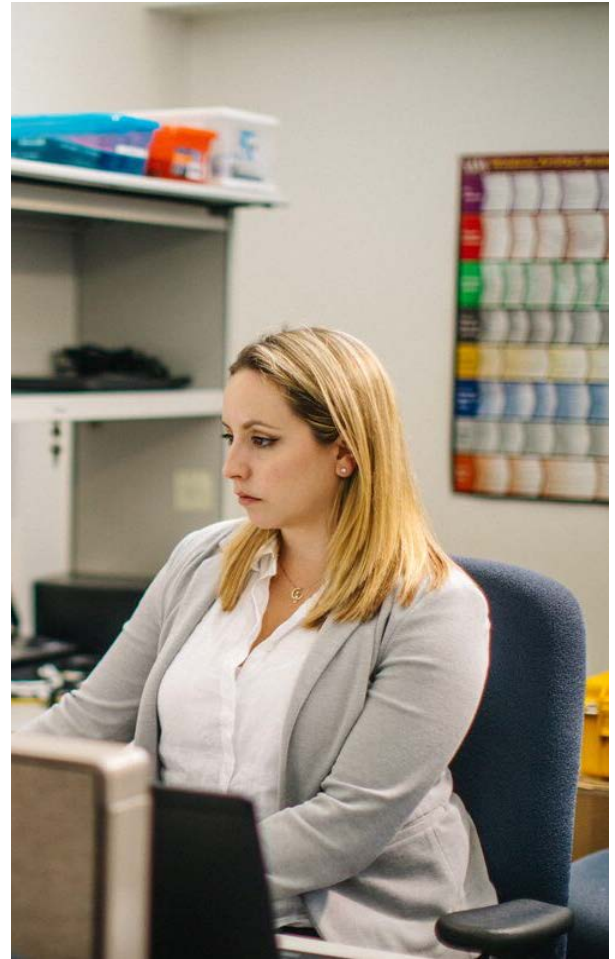
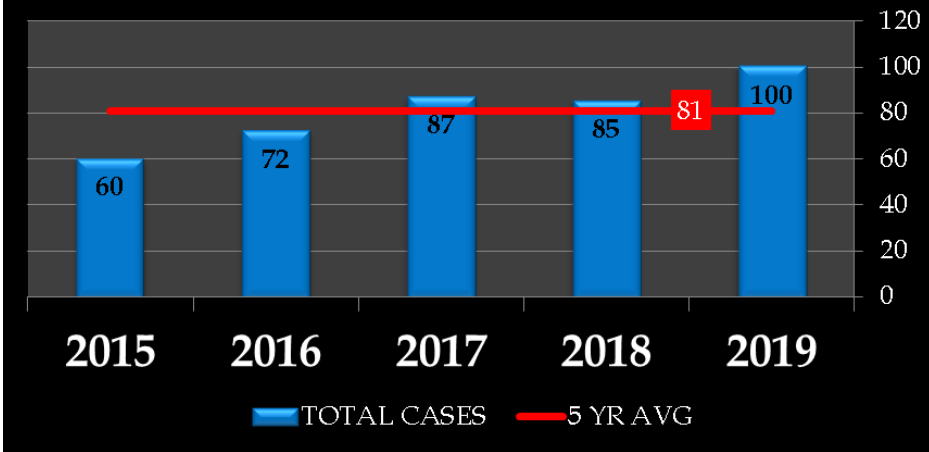
The Violent Crimes index includes Criminal Homicide, Rape – FBI Revised Definition, Robbery and Aggravated Assault.

### Property Crime Index

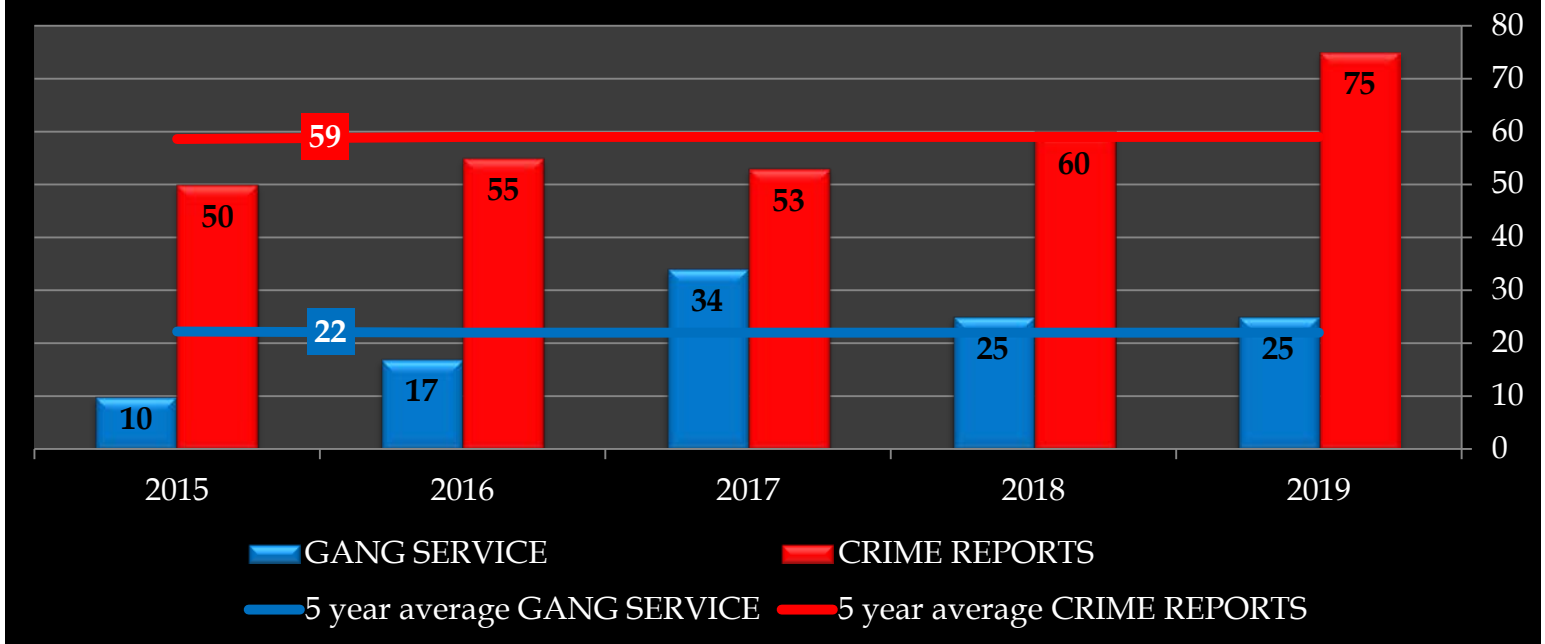
The Property Crime Index includes Burglary, Larceny and Motor Vehicle Theft.

# Trends

## GANG CASES



## GANG SERVICE VS. CRIME REPORTS



# Arrests and Clearances

CLASSIFICATION	2019 YTD	2018 YTD	CHANGE %
<b>CLEARANCE RATE</b>			
VIOLENT CRIME	62%	60%	2%
PROPERTY CRIME	7%	10%	-2%
<b>CLEARANCE RATE TOTAL</b>	<b>11%</b>	<b>13%</b>	<b>-3%</b>
<b>ARRESTS</b>			
ADULT FELONY	333	347	-4%
ADULT MISDEMEANOR	1350	1177	15%
WARRANTS/HOLDS	349	331	5%
<b>ADULT TOTAL</b>	<b>2032</b>	<b>1855</b>	<b>10%</b>
JUVENILE FELONY	27	39	-31%
JUVENILE MISDEMEANOR	35	58	-40%
WARRANTS/HOLDS	3	1	200%
<b>JUVENILE TOTAL</b>	<b>65</b>	<b>98</b>	<b>-34%</b>
<b>ARRESTS GRAND TOTAL</b>	<b>2097</b>	<b>1953</b>	<b>7%</b>
<b>ARREST RATE</b>			
FELONY	4.39	4.71	-7%
MISDEMEANOR	16.89	15.06	12%
WARRANTS/HOLDS	4.29	4.05	6%
<b>ARREST RATE TOTAL</b>	<b>25.58</b>	<b>23.82</b>	<b>7%</b>

## Population

Based on data from the State of California Department of Finance Demographic Research Unit. (<http://www.dof.ca.gov/research/demographic/>).

The population basis is recorded on the Monthly Recap page.

## Clearance Rate

A clearance rate is the percentage of crimes reported that have been cleared. A clearance rate is calculated by dividing the number of crimes cleared by the number of crimes reported; the result is multiplied by 100. For example, if there were 35 robberies cleared and 78 robberies reported. This equals a clearance rate of 44.9%

## Arrest Rate

An arrest rate describes the number of arrests made by law enforcement agencies per 1,000 total population. An arrest rate is calculated by dividing the number of reported arrests by the respective population; the result is multiplied by 1,000. For example, if there were 2,500 total felony arrests and the total population was 73,000, the arrest rate is 34.25. The state factors the rate based on 100,000 population. To compare the MVPD rate to the state, multiply the MVPD rate by 100. Note that this is an inflated rate from the actual rate per population. MVPD does not calculate the arrest rate for the population at-risk (ages 10-69).



# TRAFFIC



The police department continued our traffic-related efforts on education, engagement, engineering and enforcement. We continued to educate younger, higher-risk drivers through the “Alive at 25” program, which engaged traffic offenders between 16 and 25 years of age. Our social media outreach emphasized educational content along with enforcement notifications and served as a two-way communication tool for traffic-related concerns. The Traffic Unit also worked closely with City Transportation and the Traffic and Engineering divisions to identify and correct issues at problem intersections and thoroughfares. Our enforcement efforts remained at consistent levels compared to 2018. Our Traffic Unit continued to utilize and participate in the Allied Enforcement Campaign, bringing in additional traffic enforcement resources.

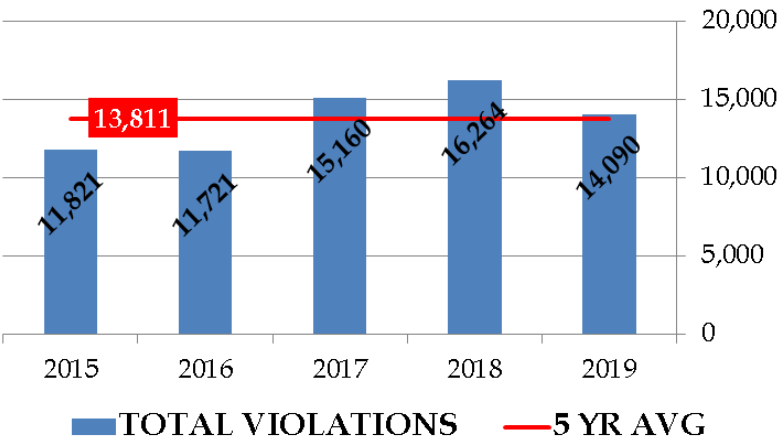
In 2019, we saw a 50% decrease in our in fatal collisions, a 9% decrease in injury collisions, with a 7% increase in our non-injury collisions and 94% increase in private property accidents.

Traffic safety continues to be a priority for the entire police department.

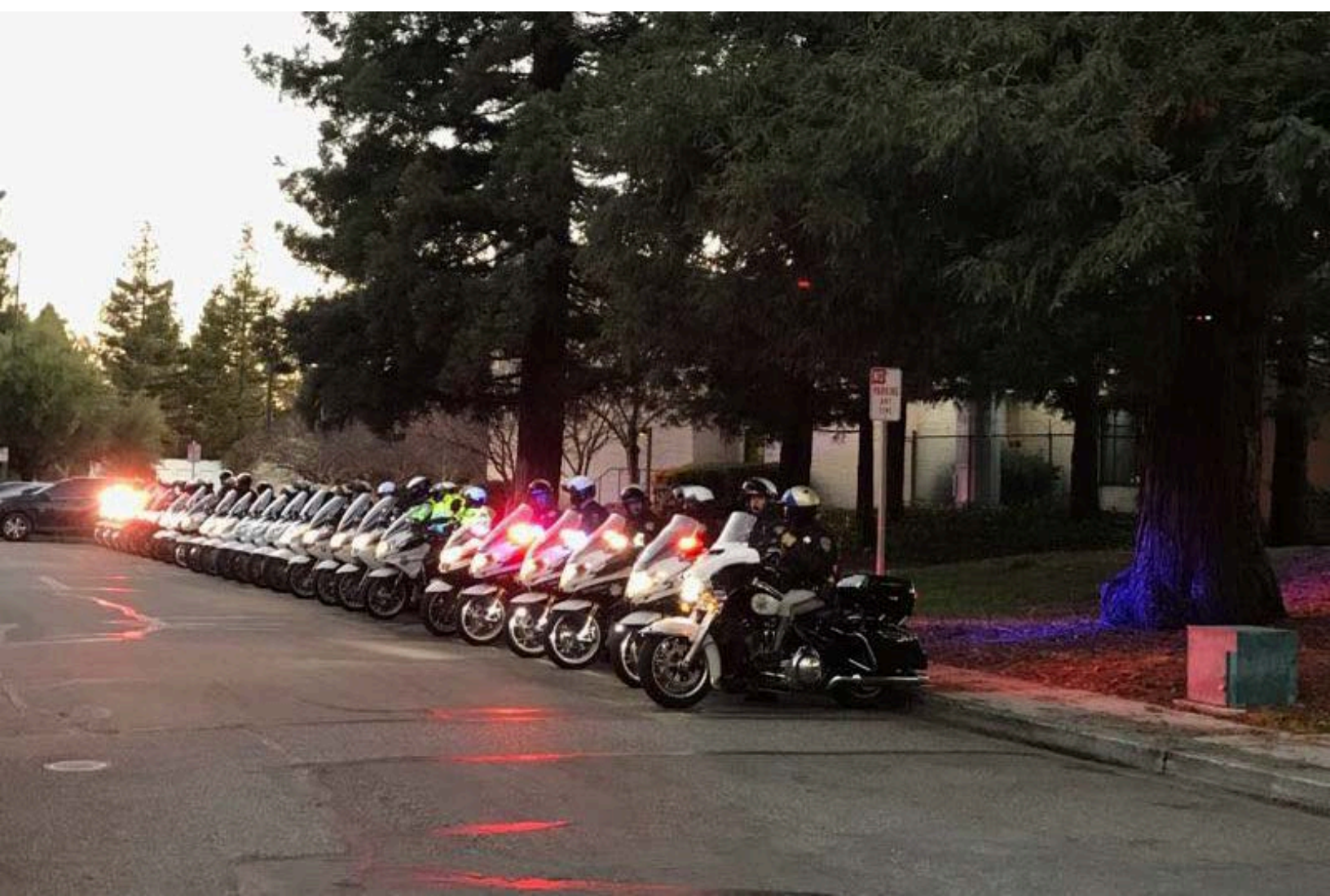
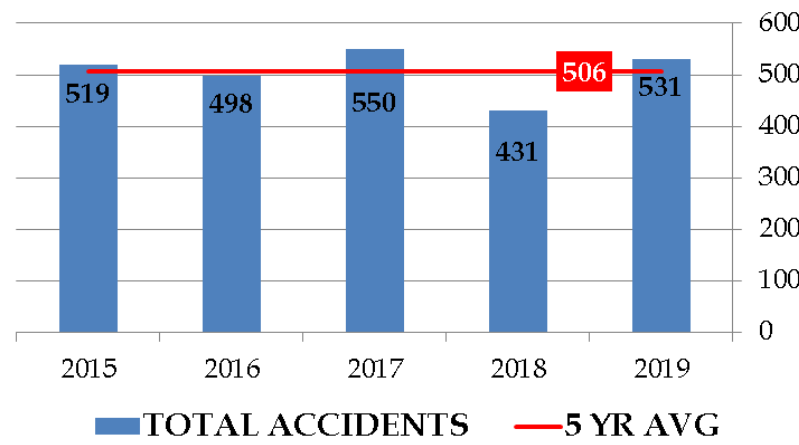


# Trends

## VIOLATIONS

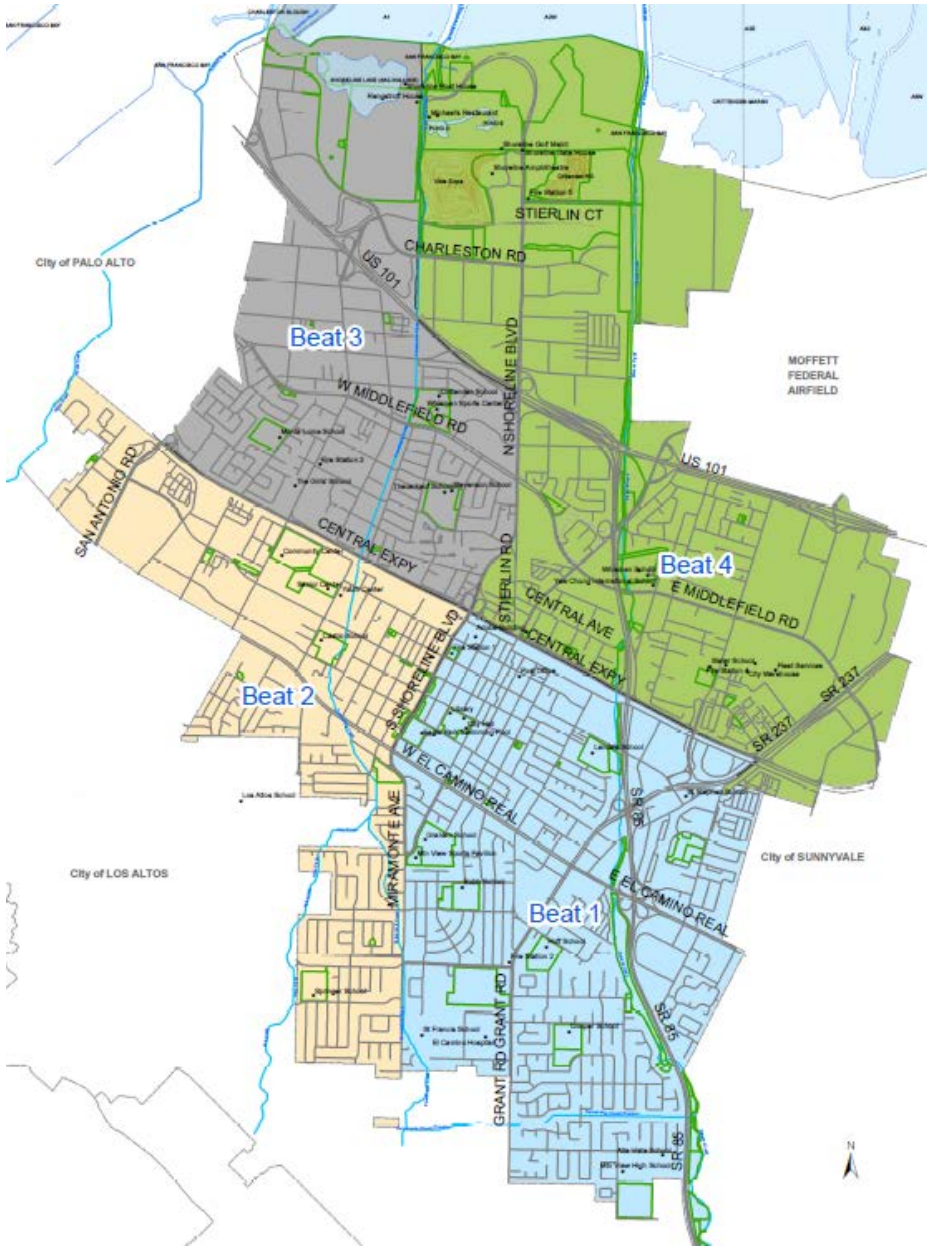


## ACCIDENTS



# ACTIVITY OVERVIEW

## Calls for Service



### Dispatched Calls By Beat

Beat 3: 3,262	Beat 4: 3,342
Beat 2: 5,453	Beat 1: 6,510
Out of City/ Unspecified: 100	<b>TOTAL: 18,667</b>

### Officer Initiated Calls By Beat

Beat 3: 2,992	Beat 4: 3,116
Beat 2: 4,172	Beat 1: 6,201
Out of City/ Unspecified: 1,113	<b>TOTAL: 17,594</b>

### Response Times By Beat

Average		Median	
Beat 3: 16.4	Beat 4: 16.0	Beat 3: 9.2	Beat 4: 8.6
Beat 2: 16.5	Beat 1: 16.5	Beat 2: 8.7	Beat 1: 9.1
<b>All: 16.4</b>		<b>All: 8.9</b>	

In 2019, response time to "Emergency" and Priority 1 Events (First unit dispatched to first unit arriving) was 4 minutes or less 57.4% of the time. (813 out of 1,417 events)



## Neighborhood and Event Services



The Neighborhood Event Services (NES) unit is a community outreach, public education and cannabis business compliance unit. In 2019, NES conducted over 50 community outreach events. These events included Coffee with a Cop, Crime Prevention Meetings, Neighborhood Association Ice Cream Socials and BBQs, police department tours, a Drug Take-Back event, a Shred event, Department events and school visits.

In an effort to respond to the growth of the homeless population, a Community Outreach Officer (COO) position was re-approved by City Council and assigned to NES. The COO position, which started in July 2017, is tasked with contacting and assisting unstably housed or homeless individuals and families. The COO helps connect county-wide social service groups with this vulnerable population. Since its inception, NES has identified 1,006 homeless subjects who have had some type of incident or contact by MVPD. The COO has contacted 684 of these 1,006 homeless subjects, providing outreach, service information, and connecting many to the Community Services Agency (CSA).

In 2019, over 40 large encampments were located throughout the city and the occupants of the camps were provided direct access to services and offered to be taken to a shelter. In some of the encampments, officers also located narcotics, narcotics paraphernalia, stolen property, garbage, and human waste. Arrests were made as appropriate. Throughout 2019, the COO worked directly with the Palo Alto Review/Recovery Court (PAR Court) to ensure those who were arrested and met the PAR Court requirements were provided a voice and access to recovery services. The COO also works in partnership with North County Alternative Services (NCAS), which is a group that meets monthly to facilitate the sharing of information about services and programing related to homelessness in the northern cities of Santa Clara County.

NES, in partnership with the Santa Clara County District Attorney's Office, created the Community Outreach Association (COA). The COA is a group that networks homeless outreach officers within Santa Clara County to each other and provides training on various topics related to homelessness. This association allows for dialogue and problem-solving discussions related to vehicle dwelling, encampments, mental health training, and more. The association meets bi-monthly and a majority of law enforcement agencies in Santa Clara County attend.

In December of 2019, a Cannabis Compliance Officer (CCO) position was created. The CCO's duties include developing, organizing, and coordinating regulatory procedures related to legal cannabis establishments. The CCO will also conduct enforcement of black market cannabis sales within the City and conduct public education on cannabis.

NES continues to partner with Community Cycles of California, a non-profit organization that helps employ, provide vocational training to, and gives bicycles to those in need. MVPD has donated over 200 unclaimed bicycles to this organization, where the bicycles are repaired and sold to help fund salaries for the homeless employees.



# Contacts Demographics

Race/Ethnicity - U.S. Census	2010 Census	2019					
		Victims	Witnesses	Suspects	Arrests	Citations	All Contacts
White	56.0%	47.09%	41.86%	33.55%	33.39%	29.68%	37.47%
Asian	26.0%	26.23%	15.81%	10.12%	7.81%	31.46%	23.01%
Hispanic or Latino	21.7%	21.35%	35.81%	38.61%	46.29%	26.02%	29.27%
Black or African American	2.2%	3.30%	3.72%	15.40%	11.16%	4.32%	6.03%
Native American, Native Alaskan	0.5%	0.03%	0.00%	0.11%	0.24%	0.20%	0.12%
Native Hawaiian, Pacific Islander	0.5%	0.62%	0.78%	1.10%	0.32%	0.36%	0.55%
Other not reported on Census	N/A	1.37%	2.02%	1.10%	0.80%	7.96%	3.55%
<b>TOTAL</b>	<b>74,066</b>	<b>3,058</b>	<b>645</b>	<b>909</b>	<b>1,255</b>	<b>3,029</b>	<b>8,896</b>

The analyzed data aggregates Police Department race/ethnicity reporting categories into US Census categories. Race or ethnicity is reported for involved parties listed on incident reports and citations. Contacts where race was unknown or left blank (such as in some cases reported by the public on the Internet), were not included in the totals. Victim contacts do not include businesses. The race or ethnicity for suspects can be for named individuals or for unknown suspects described by victims or witnesses. Arrests include persons arrested on criminal charges, warrants, and probation/parole holds. The "All Contacts" category includes parties classified as "Other," which is not reported separately in the table.

RACE	2010 Census	2019					
		Victims	Witnesses	Suspects	Arrests	Citations	All Contacts
White	56.0%	1,440	270	305	419	899	3,333
Asian	26.0%	802	102	92	98	953	2,047
Hispanic or Latino	21.7%	653	231	351	581	788	2,604
Black or African American	2.2%	101	24	140	140	131	536
Native American, Native Alaskan	0.5%	1	-	1	3	6	11
Native Hawaiian, Pacific Islander	0.5%	19	5	10	4	11	49
Other not reported on Census	N/A	42	13	10	10	241	316
<b>TOTAL Number</b>	<b>74,066</b>	<b>3,058</b>	<b>645</b>	<b>909</b>	<b>1,255</b>	<b>3,029</b>	<b>8,896</b>

# Professional Standards

PERSONNEL COMPLAINTS	
Sustained	1
Unfounded	6
Not Sustained	0
Exonerated	0
No Finding	0
Pending	0
<b>TOTAL</b>	<b>7</b>

COMMENDATIONS	
Officers	17
Awards	18

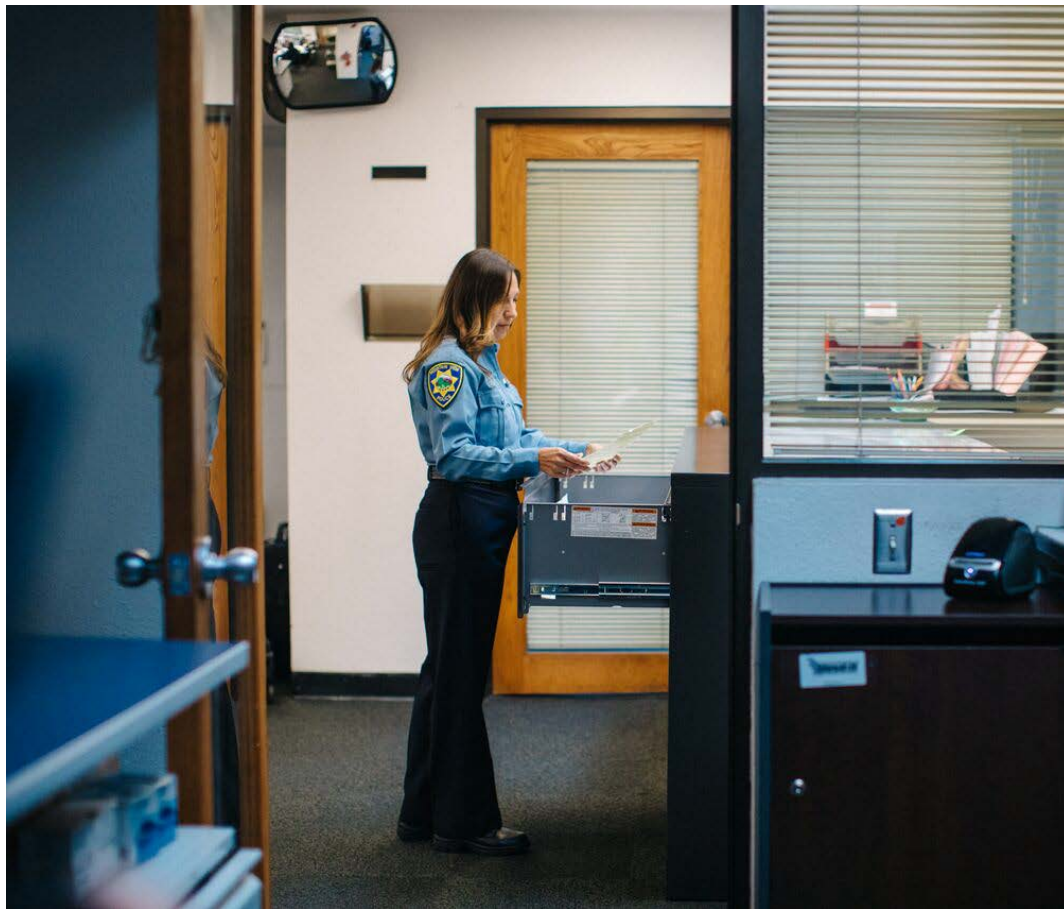
PURSUITS	
Initiated	8
Apprehended	5
Collisions	2
Injuries - Suspects	0
Injuries - Citizens	0
In Policy	8
Not in Policy	0

## USE OF FORCE

Type of Force	INJURY					TOTAL
	None	Minor	Moderate	Major	Fatality	
Control Hold	0	0	0	0	0	0
Personal Weapon	5	3	0	0	0	8
Uncontrolled Takedown	5	6	0	0	0	11
OC/Pepper Spray	0	0	0	0	0	0
Baton	2	0	0	0	0	2
CED (Taser)	0	5	0	0	0	5
K-9	0	0	0	0	0	0
Ramming with Vehicle	0	0	0	0	0	0
Carotid Restraint	0	0	0	0	0	0
Firearm	0	0	0	0	0	0
<b>Total</b>	<b>12</b>	<b>14</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>26</b>



# Data Entry



## Case Reports

9,115

## Cases Filed with DA:

1,447

## Citations:

3,179

## Field Interview Cards

113

## Warrants

947

## Sex Offenders

Registrants - 48

Violations - 2



# Property and Evidence

GUNS BOOKED IN	
Safekeeping	60
Evidence	48
Found	0
For Destruction	16
<b>TOTAL</b>	<b>124</b>
Returned to owners	37
Destroyed	77

NARCOTIC ITEMS	
Booked In:	
Narcotics	612
Paraphernalia	416
Items Destroyed:	
Narcotic	1,000
Paraphernalia	364

TOTAL ITEMS	
Processed	10,835
Booked	6,172



# SWAT

Callouts: 2	<ol style="list-style-type: none"> <li>1) Assist to PAPD SWAT</li> <li>2) High Risk Arrest Warrants</li> </ol>
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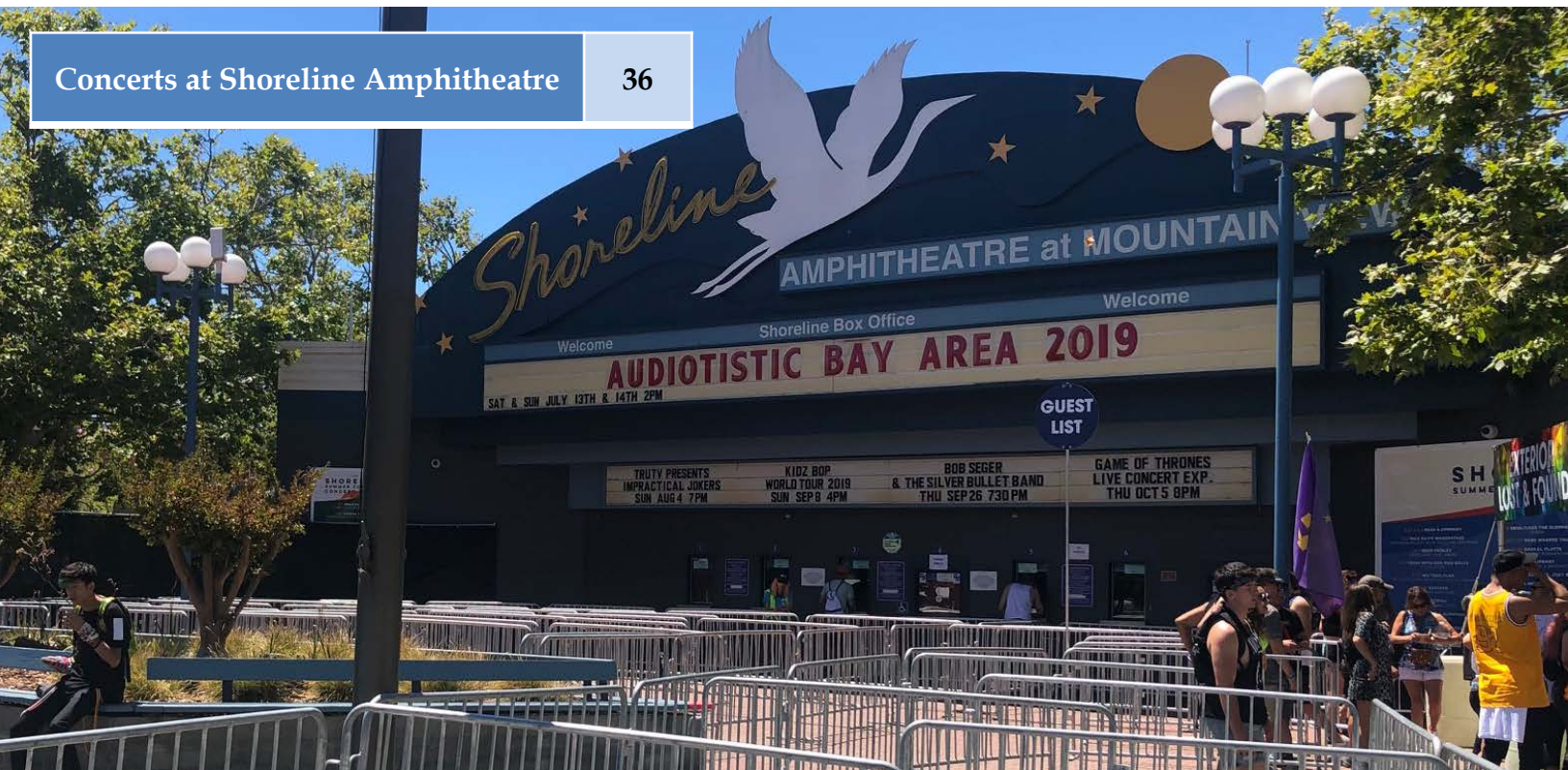




# Special Events

## Concerts at Shoreline Amphitheatre

36



## City-Wide Special Events

84

- High School Sports
  - Saint Francis High School
  - Mountain View High School
- Festivals
  - A la Carte & Art
  - Art & Wine
  - Thursday Night Live



- Private Hires



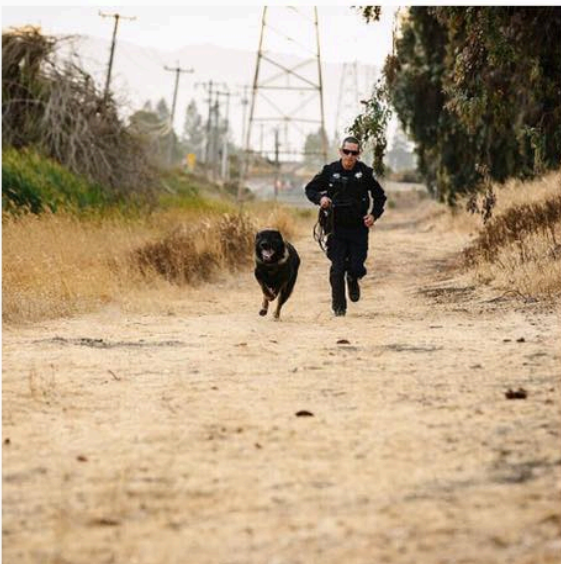
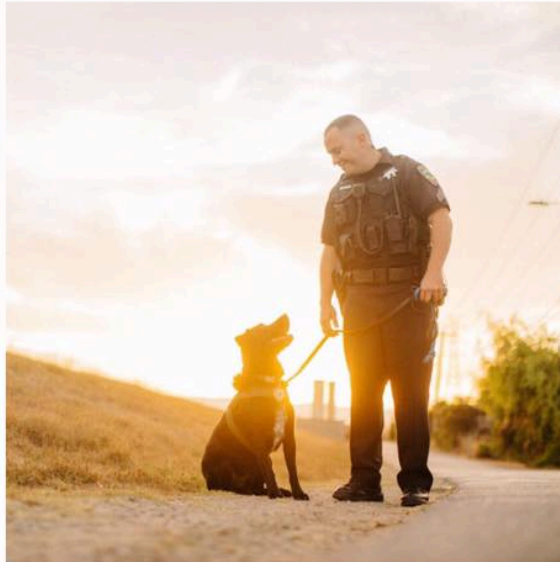


# K-9's

The MVPD K9 Unit is one of the longest serving K9 units in Santa Clara County. Teams strive every day to keep our community safe, and this year, we said goodbye to one of our favorite K9 handler teams from the unit, Officer Dorene Hansen and her partner, K9 Odin. Officer Hansen took on a new role as a Detective while K9 Odin enjoys retirement.

Throughout 2019, our three patrol K9 teams assisted both MVPD officers and allied agencies in finding missing people, locating suspects, sniffing out drugs, and recovering evidence. In one such instance in March 2019, Officer Erickson and K9 Ares assisted with a traffic stop at Moffett Boulevard and the Highway 85 south on-ramp. K9 Ares extensively searched the area, and thanks to his efforts, ultimately helped arrest a suspect who had run away from his car.

In addition to all the patrol work they do, our K9 teams also visited several schools throughout the year and participated in several community events such as Coffee with a Cop, National Night Out, and neighborhood meetings.



## HIGHLIGHTS

Deployments	344
Narcotic Searches	25
Narcotic Finds	17
Suspects Located	15
Outside Agency Assists	16
Meet & Greets	18
Training Hours	720

Ares and Thor are primarily assigned to patrol work. Zeus carried the majority of narcotics work and outreach.



# COMMUNITY ENGAGEMENT

## Neighborhood and Event Services

National Night Out

Coffee with a Cop

MVFD Fun Run

CMV Trailblazer Race

Women's Day

Halloween Bag Distribution

Job Shadow Day

Leadership Mountain View

RAD Classes

Shred Event

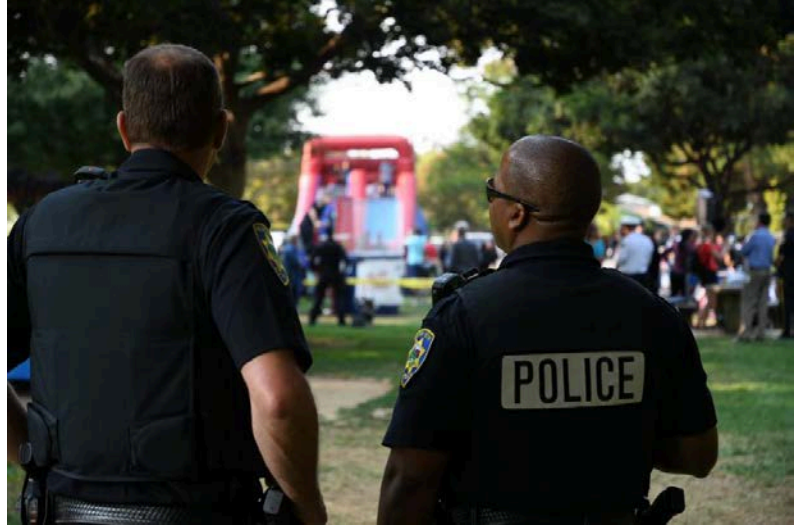
Drug Take Back

Community Presentations

School Visits

Neighborhood Socials

Patrol Ride-Alongs







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#SHECAN

SEE WHAT'S  
POSSIBLE

MARCH 30, 2019 | 1000 VILLA STREET | WWW.MVPD.GOV







**From No-Shave November...**



**to our 23<sup>rd</sup> annual  
Cops & Gobblers**



**and our 17<sup>th</sup> annual Cops  
That Care event, MVPD  
cares about its community.**





PAL Boxing:	40 students
PAL Mentoring Program:	40 students



Mountain View PAL was formed to help bring youth under the supervision and constructive influence of responsible adult role models, including police officers, through a variety of sports, educational opportunities, and recreational activities.

The goal of the program is to serve as an effective and powerful antidote to juvenile delinquency. Active participation helps enhance educational, social and personal values; development of a positive self-image; learning of successful interpersonal skills and other life skills that mitigate against the occurrence of juvenile delinquency.

The Mountain View Police Department provided students with PAL programs like PAL Boxing as well as the PAL Mentoring Program. PAL Boxing maintained a student participation of 40 students and added another volunteer coach.

The Youth Services Unit worked with several youth in the PAL program throughout the year and in annual programs such as Dreams and Futures. This year alone, the Dreams and Futures summer program hosted 96 children, between 5<sup>th</sup> and 8<sup>th</sup> grade, over the course of 4 summer weeks.





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1000 Villa Street

Mountain View, CA 94041

(650) 903-6344

[www.mountainview.gov/police](http://www.mountainview.gov/police)

Narcotics Hotline

(650) 961-5800

Walk-In Crime Reports

7 days a week

7 a.m. - 7 p.m.