



Fire Department
#116-24

DATE: September 23, 2024

TO: All Fire Personnel

FROM: Amanda Slovick, Senior Management Analyst

SUBJECT: Monthly Report: August 2024

Members,
The attached report is a summary of performance outcomes for the month of August 2024.

Please let me know if there are any questions.

Thank you.



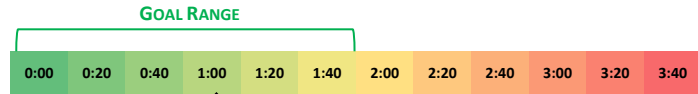
MOUNTAIN VIEW FIRE DEPARTMENT MONTHLY REPORT

REPORT DASHBOARD

* EMS

🔥 FIRE/RESCUE/ALL OTHER INCIDENT TYPES

TURNOUT TIME GOAL 2:00



AUGUST AVERAGE TURNOUT TIME 0:59

TURNOUT TIME GOAL 2:00



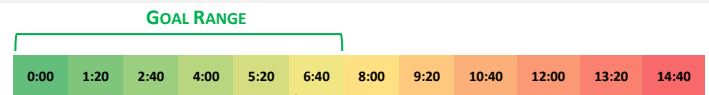
AUGUST AVERAGE TURNOUT TIME: 1:06

RESPONSE TIME (FIRST IN) GOAL 4:00



AUGUST AVERAGE FIRST IN RESPONSE TIME 5:12

RESPONSE TIME (ALL UNITS) GOAL 8:00



AUGUST AVERAGE FIRST IN RESPONSE TIME: 6:28

AID GIVEN



AID RECEIVED

Year-to-Date, there have been 11 Strike Team and Single Resource Deployments. There were 14 incidents in which MVFD was called to provide aid services to communities including Sunnyvale, Los Altos, and Palo Alto.

MVFD responded to a total of 1 Fire-type incident, 12 Emergency Medical or Rescue calls, and 1 Service call..

There were 17 incidents in which MVFD received automatic and/or mutual aid services from departments including Sunnyvale, Palo Alto, Central Fire District, or other local Departments.

Aiding departments assisted in 6 Fire-type incident, 9 Emergency Medical or Rescue calls, and 2 Service calls.

INCIDENT TYPE

🔥 FIRES, ALL TYPES	3%
* EXPLOSIONS	>1%
* EMERGENCY MEDICAL SERVICES	73%
☠️ HAZARDOUS MATERIALS	1%
🔧 SERVICE CALLS	7%
🕒 GOOD INTENTION	8%
🚫 FALSE ALARM	8%
! OTHER	0%

Call Processing % Compliance to Standard



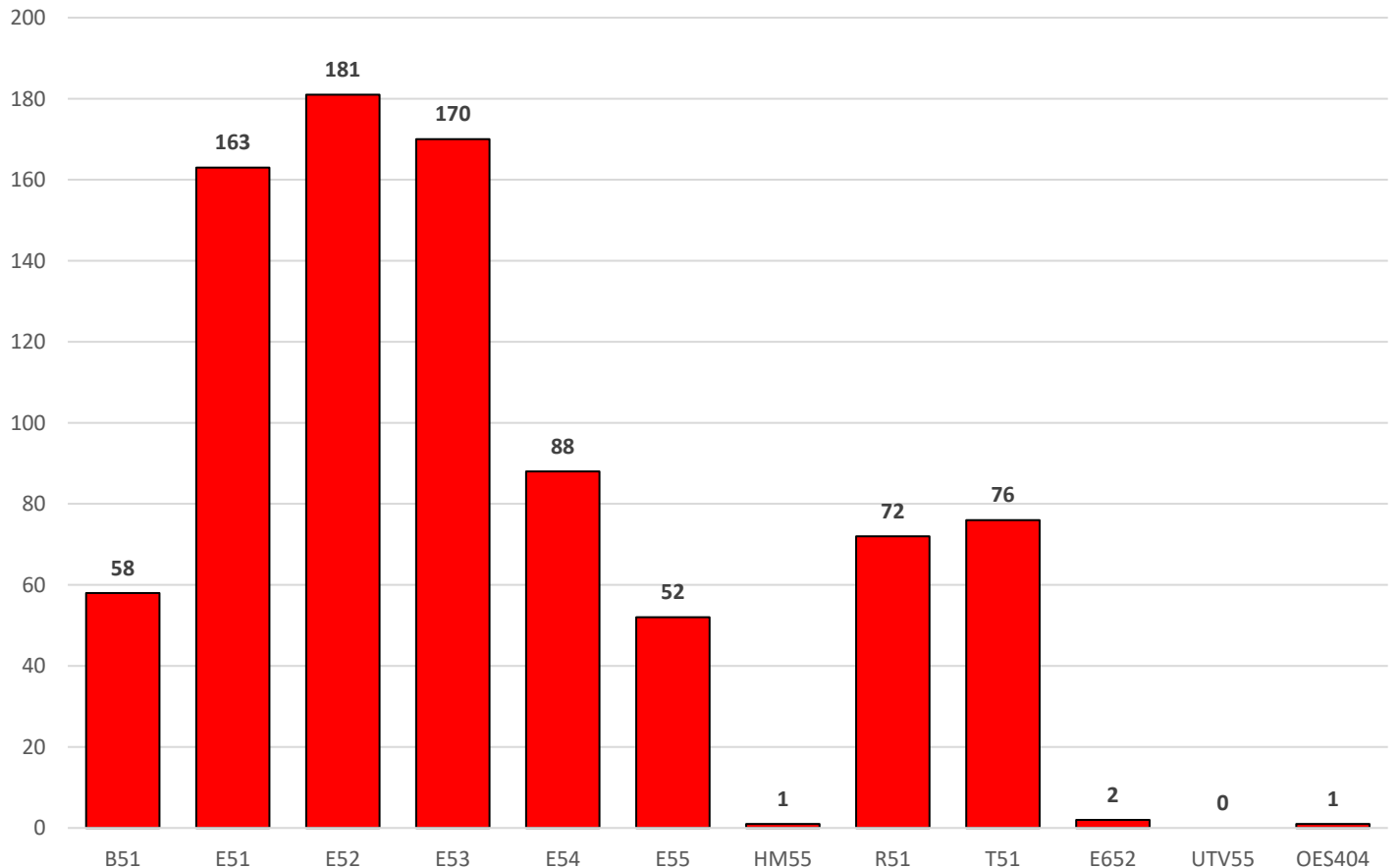
Commission on Fire Accreditation
International Standard

INCIDENT RESPONSES BY UNIT

Responses By Unit

	Mar. 2024	Apr. 2024	May. 2024	Jun. 2024	Jul. 2024	Aug. 2024
B51	76	64	53	47	72	58
E51	173	163	183	169	159	163
E52	202	163	175	149	156	181
E53	183	177	184	160	149	170
E54	99	102	116	104	96	88
E55	48	38	58	54	59	52
HM55	0	5	1	0	0	1
R51	89	78	81	62	78	72
T51	81	73	88	81	78	76
E652	0	0	1	0	0	2
UTV55	0	0	0	0	0	0
OES404	0	0	0	0	0	1
TOTAL	951	863	940	826	847	864
	8%	-9%	9%	-12%	3%	2%
% change from previous month						

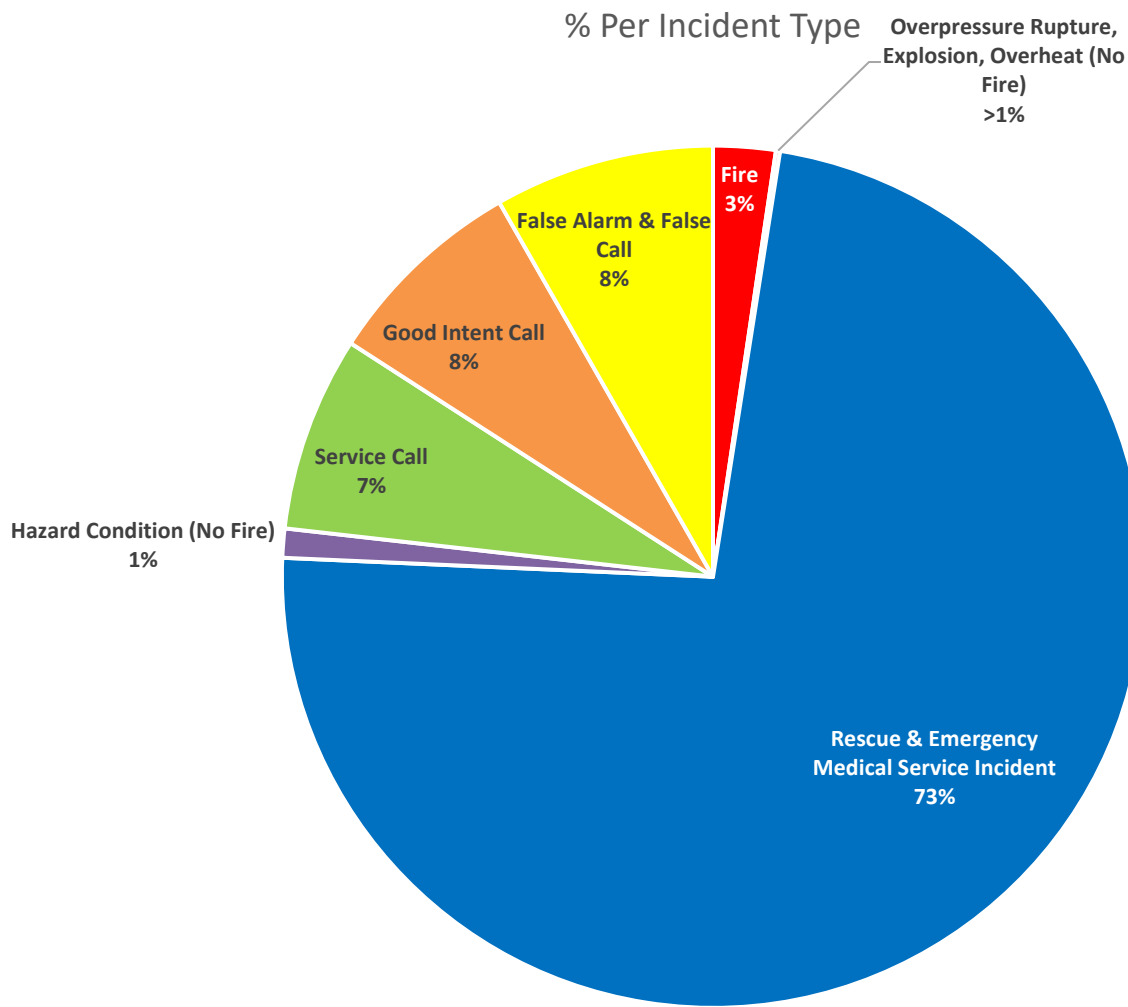
Unit Response Count



INCIDENT COUNT

Incident Count by Type

	Mar. 2024	Apr. 2024	May. 2024	Jun. 2024	Jul. 2024	Aug. 2024
Fire	26	15	13	20	14	15
Overpressure Rupture, Explosion, Overheat (No Fire)	0	1	1	0	1	1
Rescue & Emergency Medical Service Incident	478	429	507	449	437	470
Hazard Condition (No Fire)	9	12	17	5	13	7
Service Call	40	43	37	30	32	47
Good Intent Call	46	46	53	67	35	49
False Alarm & False Call	60	71	72	58	62	53
Special Incident Type	0	0	0	0	0	0
TOTAL	659	617	700	629	594	642
	3%	-6%	13%	-10%	-6%	8%
% change from previous month						



Fire Only Incident Count by Unit (Series Type 100)

	Mar. 2024	Apr. 2024	May. 2024	Jun. 2024	Jul. 2024	Aug. 2024
B51	13	10	8	12	9	9
E51	12	7	8	10	7	8
E52	8	2	6	4	4	7
E53	11	7	5	7	5	9
E54	8	8	3	5	5	5
E55	4	3	3	5	2	3
HM55	0	1	0	0	0	0
R51	10	9	6	6	5	4
T51	11	8	8	8	3	6
TOTAL	77	55	47	57	40	51
	40%	-29%	-15%	21%	-30%	28%
% change from previous month						

EMS Only Incident Count by Unit (Series Type 300)

	Mar. 2024	Apr. 2024	May. 2024	Jun. 2024	Jul. 2024	Aug. 2024
B51	49	38	34	28	46	38
E51	122	113	131	120	118	124
E52	154	123	134	106	122	127
E53	117	110	131	120	103	116
E54	69	59	71	64	61	58
E55	34	24	31	38	37	38
HM55	0	2	0	0	0	0
R51	65	56	61	48	57	59
T51	38	34	46	43	44	46
TOTAL	648	559	639	567	588	606
	22%	-14%	14%	-11%	4%	3%
% change from previous month						

Fire-Specific Incident Count by Unit

SERIES	FIRE TYPE	B51	E51	E52	E53	E54	E55	R51	T51	E652	TOTAL
100	Fire, other	0	0	0	0	0	0	0	0	0	0
111	Building fire	3	1	1	2	2	1	0	0	0	10
112	Fires in structure other than in a building	0	0	0	0	0	0	0	0	0	0
113	Cooking fire, confined to container	2	2	0	2	0	0	0	0	0	6
114	Chimney or flue fire, no extension to structure	0	0	0	0	0	0	0	0	0	0
115	Incinerator overload or malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
116	Fuel burner/boiler malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
118	Trash or rubbish fire, contained	0	0	0	0	0	0	0	0	0	0
121	Fire in mobile home used as fixed residence	0	0	0	0	0	0	0	0	0	0
122	Fire in motor home, camper, RV (currently used as an occupancy)	0	0	0	0	0	0	0	0	0	0
123	Fire in portable building, fixed location	0	0	0	0	0	0	0	0	0	0
130	Mobile property (vehicle) fire, other	0	0	0	0	0	0	0	0	0	0
131	Passenger vehicle fire	0	0	0	0	0	0	0	0	0	0
132	Road freight or transport vehicle fire	0	0	0	0	0	0	0	0	0	0
136	Motor home or RV fire	0	0	0	0	0	0	0	0	0	0
137	Camper or recreational vehicle (RV) fire	0	0	0	0	0	0	0	0	0	0
140	Natural vegetation fire, other	0	0	0	0	0	0	0	0	0	0
141	Forest, woods or wildfire	1	1	2	2	2	2	0	0	1	11
142	Brush or brush-and-grass mixture fire	3	2	2	1	1	0	0	0	1	10
143	Grass fire	0	1	1	0	0	0	0	0	0	2
150	Outside rubbish fire, other	0	0	0	0	0	0	0	0	0	0
151	Outside rubbish, trash or waste fire	0	1	0	0	0	0	0	0	0	1
154	Dumpster or other outside trash receptacle fire	0	1	1	0	0	0	0	0	0	2
160	Special outside fire, other	0	0	0	0	0	0	0	0	0	0
161	Outside storage fire	0	0	0	0	0	0	0	0	0	0
162	Outside equipment fire	0	0	0	1	0	0	0	0	0	1
163	Outside gas or vapor combustion explosion	0	0	0	0	0	0	0	0	0	0
164	Outside mailbox fire	0	0	0	0	0	0	0	0	0	0
173	Cultivated trees or nursery stock fire	0	0	0	0	0	0	0	0	0	0
	TOTAL	9	9	7	8	5	3	0	0	2	43

MVFD Personnel Enroute to Hospital

Count	Date	Type	Shift	Unit	Ambulance Status	MVFD personnel retained care enroute to hospital due to BLS ambulance on scene?
1	8/1/2024	EMS call, excluding vehicle accidents	B - Shift	E52	BLS ambulance arrived on scene	Yes
2	8/3/2024	EMS call, excluding vehicle accidents	C - Shift	E55	BLS ambulance arrived on scene	Yes
3	8/5/2024	EMS call, excluding vehicle accidents	A - Shift	E52	BLS ambulance arrived on scene	Yes
4	8/6/2024	EMS call, excluding vehicle accidents	B - Shift	E54	BLS ambulance arrived on scene	Yes
5	8/8/2024	EMS call, excluding vehicle accidents	C - Shift	E52	BLS ambulance arrived on scene	Yes
6	8/9/2024	EMS call, excluding vehicle accidents	C - Shift	E51	BLS ambulance arrived on scene	Yes
7	8/9/2024	EMS call, excluding vehicle accidents	C - Shift	E52	BLS ambulance arrived on scene	Yes
8	8/9/2024	EMS call, excluding vehicle accidents	C - Shift	E51	BLS ambulance arrived on scene	Yes
9	8/14/2024	EMS call, excluding vehicle accidents	C - Shift	T51	BLS ambulance arrived on scene	Yes
10	8/15/2024	EMS call, excluding vehicle accidents	C - Shift	T51	BLS ambulance arrived on scene	Yes
11	8/16/2024	EMS call, excluding vehicle accidents	A - Shift	E52	BLS ambulance arrived on scene	Yes
12	8/18/2024	EMS call, excluding vehicle accidents	B - Shift	E52	BLS ambulance arrived on scene, BLS ambulance dispatched - MVFD upgraded to ALS	Yes
13	8/20/2024	EMS call, excluding vehicle accidents	C - Shift	E52	BLS ambulance arrived on scene	Yes
14	8/23/2024	EMS call, excluding vehicle accidents	A - Shift	E51	BLS ambulance arrived on scene	Yes
15	8/23/2024	EMS call, excluding vehicle accidents	A - Shift	R51	BLS ambulance arrived on scene	Yes
16	8/26/2024	EMS call, excluding vehicle accidents	C - Shift	E52	BLS ambulance arrived on scene	Yes
17	8/30/2024	EMS call, excluding vehicle accidents	B - Shift	E53	BLS ambulance arrived on scene	Yes

UNIT UTILIZATION

NON-EMERGENCY UTILIZATION

TRAINING	
Unit	% of Time Committed to Training
B51	16.667%
E51	19.115%
E52	14.940%
E53	17.628%
E54	12.048%
E55	16.284%
R51	11.244%
T51	4.908%

ACTIVITIES	
Unit	% of Time Committed To Activity
B51	16.667%
E51	20.684%
E52	5.176%
E53	9.910%
E54	14.619%
E55	10.128%
R51	5.714%
T51	22.673%

EMERGENCY UTILIZATION

TIME COMMITTED TO INCIDENT	
Unit	% of Time Committed to Incident
B51	3.707%
E51	7.905%
E52	9.771%
E53	9.151%
E54	5.152%
E55	3.161%
R51	3.443%
T51	3.647%

TOTAL UTILIZATION

TIME COMMITTED TO INCIDENTS, TRAINING, AND ACTIVITIES	
Unit	% of Committed Time
B51	37.041%
E51	47.704%
E52	29.887%
E53	36.689%
E54	31.819%
E55	29.573%
R51	20.401%
T51	31.228%

CALL FREQUENCY BY ADDRESS

Rank	Address	Count	Percent of All Incidents (643)	Most Frequent Incident Type Recorded at Address
1	701 East EL CAMINO REAL Road	34	5.29%	EMS Call
2	2530 SOLACE Place	20	3.11%	EMS Call
3	1949 GRANT Road	12	1.87%	EMS Call

Top Call Frequency by Address per Apparatus

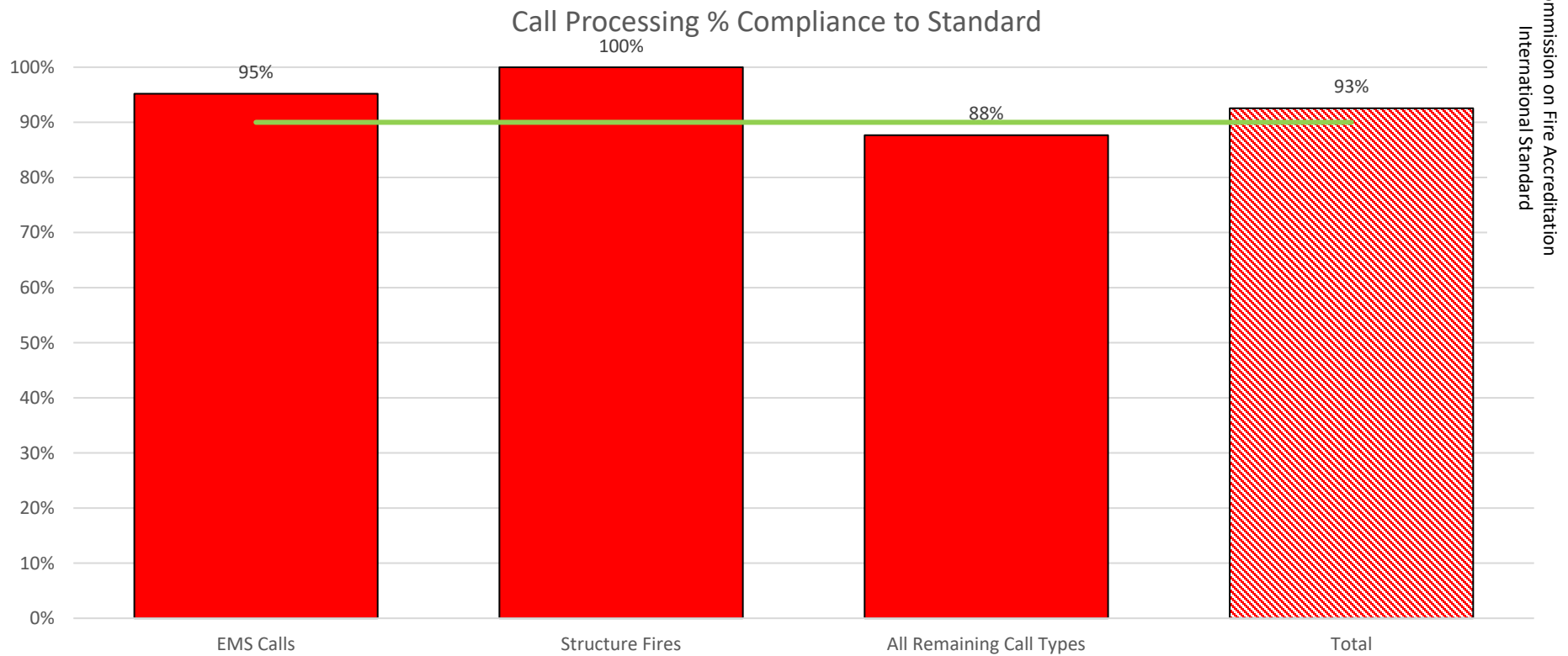
Apparatus	Address	Count	% of Total Calls
E51	1701 West EL CAMINO REAL Road	7	4.29%
E52	701 East EL CAMINO REAL Road	27	14.92%
E53	210 SAN ANTONIO Circle	5 each	2.94%
	645 SAN ANTONIO Road		
E54	433 SYLVAN Avenue	5	5.75%
E55	1075 SPACE PARK Way	6	11.54%
R51	N/A	N/A	N/A
T51	555 CASTRO Street	3	3.95%

Top Incident Type Reported and Top Address per Incident

Top Incident Type and Addresses				
	Type	Total Incident Count	Top Address with Incident Count	Incident Count at Address
1	EMS call, excluding vehicle accidents	413	701 East EL CAMINO REAL Road	22
2	Dispatched and cancelled en route	34	701 East EL CAMINO REAL Road	9
3	Alarm system activation, no fire - unintentional	20	701 North RENGSTORFF Avenue	2

CALL PROCESSING

Call Type	Average Time	Total Number	# Compliance at 90 seconds	% Compliance at 90 seconds
EMS Calls	0:00:54	414	394	95%
Structure Fires	0:01:12	3	3	100%
All Remaining Call Types	0:01:13	227	199	88%
Total	0:01:01	644	596	93%

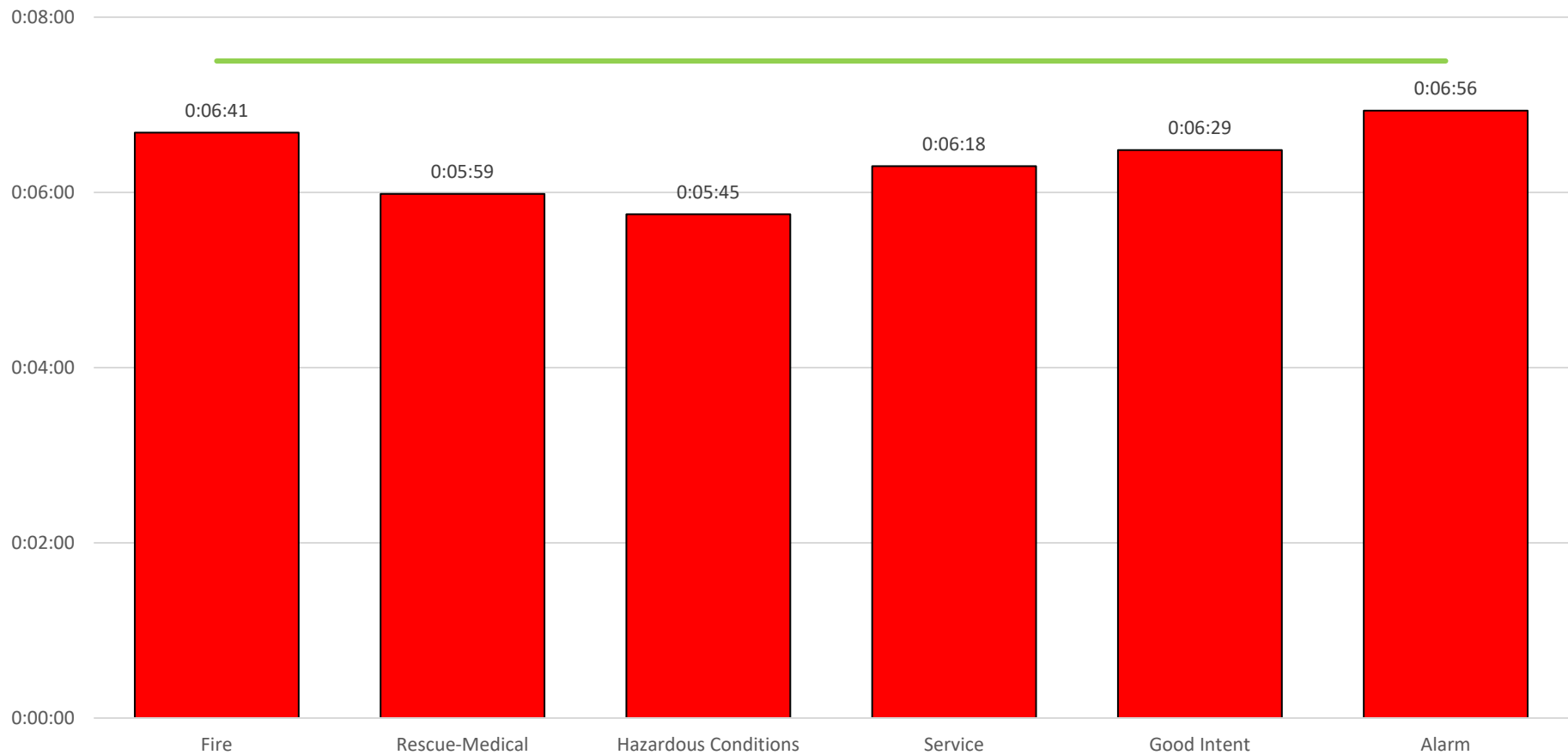


TOTAL RESPONSE TIME

Total Response Time measures the time that the 911 call is answered until the first-due unit arrives on-scene.

The Total Response Time Standard is 7 minutes 30 seconds.

Total Response Per Incident Type



SUPPRESSION PERFORMANCE METRICS

	METRIC	Goal	August. 2024
For Prehospital medical emergencies, rescues, and small fires:	Turnout time of two minutes.	>90%	100%
	Travel time of four minutes for the first-due unit.	>90%	31%
	The first-due unit should arrive within 7 minutes 30 seconds of the time from the receipt of the 9-1-1 call.	>90%	87%
For building fires:	Turnout time of two minutes.	>90%	100%
	Travel time of eight minutes for all units.	>90%	90%
	Multiple-unit effective response force (ERF) of 15 personnel should arrive within 11 minutes 30 seconds from the time of the 9-1-1 call receipt.	>90%	100%

TURNOUT TIME

En Route – Dispatch = Turnout Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of August

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:05	41	98%	0:01:04	34	100%	0:00:47	28	100%	0:00:59	103	99%
E52	0:01:18	36	92%	0:01:13	45	100%	0:00:55	22	100%	0:01:09	103	97%
E53	0:01:00	30	100%	0:01:03	32	100%	0:01:01	36	97%	0:01:01	98	99%
E54	0:01:04	14	100%	0:00:35	11	100%	0:01:04	9	100%	0:00:54	34	100%
E55	0:01:21	12	100%	0:00:49	10	100%	0:01:06	7	100%	0:01:05	29	100%
R51	0:01:10	8	100%	0:00:49	8	100%	0:01:01	7	100%	0:01:00	23	100%
T51	0:00:52	9	100%	0:00:31	13	100%	0:00:54	10	90%	0:00:46	32	97%
SHIFT TOTAL AVERAGE/SUM	0:01:07	150	99%	0:00:52	153	100%	0:00:58	119	98%	0:00:59	422	99%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of August

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:06	19	100%	0:01:02	16	100%	0:00:42	20	100%	0:00:57	55	100%
E52	0:01:38	13	77%	0:01:20	18	89%	0:01:09	27	96%	0:01:22	58	87%
E53	0:01:05	19	90%	0:00:59	23	96%	0:01:22	24	92%	0:01:09	66	93%
E54	0:01:10	15	93%	0:00:49	10	100%	0:01:05	15	87%	0:01:01	40	93%
E55	0:01:48	5	100%	0:01:05	7	100%	0:00:48	8	100%	0:01:14	20	100%
R51	0:01:14	14	93%	0:01:07	10	90%	0:01:02	19	100%	0:01:08	43	94%
T51	0:01:15	10	100%	0:00:40	16	100%	0:00:44	14	100%	0:00:53	40	100%
SHIFT TOTAL AVERAGE/SUM	0:01:19	95	93%	0:01:00	100	96%	0:00:59	127	96%	0:01:06	322	95%

RESPONSE TIME

Arrival – Dispatch = Response Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:04:00 at 90% of the time for the first-due unit.

Month of August

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:38	41	17%	0:05:27	34	32%	0:05:09	28	21%	0:05:25	103	23%
E52	0:05:13	38	37%	0:05:06	44	34%	0:04:47	32	34%	0:05:02	114	35%
E53	0:04:52	30	30%	0:05:34	32	13%	0:04:55	36	28%	0:05:07	98	24%
E54	0:05:00	15	13%	0:05:36	11	18%	0:05:36	9	22%	0:05:24	35	18%
E55	0:04:21	12	50%	0:06:03	10	30%	0:05:28	8	50%	0:05:17	30	43%
R51	0:06:17	4	0%	0:05:39	6	17%	0:03:38	5	60%	0:05:11	15	26%
T51	0:05:03	9	22%	0:04:35	12	33%	0:05:05	11	27%	0:04:54	32	27%
SHIFT TOTAL AVERAGE/SUM	0:05:12	149	24%	0:05:26	149	25%	0:04:57	129	35%	0:05:12	427	28%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:08:00 at 90% of the time for all units.

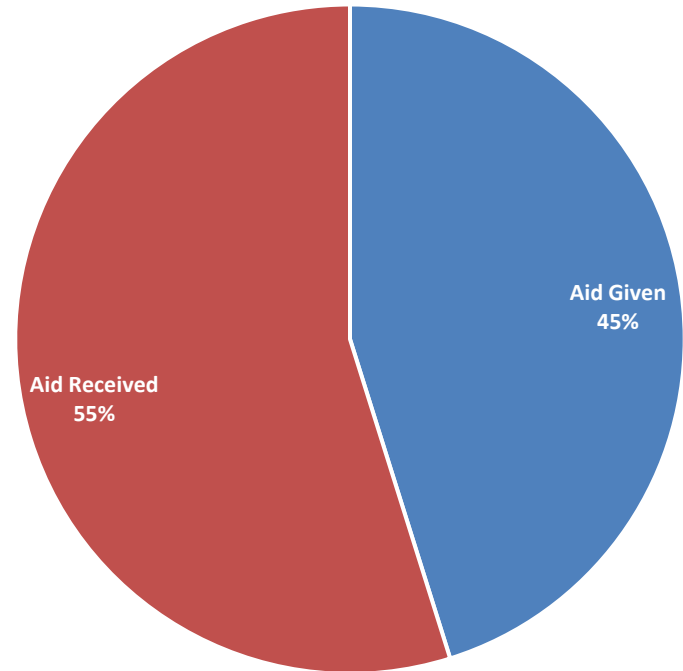
Month of August

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:06:29	16	81%	0:05:53	15	87%	0:06:35	15	80%	0:06:19	46	83%
E52	0:05:21	9	100%	0:06:13	13	77%	0:06:04	20	90%	0:05:53	42	89%
E53	0:04:40	19	95%	0:06:08	22	86%	0:05:17	20	95%	0:05:22	61	92%
E54	0:05:36	16	94%	0:07:14	9	56%	0:07:17	13	69%	0:06:42	38	73%
E55	0:05:20	5	100%	0:06:52	5	80%	0:07:03	7	43%	0:06:25	17	74%
R51	0:07:10	13	62%	0:08:10	9	67%	0:07:06	14	79%	0:07:29	36	69%
T51	0:07:07	7	86%	0:07:34	15	67%	0:06:47	10	60%	0:07:09	32	71%
SHIFT TOTAL AVERAGE/SUM	0:05:58	85	88%	0:06:52	88	74%	0:06:36	99	74%	0:06:28	272	79%

AID

Aid Given	14
Aid Received	17
TOTAL	31

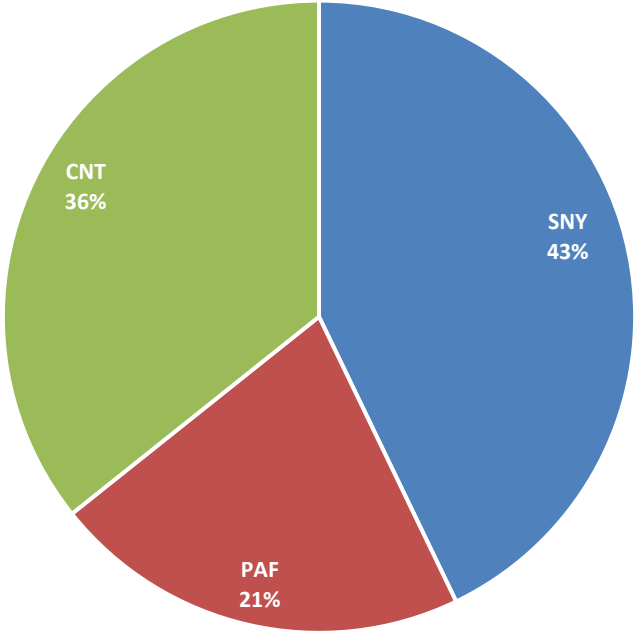
STRIKE TEAM DEPLOYMENTS YTD FISCAL YEAR 2024-25	
INCIDENT NAME	RESOURCE PROVIDED
CAL OES PREPOSITION	SINGLE RESOURCE (1) E652 (3)
THOMPSON	OES404 (4) SINGLE RESOURCE (1)
2024 R5 TEAM STAGING	SINGLE RESOURCE (1)
HARD COVER IMT-6	SINGLE RESOURCE (1)
FRENCH	OES404 (4)
SHELLY	OES404 (4) SINGLE RESOURCE (1)
2024 SQF LIGHTNING	SINGLE RESOURCE (1)
2024 ONC DOI SUPPORT	SINGLE RESOURCE (1)
PARK	SINGLE RESOURCE (3) OES404 (4) E652 (3)
LINE	E152 (4)
DIAMOND COMPLEX	SINLGE RESOURCE (1)



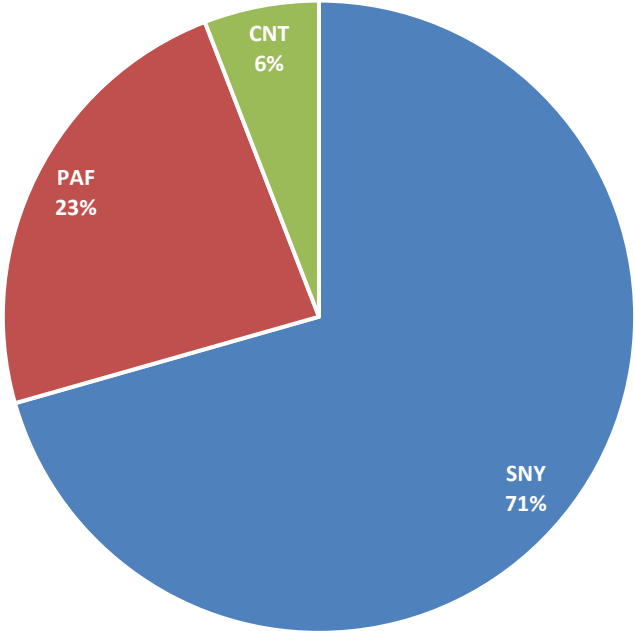
Aid Count by Location Department

DEPARTMENT	GIVEN	RECEIVED
SNY	6	12
PAF	3	4
CNT	5	1
TOTAL	14	17

Aid Given by Department



Aid Recieved by Department



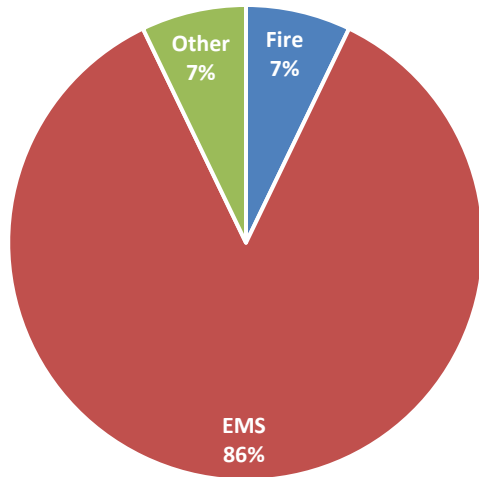
Aid Count by Location of Incident

	GIVEN		RECEIVED	
	Freeway	Commercial/Residential /Other	Freeway	Commercial/Residential/ Other
SNY	6	0	10	2
PAF	2	1	1	4
CNT	0	5	0	1
TOTAL	8	6	11	7

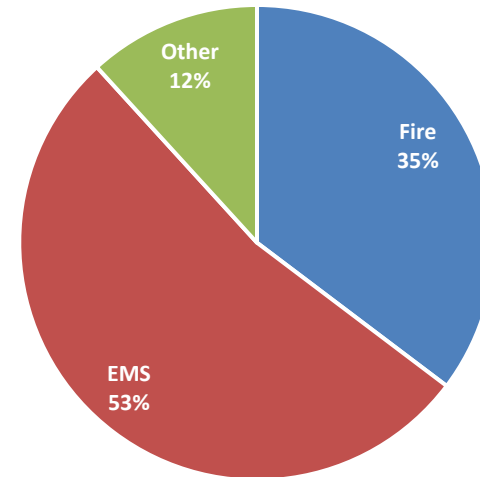
Aid Count by Incident

Incident Type	GIVEN	RECEIVED
Fire	1	6
EMS	12	9
Other	1	2
Total	14	17

Aid Type Given by Incident



Aid Type Received by Incident



EMS CQI – CAPTAIN PARAMEDIC REVIEWS

CONDITION/CATEGORY	# OF INCIDENTS	# OF COMPLETED CQI REVIEWS	% OF COMPLETED CQI REVIEWS
REFUSAL OF CARE	15	11	73%
STROKE	11	4	36%
CARDIAC ARREST	13	11	85%
STEMI	2	1	50%

TOTAL NUMBER OF REPORTS THAT RECEIVED CONTINUOUS QUALITY IMPROVEMENT (CQI) REVIEW	80	
TOTAL NUMBER OF CQI REVIEWS COMPLETED	54	
CAPTAIN PARAMEDIC	# OF CQI REPORTS ASSIGNED	# OF CQI REPORTS COMPLETED
HALL, A SHIFT	0	0
ROTH, A SHIFT	17	12
DEMERS, B SHIFT	0	0
ROBBINS, B SHIFT	14	11
CROSSLEY, C SHIFT	44	29
ABOUATA, C SHIFT	0	0

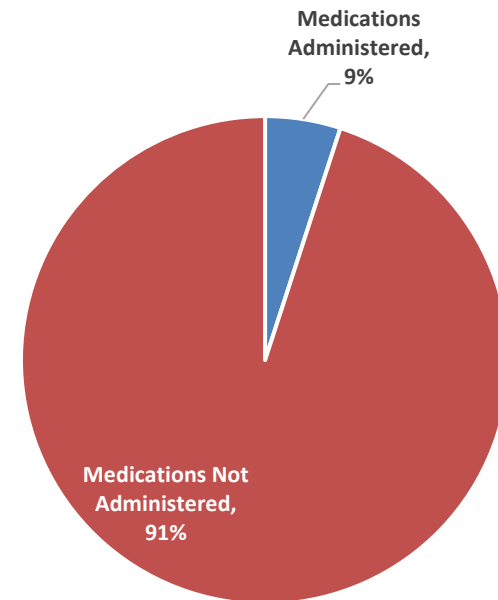
PATIENT CARE REPORT

Measurement: Medication and Controlled Substances

# OF INCIDENTS WITH PCR	502
# of Incidents involving medication administration	45
# of medications administered	88
% of incidents where ALS was provided	9%
# of Incidents involving narcotic administration (Morphine/Versed)	8
% of times when a narcotic was administered and the pain score was recorded	88%

TOTAL MEDICATIONS ADMINISTERED (88)		
MEDICATION	COUNT	% OF TOTAL
Normal saline	25	28%
Epinephrine 1:10,000	16	18%
Morphine	14	16%
Oxygen	9	10%
Ondansetron (Zofran)	7	8%
Aspirin	5	6%
Nitroglycerin	4	5%
Amiodarone	2	2%
Albuterol	2	2%
Midazolam (Versed)	2	2%
Diphenhydramine (Benadryl)	1	1%
Glucose - Oral	1	1%
TOTAL	88	100%

Out of 502 incidents, medications were administered 9% of the time



Measurement: Cardiac Arrest

# OF INCIDENTS WITH PCR	502
# of Cardiac Arrest incidents	13
# of Traumatic Cardiac Arrest incidents	0
# of Non-Traumatic Cardiac Arrest incidents	8
# of reported "Obvious Death" incidents	5
# of Cardiac Arrest incidents with ROSC outcome (total)	2
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway	2
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway leading to ROSC outcome	1
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation	4
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation leading to ROSC outcome	1
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions	2
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions leading to ROSC outcome	1
# of Cardiac Arrest incidents with attempted resuscitation via medication administration	6
# of Cardiac Arrest incidents with attempted resuscitation via medication administration leading to ROSC outcome	2

Measurement: Patient Disposition

# OF INCIDENTS WITH RECORDED PATIENT DISPOSITION		501	
TRANSPORTED - PATIENT DISPOSITION	COUNT	% OF TRANSPORTED	% OF TOTAL
Transport by Another EMS Unit	291	95%	58%
Transport by Another EMS Unit, with a Member of This Crew	15	5%	3%
TOTAL	306	100%	61%
NOT TRANSPORTED - PATIENT DISPOSITION	COUNT	% OF NOT TRANSPORTED	% OF TOTAL
No Transport	108	88%	22%
Patient Refused Transport	15	12%	3%
TOTAL	123	100%	25%
OTHER - PATIENT DISPOSITION	COUNT	% OF OTHER	% OF TOTAL
Not Applicable	72	100%	14%
TOTAL	72	100%	14%
TOTAL OF ALL PATIENT DISPOSITION	501	100%	100%

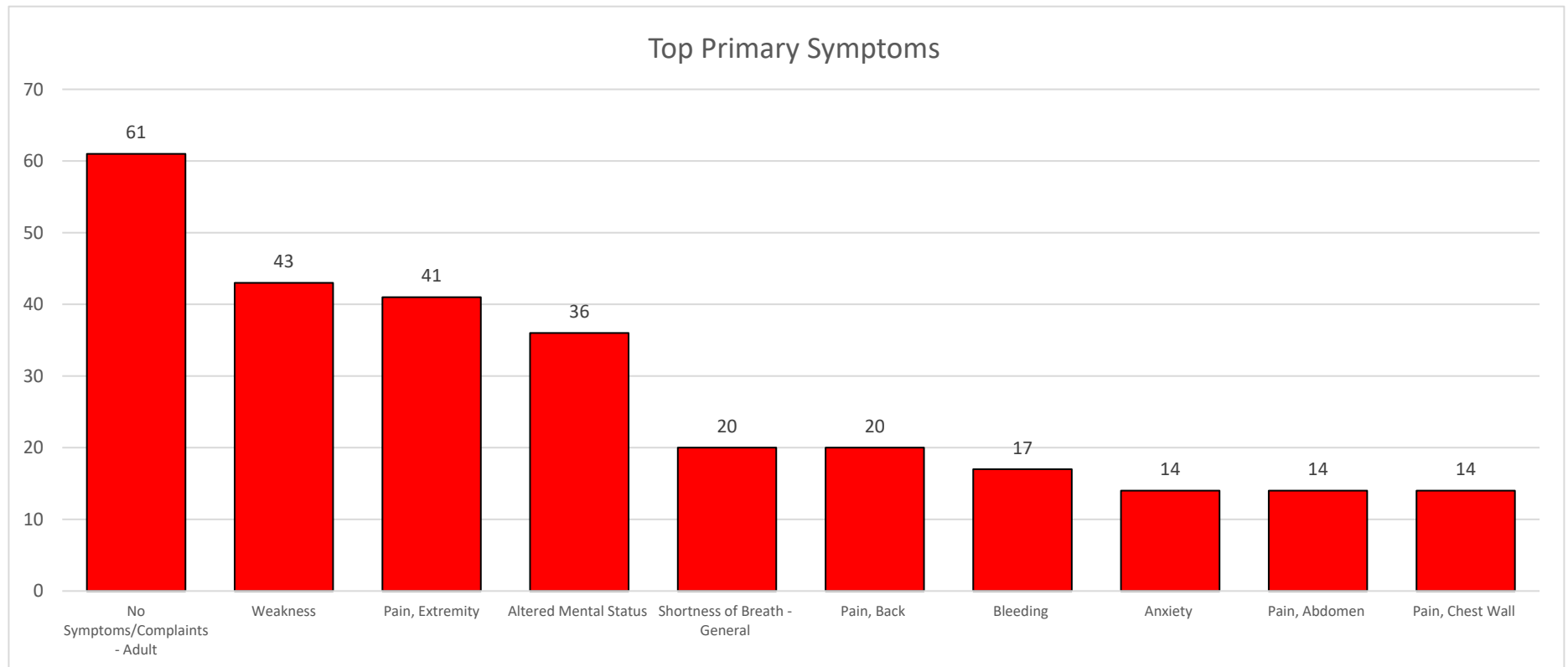
Measurement: Suspected Myocardial Infarction

# OF INCIDENTS WITH PCR	502
# of "Chest Pain – Suspected Cardiac"	13
# of "Chest Pain – Suspected Cardiac" where the patient received ECG - 12 Lead	10
# of "Chest Pain – Suspected Cardiac" where medication was administered	4
# of "Chest Pain – Non Cardiac"	14
# of "Chest Pain – Non Cardiac" where the patient received ECG - 12 Lead	7
# of "Chest Pain – Non Cardiac" where medication was administered	1

Measurement: Stroke, Cerebrovascular Accident (CVA), and Transient Ischemic Attack (TIA)

# OF INCIDENTS WITH PCR	502
# of Stroke and ALOC incidents	25
# of Stroke and ALOC incidents that included a Stroke Assessment (BG Level)	16

*Approximately 13% of the 61 "No Symptoms/Complaints" in the bar chart below are likely attributed to incidents with the Type code Description: "Assist Invalid".



OFFICE OF EMERGENCY SERVICES (OES)

The following information is a summary of OES Volunteer Hours for August 2024.

Event	Hours
Amateur Radio	173.5
Neighborhood CERT Activities	112.75
Total Hours	286.25

FIRE & ENVIRONMENTAL PROTECTION DIVISION (FEPD)

The following information is a summary of Outreach Events for August 2024.

Date	Location	Approximate Number of People	Event
8/4/2024	Community Center	Various	Mountain View Historical Society
8/6/2024	Civic Cemter Plaza	600	National Night Out
8/6/2024	1 Magnolia Ln.	100+	National Night Out - Whisman Station HOA
8/7/2024	Station 4	3	Impromptu station visit and tour
8/10/2024	Station 5	3	Impromptu station visit and tour
8/17/2024	305 Mariposa Ave.	Various	Shoreline West Association of Neighbors
8/24/2024	Mecry Bush Park	Various	Old Mountain View Neighborhood
8/25/2024	Monta Loma Park	400+	Monta Loma Neighborhood Association (MLNA) Ice Scream Social
August	PD / Fire Admin	Various	Lobby Med Bin Plus Sharps

Metric - Fire/Environmental Services	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24
Number of medical calls for inhabited cars/RVs or those without an address	21	40	36	35	36	45	51	49	48	41	42	51
Number of illegal waste dumping incidents related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of responses to inhabited car/RV spills	0	0	1	0	0	0	0	0	0	0	0	0
Number of citations given for illegal dumping related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of leaks noted related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of other issues related to inhabited cars/RVs or those without an address	1	6	5	5	5	4	14	3	9	4	2	4
Estimated staff hours spent on illegal waste incidents related to inhabited cars/RVs	21	39	45	45	45	48	58	50	55	49	39	48