



Fire Department
#61-24

DATE: April 25, 2024

TO: All Fire Personnel

FROM: Amanda Slovic, Senior Management Analyst

SUBJECT: **Monthly Report: March 2024**

Members,
The attached report is a summary of performance outcomes for the month of March 2024.

Please let me know if there are any questions.

Thank you.

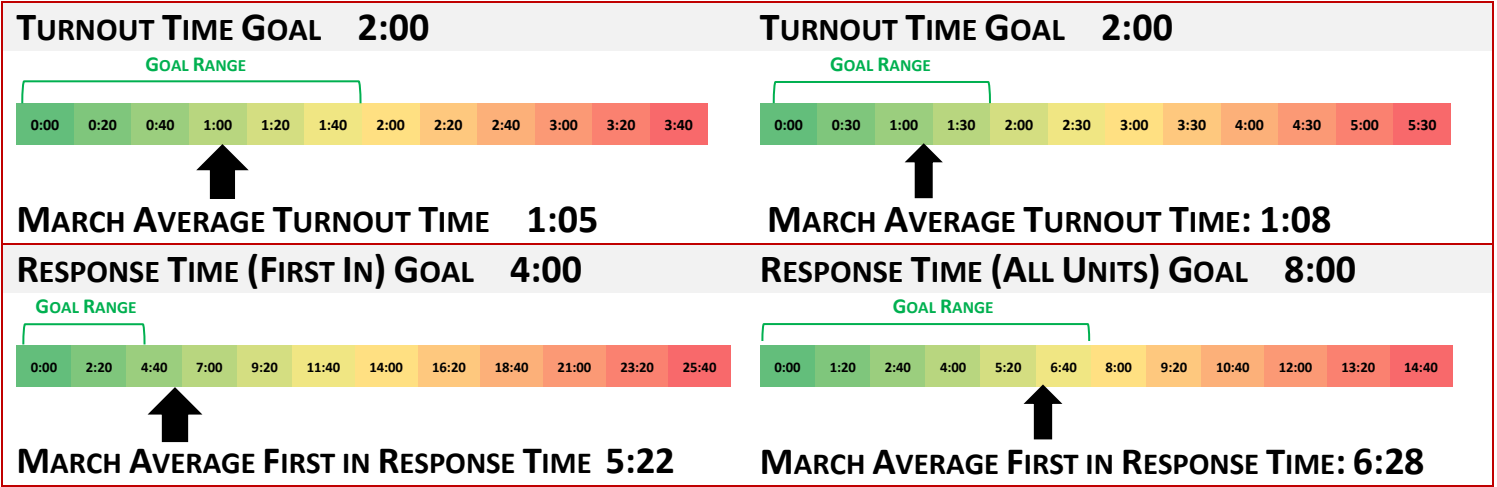


MOUNTAIN VIEW FIRE DEPARTMENT MONTHLY REPORT

REPORT DASHBOARD

* EMS

🔥 FIRE/RESCUE/ALL OTHER INCIDENT TYPES



AID GIVEN



AID RECEIVED

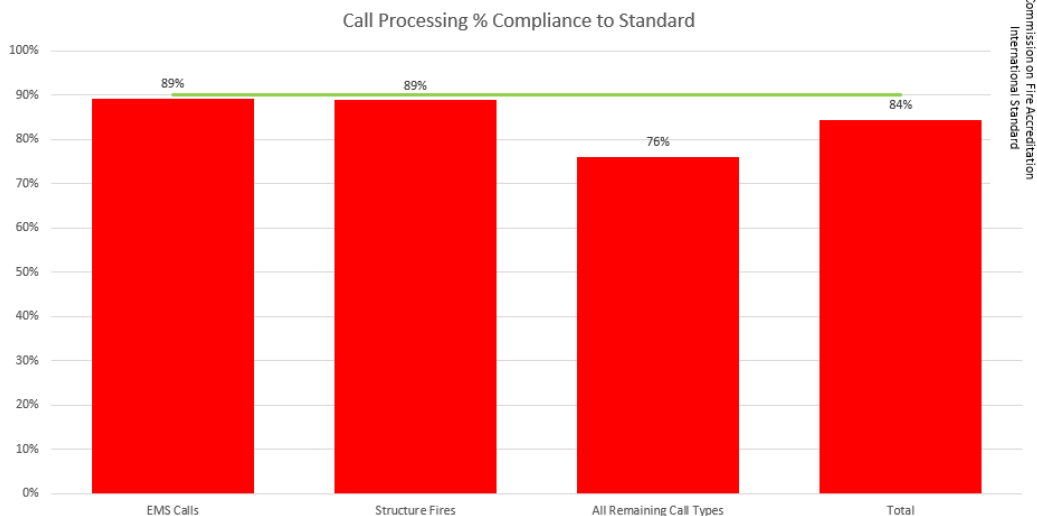
Year-to-Date, there have been 3 Strike Team and Single Resource Deployments. There were 21 incidents in which MVFD was called to provide aid services to communities including Sunnyvale, Los Altos, and Palo Alto. MVFD responded to a total of 3 Fire-type incidents, 17 Emergency Medical or Rescue calls, and 1 Service Call.

There were 24 incidents in which MVFD received automatic and/or mutual aid services from departments including Sunnyvale, Palo Alto, Central Fire District, or other local Departments.

Aiding departments assisted in 5 Fire-type incident, 15 Emergency Medical or Rescue calls, and 4 Service Calls.

INCIDENT TYPE

🔥 FIRES, ALL TYPES	4%
* EXPLOSIONS	0%
* EMERGENCY MEDICAL SERVICES	73%
☠️ HAZARDOUS MATERIALS	1%
🛠️ SERVICE CALLS	6%
🕒 GOOD INTENTION	7%
🚫 FALSE ALARM	9%
! OTHER	0%



INCIDENT RESPONSES BY UNIT

MOUNTAIN VIEW FIRE DEPARTMENT

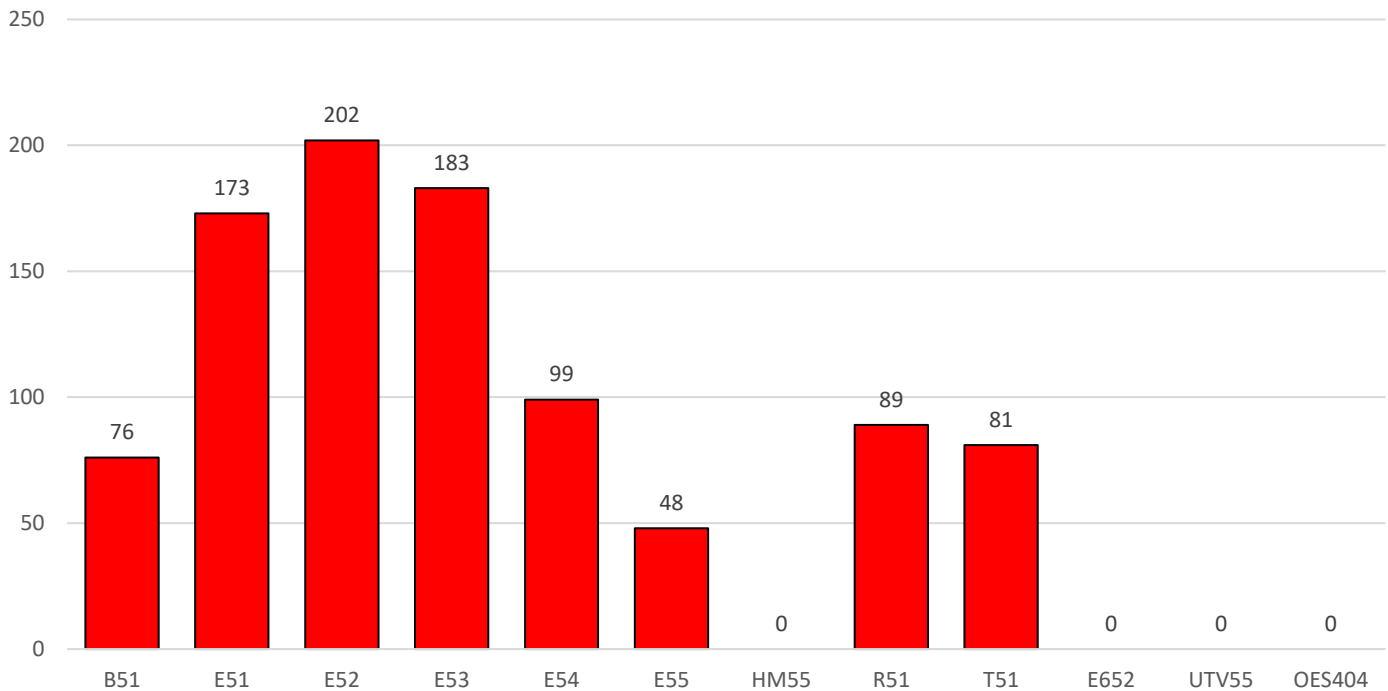
Monthly Report – March 2024

Responses By Unit

	Feb. 2023	Mar. 2023	*	Dec. 2023	Jan. 2024	Feb. 2024	Mar. 2024
B51	59	77		69	58	64	76
E51	159	196		196	180	177	173
E52	179	203		168	166	170	202
E53	161	189		186	165	177	183
E54	89	104		97	87	83	99
E55	44	38		42	49	38	48
HM55	0	2		1	0	1	0
R51	75	90		84	75	81	89
T51	76	93		65	86	77	81
E652	0	5		0	0	11	0
UTV55	0	0		0	0	0	0
OES404	1	0		0	0	0	0
TOTAL	843	997		908	866	879	951
	-19%	18%		-9%	-5%	2%	8%

% change from previous month

Unit Response Count



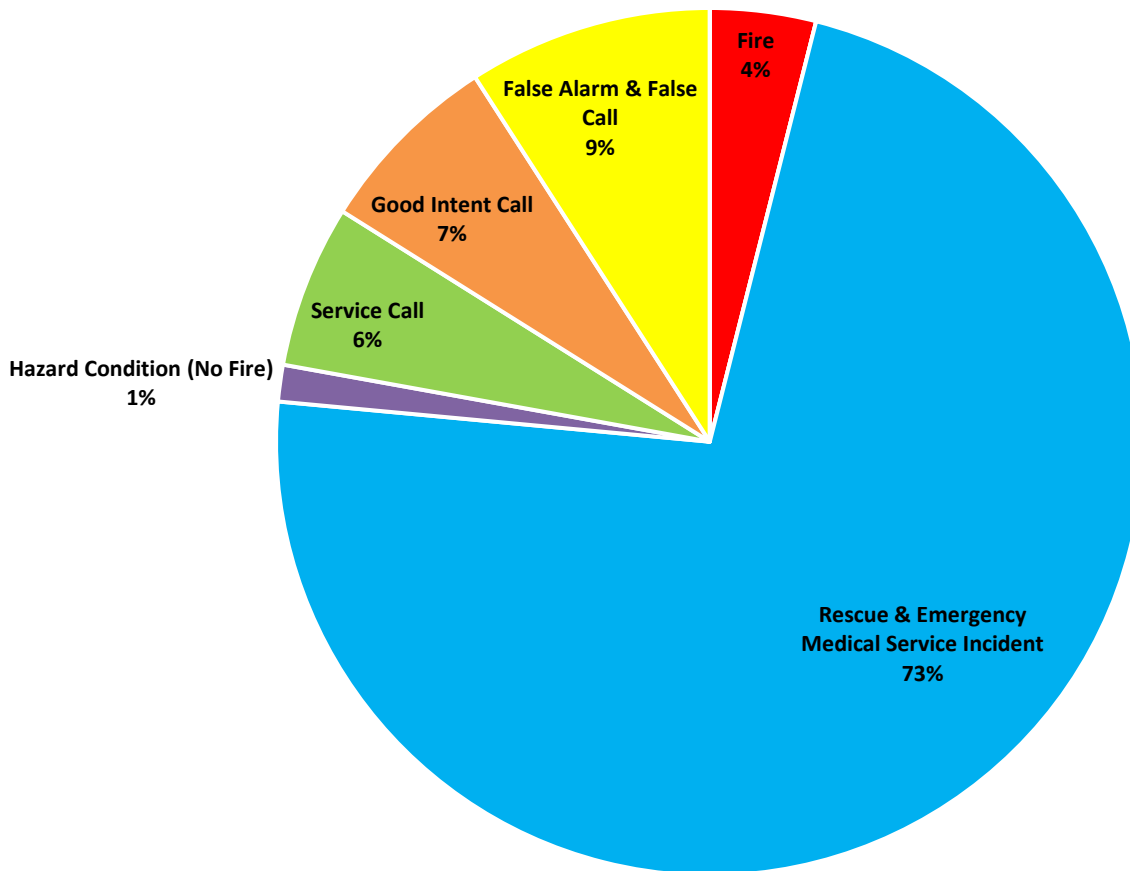
*Gap in monthly data due to non-production of monthly report.

INCIDENT COUNT

Incident Count by Type

	Feb. 2023	Mar. 2023	*	Dec. 2023	Jan. 2024	Feb. 2024	Mar. 2024
Fire	10	15		12	15	18	26
Overpressure Rupture, Explosion, Overheat (No Fire)	0	0		0	1	0	0
Rescue & Emergency Medical Service Incident	444	459		488	450	423	478
Hazard Condition (No Fire)	11	37		16	14	19	9
Service Call	55	52		42	33	39	40
Good Intent Call	47	54		68	55	69	46
False Alarm & False Call	49	67		38	57	53	60
Special Incident Type	5	32		0	0	16	0
TOTAL	621	716		664	625	637	659
	-14%	15%		-7%	-6%	2%	3%
% change from previous month							

% Per Incident Type



*Gap in monthly data due to non-production of monthly report.

Fire Only Incident Count by Unit (Series Type 100)

	Feb. 2023	Mar. 2023	*	Dec. 2023	Jan. 2024	Feb. 2024	Mar. 2024
B51	3	7		7	10	8	13
E51	5	5		5	7	11	12
E52	1	2		3	2	5	8
E53	4	10		6	8	7	11
E54	1	1		3	6	5	8
E55	0	2		2	3	3	4
HM55	0	0		0	0	0	0
R51	2	6		4	9	7	10
T51	3	8		6	9	9	11
TOTAL	19	41		36	54	55	77
	-77%	116%		-12%	50%	2%	40%
% change from previous month							

EMS Only Incident Count by Unit (Series Type 300)

	Feb. 2023	Mar. 2023	*	Dec. 2023	Jan. 2024	Feb. 2024	Mar. 2024
B51	35	36		42	35	29	49
E51	112	120		149	129	116	122
E52	143	152		120	120	123	154
E53	105	104		134	107	115	117
E54	56	71		65	66	51	69
E55	23	16		22	27	14	34
HM55	0	0		0	0	1	0
R51	52	55		63	49	52	65
T51	41	40		32	33	32	38
TOTAL	567	594		627	566	533	648
	-10%	5%		6%	-10%	-6%	22%
% change from previous month							

*Gap in monthly data due to non-production of monthly report.

Fire-Specific Incident Count by Unit

SERIES	FIRE TYPE	B51	E51	E52	E53	E54	E55	R51	T51	E652	TOTAL
100	Fire, other	0	0	0	0	0	0	0	0	0	0
111	Building fire	7	5	4	5	3	2	5	1	0	32
112	Fires in structure other than in a building	1	0	1	1	0	1	1	1	0	6
113	Cooking fire, confined to container	1	0	2	1	2	0	1	1	0	8
114	Chimney or flue fire, no extension to structure	0	0	0	0	0	0	0	0	0	0
115	Incinerator overload or malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
116	Fuel burner/boiler malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
118	Trash or rubbish fire, contained	0	0	0	0	0	0	0	0	0	0
121	Fire in mobile home used as fixed residence	0	0	0	0	0	0	0	0	0	0
122	Fire in motor home, camper, RV (currently used as an occupancy)	0	0	0	0	0	0	0	0	0	0
123	Fire in portable building, fixed location	0	0	0	0	0	0	0	0	0	0
130	Mobile property (vehicle) fire, other	0	0	0	0	0	0	0	0	0	0
131	Passenger vehicle fire	1	1	0	0	1	1	0	0	0	4
132	Road freight or transport vehicle fire	0	0	0	0	0	0	0	0	0	0
136	Motor home or RV fire	0	0	0	0	0	0	0	0	0	0
137	Camper or recreational vehicle (RV) fire	0	0	0	0	0	0	0	0	0	0
140	Natural vegetation fire, other	0	0	0	0	0	0	0	0	0	0
141	Forest, woods or wildfire	0	0	0	0	0	0	0	0	0	0
142	Brush or brush-and-grass mixture fire	0	0	0	1	0	0	0	0	0	1
143	Grass fire	0	0	0	0	0	0	0	0	0	0
150	Outside rubbish fire, other	0	0	0	0	0	0	0	0	0	0
151	Outside rubbish, trash or waste fire	1	2	0	2	0	0	1	0	0	6
154	Dumpster or other outside trash receptacle fire	1	2	0	1	2	0	1	1	0	8
160	Special outside fire, other	0	0	0	0	0	0	0	0	0	0
161	Outside storage fire	0	1	0	0	0	0	0	0	0	1
162	Outside equipment fire	1	1	1	0	0	0	1	1	0	5
163	Outside gas or vapor combustion explosion	0	0	0	0	0	0	0	0	0	0
164	Outside mailbox fire	0	0	0	0	0	0	0	0	0	0
173	Cultivated trees or nursery stock fire	0	0	0	0	0	0	0	0	0	0
	TOTAL	13	12	8	11	8	4	10	5	0	71

MVFD Personnel Enroute to Hospital

Date	Number	Type	Code	Shift	Ambulance Status	MVFD personnel retained care enroute to hospital due to BLS ambulance on scene?
3/1/2024	MF24061013	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
3/1/2024	MF24061010	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
3/1/2024	MF24061003	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
3/2/2024	MF24062009	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
3/4/2024	MF24064019	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
3/6/2024	MF24066022	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
3/8/2024	MF24068020	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
3/8/2024	MF24068016	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
3/9/2024	MF24069022	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
3/9/2024	MF24069016	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
3/11/2024	MF24071003	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
3/12/2024	MF24072001	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
3/13/2024	MF24073005	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
3/13/2024	MF24073014	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
3/14/2024	MF24074004	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
3/14/2024	MF24074007	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
3/15/2024	MF24075004	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
3/15/2024	MF24075004	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
3/17/2024	MF24077016	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
3/20/2024	MF24080018	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
3/21/2024	MF24081004	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
3/23/2024	MF24083018	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
3/26/2024	MF24086013	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
3/29/2024	MF24089020	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
3/29/2024	MF24089020	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
3/30/2024	MF24090019	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
3/30/2024	MF24090008	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes

UNIT UTILIZATION

NON-EMERGENCY UTILIZATION

TRAINING	
Unit	% of Time Committed to Training
B51	16.667%
E51	5.577%
E52	5.585%
E53	6.650%
E54	2.991%
E55	5.061%
R51	3.897%
T51	4.740%

ACTIVITIES	
Unit	% of Time Committed To Activity
B51	16.667%
E51	14.586%
E52	3.715%
E53	4.235%
E54	4.191%
E55	10.419%
R51	4.469%
T51	16.533%

EMERGENCY UTILIZATION

TIME COMMITTED TO INCIDENT

Unit	% of Time Committed to Incident
B51	3.873%
E51	8.788%
E52	11.467%
E53	9.391%
E54	5.016%
E55	3.133%
R51	4.121%
T51	3.581%

TOTAL UTILIZATION

TIME COMMITTED TO INCIDENTS, TRAINING, AND ACTIVITIES

Unit	% of Committed Time
B51	37.21%
E51	28.95%
E52	20.77%
E53	20.28%
E54	12.20%
E55	18.61%
R51	12.49%
T51	24.85%

CALL FREQUENCY BY ADDRESS

Rank	Address	Count	Percent of All Incidents (659)	Most Frequent Incident Type Recorded at Address
1	701 East EL CAMINO REAL Road	30	4.55%	EMS Call
2	2530 SOLACE Place	16	2.43%	EMS Call
3	1949 GRANT Road and 191 East EL CAMINO REAL Road	12 each	1.82%	EMS Call

Top Call Frequency by Address per Apparatus

Apparatus	Address	Count	% of Total Calls
E51	460 North SHORELINE Boulevard and 1000 VILLA Street	5 each	2.89%
E52	701 East EL CAMINO REAL Road/2530 SOLACE Place	23	11.39%
E53	600 SHOWERS Drive	11	6.01%
E54	701 East EL CAMINO REAL Road	9	9.10%
E55	1075 SPACE PARK Way	4	8.33%
R51	101 Highway and moffett	3	3.37%
T51	2500 GRANT Road	3	3.70%

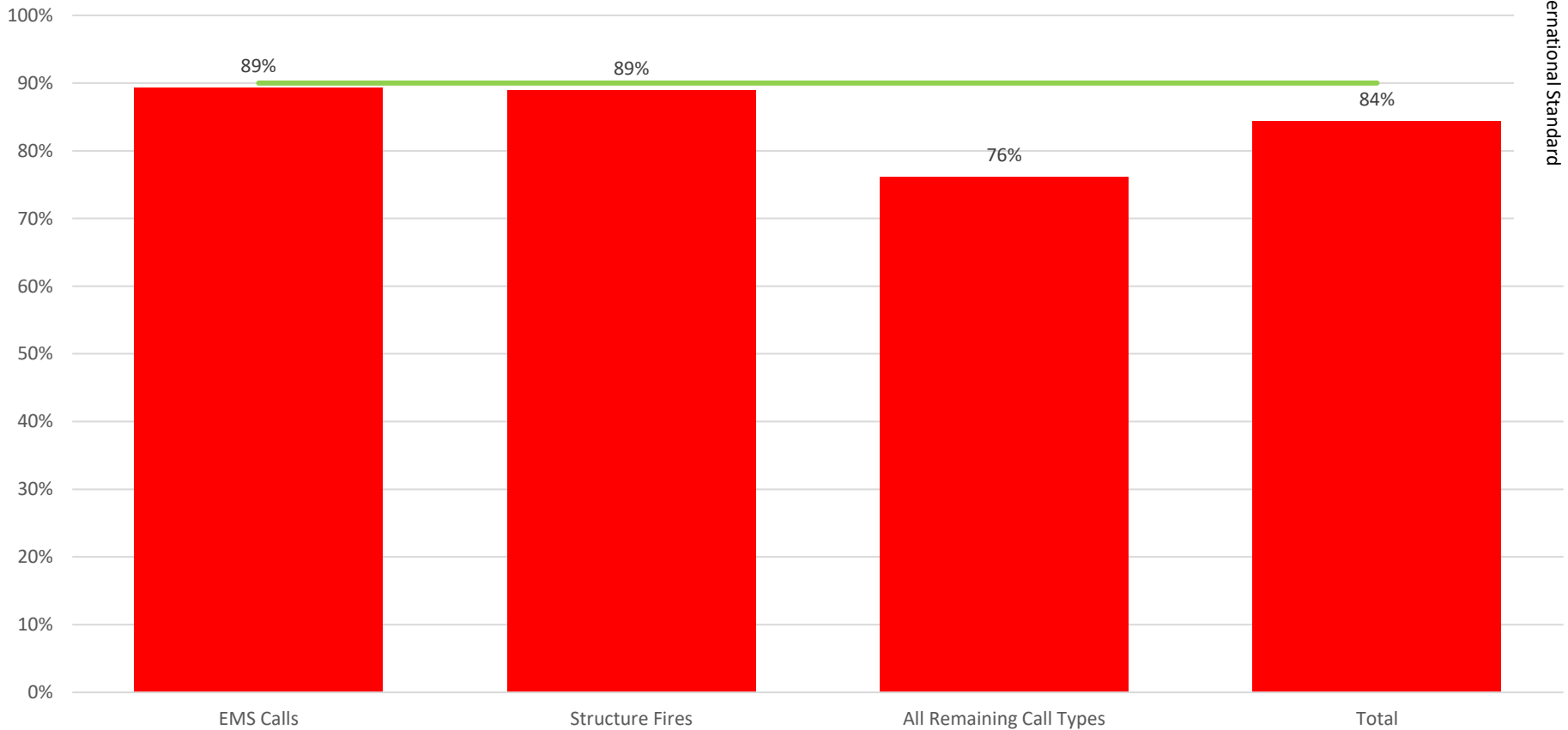
Top Incident Type Reported and Top Address per Incident

Top Incident Type and Addresses				
	Type	Total Incident Count	Top Address with Incident Count	Incident Count at Address
1	EMS call, excluding vehicle accidents	403	701 East EL CAMINO REAL Road	22
2	Dispatched and cancelled en route	35	701 East EL CAMINO REAL Road	8
3	Motor vehicle accident with injuries	32	101 Highway and moffett	3

CALL PROCESSING

Call Type	Average Time	Total Number	# Compliance at 90 seconds	% Compliance at 90 seconds
EMS Calls	0:01:10	383	311	81%
Structure Fires	0:01:00	2	2	100%
All Remaining Call Types	0:01:59	251	143	57%
Total	0:01:29	636	456	72%

Call Processing % Compliance to Standard

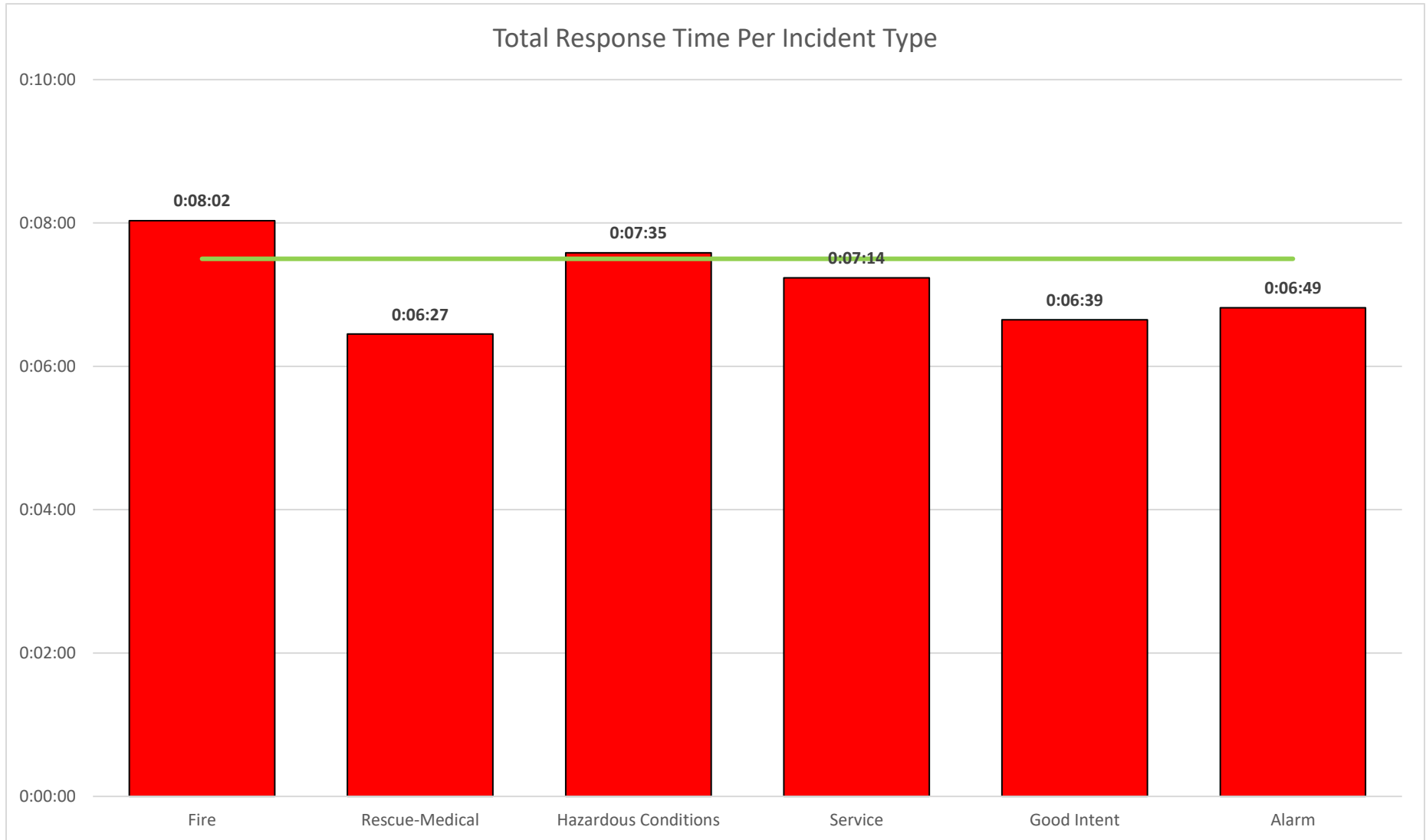


Commission on Fire Accreditation
International Standard

TOTAL RESPONSE TIME

Total Response Time measures the time that the 911 call is answered until the first-due unit arrives on-scene.

The Total Response Time Standard is 7 minutes 30 seconds.



SUPPRESSION PERFORMANCE METRICS

	METRIC	Goal	Mar. 2024
For Prehospital medical emergencies, rescues, and small fires:	Turnout time of two minutes.	>90%	100%
	Travel time of four minutes for the first-due unit.	>90%	29%
	The first-due unit should arrive within 7 minutes 30 seconds of the time from the receipt of the 9-1-1 call.	>90%	88%
For building fires:	Turnout time of two minutes.	>90%	92%
	Travel time of eight minutes for all units.	>90%	96%
	Multiple-unit effective response force (ERF) of 15 personnel should arrive within 11 minutes 30 seconds from the time of the 9-1-1 call receipt.	>90%	100%

TURNOUT TIME

En Route – Dispatch = Turnout Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of March

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:00	33	97%	0:01:10	26	100%	0:00:50	36	100%	0:01:00	95	99%
E52	0:01:18	46	96%	0:01:11	53	100%	0:01:08	31	97%	0:01:12	130	98%
E53	0:00:56	33	97%	0:01:02	26	100%	0:00:59	30	100%	0:00:59	89	99%
E54	0:01:10	20	100%	0:01:28	14	93%	0:01:04	13	100%	0:01:14	47	98%
E55	0:01:38	5	80%	0:00:43	2	100%	0:01:12	10	100%	0:01:11	17	93%
R51	0:01:02	5	100%	0:01:08	5	100%	0:01:03	7	100%	0:01:04	17	100%
T51	0:01:05	10	90%	0:00:40	4	100%	0:00:52	5	100%	0:00:52	19	97%
SHIFT TOTAL AVERAGE/SUM	0:01:10	152	94%	0:01:03	130	99%	0:01:01	132	100%	0:01:05	414	98%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of March

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:09	34	97%	0:01:13	22	96%	0:00:50	17	100%	0:01:04	73	98%
E52	0:01:22	19	90%	0:01:10	14	86%	0:01:28	21	86%	0:01:20	54	87%
E53	0:00:48	32	100%	0:00:55	33	100%	0:01:01	21	100%	0:00:55	86	100%
E54	0:01:02	32	100%	0:01:34	5	80%	0:00:57	11	100%	0:01:11	48	93%
E55	0:01:48	13	77%	0:00:48	8	100%	0:01:39	5	100%	0:01:25	26	92%
R51	0:00:55	36	97%	0:01:17	16	94%	0:01:04	19	95%	0:01:05	71	95%
T51	0:01:08	23	83%	0:00:46	15	100%	0:00:54	19	100%	0:00:50	57	94%
SHIFT TOTAL AVERAGE/SUM	0:01:11	189	92%	0:01:06	113	94%	0:01:08	113	97%	0:01:08	415	94%

RESPONSE TIME

Arrival – Dispatch = Response Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:04:00 at 90% of the time for the first-due unit.

Month of March

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:00	33	30%	0:04:59	25	24%	0:05:14	36	36%	0:05:04	94	30%
E52	0:04:40	47	32%	0:04:45	53	28%	0:04:53	30	37%	0:04:46	130	32%
E53	0:04:41	33	14%	0:04:57	26	27%	0:04:54	29	28%	0:04:51	88	23%
E54	0:05:36	17	12%	0:05:11	13	15%	0:06:33	12	8%	0:05:47	42	12%
E55	0:05:21	5	20%	0:05:15	2	0%	0:05:32	10	20%	0:05:23	17	13%
R51	0:08:02	3	0%	0:06:15	4	25%	0:05:27	5	20%	0:06:35	12	15%
T51	0:06:12	10	20%	0:04:39	4	25%	0:04:40	5	0%	0:05:10	19	15%
SHIFT TOTAL AVERAGE/SUM	0:05:39	148	18%	0:05:09	127	21%	0:05:19	127	21%	0:05:22	402	20%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:08:00 at 90% of the time for all units.

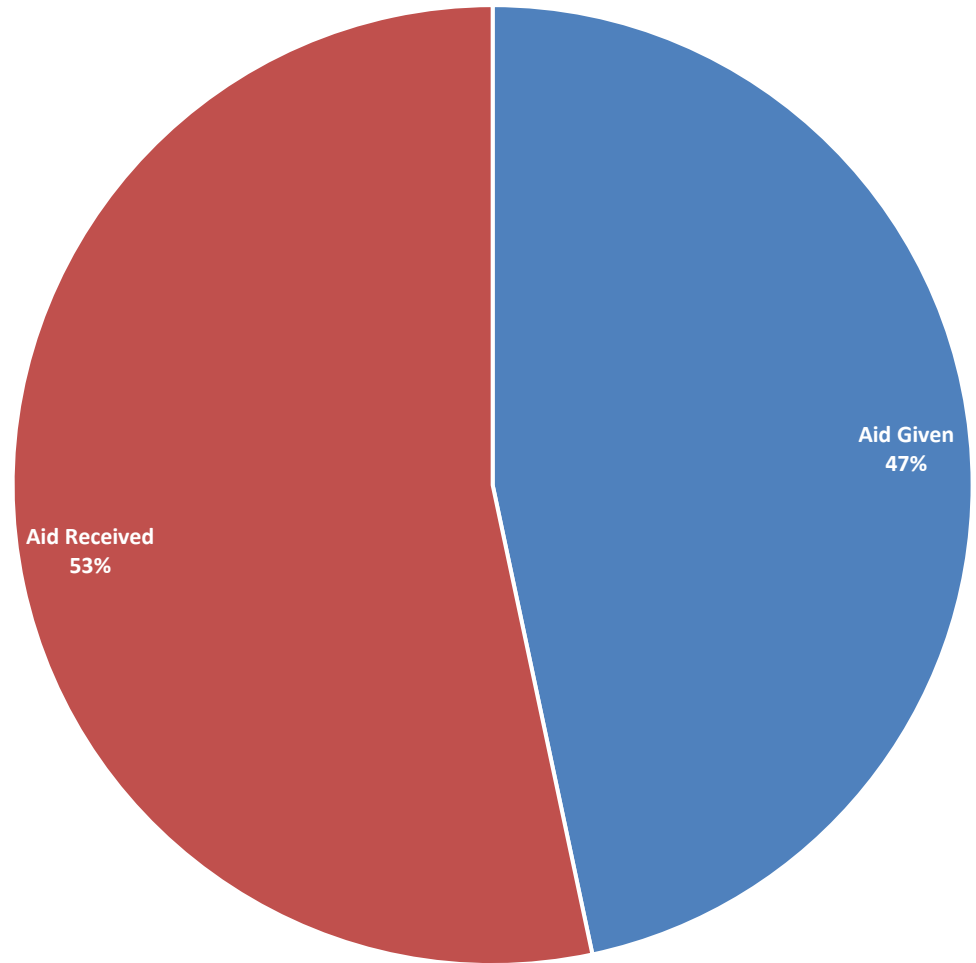
Month of March

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:59	28	79%	0:06:15	20	75%	0:05:53	16	81%	0:06:02	64	78%
E52	0:06:10	19	90%	0:04:43	12	83%	0:05:36	17	88%	0:05:30	48	87%
E53	0:05:28	28	86%	0:05:43	32	94%	0:05:23	19	95%	0:05:31	79	92%
E54	0:06:52	24	88%	0:07:29	4	50%	0:05:59	10	100%	0:06:47	38	79%
E55	0:08:43	10	80%	0:06:20	8	75%	0:07:08	5	80%	0:07:24	23	78%
R51	0:07:46	30	60%	0:06:51	15	80%	0:06:25	17	82%	0:07:01	62	74%
T51	0:07:36	16	75%	0:07:19	14	71%	0:06:04	13	92%	0:07:00	43	79%
SHIFT TOTAL AVERAGE/SUM	0:06:56	155	80%	0:06:23	105	75%	0:06:04	97	88%	0:06:28	357	81%

AID

Aid Given	21
Aid Received	24
TOTAL	45

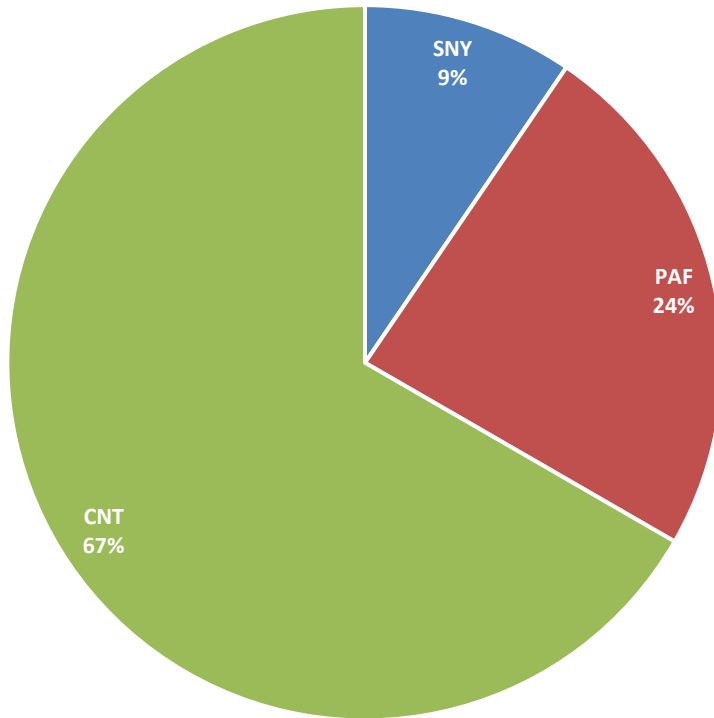
STRIKE TEAM DEPLOYMENTS YTD FISCAL YEAR 2023-24	
INCIDENT NAME	RESOURCE PROVIDED
SOUTH FORK COMPLEX	SINGLE RESOURCE (1)
SMITH RIVER COMPLEX	OES404 (4) SINGLE RESOURCE (1)
RRU MEMORIAL SERVICE	SINGLE RESOURCE (1)



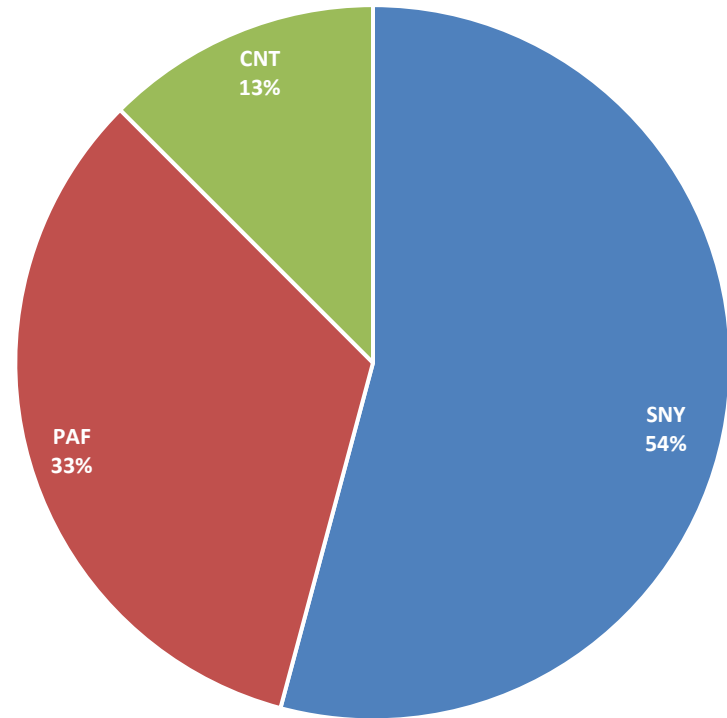
Aid Count by Location Department

DEPARTMENT	GIVEN	RECEIVED
SNY	2	13
PAF	5	8
CNT	14	3
TOTAL	21	24

Aid Given by Department



Aid Recieved by Department



Aid Count by Location of Incident

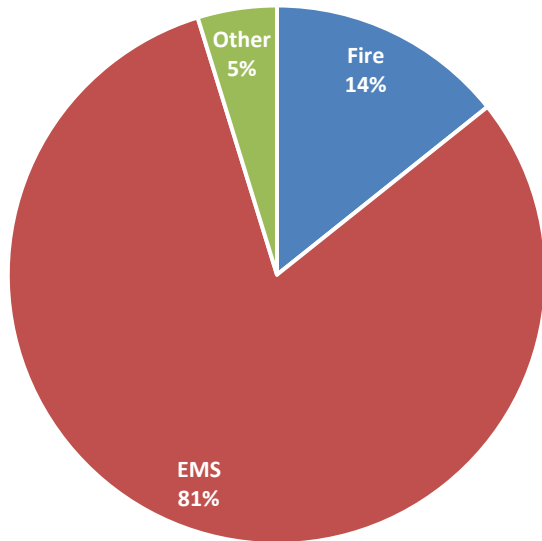
	GIVEN	
	Freeway	Commercial/Residential/Other
SNY	2	0
PAF	3	2
CNT	0	14
TOTAL	5	16

	RECEIVED	
	Freeway	Commercial/Residential/Other
	11	2
	0	8
	0	3
TOTAL	11	13

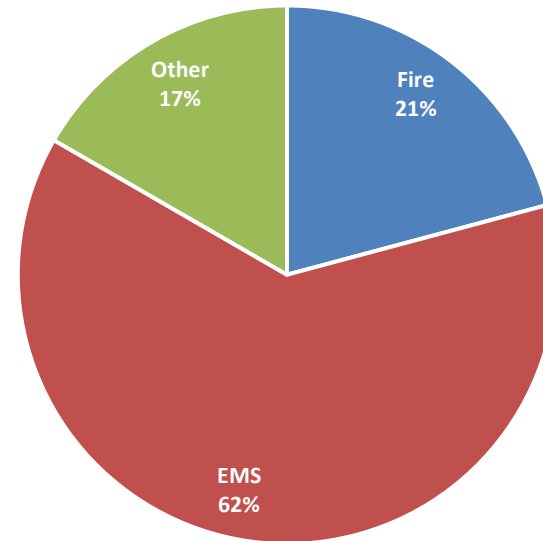
Aid Count by Incident

Incident Type	GIVEN	RECEIVED
Fire	3	5
EMS	17	15
Other	1	4
Total	21	24

Aid Type Given by Incident



Aid Type Received by Incident



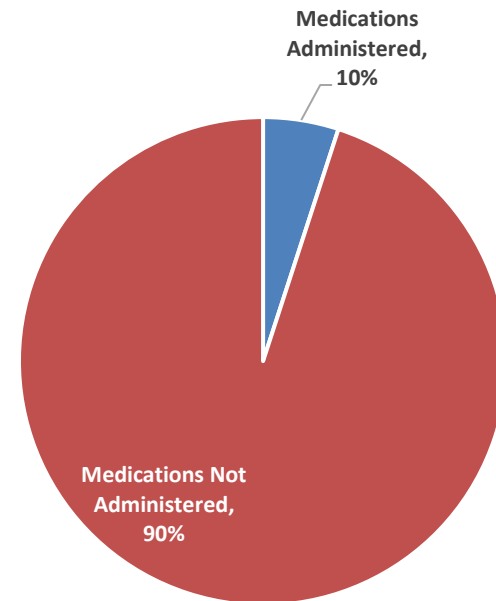
PATIENT CARE REPORT

Measurement: Medication and Controlled Substances

# OF INCIDENTS WITH PCR	515
# of Incidents involving medication administration	53
# of total medications administered	168
% of incidents where ALS was provided	10%
# of Incidents involving narcotic administration (Morphine/Versed)	9
% of times when a narcotic was administered and the pain score was recorded	44%

TOTAL MEDICATIONS ADMINISTERED (168)		
MEDICATION	COUNT	% OF TOTAL
Normal saline	36	21%
Aspirin	29	17%
Oxygen	22	13%
Nitroglycerin	20	12%
Morphine	20	12%
Ondansetron (Zofran)	14	8%
Albuterol	7	4%
Midazolam (Versed)	6	4%
Atropine	4	2%
Glucose - Oral	4	2%
Dextrose 10 % in 250 ML	3	2%
Epinephrine 1:10,000	2	1%
Diphenhydramine (Benadryl)	1	1%
TOTAL	168	100%

Out of 515 incidents, medications were administered 10% of the time



Measurement: Cardiac Arrest

# OF INCIDENTS WITH PCR	515
# of Cardiac Arrest incidents	4
# of Traumatic Cardiac Arrest incidents	0
# of Non-Traumatic Cardiac Arrest incidents	2
# of reported "Obvious Death" incidents	2
# of Cardiac Arrest incidents with ROSC outcome (total)	0
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway	1
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway leading to ROSC outcome	0
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation	0
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation leading to ROSC outcome	0
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions	0
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions leading to ROSC outcome	0
# of Cardiac Arrest incidents with attempted resuscitation via medication administration	1
# of Cardiac Arrest incidents with attempted resuscitation via medication administration leading to ROSC outcome	0

Measurement: Patient Disposition

# OF INCIDENTS WITH RECORDED PATIENT DISPOSITION		515		
TRANSPORTED - PATIENT DISPOSITION		COUNT	% OF TRANSPORTED	% OF TOTAL
Transport by Another EMS Unit		298	91%	58%
Transport by Another EMS Unit, with a Member of This Crew		28	9%	5%
TOTAL		326	100%	63%
NOT TRANSPORTED - PATIENT DISPOSITION		COUNT	% OF NOT TRANSPORTED	% OF TOTAL
No Transport		80	76%	16%
Patient Refused Transport		25	24%	5%
TOTAL		105	100%	20%
OTHER - PATIENT DISPOSITION		COUNT	% OF OTHER	% OF TOTAL
Not Applicable		84	100%	16%
TOTAL		84	100%	16%
TOTAL OF ALL PATIENT DISPOSITION		515	100%	100%

Measurement: Suspected Myocardial Infarction

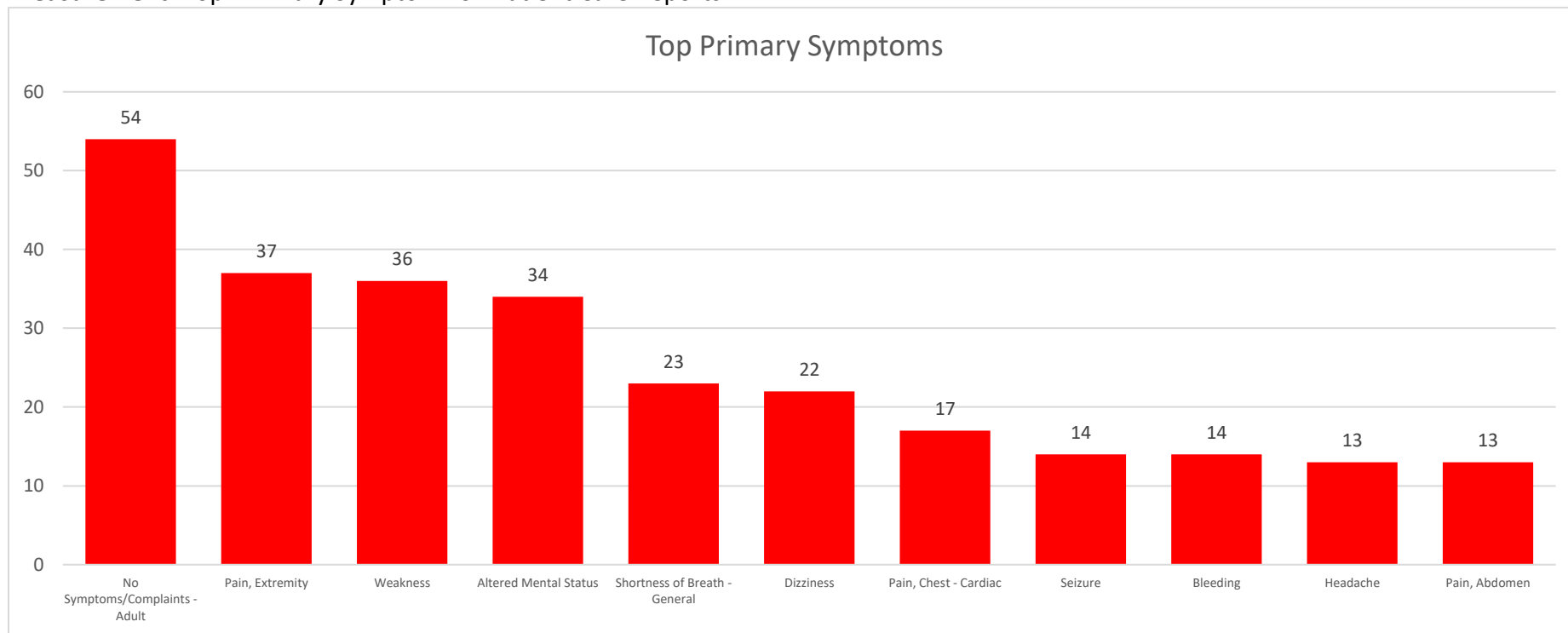
# OF INCIDENTS WITH PCR	515
# of "Chest Pain – Suspected Cardiac"	15
# of "Chest Pain – Suspected Cardiac" where the patient received ECG - 12 Lead	10
# of "Chest Pain – Suspected Cardiac" where medication was administered	6
# of "Chest Pain – Non Cardiac"	6
# of "Chest Pain – Non Cardiac" where the patient received ECG - 12 Lead	2
# of "Chest Pain – Non Cardiac" where medication was administered	0

Measurement: Stroke, Cerebrovascular Accident (CVA), and Transient Ischemic Attack (TIA)

# OF INCIDENTS WITH PCR	515
# of Stroke and ALOC incidents	23
# of Stroke and ALOC incidents that included a Stroke Assessment (BG Level)	17

*Approximately 26% of the 54 "No Symptoms/Complaints" in the bar chart below are likely attributed to incidents with the Type code Description: "Assist Invalid".

Measurement: Top "Primary Symptom" on Patient Care Reports



OFFICE OF EMERGENCY SERVICES (OES)

The following information is a summary of OES Volunteer Hours for March 2024.

Event	Hours
Amateur Radio	161.5
Neighborhood CERT Activities	167.5
Total Hours	329

FIRE & ENVIRONMENTAL PROTECTION DIVISION (FEPD)

The following information is a summary of Outreach Events for March 2024.

Date	Location	Approximate Number of People	Event
3/6/2024	Vargas Elementary	25	Read a Thon
3/6/2024	Springer Elementary	10	Silent Action Donation of Station Tour & Swag Items
3/8/2024	Vargas Elementary	75	Read a Thon
3/13/2024	Station 1	1	Ride-a-long from HR
3/15/2024	Fire Admin/Station 1	30	Leadership Mountain View
3/19/2024	444 Castro St	Various	Fire Drill
March	PD / Fire Admin	Various	lobby med bin plus sharps

Metric - Fire/Environmental Services	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Number of medical calls for inhabited cars/RVs or those without an address	35	20	21	40	36	35	36	45	51
Number of illegal waste dumping incidents related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0
Number of responses to inhabited car/RV spills	0	0	0	0	1	0	0	0	0
Number of citations given for illegal dumping related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0
Number of leaks noted related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0
Number of other issues related to inhabited cars/RVs or those without an address	2	8	1	6	5	5	5	4	14
Estimated staff hours spent on illegal waste incidents related to inhabited cars/RVs	35	30	21	39	45	45	45	48	58