

#### **MEMORANDUM**

Fire Department #107-24

**DATE:** August 29, 2024

**TO:** All Fire Personnel

FROM: Amanda Slovick, Senior Management Analyst

**SUBJECT:** Monthly Report: July 2024

#### Members,

The attached report is a summary of performance outcomes for the month of July 2024.

Please let me know if there are any questions.

Thank you.

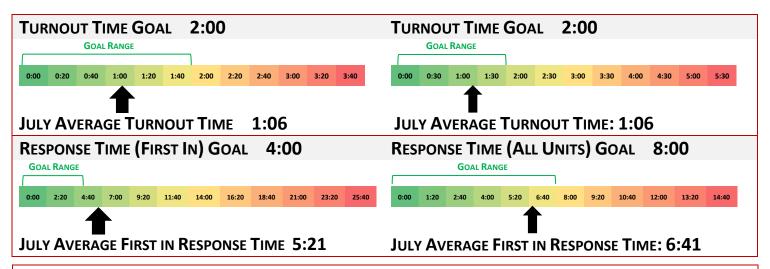


#### MOUNTAIN VIEW FIRE DEPARTMENT MONTHLY REPORT

#### REPORT DASHBOARD







#### **AID GIVEN**



#### **AID RECEIVED**

Year-to-Date, there have been 9 Strike Team and Single Resource Deployments. There were 12 incidents in which MVFD was called to provide aid services to communities including Sunnyvale, Los Altos, and Palo Alto.

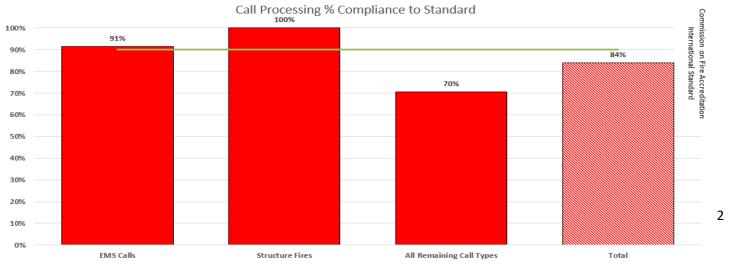
MVFD responded to a total of 4 Fire-type incidents, and 8 Emergency Medical or Rescue calls.

There were 181 incidents in which MVFD received automatic and/or mutual aid services from departments including Sunnyvale, Palo Alto, Central Fire District, or other local Departments.

Aiding departments assisted in 6 Fire-type incident2, 11 Emergency Medical or Rescue calls, and 1 Service call.

#### **INCIDENT TYPE**



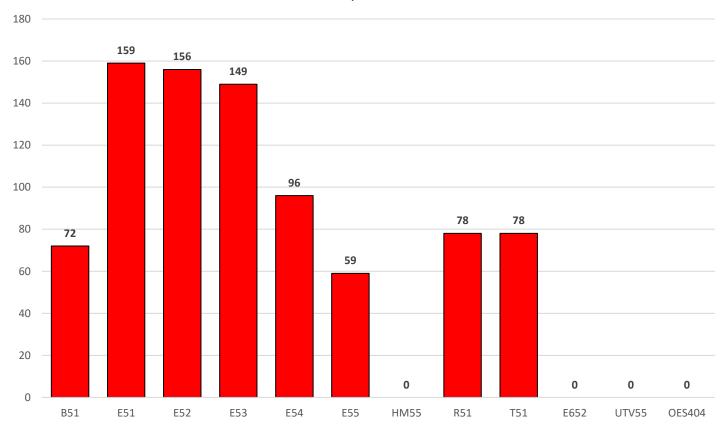


### **INCIDENT RESPONSES BY UNIT**

# Responses By Unit

	Feb. 2024	Mar. 2024	Apr. 2024	May. 2024	Jun. 2024	Jul. 2024			
B51	64	76	64	53	47	72			
E51	177	173	163	183	169	159			
E52	170	202	163	175	149	156			
E53	177	183	177	184	160	149			
E54	83	99	102	116	104	96			
E55	38	48	38	58	54	59			
HM55	1	0	5	1	0	0			
R51	81	89	78	81	62	78			
T51	77	81	73	88	81	78			
E652	11	0	0	1	0	0			
UTV55	0	0	0	0	0	0			
OES404	0	0	0	0	0	0			
TOTAL	879	951	863	940	826	847			
	2%	8%	-9%	9%	-12%	3%			
	% change from previous year								

### Unit Response Count

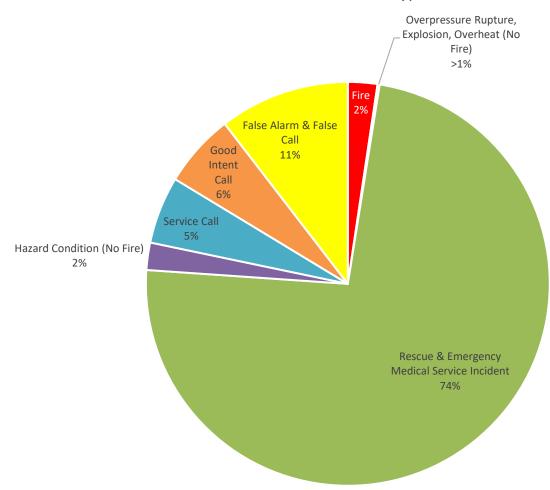


### **INCIDENT COUNT**

# **Incident Count by Type**

	Feb. 2024	Mar. 2024	Apr. 2024	May. 2024	Jun. 2024	Jul. 2024			
Fire	18	26	15	13	20	14			
Overpressure									
Rupture, Explosion,	0	0	1	1	0	1			
Overheat (No Fire)									
Rescue &									
<b>Emergency Medical</b>	423	478	429	507	449	437			
Service Incident									
Hazard Condition	19	9	12	17	5	13			
(No Fire)	13	3	12	Τ,	,				
Service Call	39	40	43	37	30	32			
Good Intent Call	69	46	46	53	67	35			
False Alarm & False Call	53	60	71	72	58	62			
Special Incident	16	0	0	0	0	0			
Туре			<u> </u>	•	ŭ				
TOTAL	637	659	617	700	629	594			
	2%	3%	-6%	13%	-10%	-6%			
		% change from previous month							

#### % Per Incident Type



# Fire Only Incident Count by Unit (Series Type 100)

	Feb. 2024	Mar. 2024	Apr. 2024	May. 2024	Jun. 2024	Jul. 2024		
B51	8	13	10	8	12	9		
E51	11	12	7	8	10	7		
E52	5	8	2	6	4	4		
E53	7	11	7	5	7	5		
E54	5	8	8	3	5	5		
E55	3	4	3	3	5	2		
HM55	0	0	1	0	0	0		
R51	7	10	9	6	6	5		
T51	9	11	8	8	8	3		
TOTAL	55	77	55	47	57	40		
	2%	40%	-29%	-15%	21%	-30%		
	% change from previous month							

# EMS Only Incident Count by Unit (Series Type 300)

	Feb. 2024	Mar. 2024	Apr. 2024	May. 2024	Jun. 2024	Jul. 2024		
B51	29	49	38	34	28	46		
E51	116	122	113	131	120	118		
E52	123	154	123	134	106	122		
E53	115	117	110	131	120	103		
E54	51	69	59	71	64	61		
E55	14	34	24	31	38	37		
HM55	1	0	2	0	0	0		
R51	52	65	56	61	48	57		
T51	32	38	34	46	43	44		
TOTAL	533	648	559	639	567	588		
	-6%	22%	-14%	14%	-11%	4%		
	% change from previous month							

# **Fire-Specific Incident Count by Unit**

SERIES	FIRE TYPE	B51	E51	E52	E53	E54	E55	R51	T51	E652	TOTAL
100	Fire, other	0	0	0	0	0	0	0	0	0	0
111	Building fire	1	1	1	1	0	0	1	0	0	5
112	Fires in structure other than in a building	0	0	0	0	0	0	0	0	0	0
113	Cooking fire, confined to container	1	1	0	1	1	0	1	1	0	6
114	Chimney or flue fire, no extension to structure	0	0	0	0	0	0	0	0	0	0
115	Incinerator overload or malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
116	Fuel burner/boiler malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
118	Trash or rubbish fire, contained	0	0	0	0	0	0	0	0	0	0
121	Fire in mobile home used as fixed residence	0	0	0	0	0	0	0	0	0	0
122	Fire in motor home, camper, RV (currently used as an occupancy)	0	0	0	0	0	0	0	0	0	0
123	Fire in portable building, fixed location	0	0	0	0	0	0	0	0	0	0
130	Mobile property (vehicle) fire, other	0	0	0	0	0	0	0	0	0	0
131	Passenger vehicle fire	2	1	1	1	2	0	1	1	0	9
132	Road freight or transport vehicle fire	1	0	1	0	0	0	1	0	0	3
136	Motor home or RV fire	0	0	0	0	0	0	0	0	0	0
137	Camper or recreational vehicle (RV) fire	0	0	0	0	0	0	0	0	0	0
140	Natural vegetation fire, other	0	0	0	0	0	0	0	0	0	0
141	Forest, woods or wildfire	0	0	0	0	0	0	0	0	0	0
142	Brush or brush-and-grass mixture fire	0	2	0	0	1	0	0	0	0	3
143	Grass fire	2	1	0	1	0	2	0	0	0	6
150	Outside rubbish fire, other	0	0	0	0	0	0	0	0	0	0
151	Outside rubbish, trash or waste fire	1	1	0	0	1	0	0	0	0	3
154	Dumpster or other outside trash receptacle fire	0	0	0	0	0	0	0	0	0	0
160	Special outside fire, other	0	0	0	0	0	0	0	0	0	0
161	Outside storage fire	0	0	0	0	0	0	0	0	0	0
162	Outside equipment fire	1	0	1	1	0	0	1	1	0	5
163	Outside gas or vapor combustion explosion	0	0	0	0	0	0	0	0	0	0
164	Outside mailbox fire	0	0	0	0	0	0	0	0	0	0
173	Cultivated trees or nursery stock fire	0	0	0	0	0	0	0	0	0	0
	TOTAL	9	7	4	5	5	2	5	3	0	40

### **MVFD** Personnel Enroute to Hospital

Date	Number	Туре	Code	Shift	Ambulance Status	MVFD personnel retained care enroute to hospital due to BLS ambulance on scene?
7/3/2024	MF24185001	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
7/11/2024	MF24193014	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes
7/13/2024	MF24195005	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
7/13/2024	MF24195006	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
7/13/2024	MF24195012	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
7/19/2024	MF24201018	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
7/19/2024	MF24201005	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
7/19/2024	MF24201009	EMS call, excluding vehicle accidents	321	B - Shift	BLS ambulance arrived on scene	Yes
7/22/2024	MF24204001	EMS call, excluding vehicle accidents	321	C - Shift	BLS ambulance arrived on scene	Yes

# **UNIT UTILIZATION**

	NON-EMERGEI
	TRAINING
Unit	% of Time Committed to Training
B51	16.667%
E51	6.588%
E52	7.371%
E53	3.125%
E54	4.100%
E55	9.877%
R51	3.831%
T51	4.167%

N	CY UTILIZATION	
		ACTIVITIES
	Unit	% of Time Committed To Activity
	B51	16.667%
	E51	21.473%
	E52	4.449%
	E53	7.915%
	E54	9.831%
	E55	8.885%
	R51	9.140%
	T51	26.076%

	EMERGENCY UTILIZATION					
TIME COMMITTED TO INCIDENT						
Unit % of Time Committed to Incident						
B51		3.205%				
E51		7.411%				
E52		8.152%				
E53		6.902%				
E54		4.825%				
E55		2.794%				
R51		2.753%				
T51		3.354%				

	TOTAL UTILIZATION					
TIME COMMITTED TO INCIDENTS, TRAINING, AND ACTIVITIES						
Unit	% of Committed Time					
B51	36.539%					
E51	35.472%					
E52	19.972%					
E53	17.942%					
E54	18.756%					
E55	21.556%					
R51	15.724%					
T51	33.597%					

# **CALL FREQUENCY BY ADDRESS**

Rank	Address	Count	Percent of All Incidents (594)	Most Frequent Incident Type Recorded at Address
1	701 East EL CAMINO REAL Road	19	3.20%	EMS Call
2	1949 GRANT Road	15	2.53%	EMS Call
2	2530 SOLACE Place	15	2.53%	EMS Call
3	555 SHOWERS Drive	8	1.35%	EMS Call

**Top Call Frequency by Address per Apparatus** 

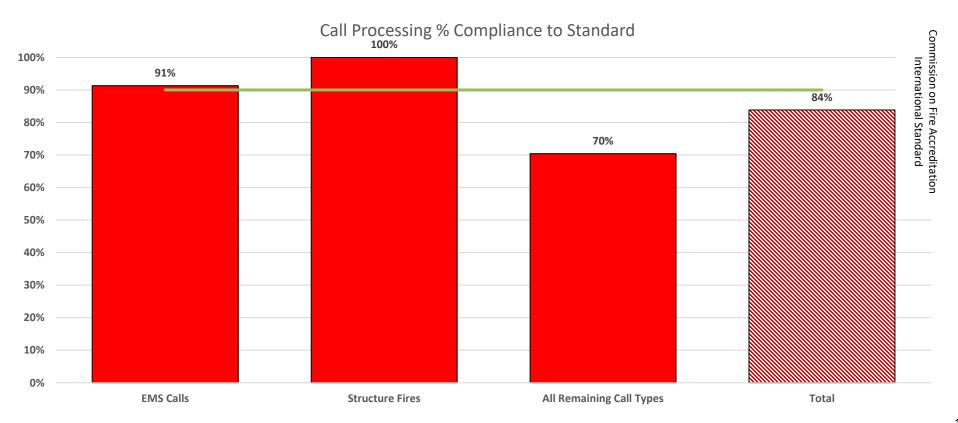
Apparatus	Address	Count	% of Total Calls
E51	460 North SHORELINE Boulevard	4 each	2.52%
	1701 West EL CAMINO REAL Road	4 each	
E52	701 East EL CAMINO REAL Road	14 each	8.97%
	2530 SOLACE Place	14 each	
E53	555 SHOWERS Drive	8	5.37%
E54	433 SYLVAN Avenue	3 each	3.13%
	1949 GRANT Road	3 each	
E55	2000 North SHORELINE Boulevard	4	6.78%
R51	N/A	N/A	N/A
T51	460 North SHORELINE Boulevard	3	3.85%

**Top Incident Type Reported and Top Address per Incident** 

	Top Incident Type and Addresses								
	Type Total Incident Count Top Address with Incident Count Incident Count at Address								
1	EMS call, excluding vehicle accidents	380	701 East EL CAMINO REAL Road	17					
2	Motor vehicle accident with injuries	37	N/A	N/A					
3	Dispatched and cancelled en route	24	1949 GRANT Road	3					

### **CALL PROCESSING**

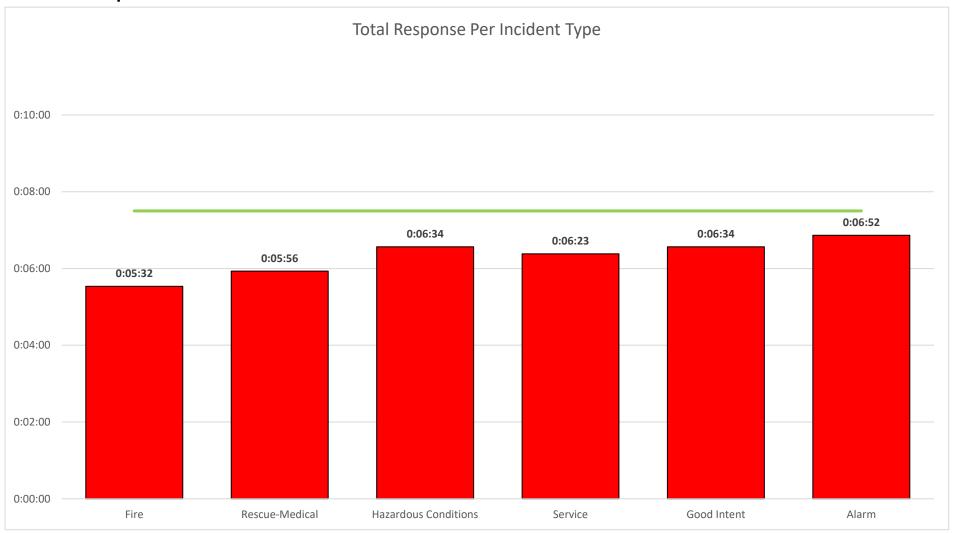
Call Type	Average Time	Total Number	# Compliance at 90 seconds	% Compliance at 90 seconds
EMS Calls	0:00:49	380	347	91%
Structure Fires	0:00:15	1	1	100%
All Remaining Call Types	0:01:17	213	150	70%
Total	0:00:59	594	498	84%



#### **TOTAL RESPONSE TIME**

Total Response Time measures the time that the 911 call is answered until the first-due unit arrives on-scene.

The Total Response Time Standard is 7 minutes 30 seconds.



# **SUPPRESSION PERFORMANCE METRICS**

	METRIC	Goal	July. 2024
	Turnout time of two minutes.	>90%	100%
For Prehospital medical emergencies,	Travel time of four minutes for the first-due unit.	>90%	28%
rescues, and small fires:	The first-due unit should arrive within 7 minutes 30 seconds of the time from the receipt of the 9-1-1 call.	>90%	88%
	Turnout time of two minutes.	>90%	100%
	Travel time of eight minutes for all units.	>90%	100%
For building fires:	Multiple-unit effective response force (ERF) of 15 personnel should arrive within 11 minutes 30 seconds from the time of the 9-1-1 call receipt.	>90%	N/A

### **TURNOUT TIME**

En Route – Dispatch = Turnout Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:02:00 at 90% of the time for all units. Month of July

•												
		SHIFT A			SHIFT B			SHIFT C			TOTAL	
EMS	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:26	27	100%	0:01:05	39	100%	0:01:00	30	100%	0:01:10	96	100%
E52	0:01:15	32	97%	0:01:11	41	100%	0:01:07	36	100%	0:01:11	109	99%
E53	0:00:59	21	100%	0:00:57	37	100%	0:00:53	29	100%	0:00:56	87	100%
E54	0:01:02	14	100%	0:00:51	12	100%	0:01:20	12	100%	0:01:04	38	100%
E55	0:01:40	6	100%	0:00:55	11	100%	0:01:00	6	100%	0:01:12	23	100%
R51	0:01:11	3	100%	0:01:08	6	83%	0:01:20	9	89%	0:01:13	18	91%
T51	0:01:06	9	100%	0:00:56	11	100%	0:00:34	6	100%	0:00:52	26	100%
SHIFT TOTAL AVERAGE/SUM	0:01:14	112	100%	0:01:00	157	98%	0:01:02	128	98%	0:01:06	397	99%

**Fire/Rescue/All Other Incident Types:** Compliance Standard is 0:02:00 at 90% of the time for all units. **Month of July** 

	SHIFT A				SHIFT B			SHIFT C			TOTAL	
Fire/Rescue/All Other Incident Types	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:08	22	95%	0:01:15	19	95%	0:00:45	16	100%	0:01:03	57	97%
E52	0:01:07	16	94%	0:01:29	22	91%	0:01:18	7	100%	0:01:18	45	95%
E53	0:01:05	17	94%	0:01:17	26	92%	0:00:43	17	100%	0:01:02	60	95%
E54	0:01:04	12	92%	0:00:39	25	100%	0:01:28	18	94%	0:01:04	55	95%
E55	0:01:43	15	100%	0:00:58	8	88%	0:00:47	11	100%	0:01:09	34	96%
R51	0:01:20	20	85%	0:01:05	20	100%	0:01:04	18	100%	0:01:10	58	95%
T51	0:01:30	16	81%	0:00:41	15	100%	0:00:46	17	94%	0:00:59	48	92%
SHIFT TOTAL AVERAGE/SUM	0:01:17	118	92%	0:01:03	135	95%	0:00:59	104	98%	0:01:06	357	95%

### **RESPONSE TIME**

Arrival – Dispatch = Response Time

**EMS Incident Type (Incident Type 321):** Compliance Standard is 0:04:00 at 90% of the time for the first-due unit. **Month of July** 

	SHIFT A			SHIFT B			SHIFT C			TOTAL		
EMS	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:23	28	29%	0:04:46	40	38%	0:04:46	30	40%	0:04:58	98	36%
E52	0:04:47	32	28%	0:05:10	41	22%	0:05:21	36	22%	0:05:06	109	24%
E53	0:04:52	21	24%	0:04:53	37	27%	0:05:50	29	10%	0:05:12	87	20%
E54	0:05:08	13	15%	0:05:32	12	25%	0:05:48	12	8%	0:05:29	37	16%
E55	0:05:16	7	14%	0:04:10	10	60%	0:05:05	6	33%	0:04:50	23	36%
R51	0:06:00	3	0%	0:06:12	3	33%	0:06:34	7	14%	0:06:15	13	16%
T51	0:05:42	9	11%	0:05:31	10	0%	0:05:26	6	33%	0:05:33	25	15%
SHIFT TOTAL AVERAGE/SUM	0:05:18	113	17%	0:05:11	153	29%	0:05:33	126	23%	0:05:21	392	23%

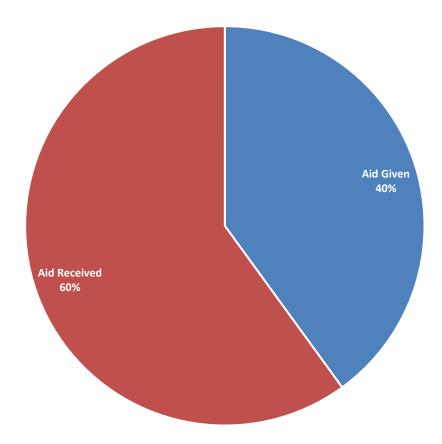
**Fire/Rescue/All Other Incident Types:** Compliance Standard is 0:08:00 at 90% of the time for all units. **Month of July** 

	SHIFT A				SHIFT B			SHIFT C		TOTAL Unit Total Total Total % Average Count Compliance  0:06:11 51 83%		
Fire/Rescue/All Other Incident Types	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance			
E51	0:05:58	21	91%	0:06:15	18	83%	0:06:19	12	75%	0:06:11	51	83%
E52	0:06:18	13	85%	0:06:16	19	84%	0:05:46	7	71%	0:06:07	39	80%
E53	0:05:56	16	88%	0:05:34	23	96%	0:06:30	17	88%	0:06:00	56	91%
E54	0:08:31	12	50%	0:07:12	21	76%	0:05:33	18	100%	0:07:05	51	75%
E55	0:05:47	14	86%	0:07:23	4	50%	0:06:10	10	90%	0:06:27	28	75%
R51	0:08:06	13	46%	0:07:07	16	75%	0:07:54	12	66%	0:07:42	41	62%
T51	0:06:43	11	73%	0:07:10	11	73%	0:07:49	14	50%	0:07:14	36	65%
SHIFT TOTAL AVERAGE/SUM	0:06:46	100	74%	0:06:42	112	77%	0:06:34	90	77%	0:06:41	302	76%

### AID

Aid Given	12
Aid Received	18
TOTAL	30

STRIKE TEAM DEF	STRIKE TEAM DEPLOYMENTS YTD				
FISCAL YEA	R 2024-25				
INCIDENT NAME	RESOURCE PROVIDED				
CAL OES PREPOSITION	SINGLE RESOURCE (1)				
	E652 (3)				
THOMPOSON	OES404 (4)				
	SINGLE RESOURCE (1)				
2024 R5 TEAM STAGING	SINGLE RESOURCE (1)				
HARD COVER IMT-6	SINGLE RESOURCE (1)				
FRENCH	OES404 (4)				
SHELY	OES404 (4)				
	SINGLE RESOURCE (1)				
2024 SQF LIGHTNING	SINGLE RESOURCE (1)				
2024 ONC DOI SUPPORT	SINGLE RESOURCE (1)				
PARK	SINGLE RESOURCE (3)				
	OES404 (4)				
	E652 (3)				



### **Aid Count by Location Department**

DEPTARTMENT	GIVEN	RECEIVED
SNY	3	10
PAF	4	7
CNT	5	1
TOTAL	12	18

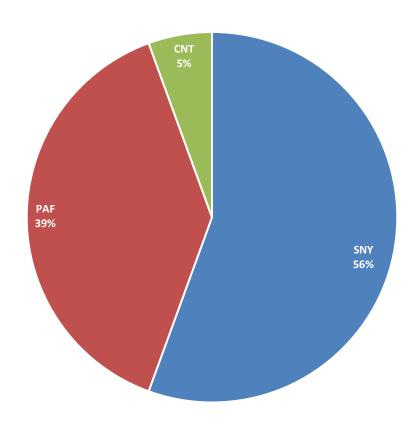
Aid Given by Department

SNY 25%

CNT 42%

PAF 33%

Aid Recieved by Department



### **Aid Count by Location of Incident**

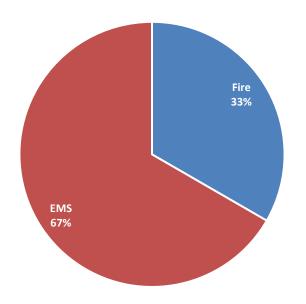
		GIVEN					
	Freeway	Commercial/Residential /Other					
SNY	3	0					
PAF	1	3					
CNT	0	5					
TOTAL	4	8					

	RECEIVED
Freeway	Commercial/Residential/ Other
9	1
7	0
0	1
16	2

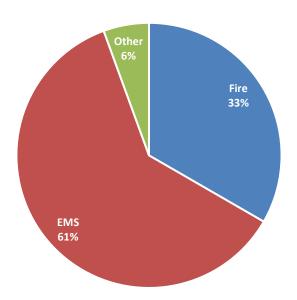
### **Aid Count by Incident**

Incident Type	GIVEN	RECEIVED
Fire	4	6
EMS	8	11
LIVIS	0	11
Other	0	1
Total	12	18

Aid Type Given by Incident



Aid Type Recieved by Incident



# **EMS CQI – CAPTAIN PARAMEDIC REVIEWS**

CONDITION/CATEGORY	# OF INCIDENTS	# OF COMPLETED CQI REVIEWS	% OF COMPLETED CQI REVIEWS
REFUSAL OF CARE	30	6	20%
STROKE	6	3	50%
CARDIAC ARREST	3	3	100%
STEMI	1	1	100%

TOTAL NUMBER OF REPORTS THAT RECEIVED CONTINUOUS QUALITY IMPROVEMENT (CQI) REVIEW	23						
TOTAL NUMBER OF CQI REVIEWS  COMPLETED		16					
CAPTAIN PARAMEDIC	# OF CQI REPORTS ASSIGNED	# OF CQI REPORTS COMPLETED					
HALL, A SHIFT	0	0					
ROTH, A SHIFT	11	6					
DEMERS, B SHIFT	2	1					
ROBBINS, B SHIFT	2	2					
CROSSLEY, C SHIFT	7	6					

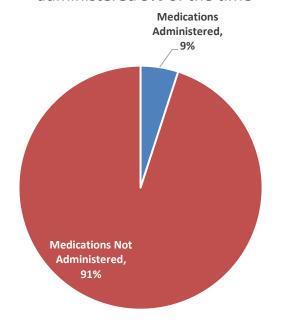
#### **PATIENT CARE REPORT**

#### **Measurement**: Medication and Controlled Substances

# OF INCIDENTS WITH PCR	452
# of Incidents involving medication administration	40
# of total medications administered	158
% of incidents where ALS was provided	9%
# of Incidents involving narcotic administration	6
(Morphine/Versed)	
% of times when a narcotic was administered and the	33%
pain score was recorded	

TOTAL MEDICATIONS ADMINIS	STERED (158	)
MEDICATION	COUNT	% OF TOTAL
Normal saline	43	27%
Oxygen	36	23%
Epinephrine 1:10,000	20	13%
Morphine	17	11%
Aspirin	16	10%
Ondansetron (Zofran)	12	8%
Nitroglycerin	6	4%
Midazolam (Versed)	3	2%
Dextrose 10 % in 250 ML	3	2%
Albuterol	2	1%
TOTAL	158	100%

# Out of 452 incidents, medications were administered 9% of the time



#### Measurement: Cardiac Arrest

# OF INCIDENTS WITH PCR	452
# of Cardiac Arrest incidents	6
# of Traumatic Cardiac Arrest incidents	0
# of Non-Traumatic Cardiac Arrest incidents	3
# of reported "Obvious Death" incidents	3
# of Cardiac Arrest incidents with ROSC outcome (total)	2
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway	2
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway leading to ROSC outcome	1
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation	2
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation leading to ROSC outcome	1
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted check compressions	0
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted check compressions leading to ROSC outcome	0
# of Cardiac Arrest incidents with attempted resuscitation via medication administration	3
# of Cardiac Arrest incidents with attempted resuscitation via medication administration leading to ROSC outcome	2

#### **Measurement**: Patient Disposition

# OF INCIDENTS WITH RECORDED PATIENT DISPOSITION			452
TRANSPORTED - PATIENT DISPOSITION	COUNT	% OF TRANSPORTED	% OF TOTAL
Transport by Another EMS Unit	264	% OF TRANSPORTED	% OF TOTAL
Transport by Another EMS Unit, with a Member of This Crew	16	94%	58%
TOTAL	280	6%	4%
NOT TRANSPORTED - PATIENT DISPOSITION	COUNT	100%	62%
No Transport	99	% OF NOT TRANSPORTED	% OF TOTAL
Patient Refused Transport	29	77%	22%
TOTAL	128	23%	6%
OTHER - PATIENT DISPOSITION	COUNT	100%	28%
Not Applicable	44	% OF OTHER	% OF TOTAL
TOTAL	44	100%	10%
TOTAL OF ALL PATIENT DISPOSITION	452	100%	100%

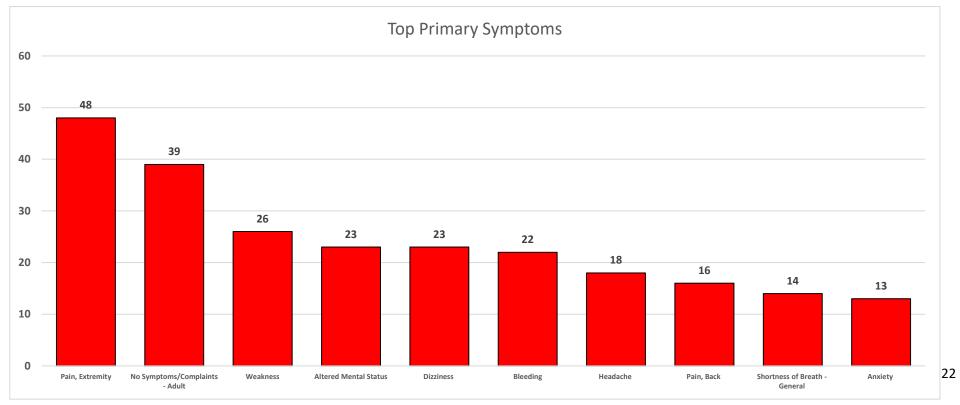
**Measurement**: Suspected Myocardial Infarction

# OF INCIDENTS WITH PCR	452
# of "Chest Pain – Suspected Cardiac"	15
# of "Chest Pain – Suspected Cardiac" where the patient received ECG - 12	11
Lead	
# of "Chest Pain – Suspected Cardiac" where medication was administered	6
# of "Chest Pain – Non Cardiac"	6
# of "Chest Pain – Non Cardiac" where the patient received ECG - 12 Lead	3
# of "Chest Pain – Non Cardiac" where medication was administered	0

Measurement: Stroke, Cerebrovascular Accident (CVA), and Transient Ischemic Attack (TIA)

# OF INCIDENTS WITH PCR	452
# of Stroke and ALOC incidents	19
# of Stroke and ALOC incidents that included a Stroke Assessment (BG Level)	16

\*Approximately 15% of the 39 "No Symptoms/Complaints" in the bar chart below are likely attributed to incidents with the Type code Description: "Assist Invalid".



# **OFFICE OF EMERGENCY SERVICES (OES)**

The following information is a summary of OES Volunteer Hours for July 2024.

Event	Hours
Amateur Radio	189
Neighborhood CERT Activities	91.25
Total Hours	280.25

# FIRE & ENVIRONMENTAL PROTECTION DIVISION (FEPD)

The following information is a summary of Outreach Events for July 2024.

Date	Location	Approximate Number of People	Event
7/7/2024	E51	Various	Pub Ed after emergency response
7/10/2024	Building Kidz of Mountain View Preschool	Various	Engine Visit
7/12/2024	Mountain View High School	Various	Dreams And Futures" Summer Program 2024 - Egg Drop Challenge
7/19/2024	El Camino YMCA	Various	Hope's Corner: Tour De Hope
7/25/2024	Civic Center Plaza	Various	Mountain View 9th Annual Technology Showcase
July	PD / Fire Admin	Various	Lobby Med Bin Plus Sharps

Metric - Fire/Environmental Services	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24
Number of medical calls for inhabited cars/RVs or those without an address	20	21	40	36	35	36	45	51	49	48	41	42
Number of illegal waste dumping incidents related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of responses to inhabited car/RV spills	0	0	0	1	0	0	0	0	0	0	0	0
Number of citations given for illegal dumping related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of leaks noted related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of other issues related to inhabited cars/RVs or those without an address	8	1	6	5	5	5	4	14	3	9	4	2
Estimated staff hours spent on illegal waste incidents related to inhabited cars/RVs	30	21	39	45	45	45	48	58	50	55	49	39