



Fire Department  
#128-24

**DATE:**           **October 17, 2024**

**TO:**               All Fire Personnel

**FROM:**           Amanda Slovick, Senior Management Analyst

**SUBJECT:**       **Monthly Report: September 2024**

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Members,  
The attached report is a summary of performance outcomes for the month of September 2024.

Please let me know if there are any questions.

Thank you.

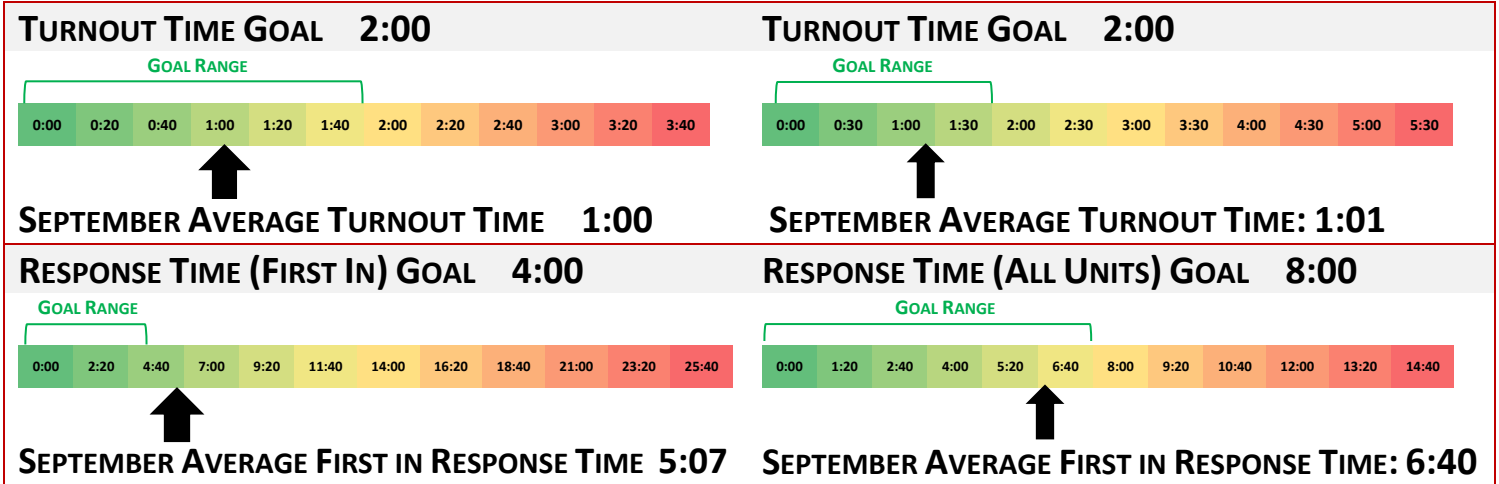


# MOUNTAIN VIEW FIRE DEPARTMENT MONTHLY REPORT

## REPORT DASHBOARD

\* EMS

🔥 FIRE/RESCUE/ALL OTHER INCIDENT TYPES



### AID GIVEN



### AID RECEIVED

Year-to-Date, there have been 11 Strike Team and Single Resource Deployments. There were 15 incidents in which MVFD was called to provide aid services to communities including Sunnyvale, Los Altos, and Palo Alto.  
 MVFD responded to a total of 3 Fire-type incidents, 7 Emergency Medical or Rescue calls, and 2 Service calls.

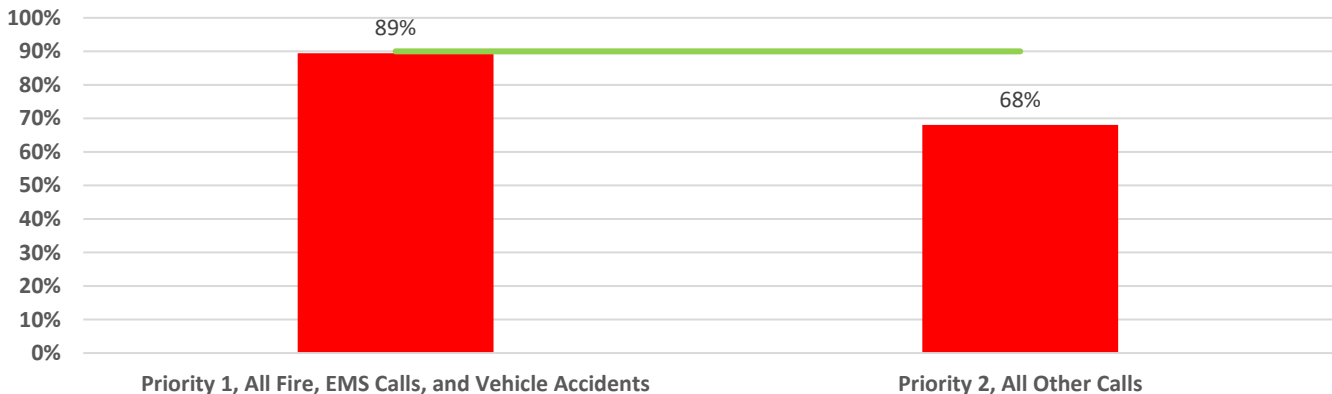
There were 3 incidents in which MVFD received automatic and/or mutual aid services from departments including Sunnyvale, Palo Alto, Central Fire District, or other local Departments.

Aiding departments assisted in 2 Emergency Medical or Rescue calls, and 1 Service call.

### INCIDENT TYPE

🔥 FIRES, ALL TYPES	2%
* EXPLOSIONS	>1%
* EMERGENCY MEDICAL SERVICES	69%
☠️ HAZARDOUS MATERIALS	2%
🔧 SERVICE CALLS	7%
🕒 GOOD INTENTION	8%
🚫 FALSE ALARM	12%
! OTHER	0%

### Call Processing % Compliance to Standard

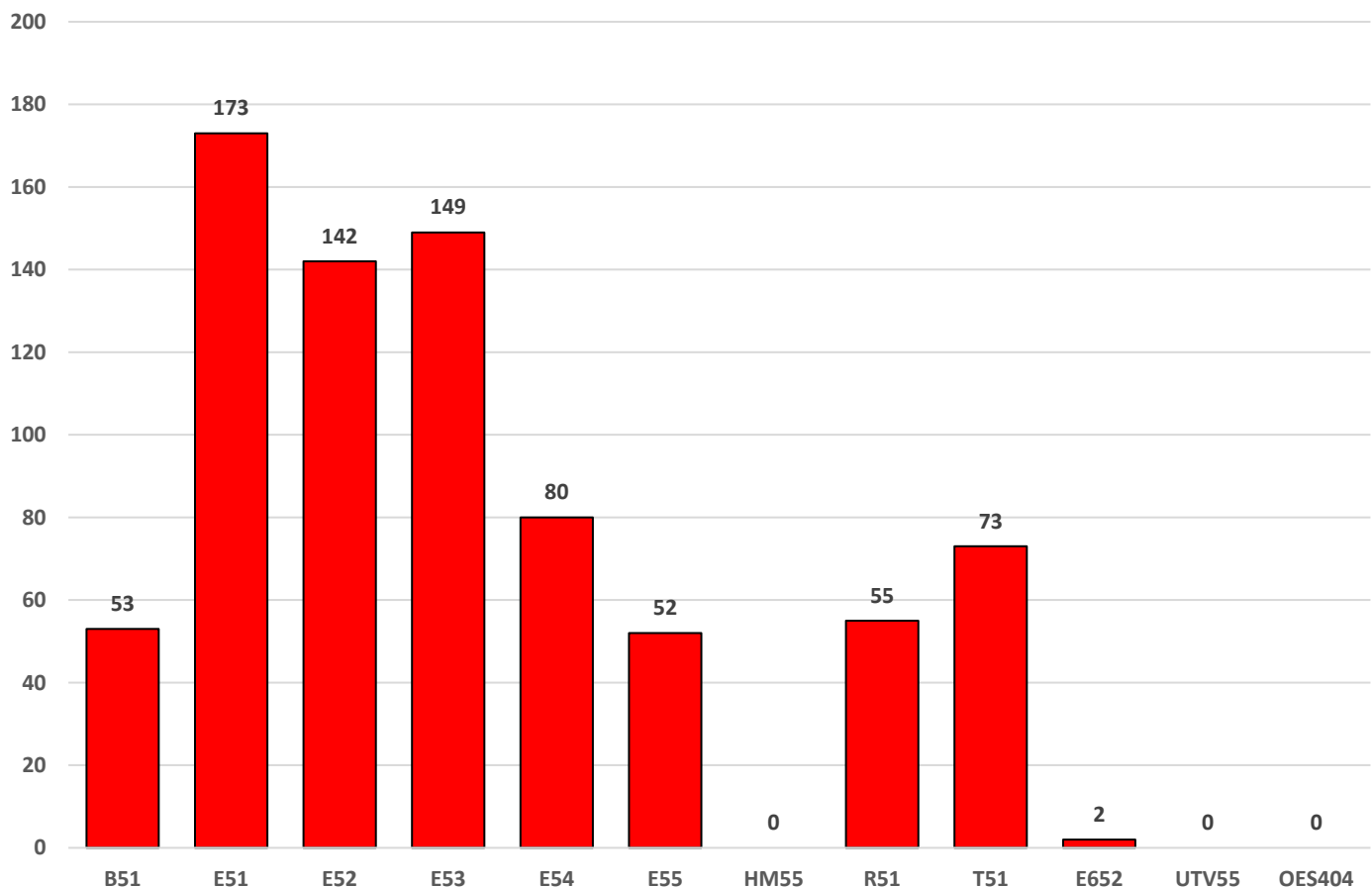


## INCIDENT RESPONSES BY UNIT

### Responses By Unit

	Apr. 2024	May. 2024	Jun. 2024	Jul. 2024	Aug. 2024	Sep. 2024
B51	64	53	47	72	58	53
E51	163	183	169	159	163	173
E52	163	175	149	156	181	142
E53	177	184	160	149	170	149
E54	102	116	104	96	88	80
E55	38	58	54	59	52	52
HM55	5	1	0	0	1	0
R51	78	81	62	78	72	55
T51	73	88	81	78	76	73
E652	0	1	0	0	2	2
UTV55	0	0	0	0	0	0
OES404	0	0	0	0	1	0
<b>TOTAL</b>	<b>863</b>	<b>940</b>	<b>826</b>	<b>847</b>	<b>864</b>	<b>779</b>
	-9%	9%	-12%	3%	2%	-10%
% change from previous month						

### Unit Response Count

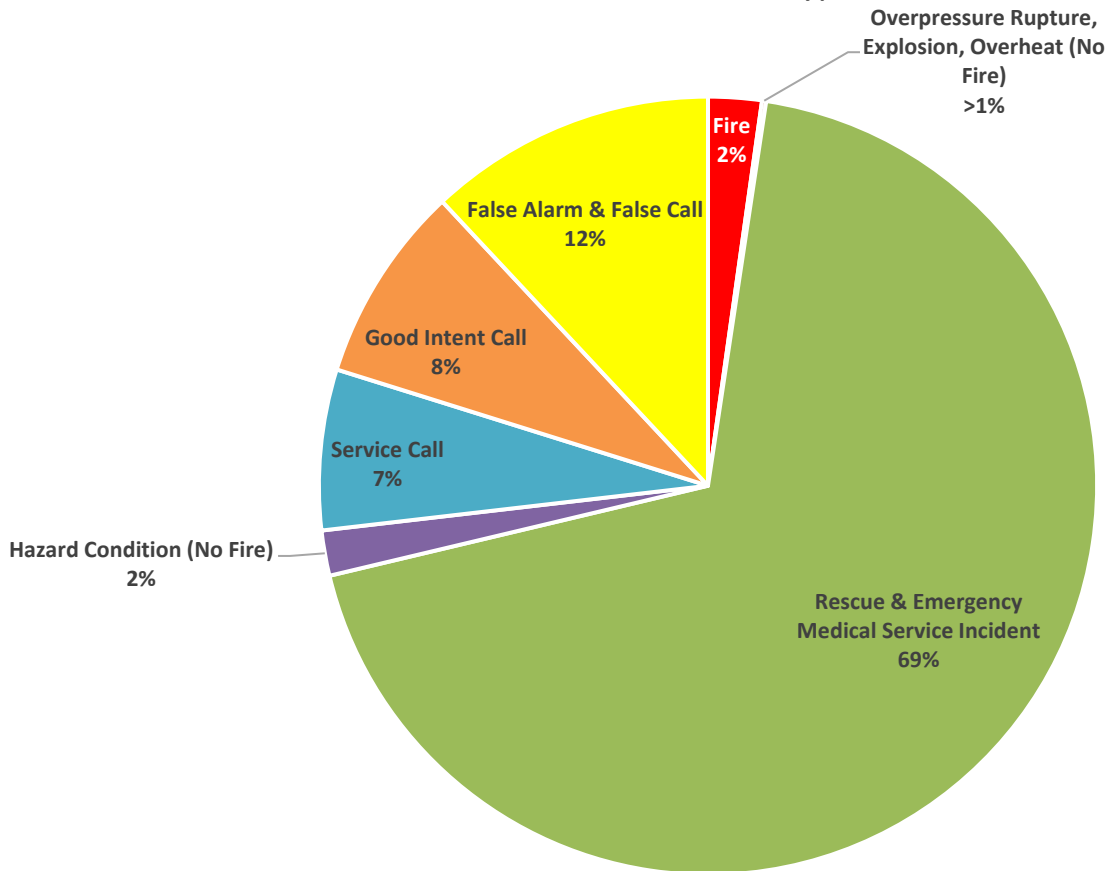


# INCIDENT COUNT

## Incident Count by Type

	Apr. 2024	May. 2024	Jun. 2024	Jul. 2024	Aug. 2024	Sep. 2024
Fire	15	13	20	14	15	13
Overpressure Rupture, Explosion, Overheat (No Fire)	1	1	0	1	1	1
Rescue & Emergency Medical Service Incident	429	507	449	437	470	403
Hazard Condition (No Fire)	12	17	5	13	7	11
Service Call	43	37	30	32	47	39
Good Intent Call	46	53	67	35	49	48
False Alarm & False Call	71	72	58	62	53	70
Special Incident Type	0	0	0	0	0	0
<b>TOTAL</b>	<b>617</b>	<b>700</b>	<b>629</b>	<b>594</b>	<b>642</b>	<b>585</b>
	-6%	13%	-10%	-6%	8%	-9%
% change from previous month						

% Per Incident Type



### Fire Only Incident Count by Unit (Series Type 100)

	Apr. 2024	May. 2024	Jun. 2024	Jul. 2024	Aug. 2024	Sep. 2024
B51	10	8	12	9	9	8
E51	7	8	10	7	8	6
E52	2	6	4	4	7	0
E53	7	5	7	5	9	5
E54	8	3	5	5	5	0
E55	3	3	5	2	3	6
HM55	1	0	0	0	0	0
R51	9	6	6	5	4	4
T51	8	8	8	3	6	5
<b>TOTAL</b>	<b>55</b>	<b>47</b>	<b>57</b>	<b>40</b>	<b>51</b>	<b>34</b>
	<b>-29%</b>	<b>-15%</b>	<b>21%</b>	<b>-30%</b>	<b>28%</b>	<b>-33%</b>
<b>% change from previous month</b>						

### EMS Only Incident Count by Unit (Series Type 300)

	Apr. 2024	May. 2024	Jun. 2024	Jul. 2024	Aug. 2024	Sep. 2024
B51	38	34	28	46	38	33
E51	113	131	120	118	124	117
E52	123	134	106	122	127	103
E53	110	131	120	103	116	93
E54	59	71	64	61	58	53
E55	24	31	38	37	38	36
HM55	2	0	0	0	0	0
R51	56	61	48	57	59	36
T51	34	46	43	44	46	42
<b>TOTAL</b>	<b>559</b>	<b>639</b>	<b>567</b>	<b>588</b>	<b>606</b>	<b>513</b>
	<b>-14%</b>	<b>14%</b>	<b>-11%</b>	<b>4%</b>	<b>3%</b>	<b>-15%</b>
<b>% change from previous month</b>						

## Fire-Specific Incident Count by Unit

SERIES	FIRE TYPE	B51	E51	E52	E53	E54	E55	R51	T51	E652	TOTAL
100	Fire, other	0	0	0	0	0	0	0	0	0	0
111	Building fire	0	0	0	0	0	0	0	0	0	0
112	Fires in structure other than in a building	2	1	0	1	0	0	1	2	0	7
113	Cooking fire, confined to container	1	3	0	1	0	1	1	2	0	9
114	Chimney or flue fire, no extension to structure	0	0	0	0	0	0	0	0	0	0
115	Incinerator overload or malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
116	Fuel burner/boiler malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
118	Trash or rubbish fire, contained	0	0	0	0	0	0	0	0	0	0
121	Fire in mobile home used as fixed residence	0	0	0	0	0	0	0	0	0	0
122	Fire in motor home, camper, RV (currently used as an occupancy)	0	0	0	0	0	0	0	0	0	0
123	Fire in portable building, fixed location	0	0	0	0	0	0	0	0	0	0
130	Mobile property (vehicle) fire, other	0	0	0	0	0	0	0	0	0	0
131	Passenger vehicle fire	2	1	0	1	0	3	0	0	0	7
132	Road freight or transport vehicle fire	0	0	0	0	0	0	0	0	0	0
136	Motor home or RV fire	0	0	0	0	0	0	0	0	0	0
137	Camper or recreational vehicle (RV) fire	0	0	0	0	0	0	0	0	0	0
140	Natural vegetation fire, other	0	0	0	0	0	0	0	0	0	0
141	Forest, woods or wildfire	0	0	0	0	0	0	0	0	0	0
142	Brush or brush-and-grass mixture fire	1	0	0	0	0	1	1	0	1	4
143	Grass fire	0	0	0	1	0	0	0	0	0	1
150	Outside rubbish fire, other	0	0	0	0	0	0	0	0	0	0
151	Outside rubbish, trash or waste fire	1	0	0	1	0	0	0	0	1	3
154	Dumpster or other outside trash receptacle fire	1	1	0	0	0	1	1	1	0	5
160	Special outside fire, other	0	0	0	0	0	0	0	0	0	0
161	Outside storage fire	0	0	0	0	0	0	0	0	0	0
162	Outside equipment fire	0	0	0	0	0	0	0	0	0	0
163	Outside gas or vapor combustion explosion	0	0	0	0	0	0	0	0	0	0
164	Outside mailbox fire	0	0	0	0	0	0	0	0	0	0
173	Cultivated trees or nursery stock fire	0	0	0	0	0	0	0	0	0	0
	<b>TOTAL</b>	<b>8</b>	<b>6</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>6</b>	<b>4</b>	<b>5</b>	<b>2</b>	<b>36</b>

## MVFD Personnel Enroute to Hospital

Count	Date	Type	Shift	Unit	Ambulance Status	MVFD personnel retained care enroute to hospital due to BLS ambulance on scene?
1	9/3/2024	EMS call, excluding vehicle accidents	A - Shift	E54	BLS ambulance arrived on scene	Yes
2	9/6/2024	EMS call, excluding vehicle accidents	B - Shift	E53	BLS ambulance arrived on scene	Yes
3	9/10/2024	EMS call, excluding vehicle accidents	A - Shift	E51	BLS ambulance arrived on scene	Yes
4	9/10/2024	EMS call, excluding vehicle accidents	A - Shift	E52	BLS ambulance arrived on scene	Yes
5	9/10/2024	EMS call, excluding vehicle accidents	A - Shift	T51	BLS ambulance arrived on scene	Yes
6	9/19/2024	EMS call, excluding vehicle accidents	B - Shift	E53	BLS ambulance arrived on scene	Yes
7	9/22/2024	EMS call, excluding vehicle accidents	A - Shift	E54	BLS ambulance arrived on scene	Yes
8	9/22/2024	EMS call, excluding vehicle accidents	A - Shift	E52	BLS ambulance arrived on scene	Yes
9	9/23/2024	EMS call, excluding vehicle accidents	B - Shift	E53	BLS ambulance arrived on scene	Yes
10	9/26/2024	EMS call, excluding vehicle accidents	C - Shift	E53	BLS ambulance arrived on scene	Yes

## UNIT UTILIZATION

### NON-EMERGENCY UTILIZATION

TRAINING	
Unit	% of Time Committed to Training
B51	16.667%
E51	12.355%
E52	10.660%
E53	5.465%
E54	8.370%
E55	16.284%
R51	8.019%
T51	11.523%

ACTIVITIES	
Unit	% of Time Committed To Activity
B51	16.667%
E51	20.830%
E52	4.201%
E53	13.647%
E54	15.419%
E55	10.565%
R51	9.930%
T51	19.186%

### EMERGENCY UTILIZATION

TIME COMMITTED TO INCIDENT	
Unit	% of Time Committed to Incident
B51	2.344%
E51	7.220%
E52	7.277%
E53	8.286%
E54	3.925%
E55	3.091%
R51	2.304%
T51	3.208%

### TOTAL UTILIZATION

TIME COMMITTED TO INCIDENTS, TRAINING, AND ACTIVITIES	
Unit	% of Committed Time
B51	35.678%
E51	40.405%
E52	22.138%
E53	27.398%
E54	27.714%
E55	29.940%
R51	20.253%
T51	33.917%



## CALL FREQUENCY BY ADDRESS

Rank	Address	Count	Percent of All Incidents (585)	Most Frequent Incident Type Recorded at Address
1	701 East EL CAMINO REAL Road	24	3.59%	EMS Call
2	2530 SOLACE Place	14	2.39%	EMS Call
3	1949 GRANT Road	12	2.05%	EMS Call

### Top Call Frequency by Address per Apparatus

Apparatus	Address	Count	% of Total Calls
E51	460 North SHORELINE Boulevard	7	4.05%
E52	701 East EL CAMINO REAL Road	21	14.79%
E53	2566 LEGHORN Street	7	4.70%
E54	600 RAINBOW Drive	4	5.00%
	2530 SOLACE Place	4	5.00%
E55	1 AMPHITHEATRE Parkway	7	13.46%
R51	N/A	N/A	N/A
T51	N/A	N/A	N/A

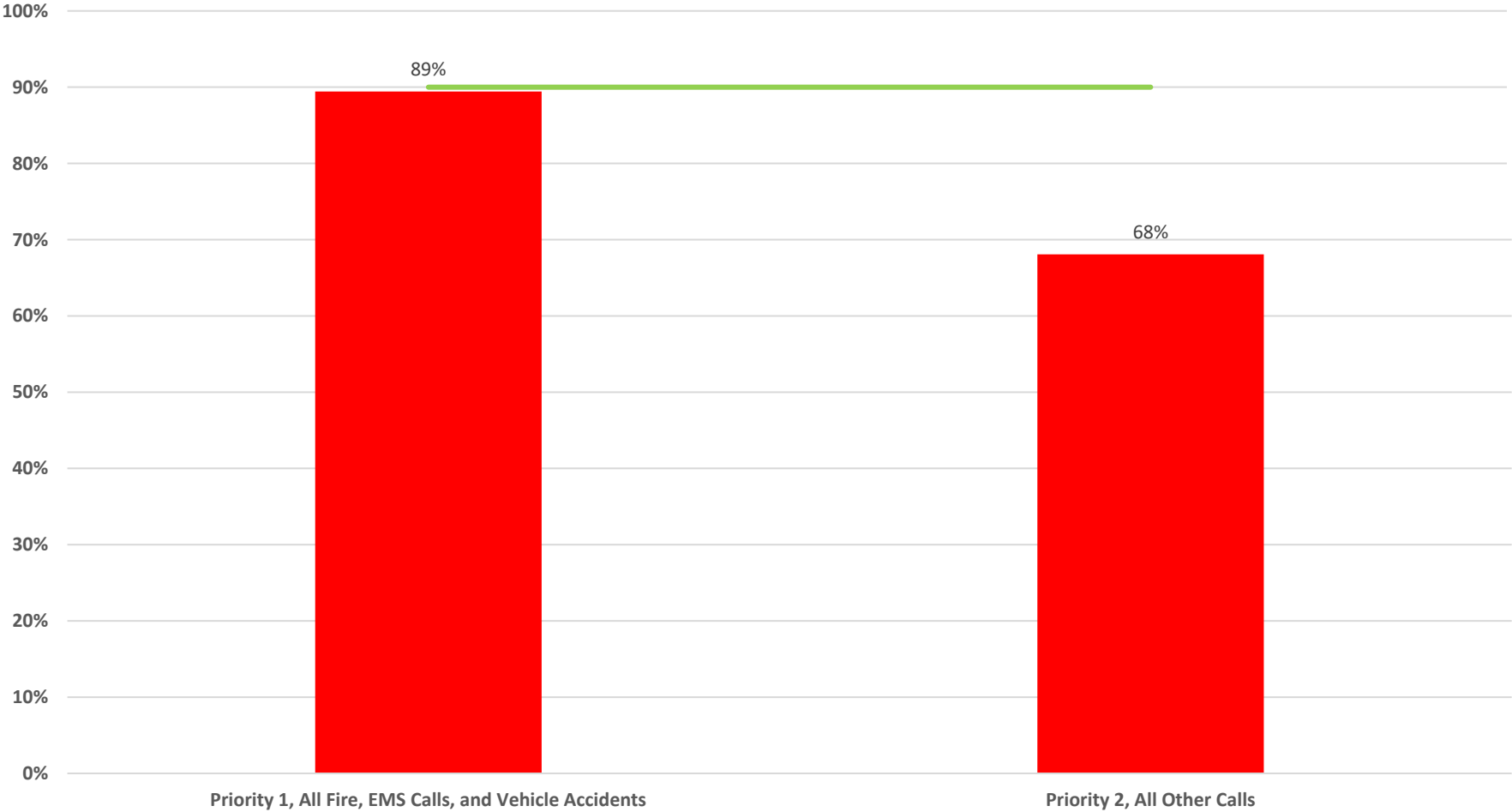
### Top Incident Type Reported and Top Address per Incident

Top Incident Type and Addresses				
	Type	Total Incident Count	Top Address with Incident Count	Incident Count at Address
1	EMS call, excluding vehicle accidents	356	701 East EL CAMINO REAL Road	16
2	Dispatched and cancelled en route	33	701 East EL CAMINO REAL Road	8
3	Alarm system activation, no fire - unintentional	26	2566 LEGHORN Street	3

# CALL PROCESSING

Priority	Average Time	Total Number	# Compliance at 90 Seconds	% Compliance at 90 Seconds
Priority 1, All Fire, EMS Calls, and Vehicle Accidents	0:00:53	369	330	89%
Priority 2, All Other Calls	0:01:20	166	113	68%

Call Processing % Compliance to Standard

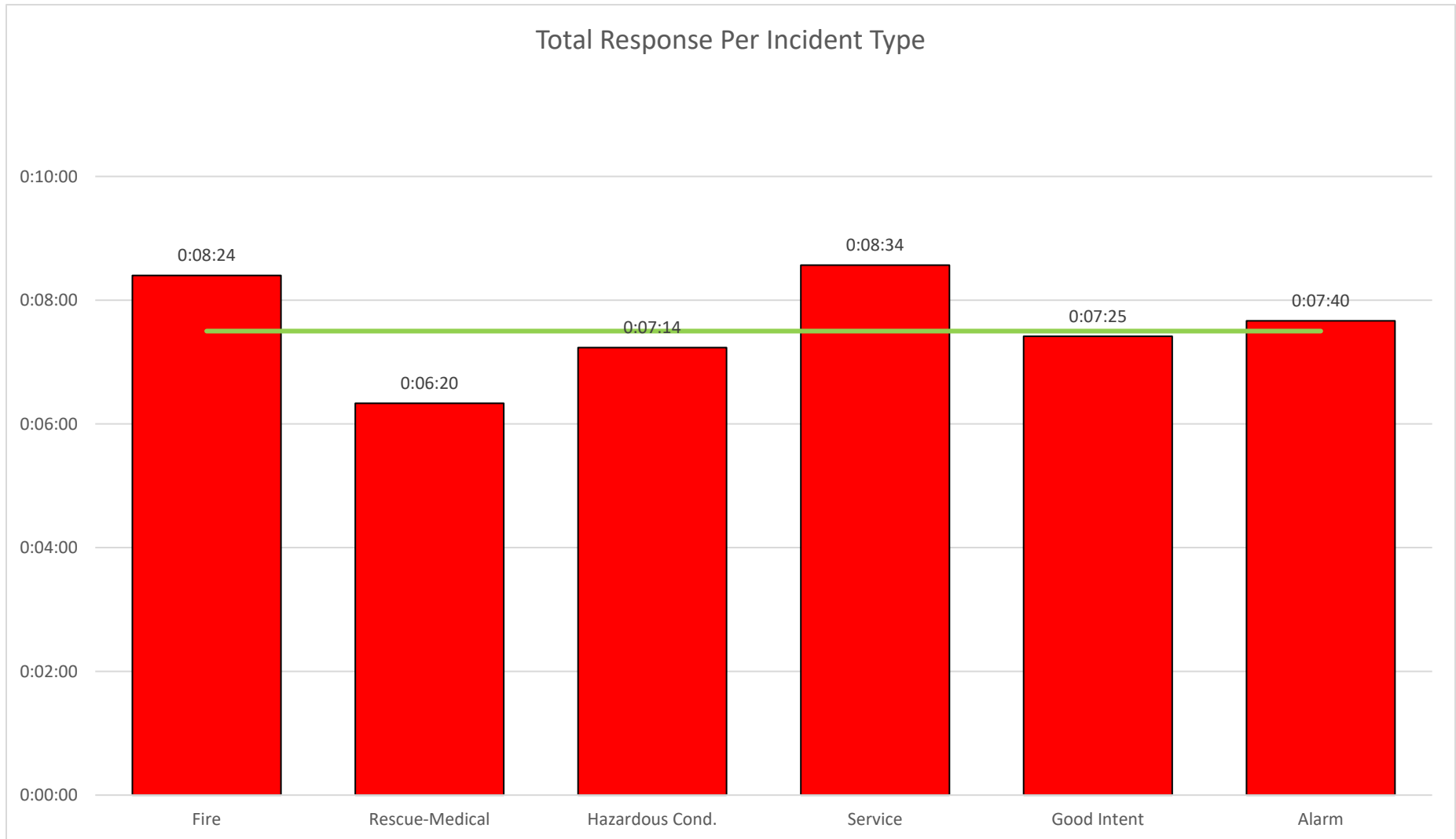


Commission on Fire Accreditation  
International Standard

## TOTAL RESPONSE TIME

Total Response Time measures the time that the 911 call is answered until the first-due unit arrives on-scene.

The Total Response Time Standard is 7 minutes 30 seconds.



## SUPPRESSION PERFORMANCE METRICS

	METRIC	Goal	September. 2024
For Prehospital medical emergencies, rescues, and small fires:	Turnout time of two minutes.	>90%	100%
	Travel time of four minutes for the first-due unit.	>90%	31%
	The first-due unit should arrive within 7 minutes 30 seconds of the time from the receipt of the 9-1-1 call.	>90%	89%
For building fires:	Turnout time of two minutes.	>90%	N/A
	Travel time of eight minutes for all units.	>90%	N/A
	Multiple-unit effective response force (ERF) of 15 personnel should arrive within 11 minutes 30 seconds from the time of the 9-1-1 call receipt.	>90%	N/A

# TURNOUT TIME

En Route – Dispatch = Turnout Time

**EMS Incident Type (Incident Type 321):** Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of September

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:00:51	34	100%	0:01:02	33	100%	0:00:52	30	100%	0:00:55	97	100%
E52	0:01:22	34	100%	0:01:10	28	100%	0:01:12	30	97%	0:01:15	92	99%
E53	0:01:02	26	100%	0:01:06	25	100%	0:00:57	21	100%	0:01:02	72	100%
E54	0:01:18	16	89%	0:00:43	13	100%	0:01:07	15	93%	0:01:03	44	94%
E55	0:01:45	12	92%	0:00:59	8	100%	0:00:48	6	100%	0:01:11	26	97%
R51	0:01:03	5	100%	0:00:16	1	100%	0:01:19	4	100%	0:00:53	10	100%
T51	0:01:08	7	100%	0:00:39	12	100%	0:00:23	5	100%	0:00:43	24	100%
<b>SHIFT TOTAL AVERAGE/SUM</b>	<b>0:01:13</b>	<b>134</b>	<b>97%</b>	<b>0:00:51</b>	<b>120</b>	<b>100%</b>	<b>0:00:57</b>	<b>111</b>	<b>99%</b>	<b>0:01:00</b>	<b>365</b>	<b>99%</b>

**Fire/Rescue/All Other Incident Types:** Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of September

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:07	22	95%	0:01:04	18	100%	0:00:46	32	100%	0:00:59	72	98%
E52	0:01:27	13	92%	0:01:04	17	100%	0:00:59	17	100%	0:01:10	47	97%
E53	0:00:56	26	100%	0:00:50	23	100%	0:00:47	21	100%	0:00:51	70	100%
E54	0:00:55	12	92%	0:00:40	7	100%	0:01:18	13	92%	0:00:58	32	95%
E55	0:01:36	6	100%	0:01:14	6	100%	0:00:52	6	100%	0:01:14	18	100%
R51	0:01:11	16	94%	0:00:57	10	100%	0:00:59	16	100%	0:01:02	42	98%
T51	0:00:53	18	94%	0:00:58	12	92%	0:00:54	18	100%	0:00:55	48	95%
<b>SHIFT TOTAL AVERAGE/SUM</b>	<b>0:01:09</b>	<b>113</b>	<b>95%</b>	<b>0:00:58</b>	<b>93</b>	<b>99%</b>	<b>0:00:56</b>	<b>123</b>	<b>99%</b>	<b>0:01:01</b>	<b>329</b>	<b>98%</b>

# RESPONSE TIME

Arrival – Dispatch = Response Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:04:00 at 90% of the time for the first-due unit.

Month of September

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:04:04	33	49%	0:05:19	32	19%	0:04:48	31	32%	0:04:44	96	33%
E52	0:05:02	34	15%	0:04:21	27	37%	0:04:48	30	30%	0:04:44	91	27%
E53	0:05:25	26	23%	0:04:54	25	28%	0:05:34	21	14%	0:05:18	72	22%
E54	0:05:40	16	19%	0:04:35	13	31%	0:05:54	15	13%	0:05:23	44	21%
E55	0:07:06	13	8%	0:04:55	7	43%	0:04:06	8	63%	0:05:22	28	38%
R51	0:06:20	4	0%	0:04:21	1	0%	0:05:58	3	0%	0:05:33	8	0%
T51	0:04:36	6	50%	0:05:36	11	27%	0:04:10	5	20%	0:04:47	22	32%
<b>SHIFT TOTAL AVERAGE/SUM</b>	<b>0:05:28</b>	<b>132</b>	<b>23%</b>	<b>0:04:52</b>	<b>116</b>	<b>26%</b>	<b>0:05:03</b>	<b>113</b>	<b>25%</b>	<b>0:05:07</b>	<b>361</b>	<b>25%</b>

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:08:00 at 90% of the time for all units.

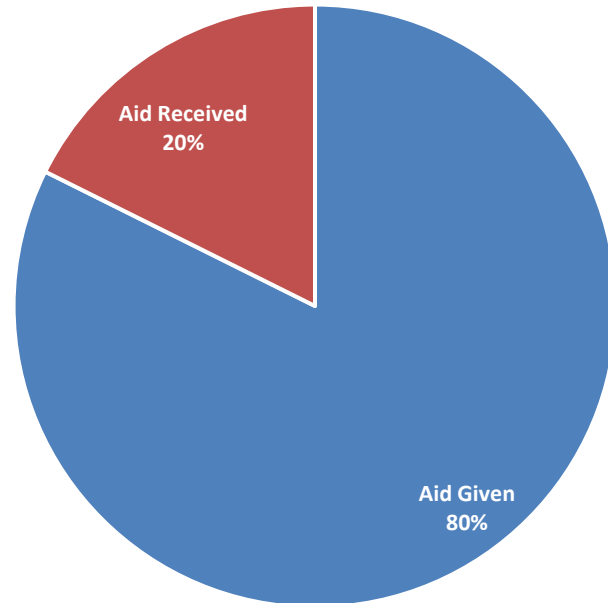
Month of September

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:04:51	19	95%	0:06:11	15	87%	0:05:31	28	86%	0:05:31	62	89%
E52	0:05:52	11	91%	0:06:38	13	85%	0:07:05	12	67%	0:06:32	36	81%
E53	0:06:05	25	84%	0:05:49	20	90%	0:04:59	18	100%	0:05:38	63	91%
E54	0:07:05	9	67%	0:06:03	7	86%	0:07:32	10	70%	0:06:53	26	74%
E55	0:06:01	5	80%	0:07:35	6	83%	0:06:07	6	100%	0:06:34	17	88%
R51	0:07:27	10	70%	0:11:43	8	38%	0:05:44	13	85%	0:08:18	31	64%
T51	0:07:47	10	50%	0:07:01	10	70%	0:07:00	16	63%	0:07:16	36	61%
<b>SHIFT TOTAL AVERAGE/SUM</b>	<b>0:06:27</b>	<b>89</b>	<b>77%</b>	<b>0:07:17</b>	<b>79</b>	<b>77%</b>	<b>0:06:17</b>	<b>103</b>	<b>81%</b>	<b>0:06:40</b>	<b>271</b>	<b>78%</b>

# AID

<b>Aid Given</b>	12
<b>Aid Received</b>	3
<b>TOTAL</b>	<b>15</b>

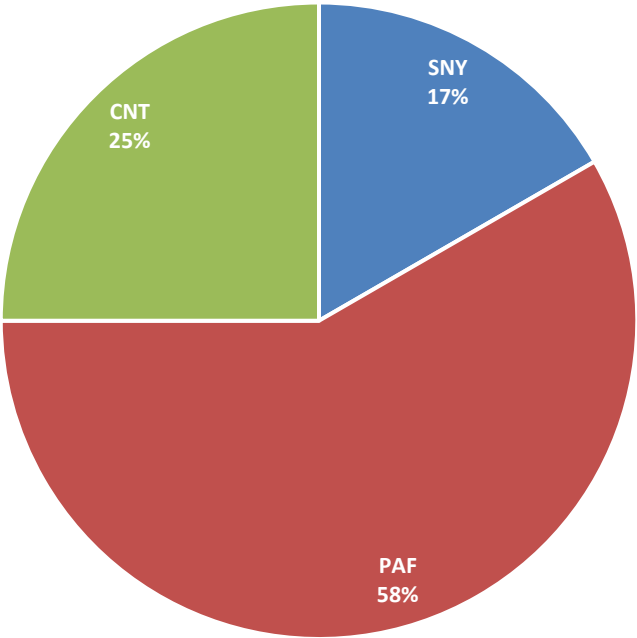
<b>STRIKE TEAM DEPLOYMENTS YTD FISCAL YEAR 2024-25</b>	
<b>INCIDENT NAME</b>	<b>RESOURCE PROVIDED</b>
<b>CAL OES PREPOSITION</b>	<b>SINGLE RESOURCE (1) E652 (3)</b>
<b>THOMPSON</b>	<b>OES404 (4) SINGLE RESOURCE (1)</b>
<b>2024 R5 TEAM STAGING</b>	<b>SINGLE RESOURCE (1)</b>
<b>HARD COVER IMT-6</b>	<b>SINGLE RESOURCE (1)</b>
<b>FRENCH</b>	<b>OES404 (4)</b>
<b>SHELLY</b>	<b>OES404 (4) SINGLE RESOURCE (1)</b>
<b>2024 SQF LIGHTNING</b>	<b>SINGLE RESOURCE (1)</b>
<b>2024 ONC DOI SUPPORT</b>	<b>SINGLE RESOURCE (1)</b>
<b>PARK</b>	<b>SINGLE RESOURCE (3) OES404 (4) E652 (3)</b>
<b>LINE</b>	<b>E152 (4)</b>
<b>DIAMOND COMPLEX</b>	<b>SINLGE RESOURCE (1)</b>



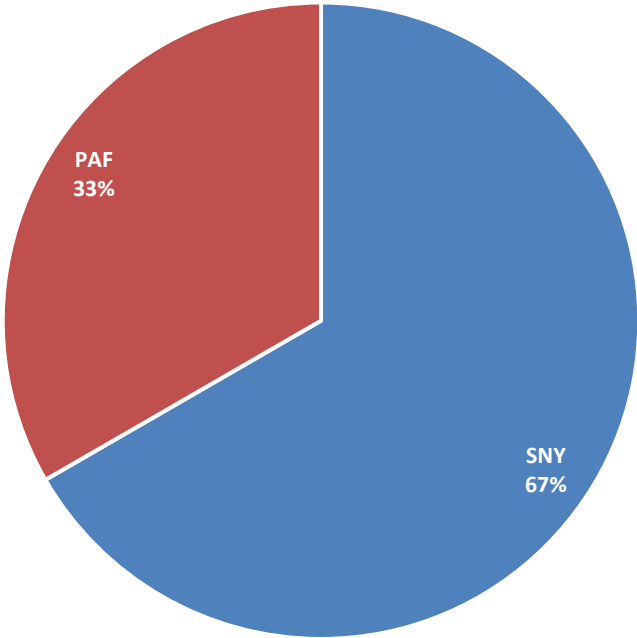
### Aid Count by Location Department

DEPARTMENT	GIVEN	RECEIVED
SNY	2	2
PAF	7	1
CNT	3	0
<b>TOTAL</b>	<b>12</b>	<b>3</b>

Aid Given by Department



Aid Recieved by Department





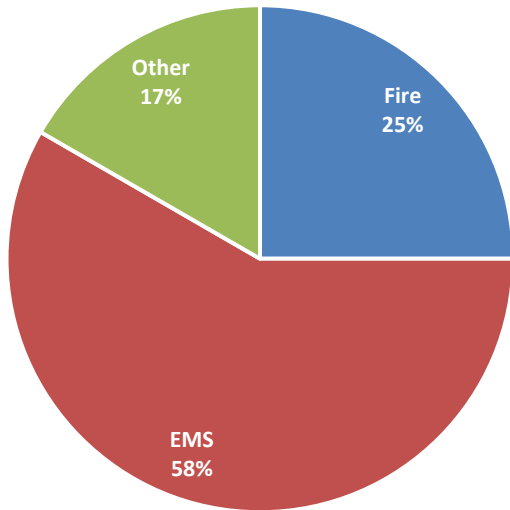
### Aid Count by Location of Incident

	GIVEN		RECEIVED	
	Freeway	Commercial/Residential/Other	Freeway	Commercial/Residential/Other
<b>SNY</b>	1	1	2	0
<b>PAF</b>	4	3	0	1
<b>CNT</b>	0	3	0	0
<b>TOTAL</b>	<b>5</b>	<b>7</b>	<b>2</b>	<b>1</b>

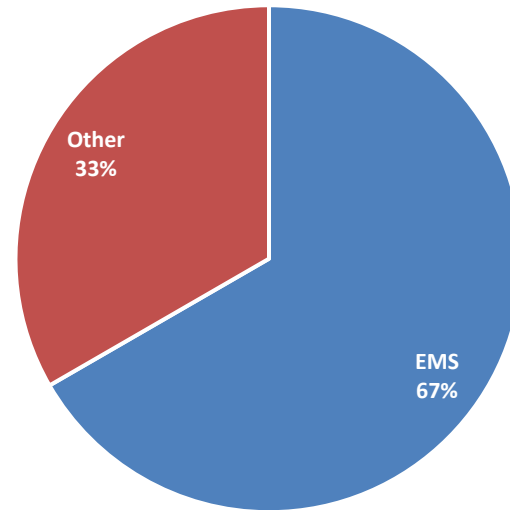
### Aid Count by Incident

Incident Type	GIVEN	RECEIVED
<b>Fire</b>	3	0
<b>EMS</b>	7	2
<b>Other</b>	2	1
<b>Total</b>	<b>12</b>	<b>3</b>

Aid Type Given by Incident



Aid Type Received by Incident



## EMS CQI – CAPTAIN PARAMEDIC REVIEWS

<b>CONDITION/CATEGORY</b>	<b># OF INCIDENTS</b>	<b># OF COMPLETED CQI REVIEWS</b>	<b>% OF COMPLETED CQI REVIEWS</b>
REFUSAL OF CARE	32	24	75%
STROKE	4	3	75%
CARDIAC ARREST	5	4	80%
STEMI	1	1	100%
GENERAL	N/A	28	N/A
PEDIATRIC TRANSPORTS	31	12	39%
TRAUMA	83	3	4%

<b>TOTAL NUMBER OF REPORTS THAT RECEIVED CONTINUOUS QUALITY IMPROVEMENT (CQI) REVIEW</b>	<b>85</b>	
<b>TOTAL NUMBER OF CQI REVIEWS COMPLETED</b>	<b>72</b>	
<b>CAPTAIN PARAMEDIC</b>	<b># OF CQI REPORTS ASSIGNED</b>	<b># OF CQI REPORTS COMPLETED</b>
HALL, A SHIFT	4	0
ROTH, A SHIFT	11	10
DEMERS, B SHIFT	4	4
ROBBINS, B SHIFT	9	9
CROSSLEY, C SHIFT	47	44
ABOUATA, C SHIFT	8	7

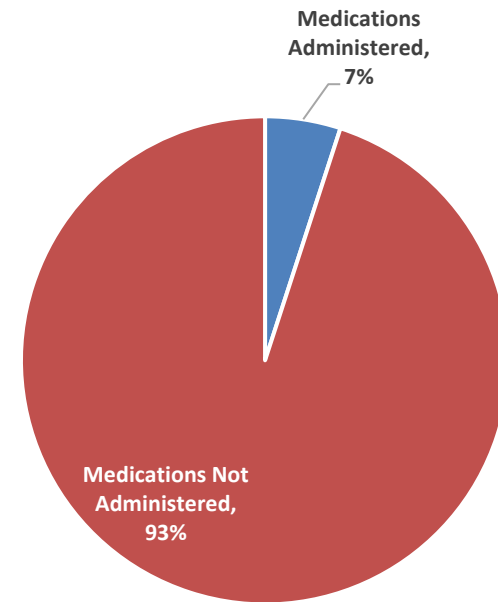
## PATIENT CARE REPORT

**Measurement:** Medication and Controlled Substances

# OF INCIDENTS WITH PCR		436
# of Incidents involving medication administration		31
# of medications administered		46
% of incidents where ALS was provided		7%
# of Incidents involving narcotic administration (Morphine/Versed)		5
% of times when a narcotic was administered and the pain score was recorded		40%

TOTAL MEDICATIONS ADMINISTERED (46)		
MEDICATION	COUNT	% OF TOTAL
Normal saline	14	30%
Oxygen	10	22%
Morphine	8	17%
Ondansetron (Zofran)	4	9%
Aspirin	3	7%
Albuterol	2	4%
Dextrose 10 % in 250 ML	2	4%
Diphenhydramine (Benadryl)	1	2%
Acetaminophen IV (Ofirmev) 1g/100 mL	1	2%
Nitroglycerin	1	2%
<b>TOTAL</b>	<b>46</b>	<b>100%</b>

Out of 436 incidents, medications were administered 7% of the time



**Measurement:** Cardiac Arrest

# OF INCIDENTS WITH PCR	436
# of Cardiac Arrest incidents	5
# of Traumatic Cardiac Arrest incidents	0
# of Non-Traumatic Cardiac Arrest incidents	2
# of reported "Obvious Death" incidents	3
# of Cardiac Arrest incidents with ROSC outcome (total)	0
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway	0
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway leading to ROSC outcome	0
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation	0
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation leading to ROSC outcome	0
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions	0
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions leading to ROSC outcome	0
# of Cardiac Arrest incidents with attempted resuscitation via medication administration	0
# of Cardiac Arrest incidents with attempted resuscitation via medication administration leading to ROSC outcome	0

**Measurement: Patient Disposition**

<b># OF INCIDENTS WITH RECORDED PATIENT DISPOSITION</b>		<b>436</b>	
<b>TRANSPORTED - PATIENT DISPOSITION</b>	<b>COUNT</b>	<b>% OF TRANSPORTED</b>	<b>% OF TOTAL</b>
Transport by Another EMS Unit	247	95%	57%
Transport by Another EMS Unit, with a Member of This Crew	14	5%	3%
<b>TOTAL</b>	<b>261</b>	<b>100%</b>	<b>60%</b>
<b>NOT TRANSPORTED - PATIENT DISPOSITION</b>	<b>COUNT</b>	<b>% OF NOT TRANSPORTED</b>	<b>% OF TOTAL</b>
No Transport	82	78%	19%
Patient Refused Transport	23	22%	5%
<b>TOTAL</b>	<b>105</b>	<b>100%</b>	<b>24%</b>
<b>OTHER - PATIENT DISPOSITION</b>	<b>COUNT</b>	<b>% OF OTHER</b>	<b>% OF TOTAL</b>
Not Applicable	70	100%	16%
<b>TOTAL</b>	<b>70</b>	<b>100%</b>	<b>16%</b>
<b>TOTAL OF ALL PATIENT DISPOSITION</b>	<b>436</b>	<b>100%</b>	<b>100%</b>

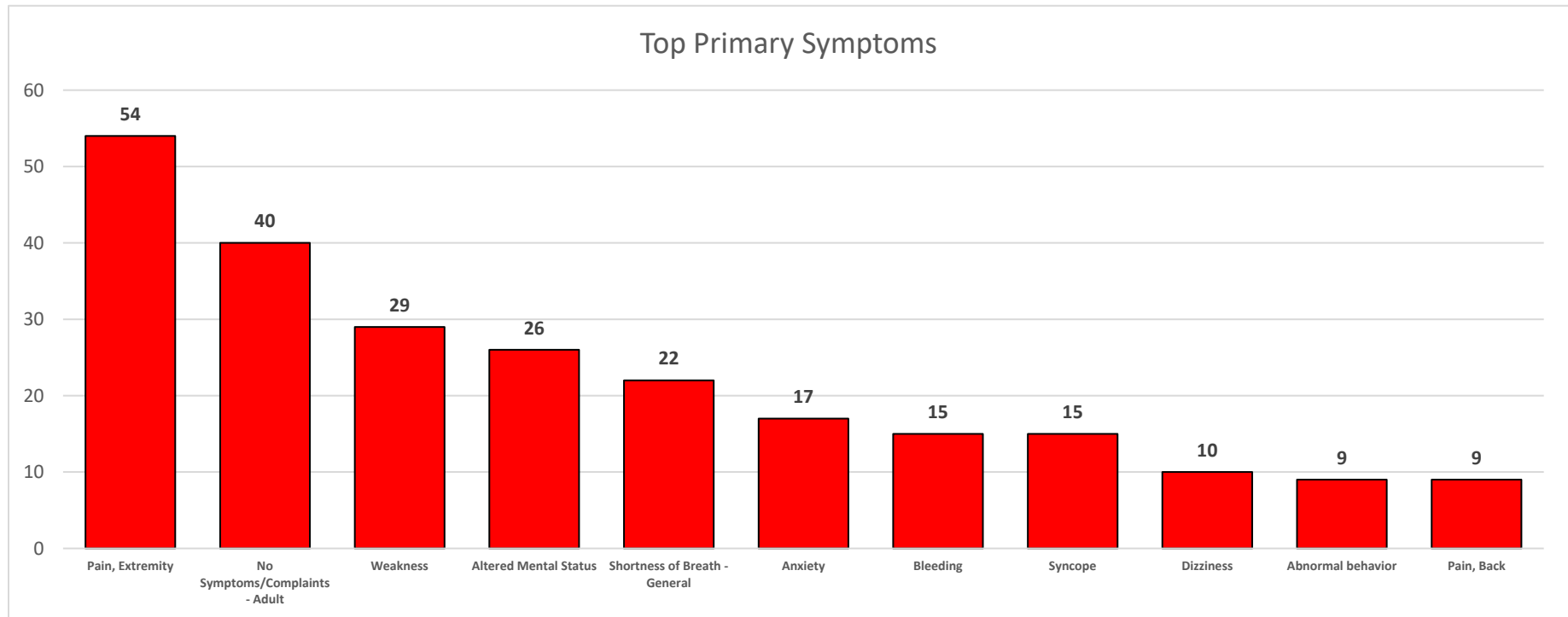
**Measurement: Suspected Myocardial Infarction**

# OF INCIDENTS WITH PCR	436
# of "Chest Pain – Suspected Cardiac"	6
# of "Chest Pain – Suspected Cardiac" where the patient received ECG - 12 Lead	5
# of "Chest Pain – Suspected Cardiac" where medication was administered	2
# of "Chest Pain – Non Cardiac"	6
# of "Chest Pain – Non Cardiac" where the patient received ECG - 12 Lead	3
# of "Chest Pain – Non Cardiac" where medication was administered	0

**Measurement: Stroke, Cerebrovascular Accident (CVA), and Transient Ischemic Attack (TIA)**

# OF INCIDENTS WITH PCR	436
# of Stroke and ALOC incidents	16
# of Stroke and ALOC incidents that included a Stroke Assessment (BG Level)	12

\*Approximately 33% of the 40 "No Symptoms/Complaints" in the bar chart below are likely attributed to incidents with the Type code Description: "Assist Invalid".



## OFFICE OF EMERGENCY SERVICES (OES)

The following information is a summary of OES Volunteer Hours for September 2024.

<b>Event</b>	<b>Hours</b>
Amateur Radio	204.5
Neighborhood CERT Activities	210.5
CERT Committee	27.5
<b>Total Hours</b>	<b>442.5</b>

## FIRE & ENVIRONMENTAL PROTECTION DIVISION (FEPD)

The following information is a summary of Outreach Events for September 2024.

Date	Location	Approximate Number of People	Event
9/7/2024	Villa and Castro	Various	Art and Wine Festival
9/8/2024	Villa and Castro	Various	Art and Wine Festival
9/11/2024	St. Joseph Catholic School	70+	Red, White, and Blue Ceremony
9/14/2024	1842 Golden Way.	100	Neighborhood Block Party
9/14/2024	Fairmount Park	30+	Old Mountain View CERT Shakeout
9/15/2024	Bubb Park	100-150	Cuesta Park Ice Cream Social
9/15/2024	323 Vincent Dr.	40+	Block Party - Vicent Drive and Beyond
9/21/2024	Mistral Elementary School	Various	Health and Wellness Fair
9/21/2024	Gemello Park	Various	Ice Cream Social
9/25/2024	Edith Landels Elementary	30+	Book Reading
9/25/2024	Station 4	100+	Public Services Safety Day Fire Extinguisher Training
9/29/2024	1045 La Avenida St.	Various	Friends of Stevens Creek Trail Fun Run
September	PD / Fire Admin	Various	Lobby Med Bin Plus Sharps

Metric - Fire/Environmental Services	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
Number of medical calls for inhabited cars/RVs or those without an address	40	36	35	36	45	51	49	48	41	42	51	35
Number of illegal waste dumping incidents related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of responses to inhabited car/RV spills	0	1	0	0	0	0	0	0	0	0	0	0
Number of citations given for illegal dumping related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of leaks noted related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of other issues related to inhabited cars/RVs or those without an address	6	5	5	5	4	14	3	9	4	2	4	9
Estimated staff hours spent on illegal waste incidents related to inhabited cars/RVs	39	45	45	45	48	58	50	55	49	39	48	39