HRC Community Engagement
on Local Policing
Update to Council REI Subcommittee
November 19, 2020

Community Engagement Objectives

- Provide a comfortable space for sharing personal stories that increase visibility and understanding of local police interaction with the community

- Gather information for an HRC report to the Mountain View Police Department and City Council to help inform future police policy and programs

Community Engagement Process

- Participants included Mountain View residents, workers and visitors who had personal experience interacting with Mountain View Police

- Stories collected through:
    - Virtual Listening Forums with small group discussion
    - Written stories submitted on a website portal
    - One-on-one interviews

- Community report out and reflection on themes from the stories

Community Engagement Participation Summary

By Engagement Method	Participants
Virtual Listening Forums	87
Online Story Submissions	51
Interviews	43
Total	181

Expressions of Satisfaction

- General expressions of satisfaction (29 mentions)

- Positive community relations (21 mentions)

- Helpful police assistance (12 mentions)

- Pleasant police interactions (10 mentions)

- Feeling of safety from police presence (7 mentions)

- Positive school environment with SRO (3 mentions)

Expressions of Concern/Need for Improvement

- Domineering police behavior (43 mentions)

- Race-based/biased policing (42 mentions)

- Police not the appropriate personnel (41 mentions)

- Need for police training (35 mentions)

- Lack of trust in the police (34 mentions)

- Negative community relations (27 mentions)

- Need for police accountability/transparency (23 mentions)

- Community bias leading to unnecessary police response (8 mentions)

- Unnecessary use of force (7 mentions)

- Unnecessary ticketing (6 mentions)