



Fire Department
#91-24

DATE: July 24, 2024

TO: All Fire Personnel

FROM: Amanda Slovick, Senior Management Analyst

SUBJECT: **Monthly Report: June 2024**

Members,
The attached report is a summary of performance outcomes for the month of June 2024.

Please let me know if there are any questions.

Thank you.

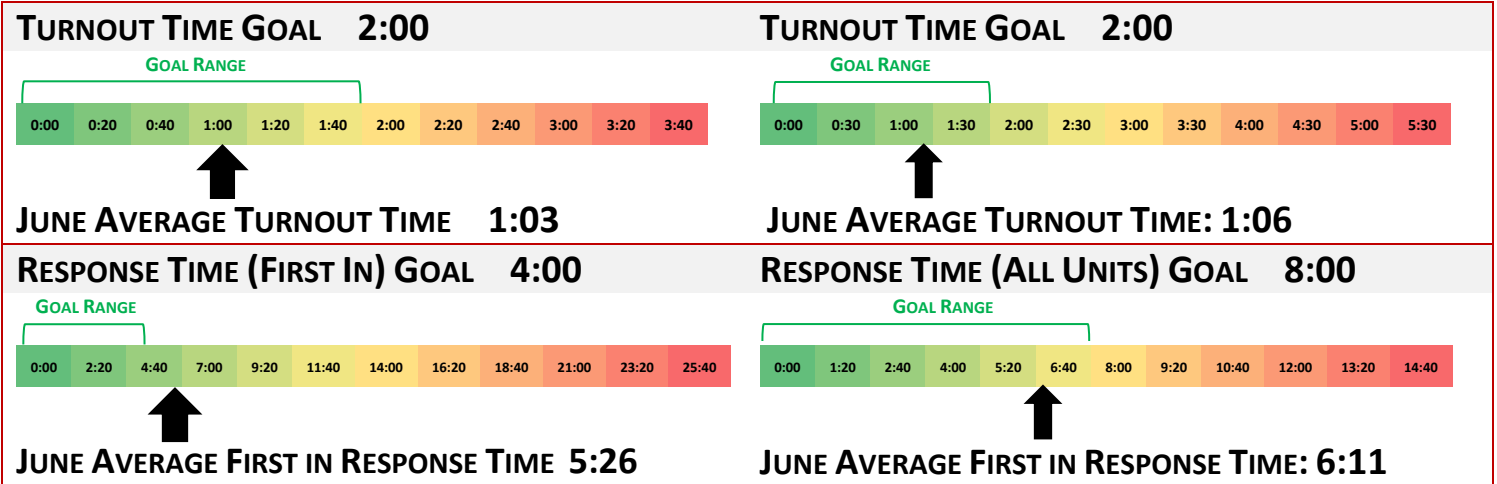


MOUNTAIN VIEW FIRE DEPARTMENT MONTHLY REPORT

REPORT DASHBOARD

* EMS

🔥 FIRE/RESCUE/ALL OTHER INCIDENT TYPES



AID GIVEN



AID RECEIVED

Year-to-Date, there have been 4 Strike Team and Single Resource Deployments. There were 24 incidents in which MVFD was called to provide aid services to communities including Sunnyvale, Los Altos, and Palo Alto. MVFD responded to a total of 5 Fire-type incidents, 15 Emergency Medical or Rescue calls, and 4 Service Calls.

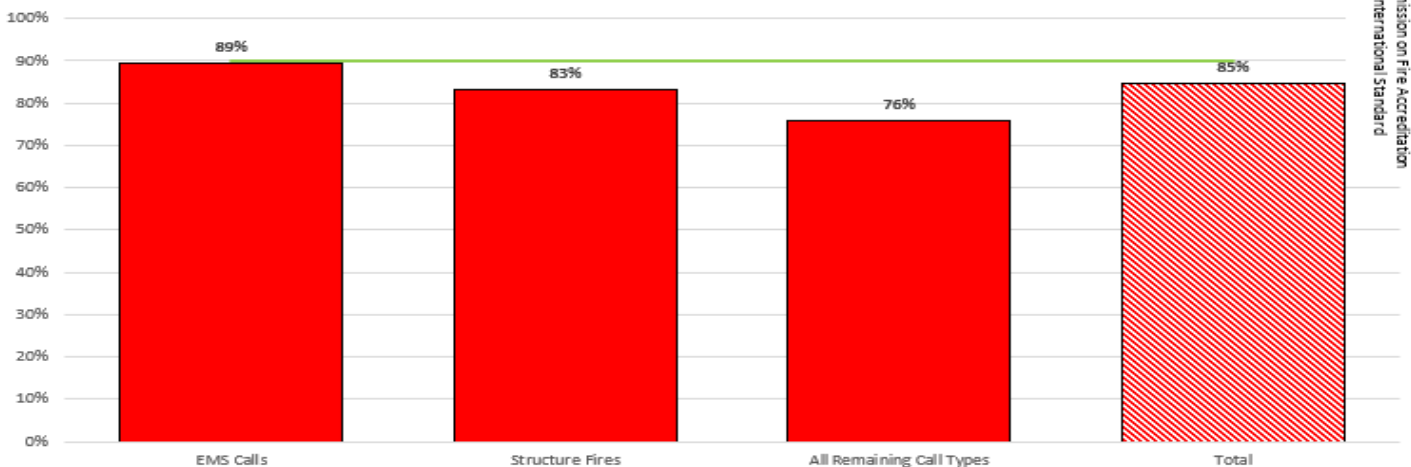
There were 11 incidents in which MVFD received automatic and/or mutual aid services from departments including Sunnyvale, Palo Alto, Central Fire District, or other local Departments.

Aiding departments assisted in 2 Fire-type incident2, and 9 Emergency Medical or Rescue calls.

INCIDENT TYPE

🔥 FIRES, ALL TYPES	3%
* EXPLOSIONS	0%
* EMERGENCY MEDICAL SERVICES	71%
☠️ HAZARDOUS MATERIALS	1%
🛠️ SERVICE CALLS	5%
🕒 GOOD INTENTION	11%
🚫 FALSE ALARM	9%
! OTHER	0%

Call Processing % Compliance to Standard



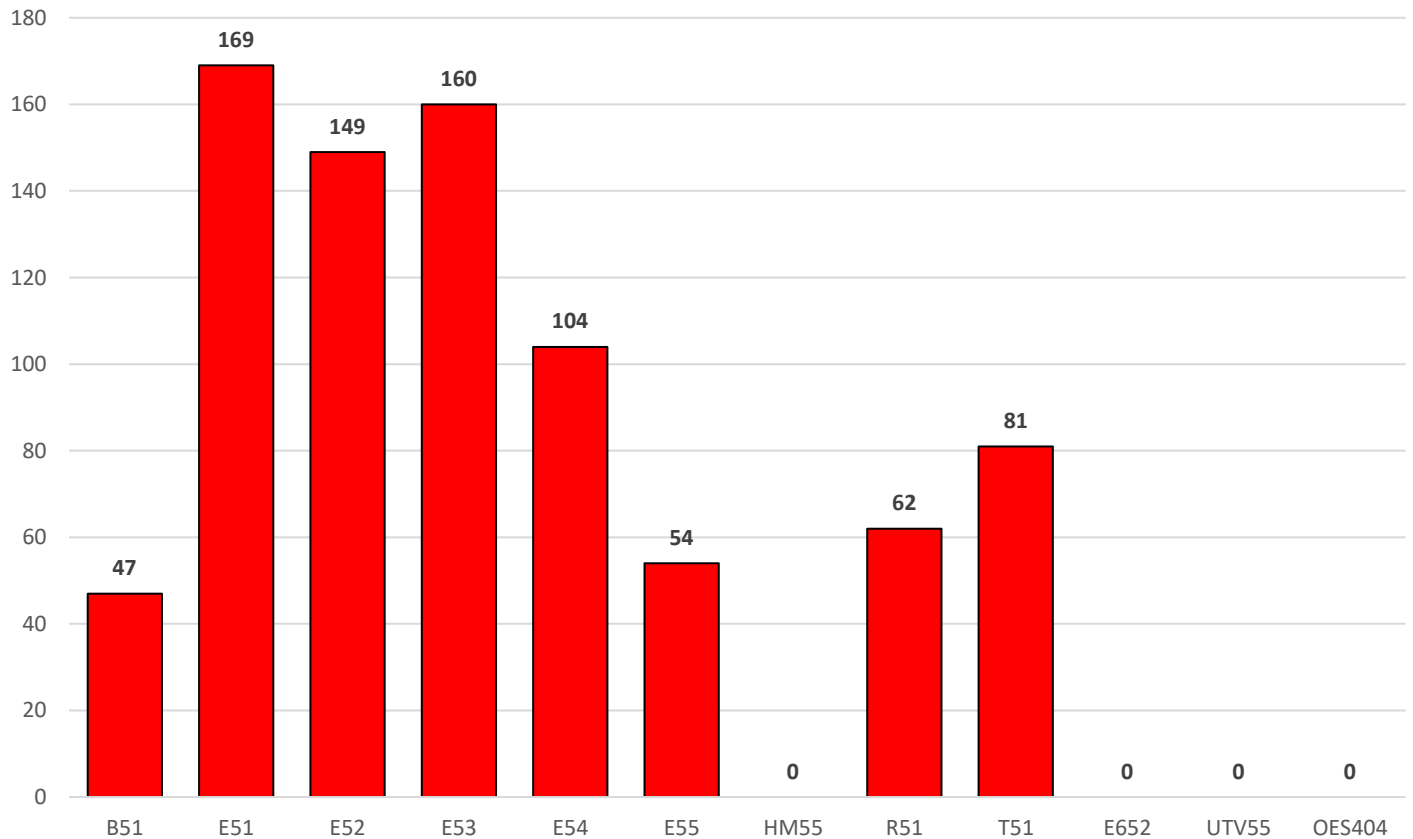
Commission on Fire Accreditation
International Standard

INCIDENT RESPONSES BY UNIT

Responses By Unit

	Jan. 2024	Feb. 2024	Mar. 2024	Apr. 2024	May. 2024	Jun. 2024
B51	58	64	76	64	53	47
E51	180	177	173	163	183	169
E52	166	170	202	163	175	149
E53	165	177	183	177	184	160
E54	87	83	99	102	116	104
E55	49	38	48	38	58	54
HM55	0	1	0	5	1	0
R51	75	81	89	78	81	62
T51	86	77	81	73	88	81
E652	0	11	0	0	1	0
UTV55	0	0	0	0	0	0
OES404	0	0	0	0	0	0
TOTAL	866	879	951	863	940	826
	-5%	2%	8%	-9%	9%	-12%
% change from previous month						

Unit Response Count

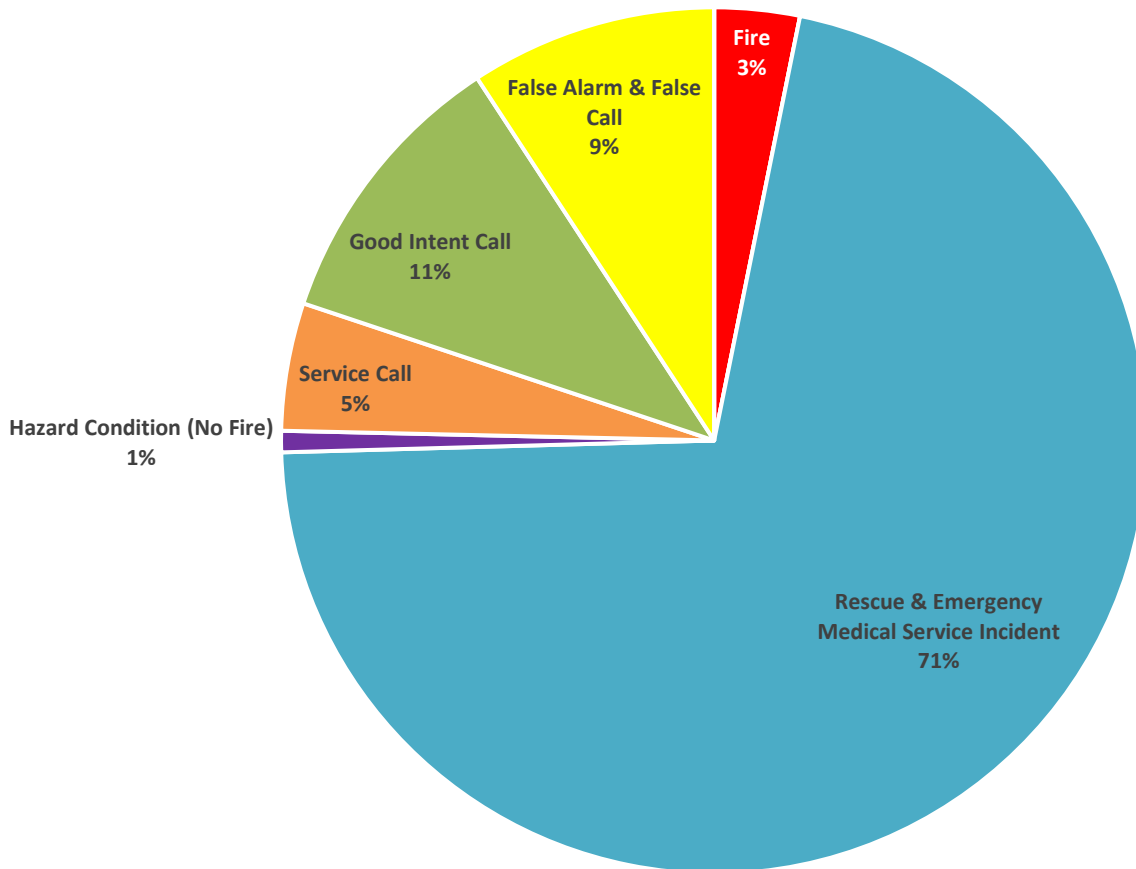


INCIDENT COUNT

Incident Count by Type

	Jan. 2024	Feb. 2024	Mar. 2024	Apr. 2024	May. 2024	Jun. 2024
Fire	15	18	26	15	13	20
Overpressure Rupture, Explosion, Overheat (No Fire)	1	0	0	1	1	0
Rescue & Emergency Medical Service Incident	450	423	478	429	507	449
Hazard Condition (No Fire)	14	19	9	12	17	5
Service Call	33	39	40	43	37	30
Good Intent Call	55	69	46	46	53	67
False Alarm & False Call	57	53	60	71	72	58
Special Incident Type	0	16	0	0	0	0
TOTAL	625	637	659	617	700	629
	-6%	2%	3%	-6%	13%	-10%
	% change from previous month					

% Per Incident Type



Fire Only Incident Count by Unit (Series Type 100)

	Jan. 2024	Feb. 2024	Mar. 2024	Apr. 2024	May. 2024	Jun. 2024
B51	10	8	13	10	8	12
E51	7	11	12	7	8	10
E52	2	5	8	2	6	4
E53	8	7	11	7	5	7
E54	6	5	8	8	3	5
E55	3	3	4	3	3	5
HM55	0	0	0	1	0	0
R51	9	7	10	9	6	6
T51	9	9	11	8	8	8
TOTAL	54	55	77	55	47	57
	50%	2%	40%	-29%	-15%	21%
% change from previous month						

EMS Only Incident Count by Unit (Series Type 300)

	Jan. 2024	Feb. 2024	Mar. 2024	Apr. 2024	May. 2024	Jun. 2024
B51	35	29	49	38	34	28
E51	129	116	122	113	131	120
E52	120	123	154	123	134	106
E53	107	115	117	110	131	120
E54	66	51	69	59	71	64
E55	27	14	34	24	31	38
HM55	0	1	0	2	0	0
R51	49	52	65	56	61	48
T51	33	32	38	34	46	43
TOTAL	566	533	648	559	639	567
	-10%	-6%	22%	-14%	14%	-11%
% change from previous month						

Fire-Specific Incident Count by Unit

SERIES	FIRE TYPE	B51	E51	E52	E53	E54	E55	R51	T51	E652	TOTAL
100	Fire, other	1	0	0	0	1	0	0	0	0	2
111	Building fire	4	3	2	1	3	0	3	4	0	20
112	Fires in structure other than in a building	0	0	0	0	0	0	0	0	0	0
113	Cooking fire, confined to container	1	1	1	2	1	0	1	3	0	10
114	Chimney or flue fire, no extension to structure	0	0	0	0	0	0	0	0	0	0
115	Incinerator overload or malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
116	Fuel burner/boiler malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
118	Trash or rubbish fire, contained	0	0	0	0	0	0	0	0	0	0
121	Fire in mobile home used as fixed residence	0	0	0	0	0	0	0	0	0	0
122	Fire in motor home, camper, RV (currently used as an occupancy)	0	0	0	0	0	0	0	0	0	0
123	Fire in portable building, fixed location	0	0	0	0	0	0	0	0	0	0
130	Mobile property (vehicle) fire, other	0	0	0	0	0	0	0	0	0	0
131	Passenger vehicle fire	3	1	0	3	0	4	1	0	0	12
132	Road freight or transport vehicle fire	1	1	0	1	0	0	0	0	0	3
136	Motor home or RV fire	0	0	0	0	0	0	0	0	0	0
137	Camper or recreational vehicle (RV) fire	0	0	0	0	0	0	0	0	0	0
140	Natural vegetation fire, other	0	0	0	0	0	0	0	0	0	0
141	Forest, woods or wildfire	0	0	0	0	0	0	0	0	0	0
142	Brush or brush-and-grass mixture fire	1	2	1	0	0	0	0	0	0	4
143	Grass fire	0	0	0	0	0	0	0	0	0	0
150	Outside rubbish fire, other	0	0	0	0	0	0	0	0	0	0
151	Outside rubbish, trash or waste fire	0	0	0	0	0	0	0	0	0	0
154	Dumpster or other outside trash receptacle fire	1	2	0	0	0	1	1	1	0	6
160	Special outside fire, other	0	0	0	0	0	0	0	0	0	0
161	Outside storage fire	0	0	0	0	0	0	0	0	0	0
162	Outside equipment fire	0	0	0	0	0	0	0	0	0	0
163	Outside gas or vapor combustion explosion	0	0	0	0	0	0	0	0	0	0
164	Outside mailbox fire	0	0	0	0	0	0	0	0	0	0
173	Cultivated trees or nursery stock fire	0	0	0	0	0	0	0	0	0	0
	TOTAL	12	10	4	7	5	5	6	8	0	57

MVFD Personnel Enroute to Hospital

Count	Date	Number	Type	Code	Shift	Ambulance Status	MVFD personnel retained care enroute to hospital due to BLS ambulance on scene?
1	6/1/2024	MF24153002	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
2	6/4/2024	MF24156008	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
3	6/7/2024	MF24159029	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
4	6/10/2024	MF24162009	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
5	6/10/2024	MF24162009	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
6	6/10/2024	MF24162009	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
7	6/10/2024	MF24162024	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
8	6/10/2024	MF24162024	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
9	6/15/2024	MF24167009	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
10	6/15/2024	MF24167003	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
11	6/16/2024	MF24168003	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
12	6/16/2024	MF24168008	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
13	6/20/2024	MF24172004	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
14	6/20/2024	MF24172004	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
15	6/24/2024	MF24176022	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
16	6/24/2024	MF24176017	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
17	6/28/2024	MF24180014	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
18	6/29/2024	MF24181014	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes
19	6/30/2024	MF24182022	EMS call, excluding vehicle accidents	321	A - Shift	BLS ambulance arrived on scene	Yes

UNIT UTILIZATION

NON-EMERGENCY UTILIZATION

TRAINING	
Unit	% of Time Committed to Training
B51	16.667%
E51	9.725%
E52	8.273%
E53	2.499%
E54	7.192%
E55	10.206%
R51	4.248%
T51	5.568%

ACTIVITIES	
Unit	% of Time Committed To Activity
B51	16.667%
E51	13.015%
E52	9.151%
E53	8.642%
E54	13.492%
E55	8.102%
R51	6.113%
T51	12.922%

EMERGENCY UTILIZATION

TIME COMMITTED TO INCIDENT	
Unit	% of Time Committed to Incident
B51	2.774%
E51	8.666%
E52	8.428%
E53	8.461%
E54	4.999%
E55	2.962%
R51	2.720%
T51	3.620%

TOTAL UTILIZATION

TIME COMMITTED TO INCIDENTS, TRAINING, AND ACTIVITIES	
Unit	% of Committed Time
B51	36.108%
E51	31.406%
E52	25.852%
E53	19.602%
E54	25.683%
E55	21.270%
R51	13.081%
T51	22.110%

CALL FREQUENCY BY ADDRESS

Rank	Address	Count	Percent of All Incidents (630)	Most Frequent Incident Type Recorded at Address
1	701 East EL CAMINO REAL Road	22	3.49%	EMS Call
2	2530 SOLACE Place	16	2.54%	EMS Call
2	1949 GRANT Road	16	2.54%	EMS Call
3	433 SYLVAN Avenue	9	1.43%	EMS Call

Top Call Frequency by Address per Apparatus

Apparatus	Address	Count	% of Total Calls
E51	1701 West EL CAMINO REAL Road	5	2.96%
E52	701 East EL CAMINO REAL Road	15	10.07%
E53	2255 SHOWERS Drive & 201 South RENGSTORFF Avenue	5 each	3.13%
E54	433 SYLVAN Avenue	9	8.65%
E55	1 AMPHITHEATRE Parkway	3	5.56%
R51	N/A	N/A	N/A
T51	455 West EVELYN Avenue	4	4.94%

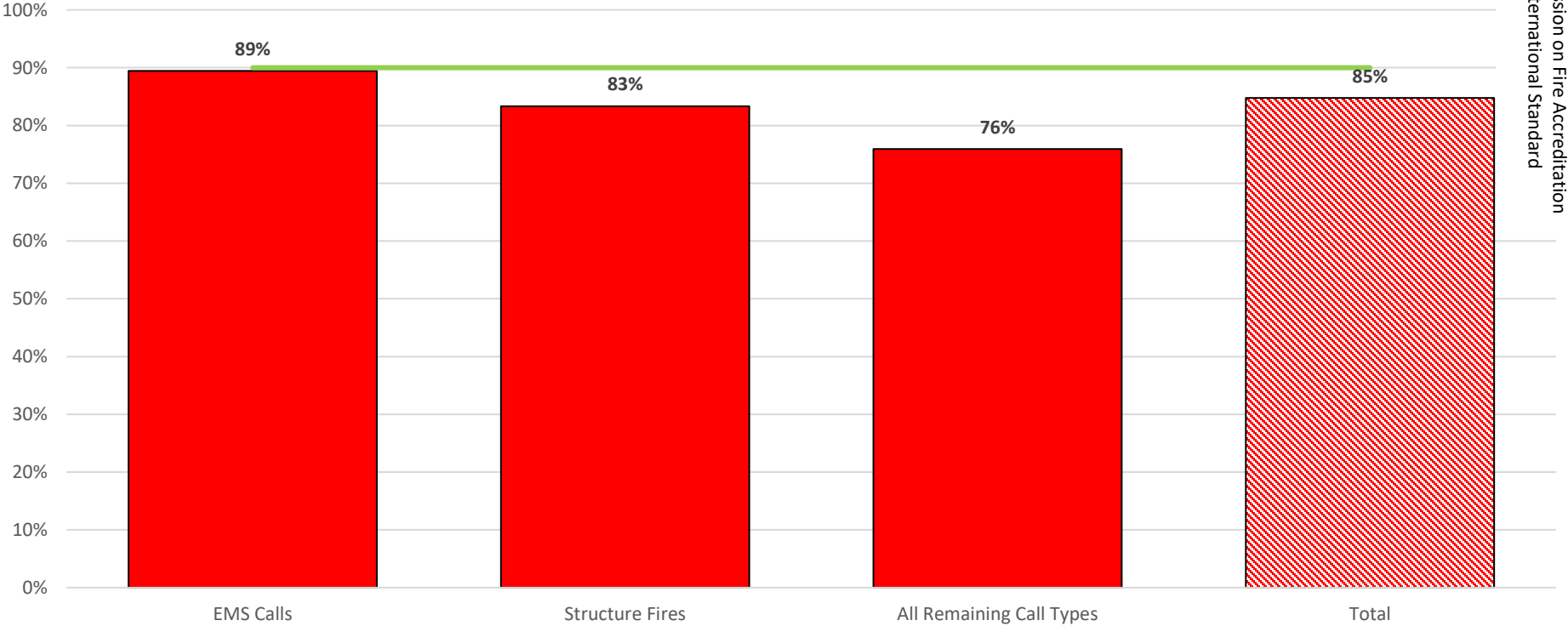
Top Incident Type Reported and Top Address per Incident

Top Incident Type and Addresses				
	Type	Total Incident Count	Top Address with Incident Count	Incident Count at Address
1	EMS call, excluding vehicle accidents	408	1949 GRANT Road	16
2	Dispatched and cancelled en route	46	701 East EL CAMINO REAL Road	9
3	Alarm system activation, no fire - unintentional	22	N/A	N/A

CALL PROCESSING

Call Type	Average Time	Total Number	# Compliance at 90 seconds	% Compliance at 90 seconds
EMS Calls	0:00:50	408	365	89%
Structure Fires	0:01:19	6	5	83%
All Remaining Call Types	0:01:12	216	164	76%
Total	0:00:58	630	534	85%

Call Processing % Compliance to Standard

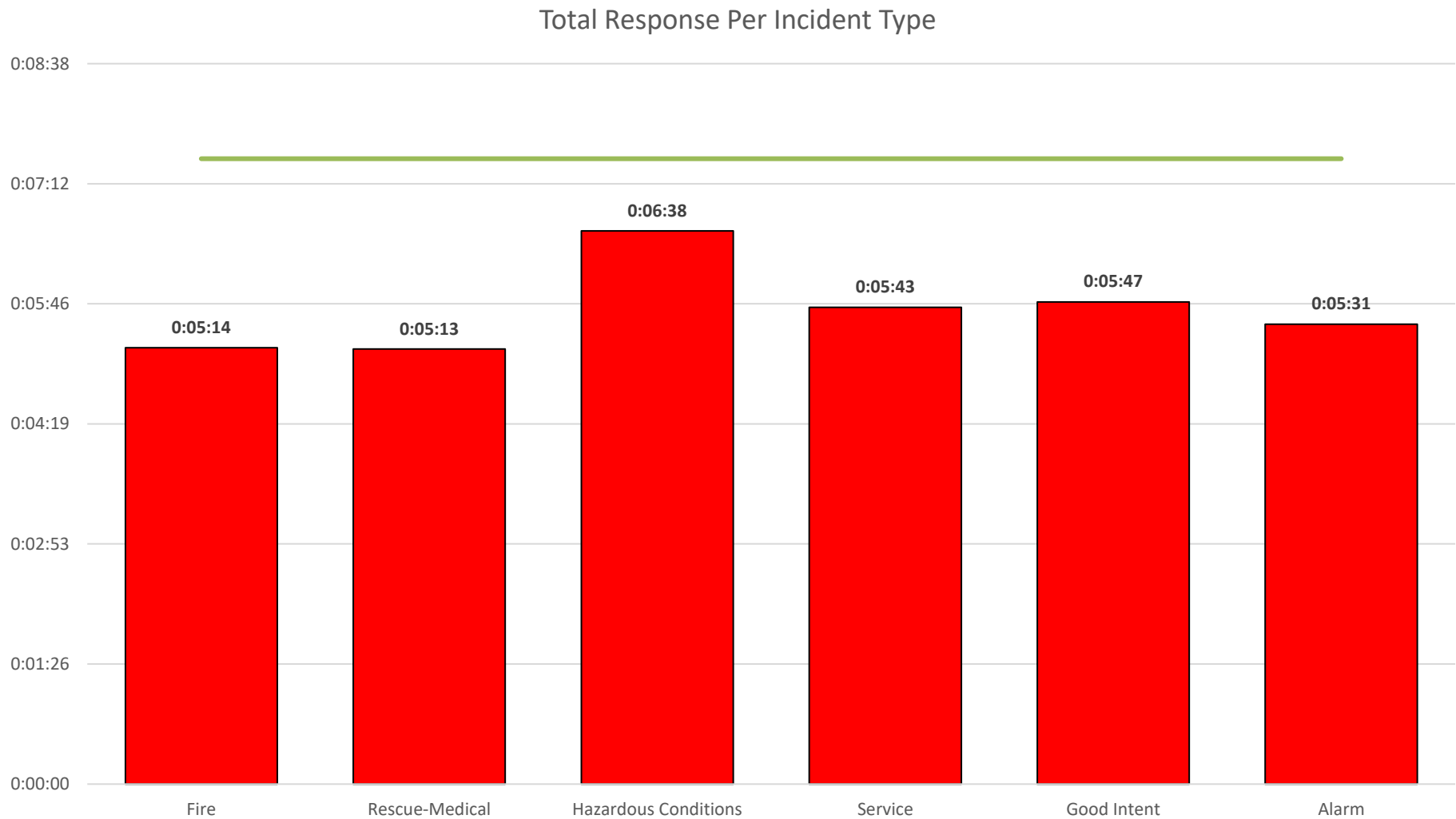


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TOTAL RESPONSE TIME

Total Response Time measures the time that the 911 call is answered until the first-due unit arrives on-scene.

The Total Response Time Standard is 7 minutes 30 seconds.



SUPPRESSION PERFORMANCE METRICS

	METRIC	Goal	June. 2024
For Prehospital medical emergencies, rescues, and small fires:	Turnout time of two minutes.	>90%	100%
	Travel time of four minutes for the first-due unit.	>90%	30%
	The first-due unit should arrive within 7 minutes 30 seconds of the time from the receipt of the 9-1-1 call.	>90%	87%
For building fires:	Turnout time of two minutes.	>90%	100%
	Travel time of eight minutes for all units.	>90%	93%
	Multiple-unit effective response force (ERF) of 15 personnel should arrive within 11 minutes 30 seconds from the time of the 9-1-1 call receipt.	>90%	100%

TURNOUT TIME

En Route – Dispatch = Turnout Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of June

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:07	36	100%	0:01:00	27	100%	0:00:58	35	100%	0:01:02	98	100%
E52	0:01:10	46	100%	0:01:21	23	100%	0:00:59	26	100%	0:01:10	95	100%
E53	0:01:01	35	94%	0:00:56	36	100%	0:01:07	39	100%	0:01:01	110	98%
E54	0:01:08	20	95%	0:00:50	14	100%	0:01:09	15	100%	0:01:02	49	98%
E55	0:01:36	6	100%	0:00:40	14	100%	0:00:46	7	100%	0:01:01	27	100%
R51	0:01:16	8	88%	0:01:07	10	90%	0:01:23	3	66%	0:01:15	21	81%
T51	0:00:59	11	100%	0:00:33	7	86%	0:00:54	9	100%	0:00:49	27	95%
SHIFT TOTAL AVERAGE/SUM	0:01:11	162	97%	0:00:55	131	97%	0:01:02	134	95%	0:01:03	427	96%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of June

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:08	19	95%	0:01:11	19	95%	0:00:57	23	100%	0:01:05	61	97%
E52	0:01:26	17	82%	0:01:23	12	100%	0:00:57	11	100%	0:01:15	40	94%
E53	0:01:04	16	100%	0:01:06	8	100%	0:01:15	20	90%	0:01:08	44	97%
E54	0:01:07	18	94%	0:00:41	13	100%	0:01:18	12	92%	0:01:02	43	95%
E55	0:01:48	9	89%	0:00:38	6	100%	0:01:07	7	86%	0:01:11	22	92%
R51	0:01:17	13	77%	0:01:16	11	91%	0:00:57	13	100%	0:01:10	37	89%
T51	0:01:15	15	100%	0:00:34	12	100%	0:00:48	19	100%	0:00:52	46	100%
SHIFT TOTAL AVERAGE/SUM	0:01:18	107	91%	0:00:58	81	98%	0:01:03	105	95%	0:01:06	293	95%

RESPONSE TIME

Arrival – Dispatch = Response Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:04:00 at 90% of the time for the first-due unit.

Month of June

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:15	34	18%	0:05:35	27	26%	0:05:29	36	17%	0:05:26	97	20%
E52	0:04:27	46	41%	0:05:00	26	31%	0:05:18	26	19%	0:04:55	98	30%
E53	0:05:24	35	26%	0:04:56	36	36%	0:04:44	39	26%	0:05:01	110	29%
E54	0:06:10	20	15%	0:05:04	14	21%	0:06:02	15	7%	0:05:45	49	14%
E55	0:06:04	6	17%	0:04:05	14	57%	0:06:06	6	0%	0:05:25	26	25%
R51	0:06:03	6	17%	0:08:50	7	29%	0:04:41	1	0%	0:06:31	14	15%
T51	0:04:48	11	27%	0:04:19	7	57%	0:05:42	9	44%	0:04:56	27	43%
SHIFT TOTAL AVERAGE/SUM	0:05:27	158	23%	0:05:24	131	37%	0:05:26	132	16%	0:05:26	421	25%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:08:00 at 90% of the time for all units.

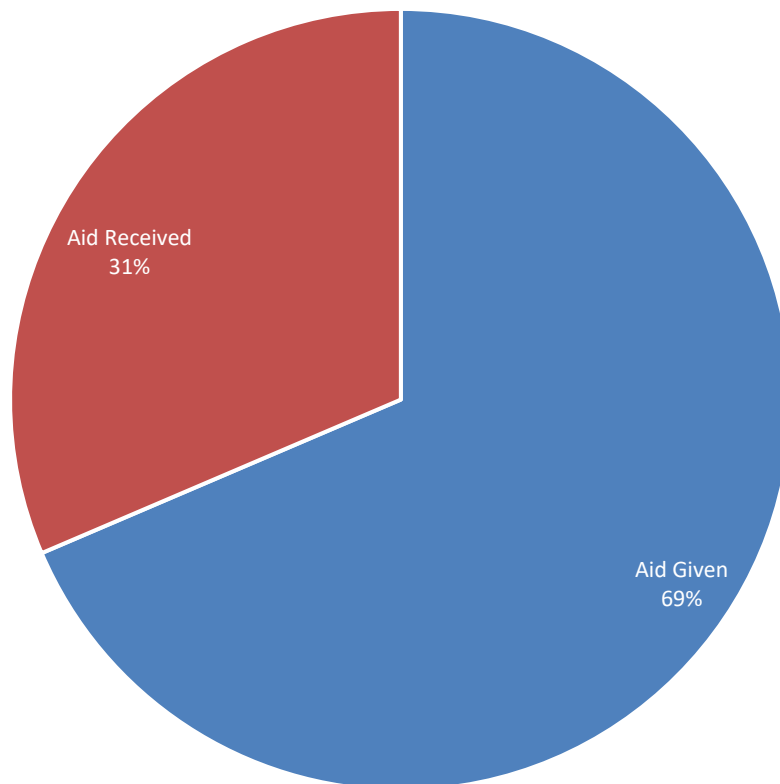
Month of June

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:06:28	17	88%	0:05:22	16	94%	0:06:31	21	71%	0:06:07	54	84%
E52	0:05:37	12	83%	0:05:38	10	100%	0:06:29	9	78%	0:05:55	31	87%
E53	0:06:00	16	88%	0:06:20	8	75%	0:05:10	18	94%	0:05:50	42	86%
E54	0:06:52	14	64%	0:05:07	12	100%	0:05:34	7	71%	0:05:51	33	78%
E55	0:06:23	9	78%	0:06:28	4	75%	0:06:18	6	83%	0:06:23	19	79%
R51	0:06:23	11	91%	0:08:06	10	70%	0:06:25	10	70%	0:06:58	31	77%
T51	0:07:02	12	83%	0:05:22	11	100%	0:06:18	15	87%	0:06:14	38	90%
SHIFT TOTAL AVERAGE/SUM	0:06:24	91	82%	0:06:03	71	88%	0:06:06	86	79%	0:06:11	248	83%

AID

Aid Given	24
Aid Received	11
TOTAL	35

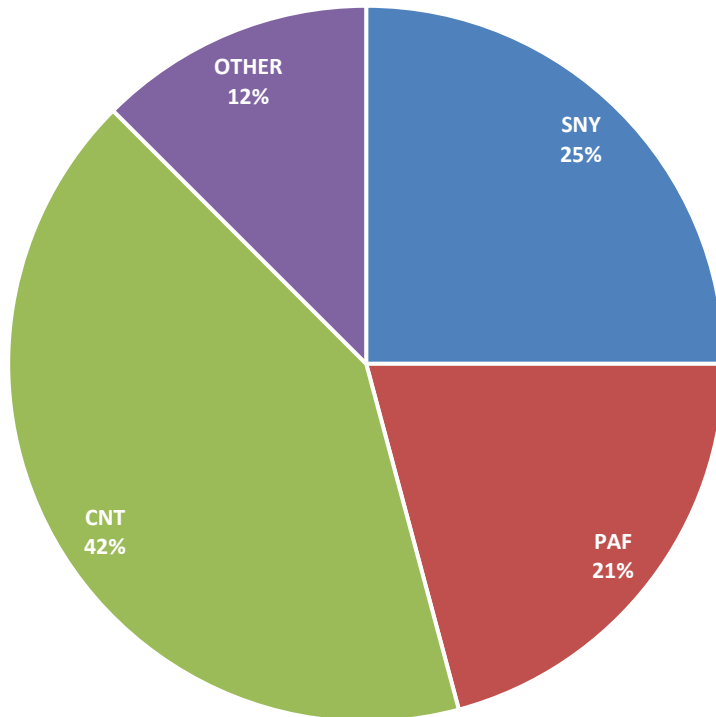
STRIKE TEAM DEPLOYMENTS YTD FISCAL YEAR 2023-24	
INCIDENT NAME	RESOURCE PROVIDED
SOUTH FORK COMPLEX	SINGLE RESOURCE (1)
SMITH RIVER COMPLEX	OES404 (4) SINGLE RESOURCE (1)
RRU MEMORIAL SERVICE	SINGLE RESOURCE (1)
AERO	SINGLE RESOURCE (2)



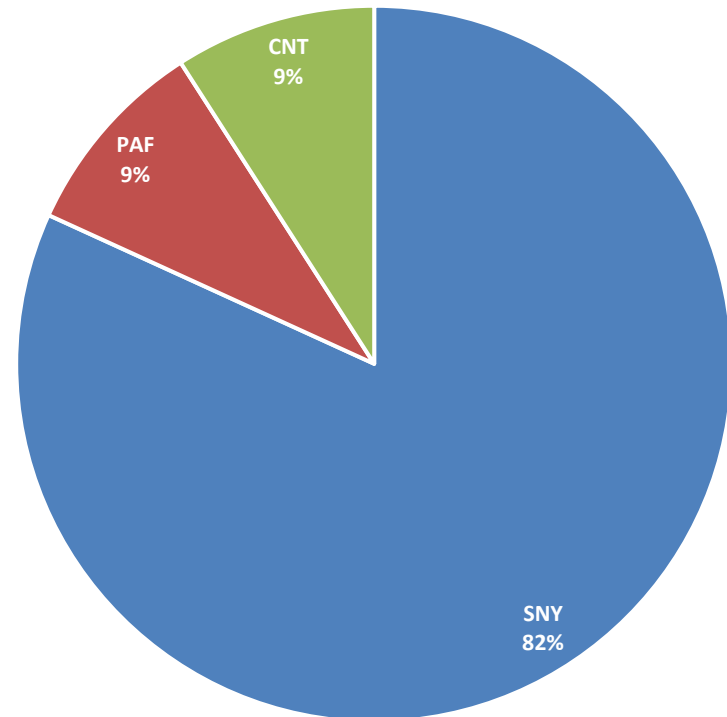
Aid Count by Location Department

DEPARTMENT	GIVEN	RECEIVED
SNY	6	9
PAF	5	1
CNT	10	1
OTHER	3	0
TOTAL	24	11

Aid Given by Department



Aid Recieved by Department



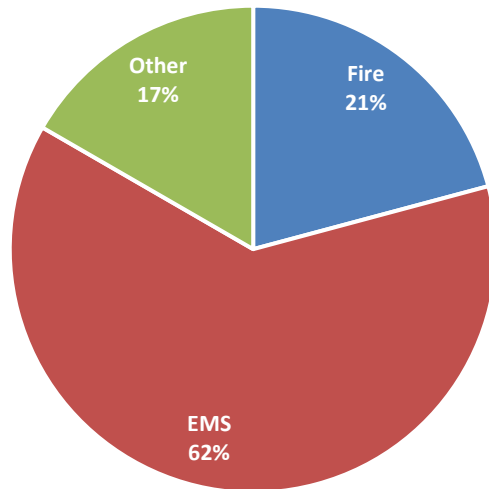
Aid Count by Location of Incident

	GIVEN		RECEIVED	
	Freeway	Commercial/Residential/Other	Freeway	Commercial/Residential/Other
SNY	6	0	9	0
PAF	3	2	0	1
CNT	0	10	0	1
OTHER	0	3	0	0
TOTAL	9	15	9	2

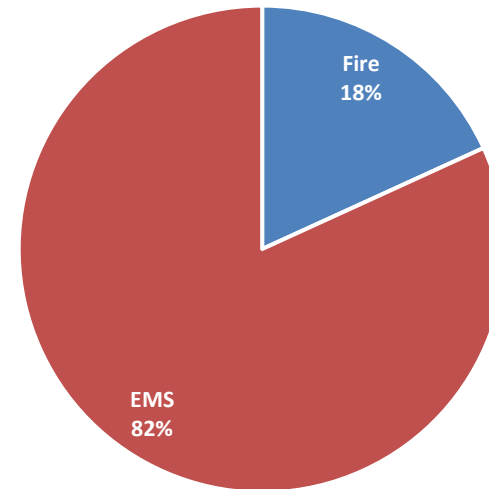
Aid Count by Incident

Incident Type	GIVEN	RECEIVED
Fire	5	2
EMS	15	9
Other	4	0
Total	24	11

Aid Type Given by Incident



Aid Type Received by Incident



EMS CQI – CAPTAIN PARAMEDIC REVIEWS

TOTAL NUMBER OF REPORTS THAT RECEIVED CONTINUOUS QUALITY IMPROVEMENT (CQI) REVIEW	43	
TOTAL NUMBER OF CQI REVIEWS COMPLETED	27	
CAPTAIN PARAMEDIC	# OF CQI REPORTS ASSIGNED	# OF CQI REPORTS COMPLETED
HALL, A SHIFT	0	0
ROTH, A SHIFT	9	6
DEMERS, B SHIFT	4	2
ROBBINS, B SHIFT	9	4
CROSSLEY, C SHIFT	21	15

LEGEND:
MEETS CQI GOAL
DOES NOT MEET CQI GOAL

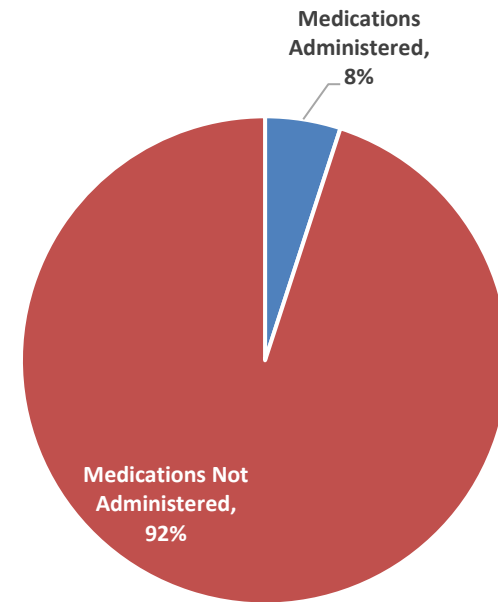
PATIENT CARE REPORT

Measurement: Medication and Controlled Substances

# OF INCIDENTS WITH PCR	490
# of Incidents involving medication administration	40
# of total medications administered	203
% of incidents where ALS was provided	8%
# of Incidents involving narcotic administration (Morphine/Versed)	4

TOTAL MEDICATIONS ADMINISTERED (203)		
MEDICATION	COUNT	% OF TOTAL
Normal saline	84	41%
Epinephrine 1:10,000	30	15%
Oxygen	25	12%
Ondansetron (Zofran)	9	4%
Nitroglycerin	8	4%
Aspirin	8	4%
Morphine	8	4%
Epinephrine 1:1,000	6	3%
Glucose - Oral	4	2%
Amiodarone	3	1%
Diphenhydramine (Benadryl)	3	1%
Albuterol	3	1%
Acetaminophen IV (Generic) 1g/100 mL	3	1%
Calcium Chloride	3	1%
Glucagon	3	1%
Naloxone (Narcan)	2	1%
Midazolam (Versed)	1	>1%
TOTAL	203	100%

Out of 490 incidents, medications were administered 8% of the time



Measurement: Cardiac Arrest

# OF INCIDENTS WITH PCR	490
# of Cardiac Arrest incidents	11
# of Traumatic Cardiac Arrest incidents	0
# of Non-Traumatic Cardiac Arrest incidents	9
# of reported "Obvious Death" incidents	2
# of Cardiac Arrest incidents with ROSC outcome (total)	2
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway	2
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway leading to ROSC outcome	1
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation	3
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation leading to ROSC outcome	2
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions	1
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions leading to ROSC outcome	1
# of Cardiac Arrest incidents with attempted resuscitation via medication administration	4
# of Cardiac Arrest incidents with attempted resuscitation via medication administration leading to ROSC outcome	2

Measurement: Patient Disposition

# OF INCIDENTS WITH RECORDED PATIENT DISPOSITION		490	
TRANSPORTED - PATIENT DISPOSITION	COUNT	% OF TRANSPORTED	% OF TOTAL
Transport by Another EMS Unit	285	93%	58%
Transport by Another EMS Unit, with a Member of This Crew	20	7%	4%
TOTAL	305	100%	62%
NOT TRANSPORTED - PATIENT DISPOSITION	COUNT	% OF NOT TRANSPORTED	% OF TOTAL
No Transport	88	79%	18%
Patient Refused Transport	23	21%	5%
TOTAL	111	100%	23%
OTHER - PATIENT DISPOSITION	COUNT	% OF OTHER	% OF TOTAL
Not Applicable	74	100%	15%
TOTAL	74	100%	15%
TOTAL OF ALL PATIENT DISPOSITION	490	100%	100%

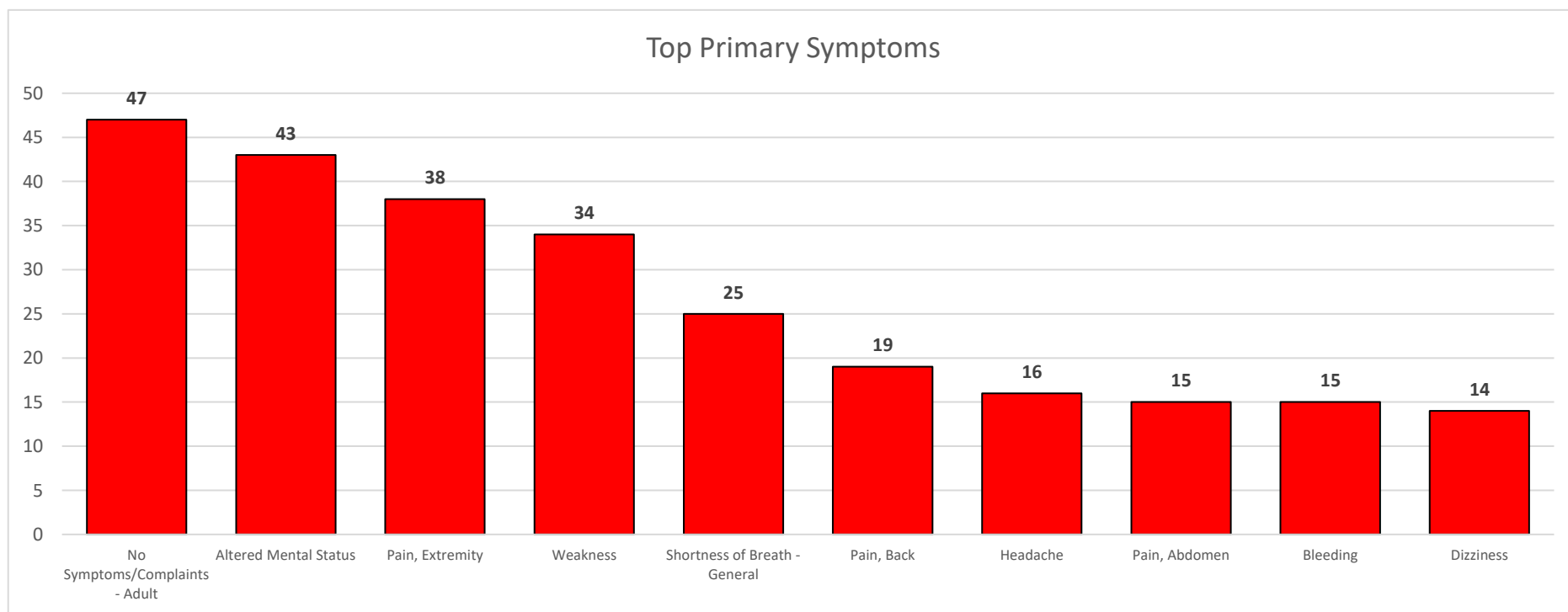
Measurement: Suspected Myocardial Infarction

# OF INCIDENTS WITH PCR	490
# of "Chest Pain – Suspected Cardiac"	9
# of "Chest Pain – Suspected Cardiac" where the patient received ECG - 12 Lead	5
# of "Chest Pain – Suspected Cardiac" where medication was administered	2
# of "Chest Pain – Non Cardiac"	4
# of "Chest Pain – Non Cardiac" where the patient received ECG - 12 Lead	0
# of "Chest Pain – Non Cardiac" where medication was administered	0

Measurement: Stroke, Cerebrovascular Accident (CVA), and Transient Ischemic Attack (TIA)

# OF INCIDENTS WITH PCR	490
# of Stroke and ALOC incidents	26
# of Stroke and ALOC incidents that included a Stroke Assessment (BG Level)	18

*Approximately 19% of the 47 "No Symptoms/Complaints" in the bar chart below are likely attributed to incidents with the Type code Description: "Assist Invalid".



OFFICE OF EMERGENCY SERVICES (OES)

The following information is a summary of OES Volunteer Hours for June 2024.

Event	Hours
Amateur Radio	140
Neighborhood CERT Activities	78.75
Total Hours	218.75

FIRE & ENVIRONMENTAL PROTECTION DIVISION (FEPD)

The following information is a summary of Outreach Events for June 2024.

Date	Location	Approximate Number of People	Event
6/1/2024	Devonshire Park	Various	Wagon Wheel Neighborhood Association Ice Cream social
6/2/2024	Springer School	Various	Springer Trees Neighborhood Ice Cream Social
6/12/2024	Eagle Pool	35	Transfer of Care Drill for Rengstroff Pool Life Guards
6/17/2024	Captain Hall	1	ABC Ride -Along with Captain Hall
6/20/2024	E51/E53	2	Dispatcher Ride Along
6/28/2024	Throughout Mountain View	Various	2024 Law Enforcement Torch Run
6/28/2024	Mountain View High School	Various	Dreams And Futures" Summer Program 2024 - Egg Drop Challenge
June	PD / Fire Admin	Various	lobby med bin plus sharps

Metric - Fire/Environmental Services	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Number of medical calls for inhabited cars/RVs or those without an address	35	20	21	40	36	35	36	45	51	49	48	41
Number of illegal waste dumping incidents related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of responses to inhabited car/RV spills	0	0	0	0	1	0	0	0	0	0	0	0
Number of citations given for illegal dumping related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of leaks noted related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of other issues related to inhabited cars/RVs or those without an address	2	8	1	6	5	5	5	4	14	3	9	4
Estimated staff hours spent on illegal waste incidents related to inhabited cars/RVs	35	30	21	39	45	45	45	48	58	50	55	49